Explanation for 4-ears-model Game

Your partner's statement: "There is no milk in the fridge."

→ This message can be understand with 4 ears!

1. Factual ear: How do I understand the factual information?

"We are out of milk."

-> Your partner is just telling you the fact that you are out of milk

2. Appeal ear: What am I supposed to do?

"Go to the supermarket and buy some milk."

-> Your partner is just telling you that the milk is empty, and therefore, you should go to the supermarket, because your partner wants to drink some milk

3. Relationship ear: How is this person talking to me?

"It's okay telling you this."

-> Your partner thinks that it is okay to tell you that you are out of milk. Your partner has the intension that you should get some new milk

4. Self-revealing ear: What type of person am I?

"I want to drink some milk now."

-> Your partner wants to drink some milk now and your partner doesn't like the fact that you are out of milk