10° DS WhatsApp Assistant

Revamp Customer Interaction:

WhatsApp, Real-Time, Personalize

WhatsApp: Boost Engage, Unleash Connect





Resolve web, KYC, team fatigue

Customers face frustration with confusing website navigation and KYC processes. Employees feel overwhelmed

WhatsApp Assist: **Embrace the Future**

Register seamlessly for personalized support, including KYC updates, complaints, video/photo uploads, with "Talk to Agent" option for extra help.



Features



Easy Registration

Simplify onboarding with a hassle-free registration, ensuring a smooth start to engagement.



Complete Task Handling

Seamlessly manage tasks: KYC updates, complaint resolution, and easy media uploads—all in one userfriendly platform.



experience.

Talk to Agent Option

Connect easily with a dedicated agent for personalized and in-depth assistance.

WhatsApp Assistant Support

Access personalized Digital Assistant

for tailored support in specific needs and inquiries, enhancing user



Efficient KYC Updates

Effortlessly stay compliant with our KYC system, ensuring up-to-date records for seamless updates.



Efficient Resolution

Swiftly resolve issues with streamlined complaint management, ensuring efficient and satisfactory resolution processes.





