

# Nikhil Chaurasiya

SERVICENOW DEVELOPER

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## About Me

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A Software Engineer & ServiceNow Certified System Administrator with 1.4 years of experience, including 1 years of experience as a Service-Now Portal developer and administrator. Experience in developing Applications using Service-Now scripting. Deep functional and technical knowledge of the Service Now platform.

## Skills

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ServiceNow

Service Portal

Angular JS

ITSM

ITOM

JavaScript

Rest API

HTML

CSS

CSM

FSM

Java

MySQL

## Work Experience

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### Nagarro (1 year)

Associate Engineer | ServiceNow Developer

Aug 2021 - Present

- Actively participate in daily Scrum meetings and regular sprint planning.
- Experience in service now Integrations (REST, JDBC and file imports)
- As good knowledge of Angular JS, Worked on Service Portal (Widgets, Pages, Portals, Themes etc.)
- Worked on 3<sup>rd</sup> party integrations with ServiceNow like Adobe Sign, Bi-directional etc.
- Worked on ITSM Module for Incident, Problem, Change, Knowledge management, Service Catalog.
- Developed custom application for publishing it to ServiceNow.
- Worked on CSM (cases, contracts etc.) & FSM (workorder)
- Nominated for Nagarrian speak & also 3 times cheerboard nomination for best work.

### Nagarro (4 Months)

Associate Engineer Trainee | Java Developer

May 2021-Aug 2021

- Worked as a full stack java developer.
- Worked on technologies like Java, Spring boot, Angular SQL Server, and Jenkins as well.
- Here I Had to implement the use cases given by the client. I have experience on both frontend as well as backend.
- After implementation, have to test and automate the code & produce clean and efficient product.
- Additional workshops on Design pattern as well.

### Retinodes

Web Developer Intern

June 2019 - July 2019

- Here I had worked on various web technologies Like PHP, MySQL, HTML5, and Bootstrap.
- In the duration of internship, I have worked on the E-commerce website project.

## Education

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Vindhya Institute of Technology and Science

Satna, MP

B. TECH (COMPUTER SCIENCE & ENGINEERING)

Aug 2017- Aug 2021

- CGPA: 8.16
- Courses: Data Structures, Algorithms, DBMS, Operating Systems, Object-Oriented Programming

## Certifications

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- ServiceNow Certified System Administrator
- 14 Micro Certifications in ServiceNow over all modules (ITSM, flow designer, ATF etc.)
- Certified Linux System Administrator
- Hackerrank certificates – Java, Python, Problem Solving