

Tejas Varavadekar <tejas.varavadekar@enreap.com>

FIFO Revesr Calculation in Monday.com

4 messages

Tejas Varavadekar <tejas.varavadekar@enreap.com>

Sun, Jul 23, 2023 at 11:44 PM

To: support@monday.com

Hello Support,

There is a Use case for FIFO Rewards point Redemption calculation,

Please refer this video and please let me know the possible workaround for this.

Link - https://drive.google.com/file/d/10-mcvhgYA20RqaxAqCpl_aVEG2OflesU/view?usp=sharing

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Thanks & Regards,

Tejas Varavadekar

Implementation Lead | Monday.com Contact Number: +91 9146 53 1178



Enreap







monday.com (Support) <team@monday.zendesk.com>

Reply-To: Support <team+id2839276@monday.zendesk.com>

To: Tejas Varavadekar <tejas.varavadekar@enreap.com>

Sun, Jul 23, 2023 at 11:45 PM

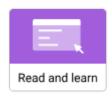
##- Please type your reply above this line -##

Hey! Thanks so much for reaching out to our support team! Your request (ticket id:#2839276) has been received and will be reviewed by our product specialists.

We will do our best to get back to you as soon as possible! The expected response time for your ticket is 90 minutes.

You can always track the status of your request via our customer portal. Instructions on how to get to the customer portal can be found here: https://support.monday.com/hc/en-us/articles/6675459788818

In the meantime, feel free to check out our amazing resources:









This email is a service from monday.com.

[5V25KE-45312]

Josue Sosa (Support) <team@monday.zendesk.com>
Reply-To: Support <team+id2839276@monday.zendesk.com>
To: Tejas Varavadekar <tejas.varavadekar@enreap.com>

Mon, Jul 24, 2023 at 1:47 AM

##- Please type your reply above this line -##



Josue Sosa (monday.com)

Jul 24, 2023, 1:17 AM GMT+5

Hi Tejas!

Here Josue with the monday.com team.

Thank you so much for reaching out to us and for your patience, I am happy to assist you today.

Thank you for the video. I understand that you want to improve your workflow using mirror and formula columns. I can imagine that this is very important for you, so we will do our best to help you. To provide you with the best support possible, I would like to check this with our formula team to find an efficient workaround for you. I know this is urgent, and we will do our best to get back to you as soon as possible.

In the meantime, if you have any additional questions, please let me know.

All the Best, Josue S





Tejas Varavadekar

Jul 23, 2023, 11:15 PM GMT+5

Hello Support,

There is a Use case for FIFO Rewards point Redemption calculation,

Please refer this video and please let me know the possible workaround for this.

Link - https://drive.google.com/file/d/1O-mcvhgYA20RqaxAqCpl aVEG2OflesU/view?usp=sharing

Thanks & Regards, Tejas Varavadekar Implementation Lead | Monday.com Contact Number: +91 9146 53 1178

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This email is a service from monday.com.

[5V25KE-45312]

Gabby Block (Support) <team@monday.zendesk.com>

Mon, Jul 24, 2023 at 1:10 PM

Reply-To: Support <team+id2839276@monday.zendesk.com> To: Tejas Varavadekar <tejas.varavadekar@enreap.com>

##- Please type your reply above this line -##



Gabby Block (monday.com) Jul 24, 2023, 12:40 PM GMT+5

Hi Tejas,

Thanks for reaching out! My name is Gabby and I would be happy to assist.

Thanks so much for sending over that video! It was really helpful to understand exactly what you are looking for.

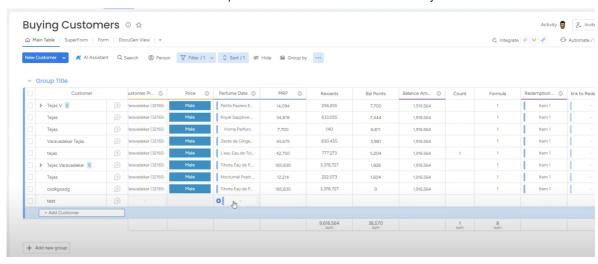
Firstly, in your Buying Customer board - the reason you are unable to select the Bal Amt column from your Redemption Point board is because in the formula of that board, you have mirror column values from 2 different boards included.

At the moment, it is not possible to mirror a formula with a mirror column from multiple boards.

Is it possible for you to set up the same connect board and mirror columns on this board (the same as what you have on your Redemption Point board) so that you can use the value directly from within this board instead?

Or else, you can use General Castor as you mentioned so that you would be mirroring a regular numbers column.

In regard to your second question about calculating the reward points between items (as you have done below manually) - I am afraid that this would not be possible automatically on the platform.



The logic of the board and the formula column in general - is that it works horizontally. So, it takes values from the same row and can include that in a calculation. However, it is not possible to take the value from another row/item and perform a calculation based on it.

In other words, we cannot take the value of 7,700 - 256 and have that result appear in item 2 etc.

Does that make sense?

I know this is not the answer you were looking for and I would be happy to pass your feedback along to our Developers - because I definitely understand the value of what you are trying to achieve.

Please let me know if this all makes sense and if you have any follow-up questions or concerns.

Best, Gabby



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