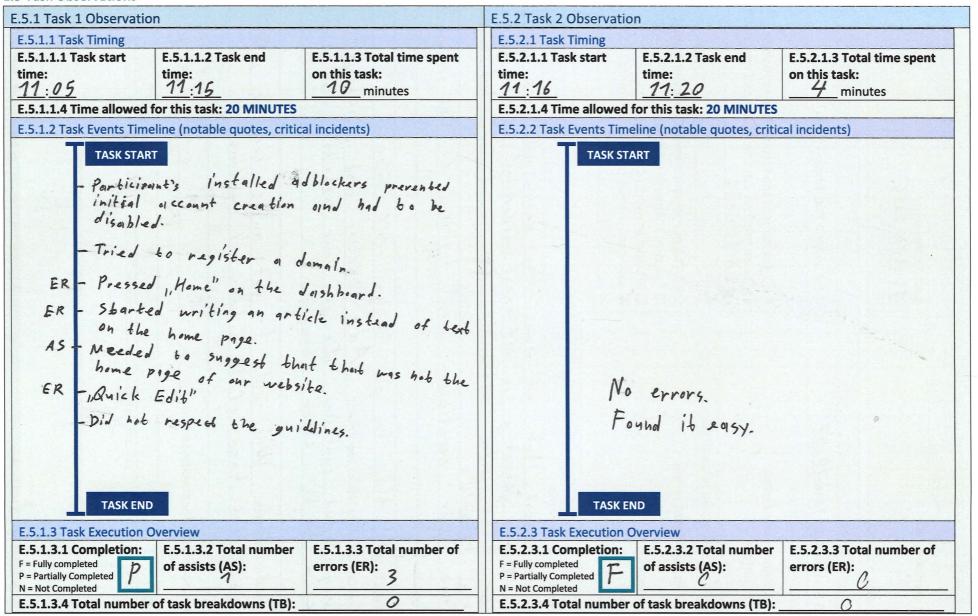
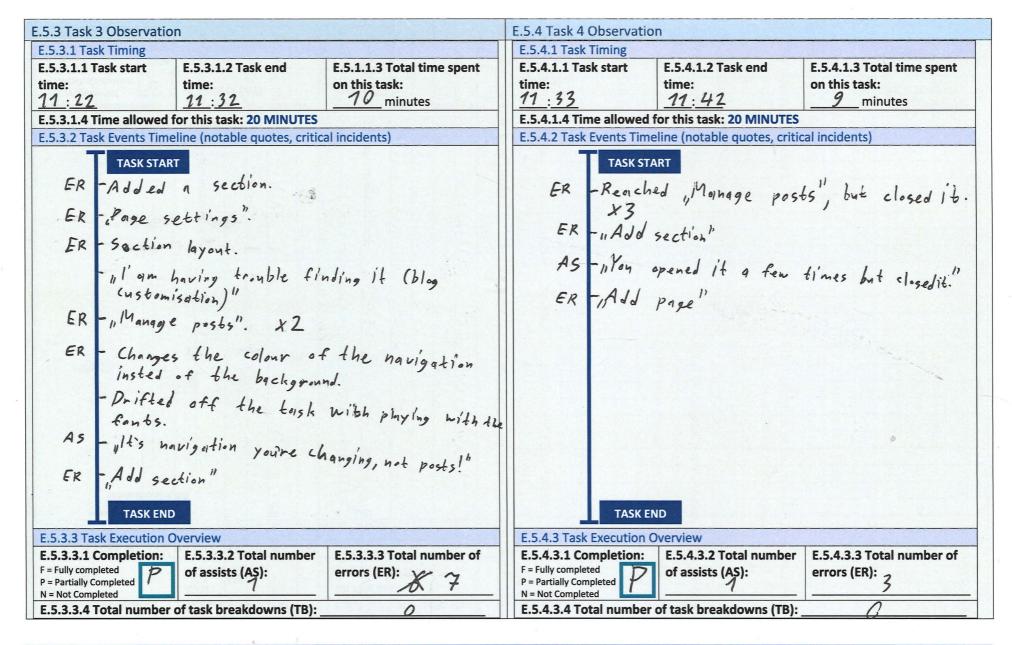
## Appendix E: Observation Sheet (to be filled by moderator)

E.O Participant Information					
E.0.1 Participant ID:	E.0.2 Session date:  13-APR-2025  /DD-MMM-YYYY/				
E.1 Session timing					
E.1.1 Session Start Time: <u>10</u> : <u>57</u>	E.1.2 Session End Time: <u>11</u> :50				
E.2 Session Environment					
E.2.1 Session is conducted:  □ Face-to-Face  □ Remotely	E.2.2 Location of the face-to-face session or software used for remote access and observation:  TEAM VIEWER				
E.3 Pre-test impression of participant					
E.3.1 The participant seems:  ☑ Calm  □ Nervous  □ Tired  □ Irritated / Annoyed  □	E.3.2 The participant's verbal behavior seems:  □ Talkative / Verbally expressive □ Minimal answers / Quiet  ☑ Balanced – nether talkative, nor quiet □				
Some basks" were extremely trip honzards".  "Some error repetition. So  Combined bine for all to  1. Overall Usability Issues Identified: "Add  vague and confusing. "Designed to be clear enough  2. Positive Feedback: Was able to  yob the hang of it.	ne drifting off the toisks.  sks: 37 minutes  section" and nouick edit" too ign your website also didn't				
3. Improvement Recommendations:					

## E.5 Task Observations





E.5.5 Task 5 Observation			E.5.6 Additional Notes (if applicable)				
E.5.5.1 Task Timing			1. Went	through	the	account	creation process.
E.5.5.1.1 Task start time: 11:43	E.5.1.1.2 Task end time: 11:47	E.5.1.1.3 Total time spent on this task: minutes					
E.5.5.1.4 Time allowed	for this task: 20 MINUTES	S					
E.5.5.2 Task Events Timeline (notable quotes, critical incidents)					pater i i		
TASK STAR	T						
TASK END  E.5.5.3 Task Execution (  E.5.5.3.1 Completion:  F = Fully completed P = Partially Completed N = Not Completed		r E.5.5.3.3 Total number of errors (ER):	Total:				Completion: F - 2 P - 3
E.5.5.3.4 Total number	of task breakdowns (TB)	: <u></u>	ER: 13				N-0