



CAREER OBJECTIVE

Motivated and detail-oriented B.Com (CBCS) graduate with a strong foundation in accounting, finance, and business operations. Seeking an entry-level position to apply academic knowledge and gain practical experience in a dynamic organization.

CONTACT

PHONE:
7075214070

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Abdulnafea1214@gmail.com

HOBBIES

Photography
Travelling

LANGUAGES KNOWN

English
Hindi
Telugu

ABDUL NAFEA

EDUCATION

Sri Chaitanya high school
Class X | 2018 | 8.0

Sri Chaitanya junior college
Intermediate | 2020 | 7.8

Avinash degree college
B. Com (CBCS) | 2023 | 7.8

WORK EXPERIENCE

Amazon, Amazon Customer Service Associate – North America (US Process)

August 2023 – August 2024

- Supported US-based customers by providing timely and accurate information on products, services, and order status.
- Demonstrated strong problem-solving skills by handling escalations and ensuring customer satisfaction.
- Collaborated with internal teams to escalate and resolve technical or logistics-related issues.
- Achieved recognition for maintaining high call quality and exceeding monthly performance targets.

SKILLS

- Basic Accounting & Financial Management
- MS Office (Word, Excel, PowerPoint)
- Communication & Interpersonal Skills
- Time Management & Teamwork