

# Nilesh Patil

## MS Dynamics 365 Developer

Intend to build a career with leading corporate with committed & dedicated people, which will help me to explore my talent and realize my potential.

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Pune

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## WORK EXPERIENCE

### Developer - I Enterprise Solutions US Technology International Pvt. Ltd.

08/2022 - Present

Pune, Maharashtra, India

#### Tasks

- 2 years of experience in MS Dynamics CRM Implementation.
- Proficient experienced in Integration of MSD 365 CRM Application to the other third-part platforms.
- Developed custom solutions within Microsoft Dynamics 365 CRM platform, leveraging C# and JavaScript to meet complex business requirements.
- Designed and implemented custom entities, workflows, business rules, and plugins to extend the functionality of Dynamics 365 CRM according to client specifications.
- Integrated Dynamics 365 CRM with third-party systems and applications using RESTful APIs and web services to ensure seamless data flow and interoperability.
- Contributed to the development and implementation of coding standards, best practices, and development methodologies to ensure consistency, quality, and maintainability of CRM solutions.
- Worked on C# Plugins, Business Rules, Workflows, WebResources, Custom Actions, Power Automate.
- Proficient experience in Power Platform Component Framework (PCF) for creating custom controls and extending Dynamics 365 CRM functionality.

## PROJECTS

### Dynamics WhatsApp Integration

- I engineered a project solution capitalizing on my proficiency in C# plugins, custom actions, and workflows. This solution seamlessly integrates Dynamics 365 CRM system with WhatsApp Business using the Gupshup Enterprise platform. The integration empowers direct communication with customers via WhatsApp, enhancing interaction experiences.

### ICICI Home Finance Co. Ltd

- In this project, I developed custom APIs to seamlessly integrate D365 CRM with third-party platforms. I spearheaded the creation of a bespoke case management system from scratch, meticulously tailored to the organization's specific needs. Leveraging my expertise in C# plugins, custom actions, and workflows, I handled intricate case scenarios such as escalation and assignment.

## EDUCATION

### Bachelor of Computer Applications North Maharashtra University

06/2017 - 04/2020

CGPA: 8.21

## SKILLS

Languages: C#.NET, TypeScript, JavaScript, HTML, CSS, Core Java.

MS Dynamics 365 Customization, Business Rules, Custom Actions, Workflows, Power Automate, Canvas App, PowerApps.

CRM Integration, D365 C# Plugins, Custom API's

PowerApps Component Framework(PCF)

Tools & Platforms(OS): Visual Studio, VsCode, Microsoft Windows.

## ACHIEVEMENTS

### Standout Performer Award (04/2023)

Received Standout Performer Award for consistently exceeding performance expectations and goals.

## CERTIFICATES

### PL – 400 Power Platform Developer Associate

issued by Microsoft

### PL – 100 Power Platform App Maker Associate

issued by Microsoft

### AZ – 900 Azure Fundamentals

issued by Microsoft

## LANGUAGES

Marathi

Native or Bilingual Proficiency

Hindi

Native or Bilingual Proficiency

English

Professional Working Proficiency

## INTERESTS

Traveling, Reading, Listening Songs.