

NIKOLAY HRYTSAY

CUSTOMER SERVICE

CONTACT

- +1 437 219 4273
- nikobusiness144@gmail.com
- 1133 Islington Ave

MAIN OBJECTIVE

To develop my own personal brand of lingerie, blending creativity, quality, and innovation to empower women and enhance their confidence. I am deeply passionate about this industry and eager to gain hands-on experience, acquire new skills, and learn from established professionals to turn this vision into reality.

EDUCATION

- 2019-2022
UZHGOROD NATIONAL
UNIVERSITY
- BACHELOR OF LAWS

WORK EXPERIENCE

Palma Women's Underwear Shop Ukraine 2019-2022
Sales Associate

- Delivered outstanding customer service, assisting customers in selecting products that matched their preferences and needs.
- Maintained deep knowledge of the product range to provide accurate recommendations and enhance customer satisfaction.
- Managed daily transactions, including cash handling, returns, and exchanges, ensuring smooth and efficient operations.
- Restocked and organized inventory to ensure a well-presented sales floor.

Gaara Women's Clothing Store Praha 09.23 - 11.23
Sales Associate

- Assisted diverse customers in selecting stylish clothing that met their personal preferences and needs.
- Provided expert advice on sizing, styles, and combinations to enhance the shopping experience.
- Ensured accurate cash handling, credit card processing, and returns, maintaining a high standard of customer service.
- Organized and replenished merchandise displays to showcase products effectively and boost sales.
- Contributed to the store's monthly sales goals by actively engaging with customers and promoting new arrivals.
- Maintained a friendly and professional demeanor in a fast-paced, multicultural environment.

MEEST Post Company Canada 06.24 - 10.24
Warehouse Worker

- Managed the sorting and processing of parcels and packages
- Maintained accurate inventory records and ensured timely dispatch of shipments.
- Collaborated with team members to improve efficiency.

SKILLS

- Exceptional Customer Service
- Product Knowledge
- Sales and Upselling
- Merchandising
- Team Collaboration
- Critical Thinking
- Multicultural Communication
- I love working in a female staff

LANGUAGES

- English
- Russian
- Ukrainian