Cost-sensitive Reinforcement Learning for Credit Risk

Source: ScienceDirect, Jorge et al., 2025

Link: https://www.sciencedirect.com/science/article/pii/S0957417425003306

1. Goal/Problem Statement

To maximize long-term business benefit in dynamic credit risk, where loss/costs depend on loan amounts. Aim: adapt reinforcement learning (RL) and bandit algorithms for cost-

sensitive settings, overcoming bias due to data limited to approved transactions.

2. Strategies/Tools/Methods Used

Reinforcement learning (RL) and cost-sensitive classification algorithms.

Cost-sensitive passive-aggressive online learning.

Cost-sensitive logistic bandit using Thompson Sampling.

• Simulations and experiments on credit risk datasets.

3. Key Results and Findings

Cost-sensitive RL models outperform traditional ones when decisions directly impact

monetary loss.

• Bandit algorithms can balance exploitation/exploration to minimize opportunity cost & bias.

• Instance-dependent loss functions lead to greater business reward than global accuracy.

4. Critical Learnings/Takeaways

• RL and bandit methods, tailored to cost-sensitive credit decisions, significantly improve

aggregate financial outcomes in real-world, dynamic financial environments.

• Addressing only observed approved transactions prevents unfair bias.

5. Other Noteworthy Points

• Applicability to insurance and fraud detection by adjusting cost matrices.

• Data privacy restricts full reproduction; code or pseudocode referenced for implementation.

Example-dependent Cost Sensitive Learning Based Selective Deep Ensemble Model for Customer

Credit Scoring

Source: Nature, Jin Xiao et al., 2025

Link: https://www.nature.com/articles/s41598-025-89880-7

1. Goal/Problem Statement

Optimize customer credit scoring by minimizing business loss with example-dependent cost-

sensitive (ECS) deep learning ensembles, handling imbalanced and varied-loss scenarios.

2. Strategies/Tools/Methods Used

Development of ECS-TabNet for interpretable tabular data.

GMDH (self-organizing inductive modeling) for selective deep ensemble.

Use of bespoke ECS loss functions tailored for individual sample costs.

Comparison with CCS and deep ensemble methods.

3. Key Results and Findings

ECS-SDE model outperforms six cost-sensitive and five deep ensemble credit scoring models.

Achieves top performance on savings, AUC, and "cost of misclassification" metrics.

Enhanced feature interpretability with attention mechanisms.

4. Critical Learnings/Takeaways

ECS methods better reflect true business costs than uniform-cost algorithms, critical for

scalable, explainable credit/fraud management.

Selective deep ensembling reduces redundancy and increases predictive accuracy.

5. Other Noteworthy Points

TabNet's interpretability aids regulatory and audit compliance.

GMDH enables efficient model selection within large parameter spaces.

Cost-sensitive Thresholding over a Two-Dimensional Decision Region for Fraud Detection

Source: ScienceDirect, Jorge & Cao et al., 2024

Link: https://www.sciencedirect.com/science/article/pii/S0020025523015414

1. Goal/Problem Statement

Reduce aggregate financial loss in fraud detection by considering both transaction probabilities and amounts in classification thresholds.

2. Strategies/Tools/Methods Used

- Two-dimensional thresholding (fraud probability + transaction amount).
- Novel algorithm for decision region optimization.
- Comparative study with standard classifiers.

3. Key Results and Findings

- Two-dimensional approach consistently improves loss reduction over traditional onedimensional thresholding.
- More effective assignment of fraud investigation resources.

4. Critical Learnings/Takeaways

- Incorporating transaction amount is essential for scalable, cost-sensitive fraud operations.
- Strategies can be adapted to insurance/fraud integration projects.

5. Other Noteworthy Points

• Demonstrates generalization to various classifiers; data privacy limits reproduction.

Reinforcement Learning Applied to Insurance Portfolio Pursuit

Source: Alan Turing Institute, Young et al., 2024

Link: https://www.turing.ac.uk/sites/default/files/2024-08/2408.00713v2.pdf

1. Goal/Problem Statement

Address portfolio pursuit in insurance using RL—modulate customer offers to achieve targeted portfolio distributions and maximize aggregate profit, not just one-off wins.

2. Strategies/Tools/Methods Used

- Formulation of portfolio pursuit as a Markov Decision Process (MDP).
- RL-based sequential decision methodology.
- Synthetic agent-based simulation of insurance market interactions.
- Baseline industry comparisons.

3. Key Results and Findings

- RL method yields more profit (7% increase) and comparable portfolio quality to baseline over hundreds of simulated customer interactions.
- Method enables firm to prioritize long-term strategic portfolio goals over short-term pricing.

4. Critical Learnings/Takeaways

- RL-based pricing/pursuit outperforms static industry methods for insurance portfolio management.
- Method is flexible and capable of integration with existing cost-estimation models.

5. Other Noteworthy Points

- Provides open-source codebase for industry benchmarking.
- Identifies future research directions: handling customer exits, longer-term horizons, realworld deployment risks.