**MOD – 5 Assignment**

1. As a Business Analyst your responsibility is to gather all the requirements for your company that would help them to make effective strategy for accomplishing the task that can be presented in the form of diagrams.

For performing requirement gathering our steps include :

* **Identify stakeholders**

1. Customers (End Users)
2. Restaurant Partners (Food Source)
3. Delivery Partners (Logistics)
4. Investors (Sponsors)
5. Marketing Team
6. Technical Team (Project Manager/Lead

* **Elicitation & collaboration**

1. Prepare and conduct meeting with stakeholer
2. Review business models and data usage
3. Analyze stakeholder reviews

* **Requirement structure into categories**

1. Business Goal : Business scalability,user satisfaction,secure funding
2. Funstional Requirement : Secure user login,order placement,live order tracking,reduce deklivery time.
3. Partnership – Restaurant,Delivery agents & payment gateaways
4. Revenue – Delivery Fees,commission from restaurants,ads.

Tools & Techniques – Mind Mapping,Risk AnalysisSWOT Analysis,Use Case Diagram(UML),Business Model Canvas,Risk Analysis.

2. Create a UML diagram using Microsoft Visio in order to represent the business model.

For a UML diagram we have actor and the use cases

* Actor

1. Customer
2. Restaurant
3. Payment Gateway
4. Delivery Partner
5. Admin

* Use Case

1. Customer : Login,Browse/Select Restaurant Menu,Order Placement,Payment.Live Tracking,Cancel order
2. Restaurant : Accept Order,Prepare Food,Update Status
3. Payment Gateway : Transaction of payment
4. Delivery Partner : Track Order Status ,Update Status of Delivery.
5. Admin : Manage Customer Login,Validate Transactions & Issue Refunds.

