

For Patient Registration / Patient Appointment

Go to our Website : <https://www.2ndro.com/>

Then go to Patient Registration Page

You will see this window ↓





The screenshot shows a web interface for 'TeleHealth Care Provider 8.0'. At the top, there is a section titled 'Are you a patient?' with a 'Schedule an appointment' button. Below this is a 'Login Details' section with input fields for 'User Name' and 'Password', and 'Login' and 'Cancel' buttons. A 'Forgot Password?' link is also present.

For Schedule an appointment

Click on this ↓




The screenshot shows a window titled 'Are you a patient?' with a 'Schedule an appointment' button. The window is part of the 'SoftLink TeleHealth' and '2nDrO' interface.

A patient/user has to enter his/her mobile number and after that click on  and then enter OTP and click on  to verify the mobile number.



The screenshot shows a 'Schedule an Appointment' window with a sub-window titled 'Import Personal Information'. The sub-window has a text input field for 'To verify mobile number:' with the value '9876543210'. Below the input field are three buttons: 'Send OTP', 'OTP', and 'Verify'.

A patient has to fill the personal information like Mobile No, Patient Name, Email, Gender, Date of Birth, Address, State and City. Click on button  to move forward to Schedule an Appointment.



SoftLink TeleHealth 2nDro
Inmed Bharat Health Care

Schedule an Appointment

Personal Information

Mobile No*
8857971930

Patient Name*

Email


Gender* Date Of Birth* Age in Years

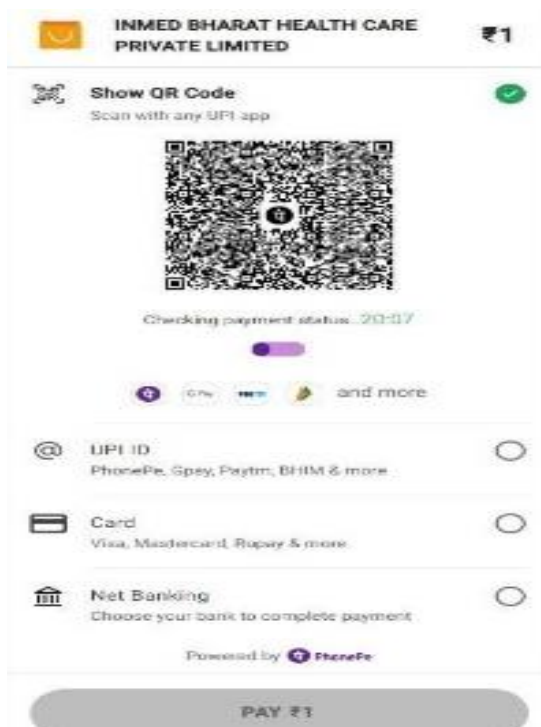
Address*

State* City*

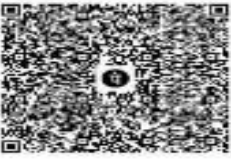
Save & Next

Registration Payment Details

A User/Patient will move forward to Payment Gateway for the registration fees. User/Patient click on  button to proceed payment.



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Show QR Code 
Scan with any UPI app

Checking payment status... 20:17

and more

UPI ID
PhonePe, Gpay, Paytm, BHIM & more

Card
Visa, Mastercard, Rupay & more

Net Banking
Choose your bank to complete payment

Powered by PhonePe

PAY ₹1

Now User/Patient need to choose payment options. After choosing payment option he/she needs to enter his/her payment details and pay the registration fees.

After successful registration payment, User will direct to Payment successful window with some payment details like Order ID, Payment Gateway Reference No., Bank Ref. No., Order Date. Click on close button then it will direct to appointment window to complete steps.

Payment Successful

Please go back to the Appointment Tab and click 'Finish' to complete the appointment process.

Order ID	IBH20241014461
Payment Gateway Ref. No.	IBH20241014461
Bank Ref. No.	428870019753
Order Date	14/10/2024 16:53:11

Now Go back to the appointment and complete steps

Close

Clinical Details

A patient has to fill the form and it is mandatory for completing patient registration. This form includes some questions to ask doctors, current symptoms, Past Medical History and Social History.

SoftLink TeleHealth 2nDrO
Immed Bharat Health Care

Schedule an Appointment

Clinical Details

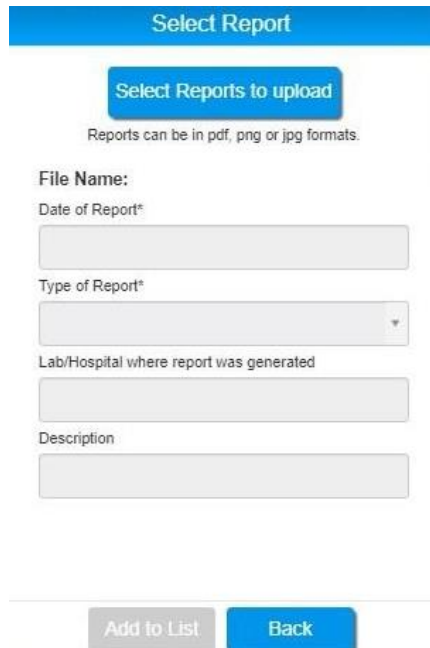
Filling the form is mandatory for completing patient registration.

Fill Form

Save & Next

Upload Reports

In Upload Reports patient can upload his/her reports but it has to agree Terms and Conditions before uploading reports. If patient wants to upload reports it has to specify the date of report, type of report, Name of Lab/Hospital where report was generated and description of the reports. Reports can be in pdf, png or jpg formats.




The screenshot shows a web form titled "Select Report" in a blue header. Below the header is a blue button labeled "Select Reports to upload". Underneath the button is a note: "Reports can be in pdf, png or jpg formats." The form contains several input fields: "File Name:" (text input), "Date of Report*" (text input), "Type of Report*" (dropdown menu), "Lab/Hospital where report was generated" (text input), and "Description" (text input). At the bottom of the form are two buttons: "Add to List" (grey) and "Back" (blue).

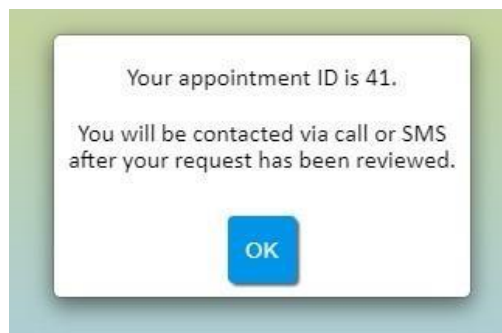
Upload Study

In Upload Study patient can upload his/her DICOM studies but it has to agree Terms and Conditions before uploading Studies. After uploading studies patient has to specify the type of study. Study size can be maximum 1GB. If patients want to delete study images after uploading simply select the image which patient want to delete and click on button.

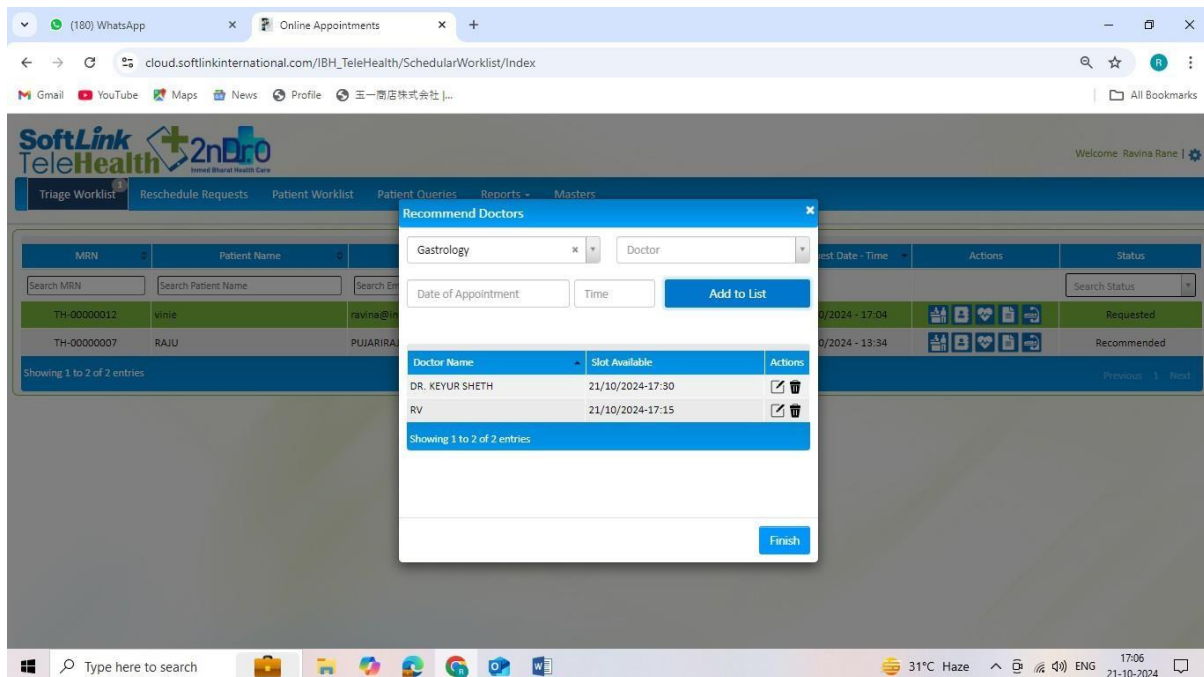
Delete Images

Appointment Completion

After that click on  button to complete the appointment. Patient will be contacted via SMS after his/her request has been reviewed.



In Admin Window, after checking all the reports admin give appointment to the patient.



When Admin gives appointment to the patient, Patient receives this SMS.

Dear Patient, your request for booking an appointment has been processed. Click on this link to select Doctor for your Appointment:
https://cloud.softlinkinternational.com/ibh_telehealth/recommendedDoctors/index?id=104

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After Clicking the link this page comes



Select a Doctor from the list below



Rv (Gastrology)

On 21/Oct/2024 at 17:05

₹ 1.00



Dr. Keyur Sheth (

Gastrology)

On 21/Oct/2024 at 17:00

₹ 1.00

Pay &
Confirm

Reschedule

Decline

After selecting the doctor when patient did the payement,
This SMS comes to the doctor.

Appointment confirmed! Your
teleconsultation appointment with
Patient VINIE,
Age 24,
Gender Female
has been scheduled on 21/Oct/2024
at 20:25.

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And this SMS comes to the patient

Your teleconsultation appointment with RV has been approved on 21/Oct/2024 at 20:25. Please click on https://cloud.softlinkinternational.com/ibh_telehealth/Telehealth/Index?ChannelId=5338F8CA-D6A3-4630-8399-236D650BEBB3&Profile=Pat at the specified time slot and enable your browser to allow webcam and microphone access. -
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After that Patient will see on the doctor's window



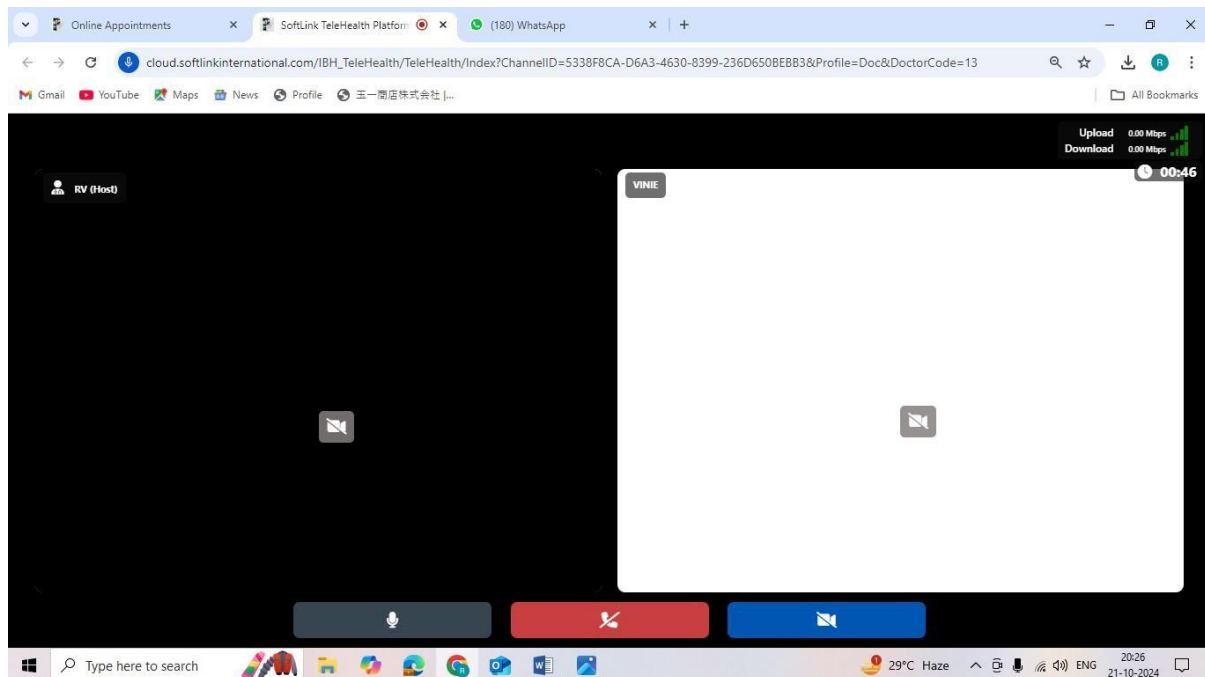
The screenshot displays the 'Online Appointments' window of the SoftLink TeleHealth 2ndPro system. The browser address bar shows the URL: cloud.softlinkinternational.com/IBH_TeleHealth/SchedulerWorklist/ScheduledPatients. The page features a blue header with the 'SoftLink TeleHealth 2ndPro' logo and a 'Welcome RV' message. Below the header, there are tabs for 'Patient Worklist' and 'Patient Queries'. The main content area is titled 'Scheduled Sessions' and includes filters for 'From Date' (01/10/2024) and 'To Date' (31/10/2024). A search icon is present next to the date filters. The table below lists the scheduled sessions:

MRN	Patient Name	Phone	Sex	Session Date - Time	Actions	Session
TH-00000011	VINIE	7506907790	Female	21/10/2024 - 20:25		

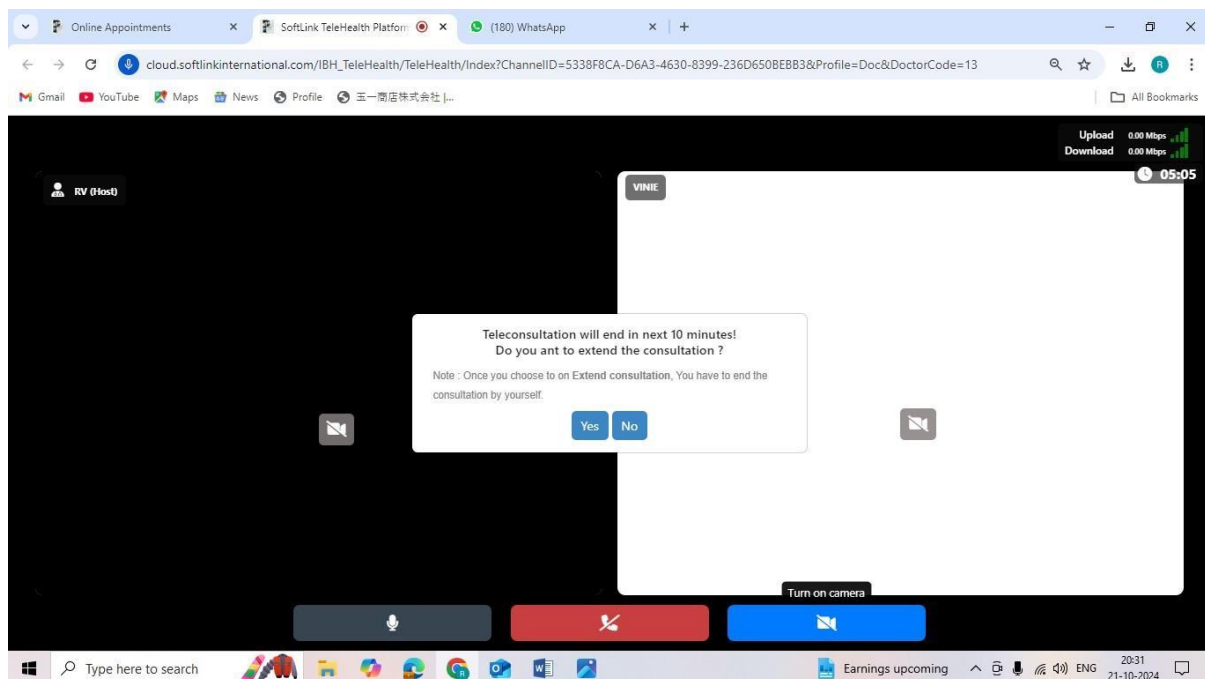
Showing 1 to 3 of 3 entries

At the bottom of the window, there are links for 'Terms & Conditions', 'Cookie Policy', 'Privacy Policy', and 'Refund Policy'. The Windows taskbar at the bottom shows the search bar, task icons, and system tray with the time 20:19 and date 21-10-2024.

When Doctor click on the Green Button & Patient Click on the link on scheduled time Video Consultation Start.



After 5 Minutes this pop up comes on the doctor's screen.
If the doctor wants to extend the time then he should click on yes button otherwise the consultation will end automatically in next 10 minutes.



When Session ended Feedback Form appears

Feedback

Note : Prescription and consultation notes to be accessible to the Patient only after providing feedback for the consultation. You can also choose to skip.

1. How satisfied were you with the overall telehealth experience?



2. To what extent were you pleased with the medical guidance?



3. How satisfied are you with our speed and the process?



4. How would you rate your satisfaction with the efficiency and flow?



5. Would you be inclined to recommend our telehealth platform to others?




Submit

Skip Feedback

After giving feedback patient will receive SMS of Receipt

You can download your receipt for
Consultation from
here: https://cloud.softlinkinternational.com/lbh_Telehealth/PrintPrescription/Receipt?CaselD=133 - **INMED** BHARAT HEALTH CARE
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After clicking the link patient will get their payment receipt



Patient	: VINIE , F, 24Y	Date / Time	: 07/11/2024 2:45PM
Phone No.	: 7506927790	Consulting Doctor	: RV
Patient ID	: TH-00000011	Specialty	: Gastroenterology


TELECONSULTATION BILL		
No.	Particular	Amount
1	Consultation Charges	1.00 /-
Total:		1.00 /-

RECEIPT	
Receipt No	: OP92024/53
Receipt Date & Time	: 07/11/2024 14:44
Visit ID	: 133
Received with thanks from	: VINIE [MRN : TH-00000011]
A Sum Of	: ₹ 1.00 /- Rupee one only
Mode	: Online Payment
Remarks	: Consultation From TeleHealth

Also patient will receive SMS of Advisory Report

Your advise report has been generated! You can download it from here:
<https://cloud.softlinkinternational.com/lbh Telehealth /PrintPrescription/PrintPrescription?CaselD=133&AppointmentID=134 - INMED BHARAT HEALTH CARE PRIVATE LIMITED>

After clicking the link patient will get their Advise Report



Where It Matters The Most

Second Opinion Advise

Patient	: VINIE , 24Y, Female	Date / Time	: 07/11/2024 14:45
Phone No.	: 7500967790	Prescribed By	: RV
Patient ID	: TH-00000011	Speciality	: Gastroenterology

ADVISE

General Advise ABC	Investigations Advised : XYZ
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Provisional Diagnosis
PQR

Follow-Up to be scheduled after : 7 Days

RV

Note: This is an advise report generated via Teleconsultation, digitally authorized by the doctor whose credentials are mentioned above. There is no need of physical signature.