

Nikita Sharpio

Full-Stack Web Developer(WIP) IT | motion graphic designer (freelance) | Online Fraud Investigator/Loss Prevention/Coordinator | Security Guard

Los Angeles, CA 90049

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Currently enrolled back in to school at UCLA Extensions for Full-Stack Web Coding Bootcamp development program From: Dec 2021 to June 2020

Authorized to work in the US for any employer

Work Experience

Security Officer/Rover

Securitas - Los Angeles, CA

July 2018 to June 2019

- Documented reports of suspicious activity
- Ensured prohibited items were not brought into company property
- Enforced security regulations
- Promoted after two months to Rover for vice President of the company.
- Patrolled and conducted security services for Blizzard entertainment, riot games, nbcuniversal, the Burbank studio, fox 11, Fox sports, and Amazon studios.
- Effectively communicated pertinent information to employees, visitors, and guests
- Licensed professional security officer for two years

Loss Prevention Agent

Macy's - Beverly Hills, CA

March 2018 to July 2018

Conducted overnight watch of the store during construction and repair of the store and Beverly center. Provided escort access to construction workers of the entire backend of the store. Had full access to the store backend as a key holder, w/ arming and disarming the store. Provided assistance to other security during day watch for apprehensive assistance and had CCTV controls in assistance in catching internal and external suspects.

Online Fraud Investigator/Loss Prevention/Coordinator

American Apparel, Los Angeles(HQ) - Los Angeles, CA

November 2012 to July 2014

November 2012 - July 2013

- Integrated and provided new methods to prevent fraudulent transaction
- Create, organize, analyzed, synthesis, and evaluate data charts, flowcharts, and work charts to minimize fraudulent transactions and increases productive measures.
- Collaborated with a 3rd party E-Commerce Credit Card Payment System Management Company:
- Cybersource to generate more profit by funneling and preventing fraudulent ventures.
- Prevented over a million dollars in online fraud in one year's work.

- Co-created and edited an operation manual for the retail floor operators on ways to prevent and respond to store fraud and petty theft, safety measures and guidelines, alarm system protocol,
- CCTV positioning and guidelines, and money handling.
- Assisted District Manager with data charts, Key Performance Indicator, Surveillance Video review, and locating retail employee fraud and theft. and locating retail employee fraud and theft.

Web Tester

Q&A

July 2012 to November 2012

Web Browser-cross platform testing, W3C Compliancy testing, and web posting.

- Locate graphical and technical glitches and bugs on the company's e-commerce website.
- Troubleshoot and problem solve website or email related issues.

Employment Skillset Summary: ~~~~~

- Ability to regulate retail floor operations, backstock, and POS with an anti-fraud background.
- Carry innovate creative marketing strategies for production sales and reduction of inflation.
- Integrate with customer or employee to extract fraudulent intelligence in a nice and safe manner.
- Expert knowledge in reducing online fraud in web and phone orders in innovative ways through experience with manual fraud check and web development.
- Highly motivated, organized, detail oriented, patient, disciplined and an ambitious learner.
- Able to handle EAS tags and AP equipment
- Plan, layout, create, and enhance; advertising banners/posters, webpages, data charts, flowcharts, and software applications.
- Data retail stock charts oriented (know where to put item where it supposed to be and why) and able to Identify fraudulent currency, checks, and credit cards.

Education

College Degree in Full-Stack Coding Bootcamp

UCLA Extension - Los Angeles, CA

December 2021 to Present

Associate in Graphic design- AA

Los Angeles ORT College-Los Angeles Campus - Los Angeles, CA

January 2020 to March 2020

College Degree in Computer Programming

Santa Monica College - Santa Monica, CA

August 2010 to August 2017

Skills

- Excel (10+ years)
- Microsoft Office (10+ years)
- Microsoft Office 2010 (10+ years)
- MS OFFICE (10+ years)
- Office 2010 (10+ years)

- Receptionist (1 year)
- Microsoft Word (10+ years)
- Security (5 years)
- Cash Handling (6 years)
- Communications (10+ years)
- Word (10+ years)
- Typing (10+ years)
- Stocking (10+ years)
- Customer Service (10+ years)
- Team Player (10+ years)
- Organizational Skills (10+ years)
- SQL Server (5 years)
- Data Analysis Skills (10+ years)
- AutoCAD (2 years)
- Operating Systems (10+ years)
- Help Desk (1 year)
- Adobe Creative Suite (10+ years)
- Crisis Intervention
- Mentoring
- Web Development (1 year)
- Graphic Design (10+ years)
- Adobe Illustrator (10+ years)
- Motion Graphics (10+ years)
- Adobe After Effects (10+ years)
- Software Troubleshooting (10+ years)
- HTML5 (1 year)
- CSS (1 year)
- Adobe Photoshop (10+ years)
- jQuery (Less than 1 year)
- JavaScript (1 year)
- APIs (1 year)
- MongoDB (4 years)
- SQL (4 years)
- Node.js (Less than 1 year)
- Bootstrap (1 year)

Languages

- English - Expert
- Russian - Intermediate

Links

<http://linkedin.com/in/nikita-sharpio-18609ba6>

<https://github.com/Niksharpkings>

Certifications and Licenses

Guard Card

January 2012 to Present

Security Guard

Assessments

Customer Focus & Orientation — Highly Proficient

July 2019

Responding to customer situations with sensitivity.

Full results: [Highly Proficient](#)

Medical Receptionist Skills — Highly Proficient

February 2020

Managing physician schedules and maintaining accurate patient records

Full results: [Highly Proficient](#)

Social Media — Completed

December 2019

Creating content, communicating online, and building a brand's reputation.

Full results: [Completed](#)

Typing — Familiar

July 2019

Transcribing text using a standard keyboard

Full results: [Familiar](#)

Written Communication — Familiar

February 2020

Measures a candidate's ability to convey written information using proper grammar rules.

Full results: [Familiar](#)

Customer Focus & Orientation — Proficient

February 2020

Responding to customer situations with sensitivity

Full results: [Proficient](#)

Administrative Assistant — Proficient

February 2020

Using basic scheduling, attention to detail, and organizational skills in an office setting.

Full results: [Proficient](#)

Customer Service — Proficient

February 2020

Identifying and resolving common customer issues.

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

Additional Information

Computer Skills:

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- POS/RetailPro
- SAP Business Objects
- Microsoft Office 2010/2013 (Excel, Outlook, PowerPoint, Project, Visio, Word)
- Great Knowledge on multiple surveillance programs
- Entire adobe cloud (expert)