

ROBERT SMITH

Computer Programmer I

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SUMMARY

Results-oriented Computer Programmer with 11 years of experience in the Manufacturing domain, with outstanding analyzing, programming, and debugging capabilities. Solid computer operations background involving installation, maintenance, and troubleshooting of PC hardware, operating systems, LAN and WAN equipment, and software applications. Effectively work autonomously and as a team player. Easily adaptable to change and eager to expand computer knowledge.

SKILLS

MS Windows (NT, 2003, XP, 7), Unix Oracle Sun Blade, OpenVMS, Client/Support Services Functional Areas - Hardware Configuration/Installation/Maintenance/Repair /Upgrades, Service Help Desk, Software, Software Image Maintenance, Training Applications - Adobe Acrobat, Microsoft Word, Excel, PowerPoint, Project, Access, Outlook, Internet Explorer Hardware - Configuration/Installation/Maintenance/Repair /Upgrades, Hubs, Peripherals (monitors, Scanners, Disk Drives, Etc.), Routers, Switches, Converters Telecommunications - Data And Voice Wiring

WORK EXPERIENCE

Computer Programmer I

Contractors Steel Company - February 2005 – October 2011

- Responsibilities included writing new and maintaining old programs and applications.
- Converted manual paper on systems. Expanded network connectivity. Replaced VT terminals with PC. Key contact for users having any problems with hardware or software, in addition to helping them with their queries.
- Coded, tested, and troubleshoot programs with VAX basic to support business processes.
- Analyzed the program performance and took necessary actions to correct deficiencies after consulting with users and getting approval from supervisors.
- Maintained confidentiality with reference to the information that is processed, accessed or stored.
- Generated custom reports with Xentis based on users and departments requirements.
- Planned and installed CAT 5 and CAT 3 cabling as required for new installations and office reconfiguration.

Computer Programmer

ABC Corp - 2001 – 2005

- Delivered scalable and maintainable Business Intelligence (BI) solutions to support client's systems.
- Developed, enhanced and supported the customer applications using internal products, tools, methods and delivery model.
- Designed and developed the product applications based on different web technologies.
- Participated in the low and high level design discussions and document the same.
- Built and deployed the product applications across different environments.

- Performed the quality assurance activities and fix defects.
- Coordinated with onsite and offshore teams for understanding requirements and knowledge transfer.

SCHOLASTICS

- Computer Programming - 2005(Eastern Michigan University)BA in Psychology - 1997(Oakland University)