Jack Little

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Profile

Mature professional with 20+ years' experience in various operational departments across multiple industries seeks a challenging position. Can fit into and be an asset to virtually any aspect of any operation. Available Full-Time or Part-Time, depending on job specifics.

Long-term record of accomplishment in Service Management, Personnel Management, Scheduling, Sales, Inventory and Parts Management, Warranty Management, Shipping and Receiving, Parts and Supply Acquisition, and complex, ground-up IT Systems Integration and maintenance, including Production and Fulfilment platforms.

Highly adept in all aspects of computer use, with a very short learning curve.

Flexible and versatile - can apply skillset as needed across all departments. Proven team member who rises to the assigned need and thrives in deadline-driven environments. Welcome complex challenges.

Skills Summary

- **Project Management**
- Report Preparation
- Correspondence
- Warehouse **Operations**
- Machine Tool Ops

Lift Operations

Computer Savvy

Customer Service

Schedulina

Internet

Shipping and Receiving

Accounting/Bookkeeping

Front-Office Operations Record/Time Keeping

Inventory/Invoicing Control

Presence

Computer Platforms

- Windows (XP thru 10+)
- Windows Server
- Microsoft Word
- Microsoft Excel
- Microsoft PowerPoint
- Microsoft Outlook
- Microsoft Publisher
- Reynolds & Reynolds

- Quickbooks PRO
- Topline DM/POS
- Commander-Invoice/Inventory
- FSM Inventory & Invoice
- Dockmaster
- Svs2K **DSM** Parts/Service/Schedule
- UPS, USPS, Fedex, DHL Shipping Portals
- Production J.I.M.B.O. **Process** Control
- Saddle Oaks Software (Inventory/Prod)

Professional Background

2018- Production Control - Twin Vee Powercats, Fort Pierce, FL. Designed and integrated Windows based Production and Inventory Control System utilizing Saddle Oaks Software (SOS Inventory 7.X). Built inventory components into Assemblies, created Build sequences for Production, Assembly Pick-Tickets and Job-by Job Bills of Material.

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- 2017-2018 · Parts Manager, Novurania of America, Vero Beach, Fl. OEM builder of production and semi-custom boats ranging from 15 to 38 feet. Supervised complete parts room re-organization and daily operations including ordering, receiving, stocking, allotting and issuing parts/inventory to 30+ marine technicians as production process required. Interfaced with over 500 vendors and suppliers.
- 2010-2017 General Manager, GAA, Vero Beach, FL. Ammunition Manufacturing and Gunsmithing. Machine Shop operations including Mills, Lathes, Saws, Surface Grinders, etc. ATF Record Keeping and Shipping and Receiving of firearms & ammunition in accordance with *strict* ATF guidelines. Utilized Quickbooks for Invoicing and Payroll. Managed Parts Dept & warranty claims for multiple OEM's.

Professional Background (Cont.)

- 2005-2010 Yardmaster, River Forest Yachting Center, Stuart, FL. Marine service center for motor yacht storm emergency response, storage, repair and re-fit. Key member of team that built the 17 acre facility from the ground up. Evaluated, presented and implemented initial Bookeeping System and then integrated Quickbooks and FSM Marine Center Management Program. Upon opening, supervised all aspects of service, scheduling, inventory issue and control and Shipping and Receiving operations. First year service revenues exceeded \$500k departmental goal, increased to \$720k in third year. Studied, evaluated, designed and implemented hurricane emergency hauling procedures.
- 2002-2005 Service Manager, Riviera Beach Yachting Center, Riviera Beach, FL. Marine service center for large motor yacht storage, repair and re-fit. Coordinated technician service, warranty management, ordering and issue of parts & inventory, Shipping and Receiving. Coordinated multiple hurricane emergency haul outs. Utilized MarineSoft and Reynolds & Reynolds software.
- 1998-2002 Manager Powerboat Division, Eastern Yacht Sales, Riviera Beach, FL. Management of small powerboat division of large Sailboat Company, including Sales, Service, Warranty Management, Inventory Control and Shipping and Receiving for large marine parts department. Increased powerboat sales by 29%.
- 1991-1998 General Manager Recycling Alternatives, Orlando, FL. Operations Manager for 1000+ ton per month Recycling Centers. Sorting and packaging of materials including Cardboard, Paper, Aluminum, and Glass. Directed Shipping and Receiving utilizing various methods, including Truck and Rail Freight.

More detailed job history information available upon request.