

ROBERT SMITH

Operations Research Analyst

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

SUMMARY

Operations Research Analyst with 10 years of experience, possessing an extensive skill-set in statistical analysis, operations research, applied mathematics, programming, risk management, strategic planning, and the streamlining of business policies and processes.

CORE COMPETENCIES

Project Management, Lean Six Sigma, Facilitation, Leadership Development, Mentoring, Coaching, Process Improvement

PROFESSIONAL EXPERIENCE

Operations Research Analyst

Food And Drug Administration (fda) - September 2009 – Present

Key Deliverables:

- Advocating, networking, collaborating, facilitating, and communicating with hundreds of internal and external stakeholders at all staff and executive levels to identify program relevant problems, gaps, and improvement opportunities.
- Actively catalyzing the cultural change and achieve operational excellence through application of customer-focused quality management.
- Acted as senior advisor to the program manager and played a significant role in successfully establishing, growing.
- Shaping the first ever in-house process improvement group, in addition to performing other ad hoc business consulting.
- Supported oversight of staff operations and policy initiatives, strategic action planning, and logic modeling.
- Performing the program evaluation and management to ensure alignment with office, center, and agency regulatory framework and mission.
- Formulating mathematical expressions, and drawing conclusions.

Operations Research Analyst

ABC Corp - May 2008 – September 2009

Key Deliverables:

- Prepared analysis to support ongoing store operations using disparate data sources, including product movement and store level financial and merchandising data.
- Analyzed components of retail operations including shrink, departmental and store sales, merchandise, etc and provided results to leadership.
- Provided the weekly and monthly reporting to Field Operations leaders.
- Developed, managed and monitored the key performance indicators.
- Provided business partners with ongoing financial insight into operational performance.
- Developed tools to enhance analysis and reporting procedures.
- Provided ad hoc analysis on shrink and merchandise trends.

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EDUCATION

- PhD in Pharmacology - 2008(University Of Virginia)MS in Biological & Physical Sciences - 2006(University Of Virginia)BS in Chemical Engineering - 2003(University Of Virginia)