Dear Mr. George, at our last meeting you mentioned that you were unhappy with some aspects of your current system. We would to ask for more information about a few aspects.

1. What ticketing methods did you use at your previous events?

2. What were the major drawbacks of this method?

3. How was the ticket delivery organized?

4. Were the frauds and illegal entrances a big and often issue?

5. What payment methods did you use at the previous events?

7. What would you like to improve in your current system and what aspects would you like to keep?