

EBSCO Discovery Service (EDS) Quick Reference Guide

Getting the Most Out of SAGE in EBSCO Discovery Service

SAGE digital products and tools for libraries span a wide range of books, journals and reference works across Business, Humanities, Social Sciences and Science, Technology and Medicine. Products include SAGE Journals, SAGE Research Methods Datasets, SAGE Video, CQ Press, and more. For more information on the specific products available from SAGE visit the SAGE Publishing website.

To ensure that use of your licensed SAGE products and collections are optimized within EDS, you will need to:

- Check your licensed collections are correctly activated in your EDS profile and also in the knowledge base of your link resolver.
- Select your full text linking option(s) and configure appropriately.
- Check other EDS configuration options. For details on each of these steps, see below.

This guide has been developed to help libraries configure EDS to most effectively leverage their investment in SAGE content. Our research shows that the appropriate configuration of EDS is an important determinant in the discoverability of the licensed content. Furthermore, using the CustomLinks option in EDS is *the best* way to ensure your users connect reliably.

Activating SAGE Content in EBSCO*admin*

By default, all new customers receive SAGE metadata as part of the EDS base index. In addition, your EBSCO database subscriptions, as well as subscriptions to other EDS content partners, are core to providing unified access.

To ensure SAGE results are discoverable in EDS you will need to make sure the appropriate databases are enabled. For instructions on adding or removing a database from your EDS profile in EBSCOadmin, see https://help.ebsco.com/interfaces/EBSCO_Discovery_Service/EDS_Admin_Guide/Managing_your_conte_nt_in_EDS.

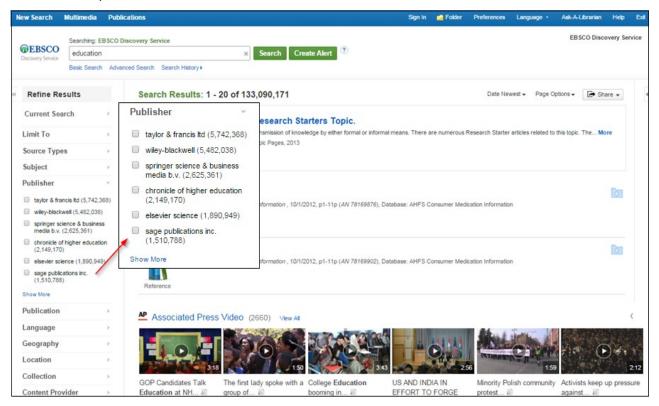
- EDS base index content includes:
 - Publisher Provided Full Text Searching File (edb)
 - Academic Search Index (asx)
 - Business Source Index (bsx)
 - Supplemental Index (edo)

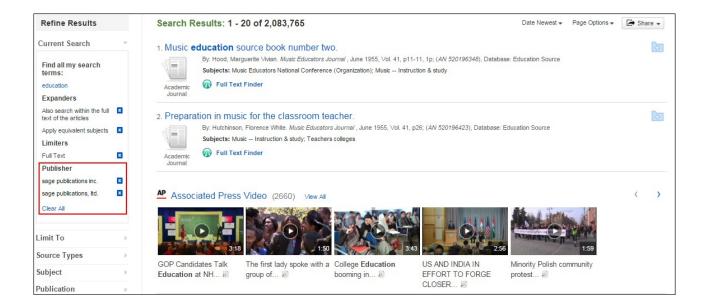
Please note: If you subscribe to any version of EBSCO's Academic Search or Business Source products and have these enabled in your EDS profile, you will not need the corresponding Academic Search Index or Business Source Index databases.

- Products indexed as EBSCO data partner databases.
 - SAGE Research Methods Datasets
 - SAGE Video
 - CQ Almanac Online Edition
 - CQ Press Congress Collection
 - CQ Press Public Affairs Collection
 - CQ Press Supreme Court Collection
 - CQ Press Encyclopedia of American Government
 - CQ Press Voting & Elections Collection
- Products indexed by other EBSCO data partners or EBSCO databases including Scopus, JSTOR, and SocIndex.

Locating SAGE Content in EBSCO Discovery Service

There are two ways to limit your EDS search results to SAGE content. The first is the Publisher facet available from your Search Results.





Alternatively, for content in a data partner database, such as the CQ Press databases listed earlier in this guide, you can limit via the Content Provider facet.



Linking from EBSCO Discovery Service to SAGE

To enable linking from EDS to full text, you should set up both the SAGE CustomLink as well as your link resolver. Administrators can customize full-text links at any time using EBSCOadmin, which also allows a customer to choose to display a single option for users to access full text (preferred and the default) or multiple options, such as the SAGE CustomLink and your link resolver.

Using CustomLinks to SAGE

You can use the SAGE CustomLink to link from EDS to the full-text content you subscribe to on the appropriate SAGE and CQ Press platform. Once you've confirmed that your subscriptions are included in your EDS profile, you can set up CustomLinks using the steps below.

To set up a CustomLink from EDS to SAGE:

- 1. Log in to EBSCOadmin at http://eadmin.ebscohost.com.
- 2. Click the **Site/Group Maintenance** button, then click on **Go** below CustomLinks.



Click on Add New CustomLink.

- 3. Select Copy from existing CustomLink and click on Continue.
- 4. Select Full Text from the Category drop down list.
- Click on ++show other available CustomLinks.

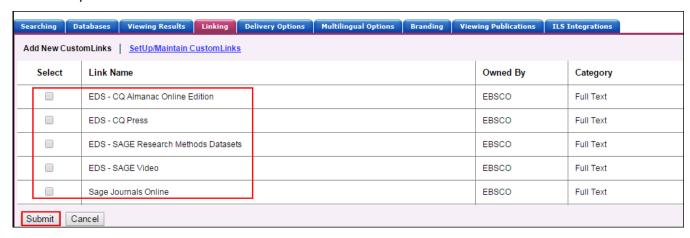


- 6. Select the appropriate CustomLink for your collection. Options include:
 - Sage Journals Online
 - EDS SAGE Research Methods Datasets
 - EDS SAGE Video
 - EDS CQ Almanac Online Edition
 - EDS CQ Press
- 7. Under **Local Collections for Filter**, select the collections, as appropriate, to which you subscribe.
- 8. Complete the remaining fields that meet your library's needs and click **Submit**.

- 9. Next, add the link to your profile. Click the **Customize Services** Tab, select your profile and then click the **Linking** Sub-Tab.
- 10. Click the **Modify** link to the right of CustomLinks.



- 11. Click Add New CustomLink and mark the Select box to the left of the CustomLink name.
- 12. Click **Submit**. Your changes are saved. Repeat steps 12-15 for any other profiles to which you want to add your CustomLink.



Using a Link Resolver CustomLink

A link resolver is software that uses OpenURL data to provide item-level linking among the various online options. In order to display the link to the link resolver on the search results page, your link resolver needs to be activated as a CustomLink in EDS.

The link resolver CustomLink is configured to key off of the local collections and enables the "Available in Library Collection (AiLC)" limiter, thus displaying the link to your link resolver on all records that are known to be in your library collection. If you have a link resolver, you will want to make sure that the subscriptions you have are enabled in your link resolver's knowledge base.

If you are a *Full Text Finder* customer, a link resolver CustomLink will be automatically added to your EDS profile. In addition, your EBSCO Knowledge Base collections will be imported to EBSCO*admin* to enable the AiLC limiter.

If you use a third-party link resolver such as SFX or 360 Link, you will need to set up your link resolver CustomLink, and you will be able to import your knowledge base holdings to enable the AiLC limiter. This

will be done as part of the EDS set-up process. For more information on how to automatically update your collections in EBSCOadmin, see the following Support page:

https://help.ebsco.com/interfaces/EBSCO Discovery Service/EDS Admin Guide/Available in Library Collection limiter Serial Solutions SFX.

Ranking Full Text links in EDS

EBSCOadmin allows administrators to set the order of the full text links that appear on the EDS result list for each record. For example, if you would like one of your SAGE CustomLinks to appear before EBSCOhost full text or your link resolver, the order can be adjusted to display it accordingly. It is important to think about the order of the links for your institution because preferences do vary.

For more information on CustomLink order, as well as instructions on ordering your CustomLinks, see the Support FAQ Ranking CustomLinks in EBSCO Discovery Service (EDS) at

https://help.ebsco.com/interfaces/EBSCO_Discovery_Service/EDS_Admin_Guide/Ranking_CustomLinks_in_EDS.

Note the option to "Show First Available Full Text Only". If this option is checked and an item is available both from SAGE and, for example, Cengage Learning, then only the first of these would show, i.e. the one that is listed highest in the CustomLink ranking. We strongly recommend that you carefully consider the CustomLink order EBSCOadmin.

EDS Search Features

EDS has two features designed to ensure users receive the highest quality records related to their search: Relevancy Ranking and Record De-Duplication.

Relevancy Ranking – EDS uses an advanced algorithm to rank records in order of relevance to the search term and importance to the user. This algorithm weighs search term matches in the record based on the fields the match occurs in. For more details on this feature, see this Support FAQ:

https://help.ebsco.com/interfaces/EBSCO Discovery Service/EDS FAQs/relevance ranking determined in EDS.

Record De-duplication – For records that match on core fields like title, author, date, volume, and issue, EDS automatically removes records with lower relevancy from the result list in favor of higher ranked records. For more details on this feature, see this Support FAQ:

https://help.ebsco.com/interfaces/EBSCO_Guides/General_Product_FAQs/prevent_duplicate_result s in search results.

These two features, which are key to the EDS experience, do not discriminate by record origin. Records from any source—either content received from publishers or indexed by the EBSCO Editorial staff—may appear higher in the result list or win out in record de-duplication.

Still Need Help?

You can contact EBSCO Discovery Service Customer Support at support@ebsco.com. if you need help accessing the SAGE content in EDS or have any questions. For the most up-to-date version of this guide, please see http://support.ebsco.com/eds/content/en_eds_sage_quickrefguide.pdf.