

Personal reflection [+1]

1. What stood out to you about the experience? For example, was there something you saw, heard, or observed that challenged you to think differently? (You can discuss something related to your project, a classmate's project, or the crit in general.)

One thing that stood out to me throughout the process was how informative think-alouds can be. As someone who has never really observed someone complete a task, I was spending extra effort to be careful and really pay attention to what they were doing. This made me think more critically about how people tend to interact with these apps. Another thing that stood to me during this process is during the research process, I was reading through the different terms and conditions and privacy policy and didn't know that social media apps collect this much data. So this made me reconsider my usage of these apps.

2. What are you proud of yourself for?

I am proud of myself for the drawings of the process map as well as personas and scenarios. As someone who is not the best at drawing or visualizing thought processes when developing an application or project, the process of drawing these different things made me think about the different options and users as well as express myself in a different style.

3. What do you wish you had done differently (for your group presentation or otherwise)?

I wish that we emphasized the importance of informed consent a bit more. People asked us a lot of questions during our presentations about if people do not care, they are not going to use our app. Emphasizing the informed consent during our presentation would have helped people who watched our presentation understand a bit more as to why we want to do this project.

4. What is something you saw, heard, or observed during another group's presentation that you want to incorporate into your project going forward?

I liked how different groups did their personas, having real names as well as more details about the user itself. Since our project is more broad in terms of user reach, we did not choose to have such specific personas, but it could be useful to incorporate to make it more relatable.

5. What do you think is the biggest open question/source of uncertainty/potential hole in your project that could "threaten" its success?

The biggest open question/source of uncertainty is that, as mentioned previously, if users don't care about their data privacy issues or if they are going to use social media apps anyway, what is the point of this project.

6. What is one thing you can do to mitigate that issue?

To mitigate this issue, the emphasis should be on the importance of informed consent. While all users might not change their behavior or usage pattern on the social media apps, at least they are aware of these different issues. In addition, we can add some sort of user customization that allows users to select what data privacy issues they are most concerned about so that is focused on more.

7. What new questions do you have about

- **your project,**
- **the design process,**
- **HCI?**

I'm curious as to how to shift the problem statement/project focus to emphasize that the point of this project is informed consent.

8. Overall, how valuable/informative was the crit for you on the following scale:

- **1:** Not at all informative
- **2:** Slightly informative
- **3:** Moderately informative
- **4:** Quite informative
- **5:** Extremely informative

I would rank the crit at a 3.5 in terms of valuable/informative. I wish we had more time for feedback/questions, both for our group as well as for other groups as well. Some of the ideas presented during the feedback/questions section were useful in reshaping our project focus and helped some of the other groups as well.

Did you use a generative AI tool? If so, which and how?

No, I did not use a generative AI tool on this.

How long did this reflection take you?

This reflection took me around 30 minutes to complete.