# **Nikolaos Topalis**

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#### **PROFILE**

Self-disciplined, focused and dedicated, are the three main adjectives which can describe me overall, in each one of the jobs I have done in my life. Always, being determined to accomplish the daily tasks at my job, despite the unexpected problems & difficulties that may come up. A healthy lifestyle, through body exercise, keeps me concentrated to succeed in the above.

#### **EDUCATION**

# **Technical Educational University Of Thessaly**

Larissa

Bachelor's Degree at Business Administration department, specialized in section of

Graduation Date: Jun 2021

Management & Marketing

3rd General High-School

Katerini

Graduation Date: Jun 2013

WORK EXPERIENCE

Perfumist (by Jardin d' Essences)

High-School Certificate (Apolyterion)

Katerini

#### E-commerce Manager

Dec 2022 - Dec 2023

- Online Shop's appearance-structure formation & development
- Product registration (write descriptions, form prices, etc.)
- Stock management (store, track & control products)
- Products photography & digital edit for online registration
- Customers' online orders arrangement & package preparation
- Social Media management & product advertisement

National Bank of Greece

# Customer Service & Management of Bank's Archive

**Katerini** *Oct 2019 - Jun 2020* 

Customer Service, (Manage bank accounts, issue debit cards, create internet banking accounts, etc.)

- Management of the bank's documents & storage room. (Date, alphabetical order, etc.)
- Phone service & customer support
- Cash counting-registration

Mediterranean Village Hotel 5\*

Katerini

Rentina

# Reception & Customer Service

Sep 2018 - Oct 2018

• One month of getting trained & working at the reception & customer service of a 5\* luxurious Hotel.

# **MILITARY**

Greek Army

**Hellenic Special Forces** 

Nov 2017 - Jul 2018

• Fulfilled military obligations

### **SKILLS & INTERESTS**

Languages: Greek (Native), English (C2)

Interests: Social Media Management, Photography-Video Edit, Body Exercise, Read Books (novels, fiction, etc.)

Hard Skills: Web Development, Microsoft Office, Digital Marketing, HTML, CSS, JavaScript, Customer Service

Soft Skills: Multitasking, Communication, Discipline, Self-Starter, Teamwork Skills, Fast Learner, Critical Thinking

#### LINKS

Portfolio: nikostop.github.io/Portfolio/

WordPress: nikostopalis.wordpress.com

LinkedIn: linkedin.com/in/nikolaos-topalis