P10 - Session Recording - K2336620- CI6315

[00:00:00] **Moderator:** Hello, this is participant number 10 for the usability testing study of Wix. Hello. Can you hear me?

[00:00:12] **Participant 10:** I can hear you.

[00:00:13] **Moderator:** Perfect. Thank you so much for agreeing to take part. Uh, so as with every single other study, we will have to start with the consent form that we're gonna do here. Uh, so have a read through this.

[00:00:29] **Moderator:** If you've got any questions, let me know. Um, but yeah, otherwise if you agree with what you're seeing, you can sign at the bottom.

[00:00:41] **Participant 10:** Mm-hmm.

[00:00:45] **Participant 10:** Should I sign now or whenever I'm ready?

[00:00:49] **Moderator:** Uh, when you're already reading it. And if you, if you've got any questions, do let me know.

[00:00:53] **Participant 10:** Okay.

[00:00:54] **Moderator:** And after that, after everything's.[00:01:00]

[00:01:00] **Participant 10:** Okay.[00:02:00]

[00:02:01] Moderator: Okay. Yeah, that would do

[00:02:06] Participant 10: the best I could do.

[00:02:13] **Participant 10:** Okay.

[00:02:18] **Participant 10:** Um,

[00:02:22] **Participant 10:** what happens now?

[00:02:24] **Moderator:** Uh, so by the way, thank you so much for, uh, for signing that. Uh, and if you've got, have you got any questions or, I hope this okay. Okay. Uh, so this is the participant profile questionnaire that, uh, you need to do. So that's, uh, sections from B one to B four.

[00:02:45] **Participant 10:** Okay. So should I do them now?

[00:02:47] **Moderator:** Yeah.

[00:02:49] **Participant 10:** Okay. Uh, what's my id?

[00:02:53] Moderator: Uh, you can skip B zero just straight from B one. Oh,

[00:02:57] **Participant 10:** oh yeah. Okay. Okay. [00:03:00] [00:04:00]

[00:04:05] **Moderator:** Oh yeah,

[00:04:09] **Moderator:** that's fine.

[00:04:26] Moderator: Hmm. You didn't let in though, did he?[00:05:00]

[00:05:07] Moderator: So from what I can see, yeah, this is Windows 10 I,

[00:05:13] **Participant 10:** oh.

[00:05:15] **Moderator:** Uh, if you don't know them, it's fine. I can easily retrieve them from over here.

[00:05:20] **Participant 10:** Okay, thank you.

[00:05:26] Moderator: So it's, yeah, we can copy that as

[00:05:41] **Moderator:** Okay. Perfect. And the last question, do you use assistive technologies?

[00:05:50] **Participant 10:** Alright, so if I just zoom in and out. Like this? Does this count?

[00:05:55] **Moderator:** Not really. That's fine. [00:06:00]

[00:06:00] **Participant 10:** Wait, no. Oh, yes,

[00:06:02] **Moderator:** I can share. I don't think you do, 'cause you don't have any visual impairments and or anything, so, ah,

[00:06:07] Participant 10: okay. Okay. Okay, cool.

[00:06:09] Moderator: Okay, perfect.

[00:06:11] **Moderator:** And we are now on the task instructions sheet. This is where you spend most of your time. Um, so you've got five tasks here and they all have to do with, uh, making a simple blog, uh, using mix. Uh, so the instructions CC will apply to all the tasks, obviously. Um, try to attempt each task without getting help, unless you get completely stuck, in which case it's obviously fine to ask for help.

[00:06:40] **Moderator:** Um, mm-hmm. You are encouraged to talk aloud while performing the tasks, so try to communicate any assumptions, expectations, thought or feelings that you might have. While trying to navigate this, um, try, uh, yeah, there is no limit, uh, in terms of time, but if you wanna [00:07:00] move on, you can speak up and let myself know.

[00:07:03] **Moderator:** Um, do not stress if you cannot figure something out. 'cause after all, we're test you, not the one being tested. We are testing the system. Okay?

[00:07:11] **Participant 10:** Mm-hmm.

[00:07:12] **Moderator:** Yeah. Have you got any questions

[00:07:15] **Participant 10:** for that? Um, how should I access the written articles? Oh, wait, yeah, they're here. They don't mind. Yeah. Okay. Um, one second. So if I just search for waste online

[00:07:41] **Moderator:** Yeah, you can do that.

[00:07:42] **Moderator:** Um, access, yeah. Okay. Okay. But you can, uh, yeah, you can ask questions on the, uh, for, you know, for me to clarify on the, uh, tasks

[00:07:54] **Participant 10:** Okay. As we go. Maybe.

[00:07:56] **Moderator: So,**

[00:07:56] **Participant 10:** okay, cool. If, if I start Okay. [00:08:00] And I remember reading, say out loud what you're thinking, should I be doing that?

[00:08:05] **Moderator:** Yeah.

[00:08:07] Participant 10: Okay. Uh, basically,

[00:08:08] **Moderator:** uh, the idea is, uh, ignore that there is a, you know, an audio recording going on here and that I'm present.

[00:08:17] **Moderator:** Mm-hmm. Uh, just think of it as one day you just decided to make a blog.

[00:08:23] **Participant 10:** Mm-hmm.

[00:08:24] **Moderator:** And, but instead just talk aloud if you've got any frustrations with, uh, while using the system, if you, or if you've got any positive feedback. Of course, do communicate that. Um, and yeah, basically think aloud.

[00:08:41] **Participant 10:** Okay. Okay. Cool, cool.

[00:08:45] Participant 10: So, okay. Okay. Now, so we can start with

[00:08:48] **Moderator:** task one, which is, uh, getting Yeah. For getting started. So the context is you have considered and decided to start a simple blog for your website where you tell the stories of your [00:09:00] professions studies. It might be hobbies or anything of interest to you. Um, so what you need to do is you need to access Wix, um, create an account and begin crafting your first manually created.

[00:09:13] **Moderator:** So that's non AI generated website on the topic you chose by making at homepage with a title and a header with a menu form, navigation. And yeah, there's a little clarification here that from the templates, you're allowed to use the one in the blank template. Start from scratch section.

[00:09:32] **Participant 10:** Okay.

[00:09:34] **Moderator:** You'll see what, what I mean by that once again.

[00:09:37] **Moderator:** Okay. Going, so basically, yeah. First you need to access wakes. I'd create an account.

[00:09:44] **Participant 10:** Alrighty, let's do that. Uh, if I just type it on Google, I guess that must be the one says create your website. It must be the one. Okay. So get [00:10:00] started. Um, okay, so, so far so good. Just it's typical way of to make a, yeah, to sign up to a website, do anything.

[00:10:23] **Moderator:** Uh, you might need to. Yeah, they don't match.

[00:10:26] **Participant 10:** Oh, I can see.

[00:10:46] **Participant 10:** This is a bit slow. I dunno if it's my data. Could be my data. Um, that's for myself. Okay. [00:11:00]

[00:11:00] Moderator: Um, we're not gonna use AI as per this circuit.

[00:11:04] **Participant 10:** Okay. So if we're not using ai, how are set up without chat? Yeah. Okay.

[00:11:14] **Participant 10:** I think it would've been nice if it said like, set up without, I know just phrasing it in different way because I got a bit confused there, to be honest. Or just an option to skip something like that would've been nice. I. What type of website do you want to create? Uh, block in my case also. That would be nice if it was like, I know bigger font or something like that, but it's not a big problem.

[00:11:41] **Participant 10:** Um, okay. Uh, that's a very big selection blocks. Just leave it on block again, just the block. So dashboard.[00:12:00]

[00:12:03] **Participant 10:** Oh, oh.

[00:12:09] Participant 10: Um, something happened with my laptop.

[00:12:13] **Moderator:** Yeah, I can kinda see that.

[00:12:17] Participant 10: Um, I'm not sure what's wrong.

[00:12:25] **Moderator:** Oops.

[00:12:26] **Participant 10:** Um,

[00:12:28] **Moderator:** uh, it locked itself, so you need to unlock it. Yeah, yeah. Uh, we're back. We're back.

[00:12:35] **Participant 10:** Um, it's black. I think it's the battery.

[00:12:41] Moderator: No, I can see it.

[00:12:44] **Participant 10:** I can't.

[00:12:47] **Moderator:** That's

[00:12:48] Participant 10: Oh. Oh, okay. Okay. It's back. It's back.

[00:12:50] **Moderator:** Okay,

[00:12:51] **Participant 10:** cool. Okay, so how would you like to go your website? Uh, I'll just make up something[00:13:00]

[00:13:03] **Participant 10:** cool. So, okay. Continue. Um, uh, let's say that just exploring kind of Yeah. Literally. Uh, okay. Oh, interesting. I haven't seen this before. Um, I guess, um, like I don't like this not sharing with it, I don't think, I personally don't want add anything. I can see how this, this could be useful if it's a professional block, but in my case, it's not really necessary.

[00:13:48] **Participant 10:** Okay. So if I go to my dashboard,

[00:13:57] **Participant 10:** okay. It seems to be a very simple setup, [00:14:00] which is nice, very convenient for people like me that have no idea what's going on. Um, no. I mean, I do know what's going on. I Oh, on the go, on the go on, on, on the go. Okay. That sounds good. It's so close. I would say

[00:14:19] **Moderator:** yeah, maybe skip this step. 'cause if you try to register domain, it's gonna ask you for payment for that.

[00:14:27] **Participant 10:** Ah.

[00:14:27] Moderator: So yeah, maybe skip the connector custom domain.

[00:14:31] **Participant 10:** Okay. Um,

[00:14:33] **Moderator:** so I

- [00:14:34] **Participant 10:** go to write your first block?
- [00:14:36] **Moderator:** Not really. So what we need to do, uh, 'cause we, you've already created the, the website. Uh, what you need to do is just, uh, set up the homepage with a, uh, title and a menu for navigation on the website.
- [00:14:54] Participant 10: Sounds good.
- [00:14:58] **Participant 10:** Um, [00:15:00] so that must be the homepage. No. Um,
- [00:15:12] **Participant 10:** wait, I, um, hmm.
- [00:15:24] **Participant 10:** I got confused. What's happening now? I think it's still the setup. No.
- [00:15:36] **Participant 10:** Would it be this type?
- [00:15:41] **Participant 10:** No.
- [00:15:45] **Participant 10:** Oh yes. That's the one, I guess. Um, um, a title, um, what was the first thing I'm doing? So [00:16:00] making hold the title, the header and the menu for medication. Um,
- [00:16:09] **Participant 10:** okay. Now just call it welcome. I guess welcome. Come on. Um, oh, it's not that difficult. Um, for the, to be honest, this part I got a bit confused about. I think it would be nice if it had like heads that I kind of pointing you which step comes next. That would've been nice. Um, okay, so just, um, welcome message.
- [00:16:48] **Participant 10:** So what did I have to do? So I have the homepage title ahead there with the manual for navigation. Manual for navigation. Um,[00:17:00]
- [00:17:04] **Participant 10:** um,
- [00:17:08] **Participant 10:** okay. So the title is here. Okay. Setting. Um
- [00:17:22] Participant 10: Oh, okay. That's just a Mm

- [00:17:29] **Participant 10:** Oh, they also have an option for HTL code. Okay. Um,
- [00:17:41] **Participant 10:** no, I don't know how to do that menu with navigation. I can't figure that out. What is even the menu for navigation? Oh, okay. I know what it means, but I dunno how to do that. Um, somewhere from here. No, [00:18:00] that would make sense. I don't know where else it could be. There's not tools, no settings. What you is?
- [00:18:08] **Participant 10:** S-E-O-S-E-S-E-O. Um, no translation, not ai. Okay. Let's see if I save it, what happens? It's, it's just a welcome. Uh, no, no, I don't, I don't know how to do this. I will, um, wait.
- [00:18:36] **Participant 10:** Yeah, I'll need some help.
- [00:18:39] **Moderator:** Okay. Uh, so what, have you got any indication of, uh, what page you are currently on? How do you know this is the homepage of the website?
- [00:18:53] **Participant 10:** Um, it said home, didn't it? No, it didn't. What did it say? [00:19:00] Oh, just because it's at block post. Oh, I don't even know what I did. Wait, let's see, what did I do?
- [00:19:12] **Participant 10:** Oh, just because it says, oh, it says first blog post, not a home. That's true. Okay, let's see. Well, here it says home, but when I click it, oh, that's home for the app, not for, not home, for the, okay. Okay, okay. Um, that's not the one. Um, maybe if I go on the log,
- [00:19:45] **Participant 10:** uh,
- [00:19:52] **Participant 10:** maybe if it's a category.
- [00:19:57] **Participant 10:** I don't, this is making [00:20:00] me very confused. Why is there just not a page the same? Create a home page. Oh, okay. Yeah, that's not gonna be the one. It must be somewhere on the setup because the rest of the things don't make sense. Okay. So no custom domain. So if I skip this one, I would think that's the next one would be create your first blog post.
- [00:20:30] **Participant 10:** Maybe when I click it, there's an option saying Make the home. Oh, click remove. So this is

- [00:20:40] **Moderator:** a, uh, this is a blog post. It's not actually a website page that you're making.
- [00:20:53] **Participant 10:** Um,
- [00:20:55] **Moderator:** so you need to create a, you know, homepage to your [00:21:00] website.
- [00:21:03] **Participant 10:** I see. Okay. I still don't know how, oh, maybe if I design the site, what makes mem Would it be this one?
- [00:21:20] **Participant 10:** Uh oh, yeah. Yeah. I guess that's it. Finally. Or I should have done a travel block. I mean, it actually, it kind of is. Oh yeah.
- [00:21:31] **Moderator:** How, uh, yeah. But as per the task construction sheets, um, the underlined text there,
- [00:21:42] **Participant 10:** uh, blank templates
- [00:21:44] **Moderator:** and start from scratch. Yeah.
- [00:21:46] **Participant 10:** Okay. Where does it say start from? Scratch, uh, blank templates.
- [00:21:52] **Participant 10:** Okay. Start from scratch. Oh. Of [00:22:00] course that's fine.
- [00:22:05] **Participant 10:** But yes, the reason I got confused is because I'm not really like, haven't, don't know the different categorizations of like blocks and there's not really a structure in my brain saying, oh yeah, there's like, first you make that homepage, then you make a blog post. I think it was just the fact that they were coming one underneath each other.
- [00:22:26] **Participant 10:** Yeah. And I just want to press what's coming next and, and then, okay. So
- [00:22:37] **Participant 10:** come on,
- [00:22:44] Moderator: just give it a minute. Alright.
- [00:22:47] **Participant 10:** Okay.[00:23:00]

- [00:23:01] **Participant 10:** Oh,
- [00:23:06] **Participant 10:** okay. Oh, come on
- [00:23:13] **Participant 10:** just one second.
- [00:23:30] **Moderator:** So have we got any indication of where we are now?
- [00:23:47] **Participant 10:** Um, oh, nevermind. Uh, I just had to find something for a second. Okay. So. That's cool. Um, so yes. Now I see that there's[00:24:00]
- [00:24:03] **Participant 10:** this part. What happens now about me?
- [00:24:08] Moderator: I, no, no. Uh, just you haven't done task one. Um,
- [00:24:14] **Participant 10:** um, oh, okay. Um, I guess second add elements that would make sense. Add heading one. Nice. So this can say homepage.
- [00:24:31] **Moderator:** Uh, yeah. This should say the name of your website. Yeah, that's the idea.
- [00:24:36] **Participant 10:** Okay. So the, what did I say on the route or whatever.
- [00:24:42] **Participant 10:** Something like that. Okay. That's good.
- [00:24:50] Participant 10: So my, I don't want the folder. Um,
- [00:24:58] **Participant 10:** okay. [00:25:00] Is there something else that you, I needed or just
- [00:25:03] **Moderator:** a manual navigation that that's also, that we should add to the website? To add,
- [00:25:11] **Participant 10:** to add what?
- [00:25:12] **Moderator:** Um,
- [00:25:17] **Participant 10:** oh, the menu. Oh, yes, of course. Oh, I, I did need a header. Okay. How do I add a header in such case header?

[00:25:27] **Moderator:** You need to add the title and the menu to the header.

[00:25:33] **Participant 10:** Ah, okay. So,

[00:25:39] **Participant 10:** hmm.

[00:25:42] **Participant 10:** Let's see.[00:26:00]

[00:26:11] **Participant 10:** Okay. Yeah. I was not searching at the right area, um, which would've made sense now. Now they see. It makes so much more sense. Yeah. Let's see. Oh, I like the vertical menus. Oh, hamburger menus. No, no, no. Yeah, I like a vertical menu.

[00:26:32] **Moderator:** A vertical menu wouldn't sit well in a header, so it might be best if you use a horizontal team menu.

[00:26:39] **Participant 10:** Okay. Um.

[00:26:49] Participant 10: This is a nice one. Oops. Okay. Home.

[00:26:58] **Participant 10:** Yeah, that's good.[00:27:00]

[00:27:03] **Participant 10:** Um,

[00:27:04] **Moderator:** let's put a title next to it. Okay. Just have the usual, uh, like website structure here, uh, the name of the website on, in the upper left corner on the menu.

[00:27:16] **Participant 10:** Mm-hmm.

[00:27:17] **Moderator:** In the upper right.

[00:27:20] **Participant 10:** Okay. So like the name of the website at the very left. Oh, what did they do? How did this even happen? Oh, okay. Um,

[00:27:39] **Participant 10:** I don't know what happened. Okay. Did it go back? To the home. Come on to home. If I press, oh, I don't know what's happening, but I'll figure it out. So I press this again. [00:28:00] I just wanna go back to the home part. Um, oh, I do now, got two menus. Um, let's remove this one. So, okay. I don't know how to go to the, okay, here it is.

[00:28:20] **Participant 10:** So

[00:28:24] **Participant 10:** is it.

[00:28:27] Participant 10: No it's not. Um, wait. Menu.

[00:28:38] **Participant 10:** Um.

[00:28:42] **Participant 10:** Now, I dunno how to go back to where I was. Let's see. Um, oh, okay. Here it is. So there is a title. It is good. And then just [00:29:00] move it to the top. To the top.

[00:29:04] **Moderator:** Yeah. Uh, as I said, just try to do the, uh, usual side structure. Um, it goes to the header at least, um, just the title in the upper, upper, upper left corner, and the, um, manual in the upper right corner of the website in the header.

[00:29:28] **Moderator:** Okay. Let's see. You might need to make the font a little smaller for that. Yeah,

[00:29:37] Participant 10: let's see how that's gonna happen. Um. Yeah.

[00:29:53] **Participant 10:** Well,[00:30:00]

[00:30:01] Participant 10: um, okay. Was that all, that was the first step.

[00:30:11] **Moderator:** Yeah.

[00:30:12] **Participant 10:** There, no, no, there. Oh yeah. Yeah. That was, that was it.

[00:30:16] **Moderator:** That was that. Uh, just a, uh, a little tip here. Um, do you see these guides on the side here and here along mm-hmm. These vertical ones? Do you think that there might be a reason why you've got them?

[00:30:38] **Participant 10:** These ones?

[00:30:39] **Moderator:** Yeah.

[00:30:44] **Participant 10:** I thought it's like just subsection.

- [00:30:47] **Moderator:** I'll show you what I mean. So, uh, if a user was to resize the window, this is what it would look like.
- [00:30:54] **Participant 10:** Oh, okay.
- [00:30:57] **Moderator:** So see, your, your title was, you know, [00:31:00] outside of these guides.
- [00:31:01] **Participant 10:** Mm-hmm.
- [00:31:02] **Moderator:** So it cut, you basically cut it off. So it might, you might wanna Yeah. Squeeze everything in
- [00:31:10] **Participant 10:** mm-hmm.
- [00:31:13] **Moderator:** Between these two guides.
- [00:31:18] **Participant 10:** Okay. I'll make a bit small. Oh, no, that should be good.
- [00:31:22] **Moderator:** Yeah. It fits perfectly.
- [00:31:24] **Participant 10:** Mm-hmm.
- [00:31:25] **Moderator:** Okay. Perfect. Let's move on to task two then.
- [00:31:29] **Participant 10:** Mm-hmm.
- [00:31:30] **Moderator:** Which is about you. So you want to introduce your site visitors to yourself so they know whose publications they're seeing. Uh, at a simple about me page using the blank template and at a sample image, this should be, um, like a stock image of a person online.
- [00:31:47] **Moderator:** You can just Google portraits and you can pick any mm-hmm. And some text about you. Uh, this has been already generated, uh, by charge GPT for you, so you can just [00:32:00] copy and paste that.
- [00:32:02] **Participant 10:** Mm-hmm.
- [00:32:03] **Moderator:** So we need to create a new page called About Me, basically.

- [00:32:08] **Participant 10:** Okay.
- [00:32:17] **Participant 10:** Hmm. That's a page. I want to read that again. Hmm.
- [00:32:28] **Participant 10:** Okay. So if I go to block, I guess, um, both. I don't know. I don't know what difference between the side pages and the block pages, but I'll just press block 19. Oh, okay. No, no, no. Now I see.
- [00:32:54] **Participant 10:** Okay. If I do, no, it's not gonna be a post if it's the about me [00:33:00] page. Okay. If I go on blog
- [00:33:07] **Participant 10:** and then maybe add another section that says about me.
- [00:33:15] **Participant 10:** Okay.
- [00:33:17] **Moderator:** So does it say to, uh, what does that the task say? Does it say to other section or, or a new page about me?
- [00:33:27] **Participant 10:** Oh, I thought they're the same. Okay. Um. So if I go back on block, oh, if I come here? Nope, not here. Hmm. Where do you go on block? Can I go on Post I,
- [00:33:56] **Moderator:** so you're switching between different pages, but you wanna [00:34:00] add a new one? These are already existing pages on your website.
- [00:34:04] **Participant 10:** Oh, maybe if I do manage pages and then another new page. No post blocks, uh, no post. Um,
- [00:34:20] Moderator: so these are two pages that exist on your website.
- [00:34:23] **Participant 10:** Okay. Um, ah, okay. It might be here then. Now it's not.
- [00:34:33] **Participant 10:** Ask at the page. Here it is.
- [00:34:37] **Moderator:** And we are supposed to, Hmm. Start from scratch. So, uh, you need to add a blank page as per the task instruction sheet.

- [00:34:47] Participant 10: Okay. So if I press a blank page, then Yeah.
- [00:34:59] Participant 10: Okay. [00:35:00] And then I just call it about me.
- [00:35:04] **Participant 10:** Yeah.
- [00:35:09] Participant 10: And if I take random persons Okay. Just
- [00:35:13] **Moderator:** you can, yeah. Uh, portraits. You can just Google portraits. Yeah, that would do.
- [00:35:22] Participant 10: Um, this guy is nice. I'll take her.
- [00:35:31] **Participant 10:** Okay, so,
- [00:35:43] **Participant 10:** um, uh,
- [00:35:48] **Participant 10:** what happened?
- [00:35:51] **Participant 10:** Uh, why can't I just copy and paste?
- [00:35:58] **Moderator:** You did copy and paste menu. [00:36:00] You've got it two times now.
- [00:36:04] **Participant 10:** Why? I saw a copy and pasted the girl. Oh, I have to save it, don't I? And then add it manually.
- [00:36:14] **Participant 10:** Come on. Delete.
- [00:36:18] **Participant 10:** I can try once again, just in case I did something. Okay. So to copy just in case and then I think so. Okay. That's not what it was. Uh hmm. Okay. See if I go, not here, not here. Um, I'm lost again, but, um, I'll make it work. Not making, not menu item. So what, this there you apps? No. [00:37:00] Side design could be my business.
- [00:37:01] **Participant 10:** No media. Oh, oh yeah. Media. Oh, oh, oh. I found some random people here. Let's say I'm, I'm disclosing I'll be, yeah.
- [00:37:21] **Participant 10:** Yeah. Not very fitting for the website, but whatever. Yes, it will do. Oops. Yeah. And then other than this, it was, yeah,

[00:37:41] **Moderator:** about,

[00:37:47] **Participant 10:** okay, so we come

[00:37:53] **Participant 10:** back. I a quick edit. No, [00:38:00] no, no. You go away. Okay. I guess this will be, oh, come on. I just want to add, um.

[00:38:36] **Participant 10:** Okay,

[00:38:39] Moderator: so you need to add that text to to the page. Oh,

[00:38:42] **Participant 10:** yes. I think

[00:38:55] **Participant 10:** just the paragraph[00:39:00]

[00:39:03] **Participant 10:** and then hopefully I can paste this. Ah, okay. That's nice

[00:39:08] Moderator: you didn't paste the menu again.

[00:39:17] **Participant 10:** Okay, I'm not gonna play with it. Yeah, that it worked.

[00:39:22] **Moderator:** Yep, that's it. Okay. So this is everything for task uh, two. Okay. Nice. So then, so we can move on to task three. Uh, you have now set up most of the basic functionality of your website and you're ready to make the main thing the blog, where you are gonna write your articles.

[00:39:43] **Moderator:** So what you need to do is you need to set up the blog page that is going to list all of the articles you write, change the layout and the colors to your liking of both the articles list page, and the individual article page. Basic click customize it.[00:40:00]

[00:40:07] **Participant 10:** Okay? Mm-hmm.

[00:40:16] Participant 10: And if now I go on the block? Yes.

[00:40:24] **Participant 10:** Okay. On the block.

[00:40:32] **Moderator:** So as you can see, you don't even need to add a blog page 'cause it's already been generated for you or since you selected that you're

making a blog at the very beginning. Mm-hmm. So this task has more to do with customizing what you are already seeing here, uh, changing the layout and the colors to make it, you know, your style.

[00:40:55] **Participant 10:** Okay. Let's see. That means [00:41:00] make it, maybe I can do a quick edit. So the background. Oh yes. I can change the background. That would be nice. You're going to, oh yes. That's perfect. Yes. Yes, I like this. Did I do this?

[00:41:16] **Moderator:** That's good. But this changed the background of this section, uh, and didn't really customize the, um, you know, the blog element that we've got in the center.

[00:41:27] **Participant 10:** Um,

[00:41:28] **Moderator:** okay. Yeah, we need to, we want to change the layout of this and maybe some of the colors.

[00:41:38] **Participant 10:** Okay. Um, what's going on? I open something. What did I open? Um, oh, okay. Posts. Nope, that's definitely not the right one. [00:42:00] Um, what can I do, rich? Put in help. I, thanks. Okay, so maybe in that case it's not having a section.

[00:42:11] **Participant 10:** Design. Okay.

[00:42:16] **Participant 10:** So color team was one of the things, right?

[00:42:19] **Moderator:** Yeah, but this is side design. It,

[00:42:22] Participant 10: um, not the, okay. Not the focus design. Um hmm.

[00:42:36] **Participant 10:** Um, probably not here. No, it's not adding anything in particular. Um,

[00:42:49] **Participant 10:** but it now that's, oh yeah, that's for this section. No, that's the same. Oh, the layout. Here it is.[00:43:00]

[00:43:01] **Participant 10:** Um,

[00:43:02] **Moderator:** yeah. But this is section layout.

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[00:43:05] Participant 10: Um. Uh, uh, these terms are also confusing. Okay. So not the block. Okay. So I'm looking for block layout. Hmm,
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[00:43:25] **Participant 10:** hmm. I would say things, uh, okay. Um, that's not a big choice. Um, permissions. You okay. That was not very helpful. Um,

[00:43:53] **Participant 10:** um, well, I'll go back to where you did.[00:44:00]

[00:44:00] **Participant 10:** Hmm.

[00:44:06] **Participant 10:** Okay, that's gonna, that's gonna happen. You'll have to happen the right boost. But I tried that. I think that, um

[00:44:33] **Participant 10:** hmm

[00:44:47] **Participant 10:** mm

[00:44:50] **Participant 10:** no, that's not the one. Nope.

[00:44:58] **Participant 10:** Mm-hmm.[00:45:00]

[00:45:04] **Participant 10:** Nope.

[00:45:08] **Participant 10:** Hmm.

[00:45:15] Participant 10: Maybe if I go here. Nope.

[00:45:29] **Participant 10:** Must be somewhere. Maybe if I had a section with adding a section. Mm.

[00:45:37] **Moderator:** We're not concern about adding anything. We just want to customize what we already have.

[00:45:44] **Participant 10:** Oh.

[00:45:49] **Participant 10:** Ah. There's something quick.

[00:45:55] **Participant 10:** Oh, maybe that's it. Oh, manage both. But I already get practice.[00:46:00]

[00:46:04] Participant 10: Maybe that's what I'll have to, I have to do.

[00:46:18] **Participant 10:** No, I don't want to create a new post. When did you come? Why did you do this?

[00:46:41] **Participant 10:** Um,

[00:46:46] **Participant 10:** okay. Finally, um, let's.[00:47:00]

[00:47:05] **Participant 10:** I like the magazine.

[00:47:10] **Moderator:** Okay.

[00:47:10] Participant 10: Yeah, I like this

[00:47:12] **Moderator:** one. And let's change, I would've said to change the colors of the background of the posts, however you selected the layout where there's no background but an overlay instead. Uh, so maybe try to change the color of the overlay of these images. 'cause at the moment it's, uh, kind of, you can see how it's black tinted.

[00:47:34] **Participant 10:** Yes.

[00:47:35] **Moderator:** Let's make it like green tinted, like, let's say, or to match the trees around it maybe.

[00:47:42] **Participant 10:** Okay. Um.

[00:47:49] **Participant 10:** Um, let's see if I'll be able to pull that off. That category I post. Okay, so that's the image ratio. Takes a moment and blah, blah, blah. [00:48:00] It screen, post sign, spacing. Um,

[00:48:09] **Participant 10:** it's blank. No,

[00:48:17] **Participant 10:** no.

[00:48:27] **Participant 10:** That's some sport. No

[00:48:33] **Participant 10:** button. Things

[00:48:38] **Participant 10:** has to similar here. I don't like this. No, I do.[00:49:00]

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[00:49:02] Participant 10: I guess if I go out here
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[00:49:07] **Participant 10:** and I'll go to play out. So what are we trying to do? Change the color of what? The tint of D The tint. Yeah, the tint of the

[00:49:28] **Participant 10:** those things is I'm not good with the terms. That's partial. I think that's the main reason all this is so confusing to me because there's some words that something different to what I think it means. So, um, yeah. Um hmm. Where would this be?

[00:49:53] **Moderator:** So this is, this is the tint of the,

[00:49:57] **Participant 10:** of the page

[00:49:59] Moderator: of the [00:50:00] navigation post category label,

[00:50:03] **Participant 10:** um, of, how are those called?

[00:50:08] **Participant 10:** It was somewhere written here. Um, the articles in an article,

[00:50:16] **Moderator:** uh, just to make it easier for you, the words article and posts can be used interchangeably. So they mean the same thing here, post and article basically.

[00:50:32] Participant 10: I see. Well, here is a post.

[00:50:39] **Participant 10:** Come on note. Ah, that nice. Um, not exactly what I wanted, however, um,

[00:50:56] **Participant 10:** mm-hmm.[00:51:00]

[00:51:02] **Participant 10:** Let's see. Um, article, no, that's not gonna be the one. No. Post the book. Yeah. Mm-hmm.

[00:51:16] **Participant 10:** Um, that's sweet. Maybe it'll be something here. Click edit section background.

[00:51:28] **Participant 10:** No, no, that's different.

[00:51:41] Participant 10: Sign a. Color. Let's change

[00:51:47] **Moderator:** the background of the post. So everything that's behind the text.

[00:51:53] Participant 10: Mm-hmm. Okay. The back,

[00:51:55] **Moderator:** the background.

[00:51:57] **Participant 10:** Mm-hmm.[00:52:00]

[00:52:01] **Participant 10:** Mm-hmm. That's heading the paragraph. So it should be around, Hmm. Yeah.

[00:52:17] Participant 10: Let's say it's going to be right, for example. Yeah.

[00:52:29] Participant 10: Hmm. Doesn't seem right to me.

[00:52:46] **Participant 10:** Ah, oh, that's the both background. Oh, no, that's the both background.

[00:52:52] **Moderator:** Yeah. Um, so just a second. You can pick any color you want [00:53:00] from here. We've got a color picker.

[00:53:03] **Participant 10:** Mm-hmm.

[00:53:04] **Moderator:** So there's like millions of colors. You can, you can pick any,

[00:53:09] **Participant 10:** this one,

[00:53:10] **Moderator:** um,

[00:53:12] **Participant 10:** no.

[00:53:14] **Moderator:** When you select it, you need, also need to change this intensity.

[00:53:22] **Participant 10:** Oh. So what I did there day was right. Okay. Yeah. This is good. Yeah, I'm happy with this one.

- [00:53:34] **Moderator:** Okay. So you've changed the background of an individual post. And what about the, um, the posts on the, uh, block feed? So the, uh, the post lists that we have. So this is the other page that we had earlier?
- [00:53:51] **Participant 10:** Mm-hmm. Okay.
- [00:53:54] **Participant 10:** Go on the block. It has to be box, the [00:54:00] post inside the block?
- [00:54:02] Moderator: Yeah, something
- [00:54:02] **Participant 10:** like that. In this
- [00:54:03] **Moderator:** case, it's not gonna be the background, but the overlay, it's supposed to be called an overlay. So, yeah. Of the post.
- [00:54:12] **Participant 10:** Oh, I guess it might be section layout or something. Nope. Nope.
- [00:54:27] **Participant 10:** Hmm. Nope. Not here.
- [00:54:35] Participant 10: Hmm. Let's see. Um, so how did you do it
- [00:54:39] **Moderator:** with the individual post? Do you remember?
- [00:54:45] **Participant 10:** I already, I already forgot. I think I pressed, what did I press? I think I pressed here. No,
- [00:54:57] **Participant 10:** no, I don't remember. I think I [00:55:00] pressed here, but no, I have, oh yes. And then it was manage post, no, it wasn't manage post. And let me go back and see how I did it so I can go to the post.
- [00:55:20] **Participant 10:** Um,
- [00:55:24] Participant 10: no, it was from here, wasn't it?
- [00:55:29] **Participant 10:** No, it wasn't.
- [00:55:40] **Participant 10:** No, it wasn't.

[00:55:48] **Participant 10:** Hmm. I think I just pressed it. No. Um, I try this design. Oh [00:56:00] yeah. You gonna, no, no. I can, I don't remember this. Oh. Maybe that's how it's done. Okay. I, if I go back, look here. Yes, actually here. Um, I welcome. I don't want being welcome. Hi. I welcome. Um.

[00:56:36] **Participant 10:** I find that's,

[00:56:43] Participant 10: no, no. I can click on log

[00:56:50] **Participant 10:** and then I go on design team color, team [00:57:00] page background, you know, let's see about the color team. Color team I pillows.

[00:57:19] **Participant 10:** Mm-hmm.

[00:57:49] **Participant 10:** Um, this ones nice. Okay. But

[00:57:54] **Moderator:** this changed, changed the whole site team. How, um, and what we're [00:58:00] concerned about is how to change the, um, post that we're seeing, the overlay, uh, color basically.

[00:58:12] Participant 10: Okay. And this is changing

[00:58:14] **Moderator:** the whole site thing. So this is.

[00:58:27] Participant 10: If it's advanced,

[00:58:34] **Participant 10:** I,

[00:58:47] **Participant 10:** no, that's not the one.

[00:58:56] **Participant 10:** Nope. They go.[00:59:00]

[00:59:06] **Participant 10:** Um,

[00:59:11] **Participant 10:** Nope. None of those. It must be on site design.

[00:59:20] **Moderator:** This is changing the whole website design. This is not what we are looking for, so, okay,

[00:59:25] Participant 10: so it's not design Design, it's

[00:59:33] **Participant 10:** what I click.

[00:59:39] **Participant 10:** No, I clicked this like 10 times. That's not the one setting

[00:59:54] **Participant 10:** and Nope.[01:00:00]

[01:00:06] **Participant 10:** Oh.

[01:00:10] **Participant 10:** Uh.

[01:00:18] **Moderator:** Okay, perfect.

[01:00:24] **Participant 10:** I want the green. Oh, no, no. Not so green. What's this? Hundred percent?

[01:00:34] **Participant 10:** Yeah.

[01:00:35] **Moderator:** Okay. Yeah. This I like, this is, this is task three.

[01:00:40] **Participant 10:** Mm-hmm.

[01:00:41] **Moderator:** So I assume task four is gonna be really, really easy for you,

[01:00:47] **Participant 10:** I think,

[01:00:49] **Moderator:** because now it's, now's the time to actually make the articles, uh, and to add the texts, uh, for these articles that we've, uh, generated using JGPT [01:01:00] and send something images.

[01:01:05] **Moderator:** Can you download from Google? Uh, yeah, we can copy or download from Google up to you. You gonna do it?

[01:01:13] **Participant 10:** I don't mind. Okay, so lemme double check. Uh, three articles.

[01:01:30] **Participant 10:** Um

[01:01:40] **Participant 10:** mm-hmm. Oh, no, no. It must be other section. So it's

- [01:01:49] **Moderator:** not a section that we're adding, but a post instead.
- [01:01:52] **Participant 10:** Okay. Three posts
- [01:01:54] **Moderator:** to be honest. Uh, to be particular.
- [01:01:56] **Participant 10:** Yeah. But here's a post. I have another one.
- [01:02:00] Wait, I remember seeing this. Uh, no.
- [01:02:15] **Participant 10:** Um, yeah, of course. The page of the visit, like five times.
- [01:02:23] **Participant 10:** Actually more I can,
- [01:02:27] **Participant 10:** yeah.
- [01:02:44] Moderator: Uh, let's scroll down a bit more. Let's, sorry. No.
- [01:02:50] **Participant 10:** Mm-hmm.
- [01:02:54] Moderator: Yeah, there they're, this is, okay.[01:03:00]
- [01:03:02] Moderator: Wait,
- [01:03:06] **Participant 10:** this is the first one.
- [01:03:07] Moderator: Yeah. It's a bit confusing because it's. Three points
- [01:03:17] **Participant 10:** again.
- [01:03:21] **Participant 10:** That's one. So what was my title? Life Changing Trials that you need to Do Before You Die.
- [01:03:35] **Moderator:** Um, just, uh, just one second, sorry.
- [01:03:38] **Participant 10:** Mm-hmm.
- [01:03:41] **Moderator:** Because this, this is all like a Windows thing, but Yeah. Um, I just wanna keep the formatting,

- [01:03:49] **Participant 10:** uh, just those times. Okay. I don't really mind. Latest look back.
- [01:03:59] **Moderator:** Okay. [01:04:00] And we also need to add a, like an image.
- [01:04:04] **Participant 10:** An image. Okay.
- [01:04:08] **Moderator:** That has to do with hiking or,
- [01:04:12] **Participant 10:** um, let's see. Oh, there's no such thing. Hmm. I might have something here.
- [01:04:36] **Participant 10:** Uh, that's a good one. I like this one. Okay. We can use that.
- [01:04:47] **Participant 10:** Oh, yeah, that's perfect.
- [01:04:51] **Participant 10:** Okay.
- [01:04:55] **Participant 10:** Let's say that's published [01:05:00] away. I don't, oh, no, I don't have the, don't like background, but I don't have the. Nerves to deal with this, so I'll just leave it. Why was that all?
- [01:05:11] **Moderator:** So that was the first article. We need to do three, so, yeah. Yeah. Basically the same thing with the other two.
- [01:05:19] **Participant 10:** Oh, overnight hike.
- [01:05:21] **Participant 10:** That's basically, oh, what hap what happens?
- [01:05:34] **Participant 10:** Hmm.
- [01:05:34] **Moderator:** Uh, I think this is the second that, uh, oh
- [01:05:40] **Participant 10:** yeah.
- [01:05:42] **Moderator:** So it only, it only generated two for some reason. Yeah, that's fine. Um, I.[01:06:00]
- [01:06:11] **Moderator:** Um, no, it's, oh yeah, that's a different one.

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[01:06:15] Participant 10: Um, alright. Okay. Okay.
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[01:06:32] **Moderator:** And we need to add an image.

[01:06:48] **Participant 10:** Okay. Finally, something that makes sense.

[01:06:56] **Participant 10:** Yeah.[01:07:00]

[01:07:01] **Participant 10:** That was not for this. I'm also eating and I saw a pepper in my fruit. You, oh, that's adorable.

[01:07:17] **Moderator:** Just pick any, don't think too much about it.

[01:07:20] **Participant 10:** Okay.

[01:07:23] **Participant 10:** Let's do this one

[01:07:33] **Participant 10:** home

[01:07:37] **Participant 10:** and I can just take one of those, right?

[01:07:40] Moderator: Yeah. You can use the third one or, or any.

[01:07:45] **Participant 10:** Any, yeah.

[01:07:53] **Participant 10:** Oh, no. I want this one. Okay. Okay. Take this one.[01:08:00]

[01:08:31] Participant 10: Okay. Oh, what did I do?

[01:08:52] **Participant 10:** Okay, if we take those.[01:09:00]

[01:09:03] Participant 10: Okay, so this published. Okay.

[01:09:11] **Moderator:** Okay. This was everything for task four, and if you close this window, you'll be able to see what you've done. Um,

[01:09:25] **Participant 10:** mm-hmm.

[01:09:31] **Participant 10:** Yep. Um, nice.

[01:09:37] **Moderator:** Okay. Uh, and now back to, to the task sheet for Task five. Finalize your homepage. So we have now decided to make your homepage functional by adding some presentable snippets from your blog. Uh, your task is to populate the homepage with some presentable elements from your blog, uh, and or any text or images you wish to include.[01:10:00]

[01:10:00] **Moderator:** Maybe a short introduction or whatever else you would expect to see on the homepage. And when you're done, just publish your website.

[01:10:09] **Participant 10:** Okay.

[01:10:13] **Participant 10:** Hmm.

[01:10:19] **Participant 10:** Target duction. Hmm? Yeah. Production would be nice.

[01:10:32] **Participant 10:** My brain.

[01:10:35] **Moderator:** So we need all to do all of this in the homepage.

[01:10:38] **Participant 10:** Mm-hmm. I'm just thinking, so That's okay. Text, images, introduction.

[01:10:51] **Participant 10:** Yes, I would like to go to the home page. Definitely first, not, no, not this one.[01:11:00]

[01:11:03] Participant 10: Um, how was I going back to home? Um,

[01:11:13] Participant 10: mm. Yeah, this is not getting easier.

[01:11:24] **Participant 10:** Um,

[01:11:29] **Participant 10:** let's see. I have the background. I like the background. I want to go on home, not the block. How do I go to home? Uh, this is home. Oh yeah. This is very boring at the moment. Let's see, what is this

[01:11:59] **Participant 10:** that night? I like [01:12:00] this.

[01:12:05] **Participant 10:** Yeah, welcome is good.

- [01:12:12] **Participant 10:** Uh,
- [01:12:18] **Participant 10:** welcome everyone. This is, uh, text.
- [01:12:29] **Participant 10:** Hmm, welcome.
- [01:12:37] **Moderator:** Okay. Uh, and let's add some, um, elements from your blog to the homepage.
- [01:12:45] **Participant 10:** Okay, like layout,
- [01:12:51] **Moderator:** like recent posts, let's say, if you wanna display these to the homepage to keep it like more engaging, to give a bit of a [01:13:00] snippet of what people should expect once they visit your website for the first time.
- [01:13:07] **Participant 10:** Okay.
- [01:13:08] **Participant 10:** Let's, oh, way. I want to quickly change the background.
- [01:13:37] Participant 10: Okay. I am happy with this so. Okay, so let's
- [01:13:43] **Moderator:** add some block elements.
- [01:13:46] **Participant 10:** Mm. Okay. So if we go[01:14:00]
- [01:14:00] **Participant 10:** No.
- [01:14:14] **Participant 10:** Oh, okay.
- [01:14:28] **Participant 10:** I like the large ones. Um, yeah. Oh, that crack it skin. Oh, it did come. Okay. That's. Um,
- [01:14:48] **Participant 10:** oh, what happens? I,[01:15:00]
- [01:15:08] **Participant 10:** um, yeah. Okay.
- [01:15:12] **Moderator:** Um, may I also suggest if you want to add like a fancy text because there's some fancier, uh, text styles if you scroll down there.

- [01:15:35] **Participant 10:** Uh, like this one. Oh. Interactive. Wow. Okay. Explore. Oh, that's perfect. Come on. Okay.[01:16:00]
- [01:16:01] **Participant 10:** Okay.
- [01:16:06] **Participant 10:** That's gonna look up, but whatever.
- [01:16:19] **Participant 10:** Nice.
- [01:16:21] **Moderator:** I guess if you want, uh, if you wanna prove it, you can also do that.
- [01:16:27] **Participant 10:** Okay.
- [01:16:28] Moderator: Yeah. And you can, uh, sorry.
- [01:16:34] **Moderator:** Okay. Uh, let's. Okay. And if you wanna publish your side, let's do that.
- [01:16:47] **Moderator:** And now you've viewed your side.
- [01:16:50] **Participant 10:** Oh,
- [01:16:57] **Participant 10:** oh,[01:17:00]
- [01:17:00] Participant 10: start now? Yeah. I dunno what start.
- [01:17:15] **Participant 10:** Oh, it's made more interactive. One. Not interactive, but can I remember seeing that one?
- [01:17:26] Moderator: Mm-hmm. Okay. So how was that? Difficult.
- [01:17:34] **Participant 10:** I was about to ask, was it easy? No. No, it wasn't. Especially for my tired brain. Oh, okay. Maybe it would've been different if I did it in the morning, but I don't think it would've been too much different.
- [01:17:53] **Moderator:** Alright. Uh, well now we've got you ch chance to provide some feedback on this. Uh, so this is [01:18:00] the post test questionnaire. It's a system usability scale, basically. Mm-hmm. Uh, here you've got like 10 statements and you, you need to assess whether you strongly disagree or strongly agree with them from one to five.

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[01:18:12] Moderator: Mm-hmm.
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[01:18:14] Participant 10: Okay.
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[01:18:28] **Participant 10:** Oh, wait, no.

[01:18:33] **Moderator:** Um, just to check the other one 'cause you've got two checks here.

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[01:18:37] Participant 10: Oh,
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[01:18:46] **Participant 10:** yeah. I,

[01:18:52] **Participant 10: um,**[01:19:00]

[01:19:04] Participant 10: yeah, most people,

[01:19:10] **Participant 10:** what is cumbersome?

[01:19:14] **Moderator:** Well, in this context, it's basically like, um, trying to do a simple step, but, uh, uh, trying to do, sorry. Trying to do a simple task. That achieves a simple result. But, uh, for that you need to perform a bit too many steps just to get there. Oh,

[01:19:33] Participant 10: okay. See, okay. I would definitely do,

[01:19:44] **Moderator:** yes.

[01:19:45] **Participant 10:** Okay.

[01:19:47] **Moderator:** Okay, perfect. That was everything. So, uh, yeah, uh, the next page is for me to, to complete. So what's left is just, is just to read what's on page eight, [01:20:00] the, the page after that.

[01:20:01] **Participant 10:** Mm-hmm. Okay.

[01:20:09] **Moderator:** Yeah. Thank you very much for your time and any final notes, any final words or, or what your experience was like?

[01:20:20] **Participant 10:** Um, I'll say that yes. As I say, it was difficult and I'm really annoyed with the systems, but I think now if I decide to use it again, it

shouldn't be as terrible. Um, as I think I kind of got the hang of how to get around it.

[01:20:39] **Participant 10:** Uh, not really, but maybe just have a faint idea. It'll be a bit easier is what I'm saying. Um, but yeah, it is cool for someone that knows what they're doing and they have a bit of a more understanding. I think it would be definitely easy to use. So yeah. Um, [01:21:00]

[01:21:01] Moderator: alright, perfect. Well thank you very much. And

[01:21:04] **Participant 10:** problem.

[01:21:06] **Moderator:** Yeah, I'm just gonna stop the recording 'cause this is the end of the session of participant number 10.