



Ivleena Chakraborty

Tourism Consultant

✉ krishnachakraborty380@gmail.com

📍 Nalbari, Milanpur Ward no. 4

📅 14 February 1998

☎ +917002084976

🚩 Indian

🌐 <http://www.linkedin.com/in/ivleena-chakraborty->

👤 Profile

With 2 years of experience at Assam Tourism Development Corporation, I have successfully implemented tourism campaigns increasing visitor numbers by 20%. Skilled in market research, event planning, and customer service, I am dedicated to boosting tourism in Guwahati, Assam.

📁 Professional Experience

04/2024 – present	Tourism Consultant 4Line Architect Pvt. Ltd. Client: Assam Tourism Development Corporation Ltd <i>A passionate and personable Tourism Consultant with a flair for curating unforgettable travel experiences. With a keen eye for detail and a love for exploring the world, I excel at creating personalized itineraries that blend luxury, adventure, and cultural immersion. My expertise in destination planning, market trends, and sustainable tourism, combined with my exceptional communication skills, ensures that every client journey is seamless and memorable. Known for delivering tailored travel solutions with grace, professionalism, and a deep commitment to exceeding client expectations. I take pride in transforming dreams into reality, one destination at a time.</i>	Guwahati, India
08/2023 – 01/2024	Digi Yatra Technical Support Guwahati International Airport Limited. Digi Yatra is an industry-led digital initiative coordinated by the Ministry of Civil Aviation in India. Digi Yatra utilizes facial recognition to verify passenger identities at various checkpoints, such as check-in, security, and boarding gates, without the need for physical documents. <i>As a technical support professional at Digi Yatra at Guwahati International Airport, I am responsible for maintaining and monitoring the Biometric Boarding System, including Kiosk and E-Gates to ensure smooth and secure passenger processing. I assist travellers in using the Digi Yatra and coordinate with IT teams (SITA, THALES) for system updates and issue resolution. My role focuses on the overall efficiency of the airport's digital travel experience.</i>	Guwahati, India

🎓 Education

02/2021 – 02/2023	Bachelor's of Law J.B. Law College, Guwahati	Guwahati, India
08/2018 – 09/2020	Master of Business Administration Indian Institute of Bank Management	Guwahati, India
09/2015 – 07/2018	Bachelor's of Arts Nalbari College	Nalbari, Assam

🧠 Skills

Customer Service Skills	● ● ● ● ●	Interpersonal and Communication Skills	● ● ● ● ●
Maintain/Build Client Relationship	● ● ● ● ●	Proficiency in travel booking systems	● ● ● ● ●
Attention to detail and accuracy	● ● ● ● ●	Knowledge of travel trends and destinations	● ● ● ● ●

Certificates

AMADEUS

Issued by: Redwings Airhostess &
Hospitality Institute

CCAH

Infotech Computer Center, Nalbari.

Travel & Tour Services

IIBM, Guwhati

Awards

Best Performer Award

Adani Airport Holdings Ltd.

Digi Yatra Best Performer Award

Excellent Performer Award by Courtyard Marriott, Bangalore

Courtyard & Fairfield by Marriott, Bengaluru

Letter of Inspiration

MD, Indo-Korean Business Culture Center

ADVANTAGE ASSAM 2.0

Projects

02/2025 – 02/2025

Advantage Assam 2.0

"Next-Gen Opportunities in the Gateway to the Northeast"

08/2023 – 02/2025

Digi Yatra

Digital Transformation in Air Travel - The Future of Passenger Experience

04/2025 – 04/2025

ASEAN- India Tourism Professionals Exchange Program

"Bringing the World Closer to You"