



Nikola Jovančević

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Gender: Male **Date of birth:** 21/12/1982 **Nationality:** Croatian

ABOUT ME

- Experienced Senior Business Analyst with a demonstrated history of working in the computer software industry.
- Skilled in SQL, Financial Planning, Financial Accounting, Financial Analysis, and Financial Reporting.
- Create Sql queries for data control and various reports on user request
- Strong research professional with a Advanced focused in SQL from Otvoreno učilište Algebra and accounting from Otvoreno učilište Morana
- Project management implementation of accounting software solutions in various organizations
- Presentation of application solutions for running business processes for new and potential users
- Training and advanced training for work in accounting applications for new and existing users
- Analyzes the user process before moving to a new accounting system
- Writing analysis to develop new functionality in applications
- Writing bug report analysis and testing application work
- C# and MVC Web programming
- DMS
- transformation of user processes into bpmn diagram
- creating and testing processes in the camunda modeler
- Testing Web service requests with Soap UI
- creating work tasks and monitoring execution in Jira
- sprint planning in Jira

WORK EXPERIENCE

[01/03/2005 – 01/03/2008]

Controller at the cash center

Fina

Address: Bjelovar, Croatia

I started working at FINA as a trainee. During my first years, I went through all the outfits as we were introduced to reading the process of work and organization. After publishing the preparatory internship I have confirmed, I started working at the Cash Center in Bjelovar. We prepare all the money ordered (ATMs) and transactions myself, for which I kept a private record and control. Designation of the Commission to take over the daily daily review, the preparation of Treasury reports controls them for all Treasury posts at the beginning and end of the business day. Designation of the Commission for the Processing and Sorting of Money and the Control thereof.

[02/03/2008 – 02/04/2008]

Seller

Remus d.o.o.

Address: Bjelovar, Croatia

A seller in a tech goods store

[01/05/2008 – 01/05/2014]

Accounting Instructor

Libusoft Cicom d.o.o.

Address: Zagreb, Croatia

Accounting application instructor. Helpdesk - telephone consultations and assistance with accounting applications. Generate reports using excel spreadsheets or using queries in SQL. Creating and conducting presentations of applications, seminars, workshops
Introducing new users to work with accounting applications. Analyze and test new and existing accounting applications.

[01/05/2014 – 31/05/2019]

Senior Business Analyst

Libusoft Cicom d.o.o.

Address: Zagreb, Croatia

Development and support of accounting applications Libusoft Cicom d.o.o. Snapshots of the process status, introduction of new and existing users. Management of projects for implementation of accounting systems for various types of users (cities, municipalities, for-profit companies, building managers, faculties, health care institutions, etc.)
Application testing, participation in the development of BI reporting systems.

[01/06/2019 – Current]

Business analyst

Aktivis d.o.o.

Address: Zagreb, Croatia

Business Analyst for DMS (document management system) Application Development. Creating BPMN process diagrams. Participation in DMS application development projects. Analyzing and modeling data and informations (such as business entities, conceptual data model items, business and system integration items, information and content entities items, etc.)
Using various applications in everyday work such as applications for creating mockups, applications for creating reports and various tables, applications for modeling process diagrams, applications for creating presentations, etc.
Writing Functional Specifications Based on Conducted User Snapshot Workshops. Creating system analysis to develop new ones and upgrade existing application functionality.
Testing the operation of applications and individual functionalities of an application based on changes and refinements made.
Writing bug reports for spotted bugs when testing an application.
Introducing new users into the work - conducting trainings, presentations.

EDUCATION AND TRAINING

[01/05/1996 – 01/07/2000]

Electrician

Bjelovar Technical School

Address: Bjelovar, Croatia

[01/08/2004 – 05/12/2007]

University Bachelor (Baccalaureus/Baccalaurea)

Faculty of Economics Rijeka

Address: Bjelovar, Croatia

[01/06/2003 – 05/01/2004]

IT Service & Network Administrator

Algebra University College

Address: Zagreb, Croatia

[01/05/2013 – 28/08/2013] **Independent bookkeeper**

Open University Morana

Address: Zagreb, Croatia

[01/10/2013 – 23/12/2013] **Certificate of completion of the course for the preparation of the Final Financial Statements for small, medium and large companies**

Open University Morana

Address: Zagreb, Croatia

[01/03/2015 – 06/11/2017] **Master of economics**

Faculty of Economics Rijeka

Address: Karlovac, Croatia

[01/06/2006 – 30/06/2006] **ECDL Advanced certificate**

Croatian IT Association

Address: Bjelovar, Croatia

[01/03/2016 – 03/07/2016] **MS SQL course**

Algebra University College

Address: Zagreb, Croatia

SQL & SQL Advanced Certificate

[15/04/2018 – 06/01/2019] **Web application developer**

Algebra College

Address: Zagreb, Croatia

Programming in C #, MVC, SQL programming language

LANGUAGE SKILLS

Mother tongue(s): Croatian

Other language(s):

English

LISTENING B1 READING B1 WRITING B1

SPOKEN PRODUCTION B1 SPOKEN INTERACTION B1

ORGANISATIONAL SKILLS

Organisational skills

Project management of various implementations of information accounting systems. Head of department, assignment of duties, monitoring of work of employees, evaluation of work of employees, team work.

COMMUNICATION AND INTERPERSONAL SKILLS

Communication and interpersonal skills

Good communication skills thanks to senior Analyst work experience. Telephone consultations and conducting presentations, trainings and workshops.

JOB-RELATED SKILLS

Job-related skills

Senior Analyst for Accounting, DMS and other Application Development and Support. Writing analysis for refinement of new and existing applications / application modules. Testing application performance, writing a BUG report. Generate BI reports via PIVOT tables, work with SQL queries to update database data and generate reports. Participation in projects of introducing new implementations, making recordings of new users' work processes. Conducting workshops, training, presentation of applications. C # Programming, MVC, SQL Working with Microsoft Office tools (Visio, Excel, Word, Power Point) , Creating BPMN diagrams in Visio and Camunda Modeler. Creating mockup screens with Pencil project.

VOZAČKA DOZVOLA

Vozačka dozvola

Category B

OSTALE VJEŠTINE I HOBIJI

Ostale vještine i hobiji

Football, running, gym, squash, programming