

Hello

I'M Alice Brown

202 Petals Road
Fort Pierce, Florida
(239)672-5433
jaisnana11@GMAIL.COM

Skills

Customer Service

Experience

MONTH 06/2016 - 2018

Teletech, Melbourne , Florida - *Customer Service Rep.*

- Answer Phones Professional
- Transfer Calls
- Billing and Payments
- Verify Customers Account
- Answer Customer/s Questions and or Concerns
- Problem Solving.

MONTH 10- 2014 MONTH 11-2015

Ebay, Melbourne, Florida- *Customer Service Rep.*

- Answer Phones
- Place Orders
- Process Payments
- Explain in details when order Arrives
- Verify Customers Account
- Transfer Call to Troubleshooting
- Place Orders
- Check Order Status

MONTH 02- 2010 MONTH 11=2013

Convey Health Solution, Fort Pierce, Florida - *Customer Service Rep.*

- Verify Customers Account
- Billing and Payments
- Transfer Calls
- Answer Phones
- Answer Customer Questions and or Concern
- Check Status on Order/s
- Place Orders

Education

MONTH 10-2010

St. James Academy, Fort Pierce, Florida - *High School Diploma*

Month- 10-2019

IRSC, Fort Pierce, Florida- GED

Awards

None