

# Nicholas Constantine Stapczynski

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## Summary

Motivated Software Engineer with 4+ years of experience in backend development, healthcare applications, and infrastructure monitoring. Skilled in Python, JavaScript, and modern development practices, with a focus on building scalable healthcare solutions. Seeking a Software Engineer I position to contribute to backend systems and healthcare technology.

## Technical Skills

**Languages:** Python, JavaScript, TypeScript, Go, Bash, SQL

**Frameworks/Tools:** Node.js, Azure, Elastic, Bot Framework Composer, Git, Postman

**Systems:** Linux, MacOS, Windows

**Practices:** Agile/Scrum, CI/CD, Automated Testing, Code Reviews, Infrastructure Monitoring

## Professional Experience

### Software Engineer

**Optum, Inc., United Healthcare Group — Boston, MA**

*2022 to 2024*

- Developed backend services for healthcare chatbots using Python and JavaScript, improving user engagement by 30%
- Built RESTful APIs and integrated with healthcare databases, ensuring secure data handling
- Collaborated in Agile LeSS ceremonies, translating business requirements into technical solutions
- Performed on-call troubleshooting for service outages and conducted code reviews

### Site Reliability Engineer

**Optum, Inc., United Healthcare Group — Boston, MA**

*2024 to 2025*

- Monitored infrastructure health using Azure and Elastic KQL queries, creating dashboards for real-time troubleshooting
- Participated in on-call rotations, resolving production issues and improving system reliability

## **Data Visualization Engineer Consultant**

### **Human Resources Services, Inc. — Andover, MA**

*2018 to 2021*

- Developed Python scripts for data processing and automation, supporting municipal clients
- Created data visualizations with Plotly and Tableau for compensation analysis

## **Software Engineering Co-op**

### **EnerNOC — Boston, MA**

*January to June 2012*

- Built Bash scripts for data migration and system administration tasks

## **Research Programmer Co-op**

### **Northeastern University CCIS — Boston, MA**

*January to June 2011*

- Developed web applications using JavaScript and SQL for educational tools

## **Education**

### **Northeastern University, Boston, MA**

Bachelor of Science in Computer Science and Criminal Justice

*2020*

## **Projects**

- Healthcare Chatbot Platform: Built using Python and Bot Framework Composer for patient interactions
- Infrastructure Monitoring Dashboard: Developed with Azure and Elastic for real-time health metrics
- Data Automation Scripts: Python-based tools for data sanitization and visualization