

No: BSK/ELP/2023/KMC/023



# Bangla Sahayata Kendra

Department of Personnel and Administrative Reforms  
Government of West Bengal

## Certificate of Experiential Learning

This is to certify that Mr./Ms. Niladri Khan from UEM Kolkata  
has successfully completed a day-long tour of Bangla Sahayata Kendra on 07<sup>th</sup> September, 2023, organized as part of the  
Experiential Learning Program on Citizen Centric Public Service Deliveries of the Government of West Bengal. By actively  
engaging in this learning journey, the student demonstrated a keen interest in public services and exhibited a genuine  
enthusiasm for enhancing their knowledge in this domain.

Chief Operating Officer,  
PMU, Bangla Sahayata Kendra (BSK)

Additional Secretary  
to the Government of West Bengal