Nikhilkumar .

Software Engineer

To secure a challenging position in a reputable organization where I get a chance to utilize my knowledge and skills and contribute to the progress of the organization and myself.

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WORK EXPERIENCE

Software Test Engineer
Enhancesys Innovation Pvt. Ltd.

10/2024 - 12/2026   *Bangalore*

Enhancesys Innovation Pvt. Ltd. is a software services company that develops and maintains customer service applications for telecom clients.

Achievements/Tasks

- Tested and delivered multiple Change Requests (CRs) across end-to-end telecom customer service workflows.
- Validated Package Change and Contract Renewal logic for postpaid customers , ensuring correct Immediate and Queuing options based on expiry rules (> 31 days, ≤30 days).
- Performed OCR integration testing , validating automatic extraction of customer details from KTP images.
- Tested Two-Factor Authentication (2FA), validating OTP delivery via email and mobile after username and password authentication.
- Verified Loan Validation logic during Prepaid to Postpaid migration , ensuring correct pop-up messages for customers with active data or monetary loans.
- Performed Functional, Regression, Smoke, and Sanity testing for every release; logged, tracked, and verified defects in collaboration with development and business teams .

EDUCATION

Engineering
Computer Science, University Visvesvaraya College of Engineering, Bangalore

61%

Diploma
Govt. Polytechnic, Kalgi

61%

SSLC
Morarji Desai Residential School, Dandothi

52%

SKILLS

Automation Testing   Manual Testing

Agile Methodology   JIRA   JavaScript

Playwright   Test Case Design & Execution

Test Scenario Creation   Functional Testing

Regression Testing   Smoke & Sanity Testing

End-to-End Testing   UAT Support

PROJECTS

Accident Risk Prediction System(Academic Project)

- The traffic accident prediction system based on heterogeneous sources uses data mining techniques and machine learning algorithms.
- The development of this system includes the following tasks: collecting information from different sources, performing cluster analyses and feature selection, generating new datasets, and performing machine learning algorithms to define accident rates.

LANGUAGES

Kannada
Native or Bilingual Proficiency

Hindi
Full Professional Proficiency

English
Professional Working Proficiency

INTERESTS

Music   Photography   Drawing