

Niknaz Sadehvandi

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LinkedIn • GitHub • Portfolio: <https://niknaz-65.github.io/>

AWARDS

Winner: UMGC, 2025, President's List (4.0 GPA).

Winner: Sunset Auto Sales, 2024, Process Improvement Recognition.

Winner: Sunset Auto Sales, 2023, Excellence in Technical Support.

Winner: Sunset Auto Sales, 2023, High-Volume Ticket Resolution (300+ tickets).

CERTIFICATIONS

Python Basics for Data Science (IBM)

R Programming Fundamentals (Stanford Online)

EXPERIENCE

IT Support Technician, Sunset Auto Sales., Charlotte, NC (2020 – Present)

- Closed 300+ Windows hardware/software tickets yearly; improved first-time resolution.
- Managed 25+ user accounts (password resets, permissions updates, 2FA support).
- Performed workstation builds (imaging, AV updates, configuration).
- Conducted malware cleanup and endpoint health checks on 20+ devices.
- Reduced repeat incidents by tightening SOP documentation.

IT Administrator / Helpdesk, Kafpoush., Germantown, MD (2012–2018)

- Supported 40+ Windows endpoints (system maintenance, AV updates, permissions).
- Performed malware cleanup, workstation installations, and backup procedures.

Technical Assistant, Ganjineh., Tehran, Iran (2008–2010)

- Installed CCTV, access control, and basic network infrastructure.
- Supported IT documentation, hardware setup, and troubleshooting.
- Assisted engineers with physical security implementations

PROJECTS

Splunk SIEM Analysis: Built detections for failed logins, privilege changes, anomalous processes; designed Dashboards.

Malware Analysis: Extracted 20+ IOCs; analyzed registry, process, and C2 behavior.

Threat Intelligence (OSINT): Processed 30,000+ indicators from OTX/LevelBlue.

Python Network Recon Toolkit: Automated Nmap scanning; generated HTML reports.

Traffic Simulation (Java, OOP, Multithreading): Built a multi-threaded Java Swing simulator with synchronized car and traffic-light threads; implemented event-driven controls and designed UML class architecture

Digital Forensics Labs (UMGC): Investigated persistence, unauthorized accounts, IIS log anomalies, SSHfiltration.

EDUCATION

M.S. Cybersecurity Technology | UMGC | GPA 4.0

B.S. Information Technology | University of Phoenix | Magna Cum Laude

A.A. Information Technology | CPCC

A.S. ArchitecturalDrawing | IAU

SKILLS

Windows, Linux, Active Directory, Splunk, Wireshark, Nmap, Nessus, FTK Imager, Autoruns, TCP/IP, DNS, DHCP, Python, PowerShell, OSINT, vulnerability scanning, forensic imaging.