🧾 Case Study: Online Feedback Collection System

🎯 Scenario:

A college wants to collect feedback from students on various facilities (library, cafeteria, labs, etc.). The system is **purely JSP-based**, using **JSTL and Directives**, and stores all data in **memory only (no database)** for demo or local testing.

💡 Objectives:

- Use **JSP Directives** to include common layouts.

- Use **JSTL Core Tags** to display questions, iterate over submitted feedback, and control visibility.

- Use **EL (Expression Language)** to read submitted values and display them dynamically.

📂 Pages Involved:

1. **index.jsp**

   ◦ A welcome page with a link to start the feedback form.

2. **feedbackForm.jsp**

   ◦ Displays a form with multiple facilities (library, lab, etc.) using checkboxes and text inputs.

   ◦ The form posts to `feedbackSummary.jsp`.

3. **feedbackSummary.jsp**

   ◦ Uses JSTL `<c:forEach>` to loop through responses.

   ◦ Shows feedback based on form input.

   ◦ If nothing is selected, uses `<c:if>` to display a "No feedback submitted" message.

4. **thankyou.jsp**

   ◦ Simple thank-you message using EL to greet the user.

5. **header.jsp / footer.jsp**

   ◦ Included using `<%@ include %>` directive on every page for layout consistency.

index.jsp

```jsp
<%@ page language="java" contentType="text/html; charset=UTF-8"
    pageEncoding="UTF-8"%>
<!DOCTYPE html>
<html>
<head>
<meta charset="UTF-8">
<title>Feedback System</title>
</head>
<body>
<%@ include file="header.jsp" %>


<h2>Welcome to the Feedback System</h2>
<p>Please click the button below to give your feedback.</p>


<form action="FeedbackForm.jsp" method="get">
    <input type="submit" value="Give Feedback">
</form>


<%@ include file="footer.jsp" %>
</body>
</html>
```

FeedbackForm.jsp

```jsp
<%@ page language="java" contentType="text/html; charset=UTF-8"
    pageEncoding="UTF-8"%>
<%@ taglib uri="http://java.sun.com/jsp/jstl/core" prefix="c" %>
```

```html
<!DOCTYPE html>

<html>

<head>

<meta charset="UTF-8">

<title>Feedback Form</title>

</head>

<body>


<%@ include file="header.jsp" %>


<h3>Student Feedback Form</h3>


<form action="FeedbackSummary.jsp" method="post">


    <label>Student Name:</label>

    <input type="text" name="studentName" required />

    <br><br>


    <p>Select the facilities you want to give feedback on and provide your comments:</p>


    <label><input type="checkbox" name="facilities" value="Library" /> Library</label><br>

    <textarea name="libraryComment" rows="2" cols="40" placeholder="Comments on Library"></textarea><br><br>


    <label><input type="checkbox" name="facilities" value="Cafeteria" /> Cafeteria</label><br>

    <textarea name="cafeteriaComment" rows="2" cols="40"
```

placeholder=*"Comments on Cafeteria"*></textarea>

    <label><input type=*"checkbox"* name=*"facilities"* value=*"Labs"* />
Labs</label>

    <textarea name=*"labsComment"* rows=*"2"* cols=*"40"* placeholder=*"Comments
on Labs"*></textarea>

    <input type=*"submit"* value=*"Submit Feedback"* />

</form>

<%@ include file=*"footer.jsp"* %>

</body>

</html>

FeedbackSummary.jsp

<%@ page language=*"java"* contentType=*"text/html; charset=UTF-8"*
   pageEncoding=*"UTF-8"*%>

<%@ taglib uri=*"http://java.sun.com/jsp/jstl/core"* prefix=*"c"* %>

<!DOCTYPE html>

<html>

<head>

<meta charset=*"UTF-8"*>

<title>Feedback Summary</title>

</head>

<body>

```jsp
<%@ include file="header.jsp" %>

<h3>Feedback Summary</h3>

<p><strong>Name:</strong> ${param.studentName}</p>

<c:if test="${not empty paramValues.facilities}">
  <p><strong>Facilities Feedback:</strong></p>
  <ul>
    <c:forEach var="facility" items="${paramValues.facilities}">
      <li>
        ${facility} -
        <c:choose>
          <c:when test="${facility == 'Library'}">
            ${param.libraryComment}
          </c:when>
          <c:when test="${facility == 'Cafeteria'}">
            ${param.cafeteriaComment}
          </c:when>
          <c:when test="${facility == 'Labs'}">
            ${param.labsComment}
          </c:when>

          <c:otherwise>No comments</c:otherwise>
        </c:choose>
      </li>
    </c:forEach>
```

```jsp
    </ul>
</c:if>


<c:if test="${empty paramValues.facilities}">
    <p><em>No feedback submitted.</em></p>
</c:if>


<%@ include file="footer.jsp" %>


</body>
</html>
```

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footer.jsp

```jsp
<%@ page language="java" contentType="text/html; charset=UTF-8"
    pageEncoding="UTF-8"%>
<hr>
<p>&copy; 2025 College Feedback Portal</p>
</body>
</html>
```

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header.jsp

```jsp
<%@ page language="java" contentType="text/html; charset=UTF-8"
    pageEncoding="UTF-8"%>
<!DOCTYPE html>
<html>
<head>
<meta charset="UTF-8">
```

```html
<title> Feedback System</title>
<style>
    body {
        font-family: Arial, sans-serif;
        margin: 20px;
    }
    h2 {
        color: navy;
    }
    hr {
        border: 0;
        height: 1px;
        background-color: lightblue;
    }
</style>
</head>
<body>
</body>
</html>
```

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thankyou.jsp

```jsp
<%@ page language="java" contentType="text/html; charset=UTF-8"
    pageEncoding="UTF-8"%>
<!DOCTYPE html>
<html>
<head>
<meta charset="UTF-8">
```

```html
<title>Thankyou</title>

</head>

<body>

<%@ include file="header.jsp" %>


<h3>Thank You!</h3>

<p>Thank you, <b>${param.name}</b>, for submitting your feedback.</p>


<%@ include file="footer.jsp" %>


</body>

</html>
```