

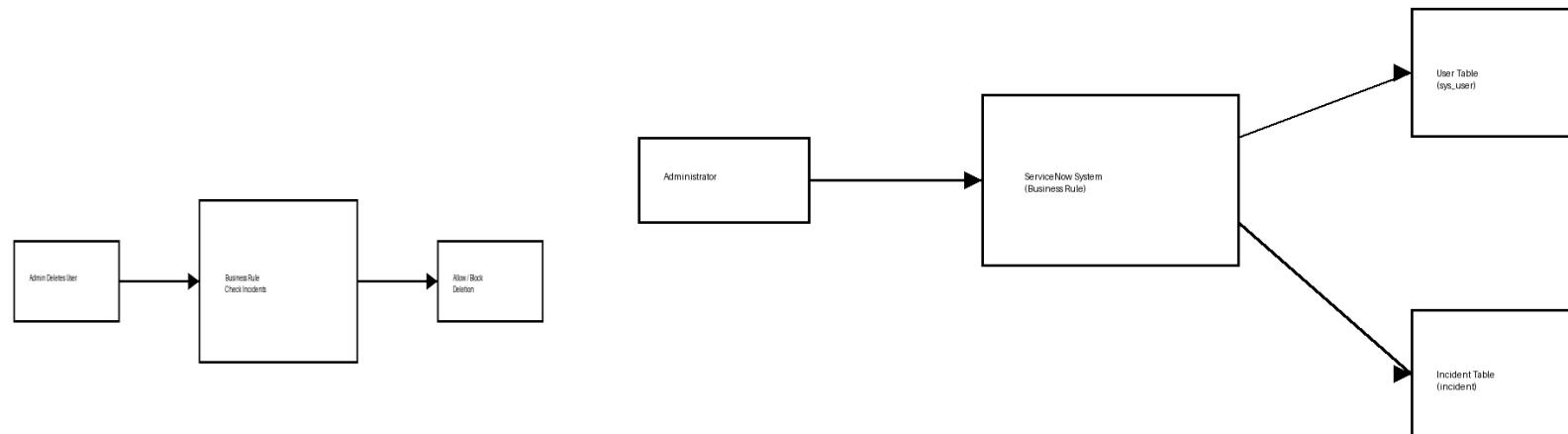
## Project Design Phase-II

### Data Flow Diagram & User Stories

Date	31 January 2025
Team ID	LTVIP2026TMIDS73881
Project Name	Prevent User Deletion in ServiceNow
Maximum Marks	4 Marks

#### Data Flow Diagrams:

A Data Flow Diagram (DFD) is a traditional visual representation of the information flows within a system. A neat and clear DFD can depict the right amount of the system requirement graphically. It shows how data enters and leaves the system, what changes the information, and where data is stored. **Example:**



## User Stories

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
Customer (Mobile user)	Registration	USN-1	As a user, I can register for the application by entering my email, password, and confirming my password.	I can access my account / dashboard	High	Sprint-1
		USN-2	As a user, I will receive confirmation email once I have registered for the application	I can receive confirmation email & click confirm	High	Sprint-1
		USN-3	As a user, I can register for the application through Facebook	I can register & access the dashboard with Facebook Login	Low	Sprint-2
		USN-4	As a user, I can register for the application through Gmail		Medium	Sprint-1
	Login	USN-5	As a user, I can log into the application by entering email & password		High	Sprint-1
Customer Care Executive						
Administrator	User Management	USN-1	As an admin, I want to delete users only if they are not assigned to any incident	System should block deletion if user is linked to any incident	High	Sprint-1
Administrator	Incident Validation		As an admin, I want the system to check incident assignment before user deletion	System validates incident table before delete action	High	Sprint-1
ServiceNow User	Data Integrity	USN-3	As a user, I want the system to protect assigned records from accidental deletion	Assigned user records remain and cannot be deleted	Medium	Sprint-1