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Nikky Gupta
Data Analyst / Business Analyst / Data Engineer

SUMMARY

Professional worked with 4.4+ Years of Experience in the analysis, design, testing, resolution of complex problems, and implementation business applications and Senior Consultant 1+ years of expertise in solving intricate business problems. Enhancing market share by deploying big data ecosystem components, techniques, and best practices. Adept at performing deep dive to gain actionable insights to benefit key stakeholders & facilitate sound decision-making while generating an error-free report. Proficient in data handling and data visualization to deliver compelling business value to clients & successfully execute projects.

KEY SKILLS

- **Data Analysis •Stakeholder Management**
- **Software Development • Project Management • Business Analyst**
- **Process Improvement • Team Building**
- **Data Visualization • Leadership Ability**

TECHNICAL SKILLS

Languages: Python, PySpark, SQL
Framework: PySpark, Pandas
Tools: Power BI, Tableau
Cloud: Amazon AWS,
Database: MySQL, PostgreSQL
IDE: PyCharm, Jupyter Notebook
Warehouse: Snowflake
MS Excel (Advance)

ACHIEVEMENT

- Conferred with the Stakeholder's Best Award in May-2022 for exemplary performance in successfully completing and navigating a complex project, ensuring a seamless and successful delivery.

ADDITIONAL INFORMATION

- **Languages**: English, Hindi, Gujarati
- **Location**: Bangalore, India

PROFESSIONAL EXPERIENCE

Senior Consultant   Aug 2019 - Oct 2022

Redpost   Rajkot, Gujarat

Financial Loan Management Operation

- Played a key role in managing and executing multiple loan transaction operations.
- Ensured the seamless flow of loan processes, from application submission to approval.
- Worked on identifying and rectifying invalid files within the loan information data.
- Checked and managed various pending loan validation services.
- Collaborated with relevant teams to expedite the validation process and reduce the backlog.
- successful handling of invalid data and files and pending loan validation services contributed to a more robust and reliable financial loan management system.

Analysis of Customer Information & Performance

- Perform business operation on large volumes of customer data to extract meaningful insights.
- Implemented a performance analysis system to track and assess the movement of customer activities.
- Investigated and analyzed data related to premium members' accounts.
- Identified key performance indicators and trends associated with premium members, contributing to strategic decision-making.
- Developed and applied criteria to filter data, distinguishing between valid and invalid targets.
- Categorized and analyzed bank history transactions, providing a structured view of financial activities.
- Generated insights into transaction patterns, frequency, and amounts within different categories.

Marketing Executive   Sep 2018 - Apr 2019

SBI Caps   Rajkot, Gujarat

Demat Account Management

- Played a key role in providing support for customer demat accounts.
- Addressed customer queries, concerns, & requests related to their dematerialized securities accounts.
- Managed the documentation and processes involved in opening new demat accounts for customers.
- Handled the procedures associated with closing demat accounts, adhering to regulatory guidelines.
- Provided comprehensive customer support related to demat account management.
- Assisted customers in understanding account statements, transaction histories, and other account-related details.
- Collaborated with internal teams to resolve any discrepancies or issues pertaining to customer accounts.

EDUCATION

Bachelor of Science in Information Science	Jun 2011 - Jul 2015
Atmiya Institute of Technology & Science	Rajkot, Gujarat
Intermediate	Apr 2008 - May 2010
Kendriya Vidyalaya, CBSE	Rajkot, Gujarat
Matric	Feb 2003 - Mar 2008
Kendriya Vidyalaya, CBSE	Rajkot, Gujarat