

Mykola Hrytsay

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SUMMARY OF QUALIFICATIONS

- Over 3 years of experience in customer service.
- Demonstrated problem solving ability.
- Professional communication skills include fluency in English and Ukrainian and Russian.
- Founder of a Crypto community in the messenger Telegram with more than 1300 members.
- Computer skills include:
 - MS Office, internet and email
 - AI
 - Python

PROFESSIONAL EXPERIENCE

Sales Associate

2019 – 2022

Palma Women's Clothing Shop Ukraine

- Delivered outstanding customer service, assisting customers in selecting products that matched their preferences and needs.
- Maintained deep knowledge of the product range to provide accurate recommendations and enhance customer satisfaction.
- Managed daily transactions, including cash handling, returns, and exchanges, ensuring smooth and efficient operations.
- Restocked and organized inventory to ensure a well-presented sales floor.

Warehouse Worker
MEEST Post Company Canada

06.2024 – 10.2024

- Managed the sorting and processing of parcels and packages.
- Maintained accurate inventory records and ensured timely dispatch of shipments.
- Collaborated with team members to improve efficiency. ▪

Loading boxes with electric pallet trolley or manually

Snow removal
AHS Action Home Service

12.2024– 03.2025

- Shoveling snow with a shovel and a snow Blower.
- Oversaw the process and remained in charge during supervisor's absence.

Landscaping
AHS Action Home Service

03.2025 – Present

- Chief Assistant. Work with various tools: Cordless drill, Angle grinder, Circular saw, Jackhammer, hummer, crowbar etc
- Worked with bobcat, specifically the mini skid steer loader.
- Endurance work, 12-hour shifts

EDUCATION

