

## Setting Your Preferred Authentication Method for the EBSCO Mobile App

Using *EBSCOadmin*, administrators can set a preferred authentication order for users of the EBSCO Mobile app. By default, the order is set to (ip, uid, cpid). If you do not modify these settings from the default the app will first check the IP address. If their IP address is not recognized (i.e. user is off campus) the user will be prompted for a User ID and Password.

To enable user access to your *EBSCOhost* or *EBSCO Discovery Service* profiles from anywhere - via your proxy server, library card number, or patron files (to name a few) - you need to modify this setting in *EBSCOadmin*. Doing so will guarantee easier access.

To update the settings, first determine which order of authentication you want the app to use. Then set-up your preferred authentication order using the steps below:

1. Log into *EBSCOadmin* <http://eadmin.ebscohost.com>.
2. Click the **Authentication** Tab, then click the **Preferred Authentication** Sub-Tab.

EBSCOADMIN

EBSCOadmin Security Change Password Support & Training Help Logout

Current Site: Site/Group Maintenance

Customize Services Authentication Holdings Management Local Collections Reports & Statistics Database Title Lists

**Preferred Authentication**

If your library is using the Find My Library feature, you can specify patron authentication settings using this option.

User ID/Password IP Address Patron Files CPID Referring URL Athens Cookies Shibboleth/SAML HTTPS Personal Users Preferred Authentication

Preferred Authentication for Apps (Flipster, EBSCO Mobile)

Proxy None

Preferred Authentication Order ip,uid,cpid

☒ Display Library on Find My Organization Page(s)

Submit Cancel

### 3. Preferred Authentication settings:

- **Preferred Authentication Order:** Select your authentication methods in the order you would like them administered in the app.

For example, enter **ip,uid,cpid** (the default setting) to force the app to first check the user's IP address to authenticate. If their IP address is not recognized, the user would be prompted for their user ID and password. Below the ID and password field, a link to authenticate using CPID (library bar code) would be displayed.

**Proxy Authentication:** To set your institution's proxy as the preferred authentication method for the EBSCO Mobile app, select your Proxy from the drop-down menu. When a proxy is selected, it becomes the only authentication

method available for users of the EBSCO Mobile app and you do not need to add anything to the **Preferred Authentication Order** field.

If you need information on setting up your Proxy in *EBSCOadmin*, please see: [In EBSCOadmin, how can I embed my Proxy Server settings in my EBSCOhost URL?](#)

4. If you do not want your organization to appear in the **Find My Library** login option in the app, un-check the box for **Display Library on Find My Organization Page(s)**.

**Note:** This setting is checked by default. If you choose to disable it, it will take up to 24 hours for your organization to no longer appear under **Find My Library** in the EBSCO Mobile app.

5. Click **Submit**.

## Using Multiple Authentication Methods

Using the Preferred Authentication settings, you can make multiple login methods available to your users. For example, in addition to ip, uid, and cpid, you could add CUSTUID (Patron ID) to the authentication string as shown here:

**ip,uid,cpid,custuid**

In this case, after IP authentication fails, the User ID login screen is displayed.

If you do not wish to use "silent" authentication methods (methods that do not require users to manually login) such as IP address you could simply enter:

**uid,cpid,custuid**

## Available Authentication Methods

The following authentication methods can be set up to log users into the EBSCO Mobile app.

- IP Address
- User ID and Password
- Single Sign-On
- Shibboleth
- OpenAthens
- Proxy

## Setting the Default Profile for the EBSCO Mobile App

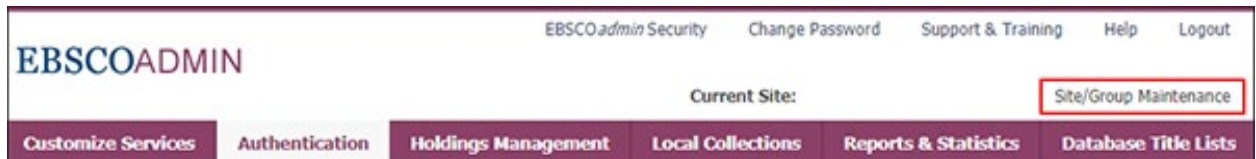
Using *EBSCOadmin*, administrators have the option to set a default *EBSCOhost* or *EBSCO Discovery Service* User Profile for each User Group that will be accessed when a user logs into the EBSCO Mobile app.

If no default profile is selected, a profile will be accessed based on the following conditions:

- The profile with the most usage (sessions).
- If the profile with the most sessions is an *EBSCOhost* profile, but there is also an EDS profile available, the EDS profile will be accessed instead.

**To select a default profile for the EBSCO Mobile app:**

1. Log into *EBSCOadmin* at <https://eadmin.ebscohost.com>.
2. Click the **Site/Group Maintenance** link in the upper-right of the screen.



3. Click the **Group** sub-tab.
4. Click the hyperlinked name of the Group for which you would like to set a default profile.
5. Select the desired *EBSCOhost* or *EBSCO Discovery Service* profile from the drop-down menu for the **Default Profile for EBSCO Mobile App** setting.

**Note:** Inactive profiles (i.e. profiles that do not have a currently subscribed database enabled) are not available to be selected and will not appear in the menu.

A screenshot of a configuration form within the EBSCOADMIN interface. The form has several sections: 'Force Personalization' with a checkbox, 'Users Not Allowed to Create Personal Accounts' with a checkbox and a note 'Cannot enable when Enable Google/Social Authentication is enabled for Group.', and 'Profile for Linking In' with a 'None' dropdown. The 'Default Profile for EBSCO Mobile App' section features a dropdown menu that is open, showing three options: 'EBSCO Discovery Service (eds) - eds' (highlighted in blue), 'EBSCO Discovery Service (eds) - eds', and 'EBSCOhost Research Databases (ehost) - ehost'. A red arrow points from the right side of the image to the first option in the dropdown. At the bottom left of the form are 'Submit' and 'Cancel' buttons.

6. Click **Submit**.
7. Repeat steps 4-6 for each group for which you would like to select a default profile.

*See also:*

[How do I set my preferred authentication for the EBSCO Mobile app?](#)