

Nikolas Jeffrey Powell

Michigan State Undergraduate - Information Science

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Objective

Career and goal-oriented undergraduate sophomore, studying Information Science with a minor in Security Management and Information Technology. Looking for an organization to bring value and apply the skills I have learned during my studies at MSU.

Education

- Michigan State University-East Lansing, MI Anticipated Graduation May 2023
 - Bachelor of Science | Major: Information Science | Minor: Information technology & Security Management | GPA: 3.68
- Lake Orion High School Class of 2019
 - Computer Programming
 - Cumulative Weighted GPA: 3.67

Experience

Apple - East Lansing, MI

May 2021-May 2022

Founded in 1976, Apple is an American multinational technology company, specializing in consumer electronics, software and online services.

Apple Support Advisor

- Identify and troubleshoot consumers' hardware and software issue(s) as it relates to Apple's consumer products (iPhone, iPads, iWatch, etc.)
- Attend weekly team meetings to go over current iOS software changes as well as procedural changes
- Consult and collaborate weekly with our team on iOS software and procedural changes
- Assist other teammates on troubleshooting when needed
- Manage and prepare for new technology to be released with proper troubleshooting

Tons of Fun Party Rentals-Clarkston, MI

July 2019-August 2020

Founded in 2001, Industry leader in full service party supply rentals

Site Specialist

- Efficiently set up the tents, pop-ups, bounce houses, etc., for personal to corporate events.

Kroger-Rochester Hills, MI

December 2018-November 2019

Founded in 1883, Kroger is an American retail company that operates supermarkets and multi-department stores throughout the United States.

Courtesy Clerk

- Active role in customer service activities, such as bagging customer groceries and delivery to their vehicle.
- General housekeeping duties such as trash removal, bathroom maintenance, and shopping cart collection.

Achievements/Affiliations

- Sigma Pi Fraternity – Risk Manager September 2021- May 2022
- Certified in iOS Apple Devices, Intro to Java, Microsoft word, Excel, and PowerPoint November 2017
- 40 Hours Community Service; required to graduate high school 2016-2019
- Powerlifting - Placed 2nd in the State of Michigan for 155 weight class 2019

Core Skills

- MS Suite (Excel, Microsoft word, PowerPoint)
- Java, Java Script, C++, CSS, HTML, and RStudio
- UX Design (Figma)
- Customer Oriented
- Active Troubleshooting
- Excellent communication
- Risk Management