

Sentiment Analysis on Patient Drug Reviews

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Problem Statement

Motivation: Understanding patient experiences with medications through unstructured text analysis.

Input: Unstructured patient reviews of drugs and conditions.

Output: Categorization of reviews into 3 sentiment classes (positive, negative, neutral).

Relevant NLP Task: Sentiment Analysis using LLMs.

Challenges:

- Analyzing informal and subjective patient language.
- Handling sentiment polarity without explicit labels.
- Addressing data sparsity for rare conditions.

Training and Test Data

<u>Data Type:</u> Unstructured, unlabeled 273,915 patient reviews on drugs and medical conditions.

Source: Patient Insights: 2.8Lakh Drug & Condition Reviews from Kaggle.

Preprocessing Steps:

- Cleaning and tokenization.
- Removing irrelevant data (e.g., stopwords, non-text characters).
- Using embeddings for sentiment classification.

Input Example

"On Abilify for Bipolar and it is the first time in my entire life that I have felt stable.

I have no side effects from this medication.

I take it at night and it makes me a bit sleepy **which is good** for my sleep anyways.

I have tried a few other mood stabilizers without success and finally tried Abilify and **it**works fantastically for me."

"I had so many horrible experiences with meds for my bipolar.
It scared me to try one more but I'm now on 2mg of abilify once daily and found my old self again after a very long time living an unbearable life.
The only side effect is slight insomnia and I'm losing the ton of weight that I gained while on seroquel. Abilify saved my life."

Evaluating Model Performance

Evaluation Metrics:

- Sentiment Agreement Score (evaluating model consistency).
- Precision, Recall, F1-score for sentiment classification.

Comparison:

- Baseline: Lexicon-based sentiment analysis (word-matching approach).
- Proposed: LLM-based sentiment classification using embeddings & context understanding.

Train/Test Strategy:

- Unsupervised approach (evaluating model-generated sentiment vs. human-labeled subset).
- Using patient-reported adverse reactions as a control metric.

Thank you!

Any questions?

