

# EBSCO Discovery Service (EDS) Quick Reference Guide

# Getting the Most Out of Oxford University Press in *EBSCO Discovery Service*

Oxford University Press is the world's largest university press offering content in more than 40 languages for audiences from pre-school to secondary level schoolchildren; students to academics; general readers to researchers; individuals to institutions.

This guide has been developed to help libraries configure EDS to most effectively leverage their investment in Oxford University Press content. Our research shows that the appropriate configuration of EDS is an important determinant in the discoverability of the licensed content. Furthermore, using the CustomLinks option in EDS is *the best* way to ensure your users connect reliably.

To ensure that use of your licensed Oxford University Press products and collections are optimized within EDS, you will need to:

- 1. Check your licensed collections are correctly activated in your EDS profile and also in the knowledge base of your link resolver.
- 2. Select your full text linking option(s) and configure appropriately.
- 3. Check other EDS configuration options. For details on each of these steps, see below.

## Activating Oxford University Press Content in EBSCOadmin

By default, all new customers receive Oxford University Press metadata as part of the EDS base index. In addition, your EBSCO*host* database subscriptions, as well as subscriptions to other EDS content partners, are core to providing unified access.

To ensure Oxford University Press results are discoverable in EDS you will need to make sure the appropriate databases are enabled. For instructions on adding or removing a database from your EDS profile in EBSCOadmin, see

https://help.ebsco.com/interfaces/EBSCO Discovery Service/EDS Admin Guide/Managing your content in EDS.

- 1. EDS base index content includes:
  - Publisher Provided Full Text Searching File (edb)
  - Academic Search Index (asx)
  - Business Source Index (bsx)
  - Supplemental Index (edo)

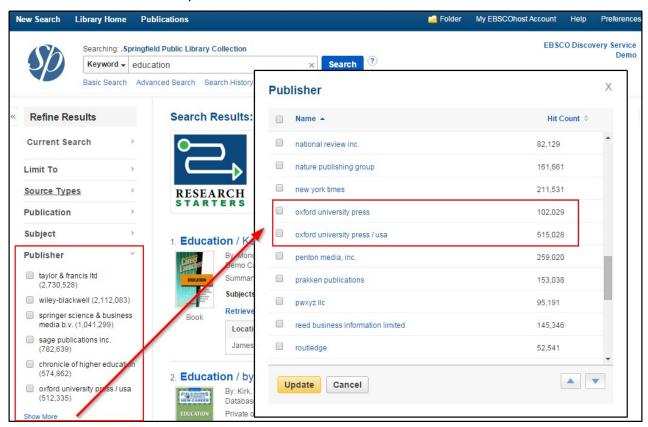
**Please note**: If you subscribe to any version of EBSCO's Academic Search or Business Source products and have these enabled in your EDS profile, you will not need the corresponding Academic Search Index or Business Source Index databases.

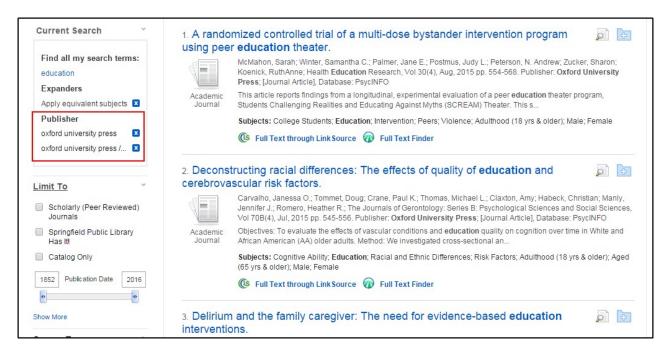
- 2. Products indexed as EDS partner databases.
- American National Biography Online (edsoad)
- Grove Art Online (edsoao)
- Grove Music Online (edsomo)
- Investment Claims (edsoic)
- Oxford African American Studies Center (edsoaa)
- Oxford Biblical Studies Online (edsobo)
- Oxford Bibliographies (edsobb)
- Oxford Clinical Psychology (edsocp)
- Oxford Competition Law (edsocl)
- Oxford Constitutional Law (edscnl)
- Oxford Dictionary of National Biography (edsodb)
- Oxford Handbooks Online (edsoho)
- Oxford History of Western Music (edsohw)

- Oxford Islamic Studies Online (edsoio)
- Oxford Legal Research Library (edslrl)
- Oxford Medicine Online (edsmeo)
- Oxford Public International Law (edsopl)
- Oxford Reference (edsoro)
  - Brings together Oxford Quick Reference and Oxford Reference Library
- Oxford Scholarly Editions Online (edsose)
- Oxford Scholarship Online (edsoso)
- Oxford Who's Who & Who Was Who (edsoww)
- University Press Scholarship Online (edsups)
- Very Short Introductions Online (VSI) (edsvsi)

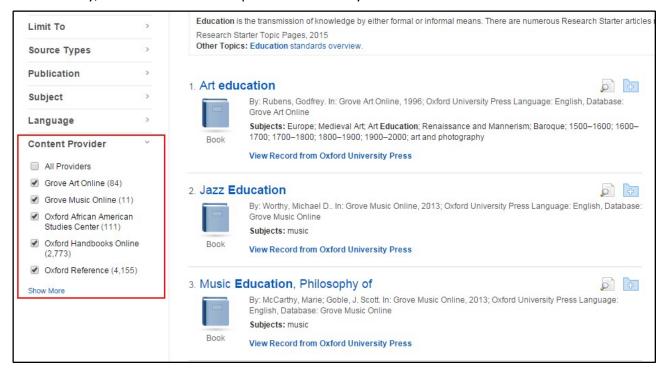
## **Locating Oxford University Press Content in EBSCO Discovery Service**

There are two ways to limit your EDS search results to Oxford University Press content. The first is the Publisher facet available from your Search Results.





#### Alternatively, for content in an EDS partner database you can limit via the Content Provider facet.



## **Linking from EBSCO Discovery Service to Oxford University Press**

To enable linking from EDS to full text, you should set up both Oxford University Press CustomLink(s) as well as your link resolver. Administrators can customize full-text links at any time using EBSCOadmin, which also allows a customer to choose to display a single option for users to access full text (preferred and the default) or multiple options, such as Oxford University Press CustomLink(s) and your link resolver.

### **Using CustomLinks to Oxford University Press**

You can use Oxford University Press CustomLinks to link from EDS to the full-text content you subscribe to on the appropriate Oxford University Press platform. Once you've confirmed that your subscriptions are included in your EDS profile, you can set up CustomLinks. For help setting up CustomLinks and enabling CustomLinks on profiles, see

https://help.ebsco.com/interfaces/EBSCOadmin/Admin\_User\_Guide/Setting\_up\_EBSCO\_CustomLinks\_in\_EBSCOadmin.

#### To set up a CustomLink from EDS to Oxford University Press:

- 1. Log in to EBSCOadmin at <a href="http://eadmin.ebscohost.com">http://eadmin.ebscohost.com</a>.
- 2. Click the **Site/Group Maintenance** button, then click on **Go** below CustomLinks.



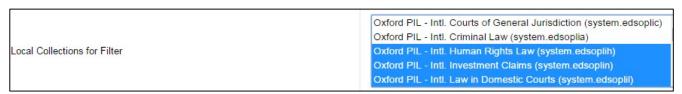
- Click on Add New CustomLink.
- 4. Select Copy from existing CustomLink and click on Continue.
- 5. Select **Full Text** from the Category drop down list.
- 6. Click on ++show other available CustomLinks.



- 7. Select the appropriate CustomLink for your collection. Options include:
  - "EDS (Oxford Database Name)"



8. Under **Local Collections for Filter**, select the many collections, as appropriate, that you subscribe to.



- 9. Complete the remaining fields that meet your library's needs and click **Submit**.
- 10. Next, add the link to your profile. Click the **Customize Services** Tab, select your profile and then click the **Linking** Sub-Tab.
- 11. Click the **Modify** link to the right of CustomLinks.



- 12. Click Add New CustomLink and mark the Select box to the left of the CustomLink name.
- 13. Click **Submit**. Your changes are saved. Repeat steps 10-13 for any other profiles to which you want to add your CustomLink.

### **Using a Link Resolver CustomLink**

A link resolver is software that uses OpenURL data to provide item-level linking among the various online options. In order to display the link to the link resolver on the search results page, your link resolver needs to be activated as a CustomLink in EDS.

The link resolver CustomLink is configured to key off of the local collections and enables the Available in Library Collection (AiLC) limiter, thus displaying the link to your link resolver on all records that are known to be in your library collection. If you have a link resolver, you will want to make sure that the subscriptions you have with Oxford University Press are enabled in your link resolver's knowledge base.

If you are a *Full Text Finder* customer, a link resolver CustomLink will be automatically added to your EDS profile. In addition, your EBSCO Knowledge Base collections will be imported to EBSCO*admin* to enable the AiLC limiter.

If you use a third-party link resolver such as SFX or 360 Link, you will need to set up your link resolver CustomLink, and you will be able to import your knowledge base holdings to enable the AiLC limiter. This will be done as part of the EDS set-up process. For more information on how to automatically update your collections in EBSCOadmin, see the following Support page:

https://help.ebsco.com/interfaces/EBSCO Discovery Service/EDS Admin Guide/Available in Library C ollection limiter Serial Solutions SFX.

### **Ranking Full Text Links in EDS**

EBSCOadmin allows administrators to set the order of the full text links that appear on the EDS result list for each record. For example, if you would like one of your Oxford University Press CustomLinks to appear before EBSCOhost full text or your link resolver, the order can be adjusted to display it accordingly. It is important to think about the order of the links for your institution because preferences do vary.

For more information on CustomLink order, as well as instructions on ordering your CustomLinks, see the Support FAQ Ranking CustomLinks in EBSCO Discovery Service (EDS) at <a href="https://help.ebsco.com/interfaces/EBSCO">https://help.ebsco.com/interfaces/EBSCO</a> Discovery Service/EDS Admin Guide/Ranking CustomLinks in EDS.

Note the option to "Show First Available Full Text Only". If this option is checked and an item is available both from Oxford University Press and, for example, Cengage Learning, then only the first of these would show, i.e. the one that is listed highest in the CustomLink ranking. We strongly recommend that you carefully consider the CustomLink order in EBSCOadmin.

#### **EDS Search Features**

EDS has two features designed to ensure users receive the highest quality records related to their search: Relevancy Ranking and Record De-Duplication.

Relevancy Ranking — EDS uses an advanced algorithm to rank records in order of relevance to the search term and importance to the user. This algorithm weighs search term matches in the record based on the fields the match occurs in. For more details on this feature, see this Support FAQ: <a href="https://help.ebsco.com/interfaces/EBSCO\_Discovery\_Service/EDS\_FAQs/relevance\_ranking\_determined">https://help.ebsco.com/interfaces/EBSCO\_Discovery\_Service/EDS\_FAQs/relevance\_ranking\_determined</a> in EDS.

**Record De-duplication** – For records that match on core fields like title, author, date, volume, and issue, EDS automatically removes records with lower relevancy from the result list in favor of

higher ranked records. For more details on this feature, see this Support FAQ: <a href="https://help.ebsco.com/interfaces/EBSCO Guides/General\_Product\_FAQs/prevent\_duplicate\_res">https://help.ebsco.com/interfaces/EBSCO Guides/General\_Product\_FAQs/prevent\_duplicate\_res</a> ults in search results.

These two features, which are key to the EDS experience, do not discriminate by record origin. Records from any source—either content received from publishers or indexed by the EBSCO Editorial staff—may appear higher in the result list or win out in record de-duplication.

### **Still Need Help?**

You can contact EBSCO Discovery Service Customer Support at <a href="mailto:support@ebsco.com">support@ebsco.com</a> if you need help accessing the Oxford University Press content in EDS or have any questions. For the most upto-date version of this guide, please see

http://support.ebsco.com/eds/content/en eds oup quickrefguide.pdf.