P7 - Session Recording - K2336620-CI6315

[00:00:00] **Moderator:** Okay, so it's on, uh, hello. This is participant number seven for the usability testing study of Wix. Hello? Hello. Can you hear me?

[00:00:14] Participant 7: I can hear you,

[00:00:15] **Moderator:** yeah. Perfect. Uh, thank you very much for starting to help me with this. So the very first thing we have to do, uh, is like a little consent form, uh, where that basically sets out the, um, basics about this study.

[00:00:37] **Moderator:** So if you wanna have a look to this and feel free to ask any questions if you have any on

[00:00:43] **Participant 7:** that. Okay.[00:01:00]

[00:01:08] **Participant 7:** So my name and my data will not be connected in anyway. Okay.

[00:01:18] **Moderator:** Yeah. It'll be based from this form, uh, when I submit it to the assessors.

[00:01:27] **Participant 7:** Okay.

[00:01:37] Okay.[00:02:00]

[00:02:06] Participant 7: Um, what this mean? Participant bridge? Uh,

[00:02:10] Moderator: uh, this is just your full name. You can write in there.

[00:02:13] **Participant 7:** Oh, my full name. Okay.

[00:02:17] **Moderator:** Uh, but just one second. No, no, no. Just one second because you need to, uh, yeah. Switch this off. Uh, 'cause you can just type it in. Oh. It's

[00:02:27] **Participant 7:** easier. That way when I can tip it.

[00:02:36] **Moderator:** Okay, thank you. And the other section is for me, uh, just one second. Let me, uh, lemme just complete the,

[00:02:49] **Moderator:** the other field.

[00:02:54] **Moderator:** There's my earlier signature and,[00:03:00]

[00:03:04] **Moderator:** okay. Uh, yeah, I almost forgot you assigned to be participant number seven.

[00:03:20] **Moderator:** Uh, so the next, uh, the next section is the participant profile questionnaire. So there are a few questions for you. This will not be linked to your name, obviously.

[00:03:32] **Participant 7:** Okay.

[00:03:32] **Moderator:** So they remain anonymous.

[00:03:35] **Participant 7:** Okay.[00:04:00]

[00:04:02] Okay.

[00:04:06] **Moderator:** So you have completed a postgraduate degree.

[00:04:12] **Moderator:** Okay, perfect.

[00:04:22] Participant 7: Mm. Is this the right one? Yeah. For master degree,

[00:04:25] **Moderator:** yeah, it's a postgraduate degree. Okay. Um, on average, how many hours per week do you use your, a computer or a laptop?

[00:04:34] **Participant 7:** Currently, not so much since I finished the university. Uh, before that, I would say over 20 hours, but for the moment, maybe five to 10 hours.

[00:04:48] **Moderator:** Okay. Yeah, that's fine.

[00:04:51] **Participant 7:** How would, I would say intermediate. What did you say?

[00:04:55] **Moderator:** Okay, that's fine.

[00:04:56] **Participant 7:** Okay. I never [00:05:00] created, uh,

[00:05:02] **Moderator:** a website before. Okay.

[00:05:04] **Participant 7:** Websites, yes.

[00:05:06] **Moderator:** So that means you haven't used any of the website making do in question eight.

[00:05:11] **Participant 7:** No, I can't recognize them.

[00:05:14] **Moderator:** Yeah, so you can leave it as it is. If you have any, uh, if you have used, yeah, never used it, obviously.

[00:05:21] **Moderator:** And when was the last, yeah, you haven't used it. Uh, do you have any experience with other design tools like Photoshop camera? No,

[00:05:30] **Participant 7:** not, not really.

[00:05:34] **Moderator:** Uh, what device have you completed this test form? So, um, I can see that this is the Windows 11. And as for the brand and model, let me check.

[00:05:50] **Moderator:** Uh, it's Lenovo 81 and seven.[00:06:00]

[00:06:07] **Moderator:** Do you use assistive technologies? No. You don't. And yeah, this is. This is all for this participant profile questionnaire. And now want to the maintain the task instruction sheet. Uh, mm-hmm. So the s instructions in C zero apply to, uh, all of the tasks that we've got. So that's from C one to c, C five. Um, so you're expected to just attempt each task without getting any help, uh, unless you get completely stuck.

[00:06:38] **Moderator:** In which case it's fine to ask for help. Obviously, uh, you are encouraged to talk aloud while performing the tasks, communicate any assumptions, expectations, thoughts, or feelings you may have. Uh, there's no time limit, but if you wanna move on, feel free to speak up and let me know. Uh, [00:07:00] and do not stress if you cannot figure something out.

[00:07:01] **Moderator:** 'cause after all, you're not the one being tested. We are instead testing the system. So, yeah. Any questions on that?

[00:07:10] **Participant 7:** No, no. I would say the instruction, the instructions are clear and understandable. I'm ready to start.

[00:07:20] **Moderator:** Okay, perfect. Thank you. Uh, so let's start with task number one. So the context of it, you have decided, uh, you have considered and decided to start a simple blog for your website, where you will tell the stories of your profession, studies, or hobby or anything that might be of interest to you.

[00:07:41] **Moderator:** Uh, so what you need to do is you need to access wic. You need to create an account and begin creating your first manually created. So that's non-AI generated website. Uh, on the topic you chose by making a homepage with a title and a header with a menu for navigation. Um, [00:08:00] from the templates, you are only allowed to use the one in blank templates start from scratch.

[00:08:04] **Moderator:** So yeah, the very first thing we need to do is basically access Wix, create an account, and create our first website.

[00:08:13] **Participant 7:** Okay. Hmm.

[00:08:19] **Participant 7:** I would try to make it easier for me to follow the instructions and work in the same time. So in order to achieve that, I,

[00:08:33] Moderator: yeah, you can move it to the side

[00:08:35] Participant 7: will split. Yes. I will split my screen.

[00:08:39] Moderator: Yeah, that's fine.

[00:08:43] **Participant 7:** Of course I have problems.

[00:08:44] **Moderator:** No, uh, let me, let me help you with that. Uh, I can, no, let me, just a second. Yeah, there we go. Okay, this.

[00:08:59] **Participant 7:** Okay. [00:09:00] Thank you.

[00:09:01] **Moderator:** That should be better.

[00:09:02] Participant 7: Uh, yes. And now I access assess weeks. Yes.

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[00:09:23] Participant 7: I suppose wix.com. Yep.
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[00:09:26] **Moderator:** That's the one.

[00:09:28] **Participant 7:** Um, we have to try to, uh, translate the website or find the English one because Yeah, I, there you go's. Fine. Find myself in German. Okay.

[00:09:41] **Moderator:** That's fine.

[00:09:43] Participant 7: Okay. Get started. And this second task is,

[00:09:53] Moderator: oops. Still? Yes. I,

[00:09:56] Participant 7: I can see it very well. I, I, I'm reading it.[00:10:00]

[00:10:04] Participant 7: Okay. Create, uh, manual is supposed to get started,

[00:10:09] Moderator: so Yeah. We need to create an account and then,

[00:10:14] **Participant 7:** um, I would say it's easier for me to, yeah, you can use socials if you wanna Google.

[00:10:22] Moderator: Yeah. Yeah, that's fine. Okay. You can do that.

[00:10:26] Participant 7: I'll use this account

[00:10:39] **Participant 7:** for me.

[00:10:42] **Moderator:** Okay.

[00:10:45] **Participant 7:** And my first website, um. No, I don't want AI set up without chat.[00:11:00]

[00:11:01] **Participant 7:** Um, no, I don't want to sell anything. Portfolio is very good idea in order to, to find, find job. I think a block, sorry. Sorry. It's a block. Uh, the instruction

[00:11:22] **Moderator:** Creating a block.

[00:11:23] **Participant 7:** A block.

- [00:11:24] **Moderator:** Okay.
- [00:11:25] **Participant 7:** Um,
- [00:11:26] **Moderator:** yeah, we can continue.
- [00:11:28] **Participant 7:** Mindfulness block is something, can, can I use this? Is it? Yeah,
- [00:11:34] **Moderator:** if you wanna That's fine.
- [00:11:40] **Participant 7:** Yeah. It's my, in my, uh, professional field. Yep, that's fine. Um. So I think it's suitable for the, for the original task.
- [00:11:54] **Moderator:** Okay, that's fine. We can use that.[00:12:00]
- [00:12:02] **Moderator:** So what would you like to call your website
- [00:12:08] Participant 7: Pop up window? Um,
- [00:12:15] **Moderator:** so what is it gonna be about?
- [00:12:18] **Participant 7:** Um, it's about, um, mindfulness. It'll be mindfulness and, um, stress free daily life with, uh, psychology, something like that. But I want the title to be shorter and, um, you can better name.
- [00:12:52] Participant 7: No, I don't like it. I don't like
- [00:12:56] Moderator: it. It'll still do. I mean, we don't have to [00:13:00]
- [00:13:02] Participant 7: psychology block. Oh,
- [00:13:06] **Moderator:** it doesn't matter too much for the sake of doing the test. Uh,
- [00:13:12] **Participant 7:** give me one minute. I know it's something different.
- [00:13:28] **Participant 7:** I want to No, to create. Please give me a minute.
- [00:13:38] Moderator: No, it automatically did that. I didn't do it.

- [00:13:40] Participant 7: Oh, okay. Block, um, about. Mindfulness and um,
- [00:13:54] **Moderator:** you can also name it mindfulness blog. That's fine.
- [00:13:57] **Participant 7:** Her[00:14:00]
- [00:14:02] **Participant 7:** facing challenge. Yeah. This is, is not the right way to write a sentence, but.
- [00:14:51] **Moderator:** Yeah, it gave you a few sample names, so let's use one of these. 'cause otherwise we're spending too much time on this.[00:15:00]
- [00:15:07] **Participant 7:** Perfect.
- [00:15:10] **Moderator:** Okay, that's fine. Anything works.
- [00:15:19] **Participant 7:** It was too easy to, uh, to, to create this idea in my head. Okay. Hello? Okay. Share knowledge,
- [00:15:37] **Participant 7:** promote myself, build a community. Okay.
- [00:15:45] **Participant 7:** Um,
- [00:15:46] **Moderator:** and we're gonna not gonna use Instagram if you for sure. Uh,
- [00:15:49] **Participant 7:** we'll use this one or this one.
- [00:15:52] **Moderator:** We're gonna use blog, uh, because that's both, no, just blog, but it's always selected for you. So, [00:16:00] yeah.
- [00:16:00] **Participant 7:** Okay.
- [00:16:15] **Moderator:** Nice. So we've created our website and now what we need to do is, um, make a homepage. With the title and the header, uh, and a manual navigation.
- [00:16:29] **Participant 7:** It's okay, I like it.
- [00:16:31] **Moderator:** Uh, this is gonna prompt you to pay for oh, oh, oh. Okay. So now you can skip this step there.

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[00:16:38] Participant 7: I'll skip it.
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[00:16:42] **Participant 7:** So the next task is no, um, website on the topic of your choice by making homepage with a title and a heater with a menu for navigation. So [00:17:00] I didn't achieve this. I have to go back. Oh my goodness.

[00:17:21] Moderator: Okay. Uh, so, uh.

[00:17:24] **Participant 7:** So I don't want to, to write my first block. I have to, yeah. We are

[00:17:29] **Moderator:** first more interested in just doing the homepage. Um, so yeah,

[00:17:37] **Participant 7:** customize the template. Template. I don't want to use, yeah. And from here,

[00:17:43] **Moderator:** from here, we are gonna use the blank templates and start from scratch just to build our own design blank

[00:17:50] **Participant 7:** templates.

[00:17:51] **Participant 7:** Yeah. Yes. I find found them. Um, and start from scratch. What did you say?

[00:17:57] **Moderator:** Uh, the very first one, start from scratch [00:18:00] is what we need. Yeah.

[00:18:40] Participant 7: Oh, uh, wait a second. I have to charge my laptop.

[00:18:44] Moderator: Yeah, you might need to plug it in because

[00:18:45] **Participant 7:** Just need one sec.[00:19:00]

[00:19:08] **Participant 7:** I am ready to move on. Um,

[00:19:12] okay.

[00:19:15] **Participant 7:** Okay,

[00:19:16] **Moderator:** so we now, so I, we need to add. Just a simple title first,

[00:19:26] Participant 7: just add elements or design section. The task is

[00:19:36] **Moderator:** to add the title for now. Let's, let's just do that.

[00:19:43] Participant 7: This one. Uh, so okay. I'll add elements, um

[00:19:54] **Participant 7:** Yep.

[00:19:54] **Moderator:** That would do,

[00:19:56] Participant 7: so I edit text [00:20:00] and Yeah. And you can type in,

[00:20:02] **Moderator:** yeah. And you can type in the name of your website. Uh, that was Mindfulness plus Psychology from what I remember. Yeah, we can just tap.

[00:20:28] **Moderator:** Okay. And as per like every single website, you can just, uh, put it in the upper left corner

[00:20:36] **Participant 7:** if you want.

[00:20:40] **Participant 7:** Mm-hmm.

[00:20:48] **Participant 7:** Okay. And now

[00:20:51] **Moderator:** a menu. We need a website menu from where you can see, uh, like it's supposed to list, like all the web pages. Um,

[00:20:59] **Participant 7:** I'm [00:21:00] a little bit of con, little bit confused. We are, uh, I think we are on the first task still. Or we moved forward. Yeah, it's uh,

[00:21:12] **Moderator:** to the second from page with the ti title, and I head with a menu for navigation.

[00:21:16] **Moderator:** We are here?

[00:21:18] **Participant 7:** Mm-hmm. Okay.

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[00:21:22] Participant 7: Okay, so we have a title
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[00:21:25] Moderator: and now we need a menu and

[00:21:27] **Participant 7:** we have Oh, oh, sure. Look, I found menus

[00:21:40] **Participant 7:** site, menu, app page

[00:21:47] **Participant 7:** or something.

[00:21:53] **Participant 7:** And what, what? So I have the homepage and maybe when I [00:22:00] choose at page. Okay.

[00:22:08] **Moderator:** Yeah, but we don't need to add a page at the moment. 'cause this is, that's for a different task.

[00:22:12] **Participant 7:** We don't need to add a page.

[00:22:13] **Moderator:** No moment. We need to

[00:22:14] **Participant 7:** add a menu.

[00:22:17] **Moderator:** Yep.

[00:22:31] **Participant 7:** And here a image, ative box. Gallery menu.

[00:22:38] **Moderator:** Yep.

[00:22:41] Okay.

[00:22:42] **Moderator:** And just pick any, that looks good to you. Yeah, the horizontal ones

[00:22:49] **Participant 7:** vertical.

[00:22:54] **Participant 7:** Okay. I like the horizontal one. Um, I think [00:23:00] I, I'll take this one. Okay. But I have only home.

[00:23:03] **Moderator:** Yeah. As you add more pages, more pages are gonna appear here. So, yeah. Uh, we don't need to add another page at the moment, so, yeah,

- [00:23:12] **Participant 7:** only I will only add one, uh, for me to see. This is the menu, like, no, I just want, want to ask to, to add a name of a page.
- [00:23:28] Participant 7: Is it not possible? Okay. I'll not add, we're gonna
- [00:23:31] **Moderator:** add an another page in on the next text. Bas, yeah. Uh, just to,
- [00:23:35] **Participant 7:** okay.
- [00:23:36] **Moderator:** Yeah. Uh, just to note here, uh, just one second. 'cause I need to write this down. Um,
- [00:23:48] **Moderator:** so over here, um, if it does description as said, if you can just add it to the, basically to the header, these two things, uh, which [00:24:00] means just adding it over here at the top. I maybe making this okay. A little bit smaller because it's too big.
- [00:24:11] **Moderator:** Uh, try and adjust this beautiful size. And this menu can go over here.
- [00:24:22] **Participant 7:** Yes.
- [00:24:24] Moderator: Just add,
- [00:24:28] **Participant 7:** I thought the menu is under the head up.
- [00:24:35] **Moderator:** Oh, it,
- [00:24:36] **Participant 7:** under the header.
- [00:24:38] **Moderator:** There has to be part of the header. Basically.
- [00:24:41] **Participant 7:** It has to be
- [00:24:42] **Moderator:** like this. Um, like this, yeah. Um, I mean, it's not entirely necessary 'cause uh, we're not checking any functions that are part of the website by doing this. But yeah, it's just, I guess you can call it Good House housekeeping in a way.[00:25:00]

[00:25:02] **Moderator:** For website. So yeah, uh, that was all task one. For task two, we need to create an about me page. So you want to introduce your site visitors to yourself so they know whose publications they're seeing. So what you need to do is add a simple about me page using blank template at a sample page. Uh, could be, uh, uh, sorry, at a sample image to that page, uh, that could be, that should be a stock image of a person online.

[00:25:30] **Moderator:** So we're gonna Google like a portrait that we can use and some text about you. Maybe just, um, yeah, we can use chat GPT for that. So yeah, the first step is basically to create, uh, an about me page.

[00:25:46] **Participant 7:** Okay. I'll add page about me. I've already found where I can add [00:26:00] pages.

[00:26:07] **Moderator:** Yep.

[00:26:12] **Moderator:** And we need to start with a blank page, so.

[00:26:16] **Participant 7:** Mm-hmm. Um, it's only about me, so I think it's better to use No. Something like

[00:26:27] **Moderator:** Don't use No, don't use. No, no. Don't use this. Uh, just use the blank template. Blank page. Yeah. 'cause we're gonna make our own instead. And go it about me. Okay.

[00:26:37] **Participant 7:** About me?

[00:26:49] **Participant 7:** No. Why I want to rename it when home is big about me. Also has to be big.

[00:26:59] Moderator: It [00:27:00] doesn't matter too much, but yeah.

[00:27:02] **Participant 7:** Hmm.

[00:27:02] **Moderator:** It doesn't matter too much, but if you wanna do it, that definitely,

[00:27:09] Participant 7: no, I don't like it. It would be small with small letters.

[00:27:16] **Moderator:** As I said, don't focus that much on this. Just focus, try to focus on the tasks instead. But yeah. Uh,

- [00:27:23] **Participant 7:** can you, can I ask you to make me a favor? Can you please speak louder or near to the microphone?
- [00:27:31] **Moderator:** Yeah. Um, thank you. So try, try to focus on the tasks themselves. Don't focus too much on perfecting stuff as I, as I said earlier.
- [00:27:40] **Participant 7:** Okay. Sorry.
- [00:27:41] **Moderator:** Um, okay, let's, uh, let's move on to the, um, to the about me page. So, yeah, have you got any indication of what page we are currently on?
- [00:27:57] **Participant 7:** Uh, yes. This is about me page, so I [00:28:00] have to add,
- [00:28:03] Moderator: so you need to add, uh, a portrait, but I would say I
- [00:28:11] **Participant 7:** have to add a portrait, but, um, I just want to find where is the, uh, option? The bottom, not the bottom, but when, where I have to click on in order to add something to import an image. This is what I'm searching for.
- [00:28:34] **Moderator:** I would say first download your image. It might, it's gonna be much easier. Okay. And then,
- [00:28:39] **Participant 7:** okay, wait a second. Give me please. One second.
- [00:28:44] **Moderator:** You don't need charge GPT for that. You can download this from Google, but I
- [00:28:47] **Participant 7:** want to create a image.
- [00:28:52] **Moderator:** Uh, yeah, but it's gonna take a lot of time to generate, so let's just use a sample portrait[00:29:00]
- [00:29:02] **Moderator:** on Google for that. For this you can just pick, pick a random photo.
- [00:29:10] **Participant 7:** Okay. Okay. I'll take this one.

[00:29:15] **Moderator:** Okay, that's fine. Let's save it or copy it. Yeah, that would do. So you've copied it?

[00:29:25] **Participant 7:** Yes. And now I paste it.

[00:29:28] **Moderator:** Perfect. Move it to the side, to the left, to the right. It doesn't matter. Just to make some space for the text that we're gonna add.

[00:29:43] **Moderator:** Okay.

[00:29:46] **Participant 7:** Okay. I have the image and now.

[00:29:50] **Moderator:** We need to add some te uh, some text. Let's use JGPT to generate that. Uh, actually this one.[00:30:00]

[00:30:15] Oops.

[00:30:20] **Moderator:** Okay, so now we need to add this to our.[00:31:00]

[00:31:32] **Moderator:** Okay, that's fine. Okay. That's everything we needed to do for task two. But what I

[00:31:37] **Participant 7:** have to also, wait a second, I have to add this name here. Or it's not necessarily,

[00:31:46] **Moderator:** it's not necessary. 'cause I mean, it's just text. So. Okay, that's fine. Uh, let's move on to task three. Uh, task three is just one [00:32:00] second,

[00:32:03] **Moderator:** um, other block page. So you have now set up most of the basic functionality of your website, and you're ready to make the main thing, the block where you want you, uh, where you can write your articles. So set up the block page that is going to list all of the articles you write, change the layout and the colors to your liking of, uh, both the articles list page and an individual article page.

[00:32:28] **Participant 7:** Okay.

[00:32:30] **Moderator:** So what we need to do is just set up a.

[00:32:53] **Participant 7:** I'm confused. I have no, oh, I have no block pages or I have two, I have two [00:33:00] block pages.

[00:33:03] **Moderator:** So this, these are just the static, um, website, web, uh, web pages. They're not, so

[00:33:10] **Participant 7:** I have to, to set up a new page?

[00:33:13] **Moderator:** Yeah.

[00:33:14] **Participant 7:** Okay.

[00:33:15] **Moderator:** So this is a website that we've set up, but we need to set up, uh, like a blog that is going to part, going to be part of our website.

[00:33:41] **Participant 7:** No, please don't.[00:34:00]

[00:34:22] **Participant 7:** I am not completely sure or I understand what I have to do now, so I created a new block page and I have to list all the articles I wrote. I didn't write any articles yet.

[00:34:45] **Moderator:** Yep.[00:35:00]

[00:35:51] **Participant 7:** I just wanna.[00:36:00] [00:37:00] [00:38:00] [00:39:00]

[00:39:01] **Participant 7:** Okay, perfect

[00:39:06] **Participant 7:** colors.

[00:39:11] **Participant 7:** Okay. I think I'm, I'm ready with the second task. So I move on to the third task.

[00:39:22] **Moderator:** Well, this is the third task, uh,

[00:39:25] **Participant 7:** to the fourth task.

[00:39:27] Moderator: This is, uh, yeah. Uh, is there

[00:39:32] **Participant 7:** something, others, which I have to do.

- [00:39:38] Moderator: Have you got an individual article page? Uh, I mean, so
- [00:39:41] **Participant 7:** I, so
- [00:39:42] **Moderator:** you've added some headlines here. We wrote
- [00:39:43] **Participant 7:** all the articles.
- [00:39:47] **Participant 7:** I just typed them the, I still don't have any articles, but I wrote a couple of them, which I want to write. [00:40:00] So there are no, they're not linked to. Particular articles.
- [00:40:14] **Moderator:** Do you think there might be an easier way to do that?
- [00:40:17] **Participant 7:** Can you please, uh, speak loudly? Sorry.
- [00:40:20] **Moderator:** Do you think there might be an easier way to do that?
- [00:40:28] **Participant 7:** It was pretty easy. I just paste them.
- [00:40:32] **Moderator:** Yeah. But thing is, uh, this, this is just texts. These are not, this is not a proper blog with proper links to articles that you can click and see an image and stuff.
- [00:40:43] **Participant 7:** Maybe there is a option to, to ask to add links to articles. Do I have to search for, for this option?
- [00:40:58] **Moderator:** Yeah. So, [00:41:00] okay. Um,
- [00:41:02] **Participant 7:** I, I, I stacked, I stacked here. I don't know what, what do you want me to do?
- [00:41:08] **Moderator:** Okay, that's fine. I'm just gonna, we're not really gonna need this. Uh,
- [00:41:18] **Moderator:** so usually when you select, uh, at the very beginning, when you create it, your website, when you select a blog, it automatically adds a blog app to your, uh, to your website. Uh, unfortunately didn't do that 'cause you select the mindfulness block in particular, which I have no idea why it didn't add it to, to your blog, uh, to your website, like a, a proper blog function functionality.

[00:41:44] **Moderator:** So, uh, what you instead need to do is you need to add it yourself. And this is considered, uh, the blog itself. It's considered, uh, an app. So[00:42:00]

[00:42:01] is

[00:42:17] **Moderator:** there's a new page that's popped up here.

[00:42:26] **Participant 7:** Okay.

[00:42:28] **Moderator:** And just one second.

[00:42:29] **Participant 7:** I understand.

[00:42:30] **Moderator:** Okay. So this, this is what we're, we're looking to, to do here. Oh,

[00:42:40] Participant 7: oh, I understand. Yeah. And I can. Add more

[00:42:47] Moderator: articles. Yeah, you can. More

[00:42:49] **Participant 7:** articles. And

[00:42:51] **Moderator:** so yeah, that's the first part of this task. And the second part is just to customize what we are seeing here. So what we need to do is, [00:43:00] um, change the layout and the colors of, um, of some of these posts.

[00:43:06] **Moderator:** For example, let's say this background here is white and kind of blends it with the back. Uh, the other background. So if you want to, you can make this to be another color.

[00:43:20] Participant 7: I'm here, I'm back.

[00:43:22] **Moderator:** Okay.

[00:43:25] **Participant 7:** So I need to change the layout

[00:43:28] **Moderator:** and the colors.

[00:43:29] **Participant 7:** And the colors,

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[00:43:33] Moderator: yeah. Of this.
[00:43:35] Participant 7: Okay.
[00:43:45] Participant 7: Hmm. Layout.[00:44:00]
[00:44:29] Participant 7: Okay, I'll take this. Alright. And design. Maybe
because I have to.
[00:44:38] Moderator: Yeah, let's change the colors. Change the color. Of the
posts and themselves if you want.[00:45:00]
[00:45:01] Participant 7: I didn't see any difference, honestly.
[00:45:07] Moderator: So what is it that you changed here?
[00:45:10] Participant 7: I have no idea, but I've changed something.
[00:45:15] Moderator: Right next to it, it says font color for clicked and hover.
[00:45:21] Participant 7: Oh, that's right. Okay. And if you,
[00:45:25] Moderator: if you wanna change the
[00:45:26] Participant 7: Yes, you're right.
[00:45:28] Moderator: And if you wanna change the
[00:45:29] Participant 7: paragraph,
[00:45:33] Moderator: if you wanna change the background of the posts.
[00:45:38] Participant 7: Uh, background. Mm-hmm.
[00:45:42] Moderator: This is for the navigation though.
[00:45:53] Participant 7: What?
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[00:45:58] **Participant 7: Oh, okay.** [00:46:00]

[00:46:00] **Moderator:** Since you've selected this style, it's not gonna be actually the background, but the overlay that we need to change

[00:46:07] **Participant 7:** and we are searching for the background.

[00:46:12] **Moderator:** No, we, we can just change the overlay instead.

[00:46:19] **Participant 7:** Oh, I don't like it. No. What did I do? Okay.

[00:46:27] **Moderator:** Over here you've got millions of colors that you can select from and,

[00:46:33] **Participant 7:** okay. We will, we'll have it like this. No, please don't make this. I don't like it. No,

[00:46:47] it's just

[00:46:49] **Participant 7:** Okay, perfect. I like it. We'll leave it like this.[00:47:00]

[00:47:03] Moderator: Okay. Okay,

[00:47:04] **Participant 7:** perfect. So we are ready with this task. And

[00:47:07] **Moderator:** almost, uh, if you can also customize like an individual article page, which means, uh, at the moment you've got a list of articles. Uh, if you can just find how to customize like an article that's open and you can see the, you know, the full text of the article and stuff.

[00:47:30] **Participant 7:** So, uh, when, when an, uh, search open. When you're reading it basically open,

[00:47:35] Moderator: yeah.

[00:47:36] **Participant 7:** This is the next task about the article. It's about the article.

[00:47:41] **Moderator:** It's doing task three. Oh. So, okay. This last part.[00:48:00]

[00:48:35] **Participant 7:** Okay.

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[00:48:36] Moderator: Okay.
[00:48:36] Participant 7: I found the post page.
[00:48:39] Moderator: Alright. And what if you wanna customize it? Let, let's
say change the color of the background.
[00:48:48] Participant 7: Okay. I want to change the color of the
background,[00:49:00]
[00:49:00] Participant 7: not
[00:49:21] Participant 7: Hmm. By.
[00:49:34] Participant 7: Nothing changed. Post background. Post background,
[00:49:39] Moderator: yeah.
[00:49:40] Participant 7: Oh, perfect.
[00:49:54] Participant 7: Okay. I like it.
[00:49:56] Moderator: Alright,
[00:49:57] Participant 7: we changed it. [00:50:00]
[00:50:00] Moderator: Okay. This is for everything for task three.
[00:50:04] Participant 7: Perfect.
[00:50:05] Moderator: We can move on to task four.
[00:50:07] Participant 7: I have to add three articles with simple text and
images.
[00:50:14] Moderator: Yeah, you can get the images from Google and for
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[00:51:09] **Participant 7:** Okay, so I clicked on drafts and afterwards I found the option, create a post. So I clicked it and now I,

convenience you can use charge to generate them.[00:51:00]

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[00:51:26] Moderator: you're creating a post almost certain
[00:51:28] Participant 7: that I, I
[00:51:29] Moderator: create
[00:51:30] Participant 7: a post.
[00:51:31] Moderator: Yeah. Let's use JP for that. Um, can you generate three
sample for this lock? Let's ask it to do that.
[00:51:54] Moderator: Okay. But the first one is, uh,
[00:51:56] Participant 7: yes. So we will,
[00:51:58] Moderator: yeah.
[00:51:59] Participant 7: Uh, [00:52:00] begin with this one?
[00:52:01] Moderator: Yeah.
[00:52:05] Participant 7: Oh, no, it's only the title.
[00:52:17] Participant 7: I will close this tab.
[00:52:30] Participant 7: Perfect. Start writing the block.
[00:52:41] Participant 7: I like it. And let's add down. And now, yes.[00:53:00]
[00:53:28] Moderator: Okay, perfect. You can publish it. Can
[00:53:30] Participant 7: I publish it?
[00:53:31] Moderator: Yeah. And we need to do the same thing two more
times with the two other articles,
[00:53:38] Participant 7: maybe later. Now I choose
[00:53:45] Moderator: to make two more
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[00:53:47] **Participant 7:** draft for a second time and create my second post. I take my text from JGPT[00:54:00]

[00:54:00] **Participant 7:** as we discussed.

[00:54:06] **Participant 7:** I plug the title and now I copy the main body of the text.

[00:54:25] **Participant 7:** It's safe. I don't need to choose save. So I take another photo like this one. I copy the image, the image from Google Images and insert it. The post. I'm ready and I publish it. [00:55:00]

[00:55:00] **Moderator:** Okay,

[00:55:04] **Participant 7:** maybe later. And the last article create post.

[00:55:14] **Participant 7:** Add a name

[00:55:25] **Participant 7:** and copy the text body. Paste it on the right place. Check. Uh, random. Choose a random image from Google.

[00:55:45] **Participant 7:** Not here. Here.

[00:55:51] Participant 7: It's loading. Okay. And now I can publish.

[00:55:57] **Moderator:** Perfect. And if you close this.

[00:55:59] **Participant 7:** [00:56:00] Perfect. And we are ready with task number four.

[00:56:03] **Moderator:** Yeah. And if you close this, uh, this, uh, window here. You'll be able to see and we go head back to block.

[00:56:21] **Moderator:** Just one second.

[00:56:37] Moderator: It's taking a while to, so

[00:56:39] **Participant 7:** the final task is

[00:56:45] **Moderator:** just one second. I need to allow this because it's taking a while.[00:57:00]

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[00:57:23] Moderator: Yeah, this is what they look like.
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[00:57:26] **Participant 7:** Perfect.

[00:57:28] **Moderator:** Okay, so now what we need to do for task number five,

[00:57:34] **Participant 7:** need to populate my homepage with some presentable elements from my blog and or any text or images you wish to include, a short introduction and whatever else you would expect to see on the homepage. So I have to variate, uh, my homepage.

[00:57:57] **Participant 7:** I have to add elements to my [00:58:00] homepage. Then publish your, because at the

[00:58:02] Moderator: moment it's blank, so you need to add stuff to it.

[00:58:24] **Moderator:** Are we on the homepage now?

[00:58:51] **Moderator:** Are we on the homepage now?

[00:58:54] **Participant 7:** So we are on the homepage now.

[00:58:56] **Moderator:** No,

[00:58:57] **Participant 7:** this is the whole page.

[00:58:59] **Moderator:** Not really. This is [00:59:00] the blog page.

[00:59:02] **Participant 7:** I thought this is the page articles. Yes. I can't figure out how can I achieve the homepage, how can I open the homepage? And this is what I'm searching for.

[00:59:37] Participant 7: Can you help me,

[00:59:40] **Moderator:** uh,

[00:59:40] **Participant 7:** to find the homepage?

[00:59:42] **Moderator:** Yeah. It's over here in the upper left corner. Oh. This is where you can navigate between all the pages of your website.

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[00:59:49] Participant 7: Okay. This is very helpful. Okay, so the homepage is,
uh, empty.
[00:59:58] Mm-hmm. [01:00:00]
[01:00:00] Participant 7: I want to write Chad to ask JP to write, uh, an
introduction for me.
[01:00:10] Moderator: Yeah. But just one or two sentences at most.[01:01:00]
[01:02:00]
[01:02:06] Participant 7: It was too much.
[01:02:12] Okay,
[01:02:26] Participant 7: perfect. And now, okay. I don't want this, I have this
already.
[01:02:36] Participant 7: Oh, I decide. Did I do? I don't want this.
[01:02:44] Participant 7: Okay. No.
[01:02:53] Participant 7: Please don't just wanted to delete this. Okay,
perfect.[01:03:00]
[01:03:01] Participant 7: And one image.[01:04:00]
[01:04:08] Participant 7: Okay,
[01:04:14] Participant 7: I'll add an element, random element, like, like
decorative one
[01:04:28] Participant 7: strip.
[01:04:32] Um.
[01:04:49] Participant 7: No, I think this is too advanced for me. Okay. I'm
ready.
[01:04:56] Moderator: And can we add a blog element [01:05:00] as per the,
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[01:05:01] Participant 7: another blog element?
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[01:05:02] **Moderator:** Yeah. Uh, to the homepage basically. Well, we wanna show like recent posts to get people engaged.

[01:05:11] **Participant 7:** Oh, understand.

[01:05:20] **Moderator:** About the homepage.

[01:05:22] **Participant 7:** So this was the homepage. You want me to add elements from another?

[01:05:33] **Moderator:** No. Uh, if you could just navigate back to the homepage. Yeah. Home. Yes.

[01:05:37] **Participant 7:** Um, mark.

[01:05:39] **Moderator:** And if you can add some, um, like recent posts, section over here or something like that.

[01:05:45] **Participant 7:** Oh[01:06:00]

[01:06:07] **Moderator:** yeah.

[01:06:08] **Participant 7:** Okay.

[01:06:11] Moderator: Perfect.

[01:06:12] Participant 7: Do you want a title here for reason? Uh, no,

[01:06:15] **Moderator:** that's enough.

[01:06:17] **Participant 7:** Okay.

[01:06:20] **Participant 7:** I did it. Okay.

[01:06:24] **Moderator:** Okay. And the last type of task five is to publish your size

[01:06:34] Moderator: and then you can view it and here's your final product.

[01:06:46] **Moderator:** If you wanna have a look to it, that was also task five.[01:07:00]

[01:07:00] **Participant 7:** Perfect. So we have it?

[01:07:02] **Moderator:** Yep.

[01:07:03] **Participant 7:** About me articles? This is,

[01:07:08] **Moderator:** yeah,

[01:07:09] **Participant 7:** this has to be deleted and lock.

[01:07:17] **Moderator:** And you can open any of them.

[01:07:19] **Participant 7:** I can, I will open this page.

[01:07:28] **Participant 7:** Okay, perfect. So we're ready. We completed all, all of the tasks.

[01:07:36] **Moderator:** Yeah. Uh, so that was all for, for task five. And. How was this? How did you find it?

[01:07:48] **Moderator:** Was it easy?

[01:07:49] **Participant 7:** I have mixed, I have mixed feelings. I think it's a very cool, um, way to create the website. It's, uh, [01:08:00] self intuitive and I mean, I see the effort they put in in order to make it easier for the customers, but in, in my case, I have no experience with creating websites. So they, there were moments which I was confused and I didn't know what the next step is or what is possible and how I can I.

[01:08:38] **Participant 7:** Make it possible. Uh, what do I have to click? Um, yeah, so it's, it's intuitive, but maybe, uh, if there were, um, introduction or an introduction video, I would be very happy to see this introduction [01:09:00] with you.

[01:09:00] **Moderator:** Right.

[01:09:02] **Participant 7:** Okay. For the, for the beginning, for the very basic steps.

[01:09:08] Moderator: Alright. Perfect. Okay. Well, thank you.

[01:09:11] **Moderator:** And this is the post test questionnaire. Uh, if you can do that for me. This is, uh, uh, it's got like 10 statements and you have to assess whether you strongly disagree or strongly agree from one to five with each statement.[01:10:00]

[01:10:07] **Participant 7:** What does it mean, cumbersome?

[01:10:10] **Moderator:** Uh, it basically means that, um, for example, if you're trying to achieve a really simple thing, let's say a simple task, uh mm-hmm. And it involves too many steps to achieve that simple task, let's say.

[01:10:25] Mm-hmm.

[01:10:51] **Participant 7:** Couple.

[01:10:53] Moderator: Okay, perfect. Well,

[01:10:57] **Participant 7:** okay.

[01:10:58] **Moderator:** Yeah. [01:11:00] Uh, so, so

[01:11:00] **Participant 7:** this is all,

[01:11:02] **Moderator:** yeah. The next page is all from me and I've done it, uh, over here. So what's left to do is just to read this page.

[01:11:10] **Participant 7:** Thank you for taking the time to do this, uh, visibility testing session.

[01:11:16] **Moderator:** Yeah. Thank you very much. You're welcome. Uh, this is the end of your session.

[01:11:20] **Moderator:** That was, uh, participant number seven. Thank you.