Nikita Chaudhari

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Entry-level IT Technician and Google IT Support Certified professional with hands-on experience providing **end-user support, device setup, software installation, troubleshooting, and helpdesk-style technical support** across Windows, Linux, and macOS environments. Strong foundation in **Microsoft systems, Office 365, hardware support, scripting fundamentals, and IT operations workflows**. Known for customer-focused support, strong troubleshooting ability.

Education

Computer Engineering Technology – Computing Science
Algonquin College, Ottawa, ON   Advanced Diploma (3-years)
Focus: Software Development, Systems Programming, Databases, Networking, Real-Time Systems

Technical Skills

Devices: Desktops, laptops, printers, monitors, docking stations, peripherals
Support & Admin Tools: Google Workspace (user/admin basics), Slack, Git, VS Code
Device & Infra: Docker, VMware, terminal/shell environments
Networking: Wi-Fi troubleshooting, DNS, IP, ports, basic switching concepts
Operating Systems: Windows, Linux, macOS
Enterprise Tools: Microsoft Office / Microsoft 365, Google Workspace

Academic & Projects

AI Job Tracker Web Application
https://github.com/Nikitachaudhari123/AiJobApplicationTracker

- Node.js + Express + MySQL + JWT Authentication (Register / Login)+audit trail
- Built full-stack web application for tracking job applications and company name
- Designed database schema and implemented CRUD operations and query logic
- Integrated AI API for job description parsing and structured data extraction
- Used Git branching and pull requests to manage features and merges

Vet clinic REST Web Applications (practical & Academic exposure) (C# • REST • Azure)
https://github.com/Nikitachaudhari123/Vet-Clinic-System-using-.net/tree/main

- Developed C# and JavaScript based REST services and CRUD applications
- Applied object-oriented design and layered architecture
- Implemented database persistence and service validation
- Performed functional and API testing

Credential

- **Google IT Support Professional Certificate**
  https://coursera.org/share/ff0e0dd8b1879dd0f45588fc5ed5ce2b