ROBERT SMITH

Business Intelligence Analyst - Retail

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SUMMARY

Experienced Business Intelligence Professional who has excelled in the retail field with innovative and targeted solution based approach in the fast- paced environments; with strong business acumen, technical and interpersonal skills for past 10 years.

SKILLS

Data Analysis and visualization Tools, BIDS (Tableau, SSRS, SSIS), SQL/ETL, OLAP, TeraData, Metadata, SSIS, SSRS, SSMS, SAS Web Report Studio (WRS), SAS Business Report Center (BRC)

WORK EXPERIENCE

Business Intelligence Analyst - Retail

Inte Q - July 2014 – Present

- Automated manual reports for retail clients, which led to the reduction in 30% of resource time.
- High levels of client interaction for feedback and smooth flow of processes.
- Designed and developed Tableau dashboards that enabled stakeholders to focus on performance.
- Defined and documented client requirements in structured formats and created data mapping.
- Documentation from source to destination for new and existing clients.
- Developed reporting solutions for large data sets (Big Data) using SQL, SSRS, and SSIS, Hadoop.
- Extensively analyzed exiting data models and provides insights for future projects.

Sr. Business Data Analyst

Squillion Systems LLC - May 2012 – July 2014

- Team lead of 20; managed and delivered data & Bi projects with a high level of predictability, quality, and client satisfaction, working with different clients on-site and off-site locations.
- Participated in project planning activities including defining detailed project tasks, conducted project.
- Administrative tasks such as work plan administration and project schedule maintenance.
- Rebuilt numerous existing databases for clients which improved processing time, efficiency and accuracy by 20%-60%.
- Participate in resource assessment for various projects; developed gnat chart corresponding with earned value analysis.
- Participated in gathering the reporting requirements, refining and finalizing those requirements.
- Performed dimensional modeling and created subject areas to develop business intelligence reports.

SCHOLASTICS

- Master Of Business Administration - August 2008 to August 2011 (Craig Business School)
Bachelor Of Technology In Computer Science - August 2002 to June 2006 (Kurukshetra University - Kurukshetra, HARYANA, IN)