
TAJ MAHAL PALACE, MUMBAI

OVERVIEW

The Taj Mahal Palace, Mumbai, established in 1903, is India's most iconic luxury hotel. Located beside the Gateway of India, the hotel is globally recognized for its grand Indo-Saracenic architecture, rich heritage, royal hospitality, and world-class experiences.

The property consists of two main wings:

1. The Heritage Palace Wing – historic, ornate architecture with luxury rooms.
2. The Tower Wing – modern rooms with sea and city views.

The hotel is visited by global celebrities, business leaders, world dignitaries, and luxury travelers from across the world.

It offers:

- 550+ rooms and suites
- 10+ award-winning restaurants
- Luxury retail arcade
- JIVA Spa & wellness facilities
- Personalized butler service
- Iconic sea-facing suites

Fig: TAJ MAHAL PALACE – FRONT EXTERIOR VIEW



KEY HOTEL INFORMATION TABLE

Hotel Detail	Value
Location	Apollo Bunder, Colaba, Mumbai
Established	1903
Property Type	Heritage Luxury Palace Hotel
No. of Rooms	550+ (including suites)
Famous For	Sea-facing suites, royal hospitality, architecture
Nearest Landmark	Gateway of India (right in front)
Check-in Time	2:00 PM
Check-out Time	12:00 PM

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TAJ MAHAL PALACE – ROOM CATEGORIES

The Taj Mahal Palace, Mumbai offers a diverse collection of luxury rooms and suites spread across the Palace Wing and the Tower Wing. Every room is crafted with premium furnishings, elegant décor, and exceptional comfort. Guests can choose between historic heritage-style rooms or modern contemporary rooms with sea, pool, or city views.

Rooms are categorized into:

- Luxury Rooms
- Taj Club Rooms
- Suites (multiple levels)
- Signature & Grand Suites
- Presidential Suite (ultra-luxury category)

Each room category offers unique features such as sea-facing balconies, heritage furniture, premium linens, and personalized services.

Fig 2: LUXURY ROOM INTERIOR



ROOM CATEGORY SUMMARY TABLE

Room Category	Description
Luxury Grande Room	Heritage-style luxury room with city or pool view
Taj Club Room	Exclusive Club benefits + sea or city view
Executive Suite	Spacious suite with separate living area
Luxury Suite	Heritage suite with premium décor and sea views
Grande Luxury Suite	Palace Wing suite with royal interiors and butler service
Presidential Suite	Ultra-luxury suite with private dining, security, and sea view

TAJ MAHAL PALACE, MUMBAI – DETAILED ROOM CATEGORIES

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The Taj Mahal Palace offers a wide range of luxury room categories, each designed to deliver a premium, sophisticated, and memorable stay. Rooms are divided between the historic Palace Wing and the modern Tower Wing. Every room is known for elegant interiors, warm tones, fine fabrics, and iconic city or Arabian Sea views.

Guests receive 24x7 butler service (for select categories), complimentary Internet access, high-quality bath amenities, and access to all luxury facilities such as swimming pool, spa, fitness center, and premium dining venues.

ROOM CATEGORY DESCRIPTION + PRICING TABLE

Room Category	Description	Tentative Price (₹ / Night)
Luxury Grande Room	Spacious rooms with rich interiors, partial sea or pool view, classic décor.	₹47,000 – ₹58,000
Taj Club Room	Exclusive Club Lounge access, personalized services, enhanced in-room amenities.	₹55,000 – ₹70,000
Luxury Room Sea View	Direct view of the Arabian Sea and Gateway of India; warm, premium interiors.	₹52,000 – ₹65,000
Executive Suite	Living area + bedroom; heritage décor; butler service.	₹1,10,000 – ₹1,40,000
Luxury Suite	Expansive suite with sea view, luxury furnishings, marble bathroom.	₹1,70,000 – ₹2,20,000
Grande Luxury Suite	Signature suite with dining area, premium interiors, panoramic views.	₹3,20,000 – ₹5,00,000
Presidential Suite	Top-tier suite; used by dignitaries and celebrities; ultra-luxury services.	₹10,00,000+

ROOM POLICIES AND RULES

Check-in Policy:

- Standard check-in time is 2:00 PM.
- Early check-in subject to availability; extra charges may apply.

Check-out Policy:

- Standard check-out time is 12:00 PM Noon.
- Late check-out available on request; may be chargeable depending on duration.

Occupancy Rules:

- Maximum 2 adults + 1 child per room for most categories.
- Suites allow additional occupancy with extra bed charges.

Children Policy:

- Children below 5 years stay free.
- Children 5–12 years: extra bed charges apply.
- Children 12+ considered adults.

ID & Verification Rules:

- Aadhar, Passport, or Government-approved ID required.
- Foreign nationals must present valid passport + visa.

Smoking Policy:

- Non-smoking rooms by default.
- Designated smoking areas available; rooms with smoking request subject to availability.

Security & Safety:

- 24x7 surveillance in public areas.
- No hazardous materials allowed.
- Guests must follow all hotel safety guidelines.

BOOKING, CHECK-IN, CHECK-OUT, POLICIES & RULES

1. Check-In & Check-Out Rules

Check-In

- **Standard Check-In Time:** 2:00 PM
- Early check-in subject to room availability
- Guaranteed early check-in may require **one night's additional charge**

Check-Out

- **Standard Check-Out Time:** 12:00 PM
 - Late check-out charges:
 - **12:00 PM – 3:00 PM:** 25% of room rate
 - **3:00 PM – 6:00 PM:** 50% of room rate
 - **After 6:00 PM:** Full day charge
 - Guests must return all keycards at the time of checkout
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2. Extra Guest Rules

- Room tariff is calculated for **2 adults**
 - Extra adult charges: **₹3,500 – ₹5,000 + taxes** depending on room / season
 - Extra bed provided upon request
 - Maximum occupancy: **3 adults or 2 adults + 1 child**
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3. Kids Policy

- **Children below 5 years:** Stay & breakfast **free**
- **Children 5–12 years:** Special child rate for breakfast & extra bed
- **12+ years:** Charged as **adult**

- ID proof for kids required if travelling without parents/guardians
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4. Pet Policy

- Small pets allowed **only in designated pet-friendly rooms**
 - Pets must be leashed in public areas
 - Damage caused by pets will be charged to the guest
 - Extra cleaning fee may apply depending on room condition
 - Pets are **not allowed** in restaurants, pool, spa, or gym areas
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5. Cancellation & Refund Rules

Standard Rates

- Cancellation **48 hours before arrival**: Full refund
- Cancellation within **48 hours**: One night charge
- No-show: **100% room retention charge**

Non-Refundable / Special Deals

- Fully prepaid & **non-refundable**
- No modification or cancellation allowed

Peak Season (Festivals, New Year, Major Events)

- Cancellation **7–14 days before arrival** may incur full or partial retention
- Policy varies by date; shown during booking

Refund Timeline

- Refund credited to source account within **7–14 working days**
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6. Security & Safety Policies

- Valid government ID required at check-in for **all guests**
- International guests must present **passport & visa**

- Hotel premises monitored 24/7 by CCTV
 - Visitors allowed only until **10:00 PM** in guest rooms
 - Fire exits clearly marked; safety drills conducted regularly
 - Any damage to hotel property billed to the guest
 - Drugs, weapons, and illegal activities strictly prohibited
 - Swimming pool & gym access requires ID verification
 - Hotel follows all **Taj Group security protocols**
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Tentative Pricing (Indicative)

(Rates vary based on season and availability)

- **Luxury Room:** ₹25,000 – ₹40,000 / night
- **Luxury Grande Room (Sea View):** ₹35,000 – ₹55,000 / night
- **Club Room:** ₹45,000 – ₹60,000 / night
- **Suites:** ₹75,000 – ₹2,00,000+ / night

Taxes: **18% GST** + additional service charges may apply.

Dining, Restaurants & Meal Plans

On-Site Restaurants & Dining Options

The Taj Mahal Palace offers multiple award-winning restaurants. Below is a curated list with cuisine details and approximate pricing.

1. Wasabi by Morimoto (Japanese Fine Dining)

Cuisine: Signature Japanese – sushi, sashimi, teppanyaki

Timings: 12:30 PM – 2:45 PM | 7:00 PM – 11:45 PM

Approx Cost for Two: ₹12,000 – ₹18,000

Dress Code: Smart Casual / Semi Formal

Highlights:

- Chef Morimoto's signature dishes
 - Premium Japanese ingredients
 - Ideal for luxury dining experiences
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2. Souk (Mediterranean & Middle Eastern Rooftop Dining)

Cuisine: Lebanese, Turkish, Arabic, Moroccan

Timings: 7:00 PM – 11:30 PM

Approx Cost for Two: ₹7,500 – ₹10,000

Highlights:

- Rooftop sea view
 - Mezze platters & grilled delicacies
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3. Golden Dragon (Chinese Fine Dining)

Cuisine: Authentic Sichuan & Cantonese

Timings: 12:30 PM – 2:45 PM | 7 PM – 11:45 PM

Approx Cost for Two: ₹9,000 – ₹14,000

Highlights:

- Dim sum tasting menu
 - Sichuan-style specialties
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4. Masala Kraft (Indian Contemporary)

Cuisine: Modern Indian — tandoori, dum biryani, regional thalis

Timings: 12:30 PM – 11:45 PM

Approx Cost for Two: ₹6,500 – ₹9,000

5. Shamiana (All-Day Dining)

Cuisine: Multi-Cuisine – Indian, Continental, Breakfast Buffets

Timings: 24 hours

Approx Cost for Two:

- Breakfast buffet: ₹2,400–₹3,000 per person
 - À la carte: ₹3,500–₹7,000
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6. Sea Lounge (High Tea & Coffee Shop)

Cuisine: Goan, Anglo-Indian snacks, pastries, tea service

Timings: 10 AM – 11 PM

Approx Cost for Two: ₹3,500 – ₹6,000

Highlights:

- Famous **Taj High Tea** with vintage charm
 - Sea-facing sofas
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7. Aquarius (Poolside Café)

Cuisine: Light bites, salads, smoothies

Timings: 11 AM – 8 PM

Approx Cost for Two: ₹3,000 – ₹5,000

Meal Plans (Tentative)

Plan Type	Includes	Estimated Price
EP (European Plan)	Room only	Included in room tariff
CP (Continental Plan)	Room + Breakfast	₹2,500–₹3,500 per person/day
MAP (Modified American Plan)	Room + Breakfast + Dinner	₹6,000–₹9,000 per person/day
AP (American Plan)	All meals included	₹10,000–₹15,000 per person/day

Special Dining Policies

1. Kids Dining Policy

- Kids under **5 years**: **Complimentary** meals (selected menu)
 - Kids **5–12 years**: **50% discount** on buffets & set menus
 - Regular prices apply for à la carte items
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2. Alcohol Policy

- Alcohol served as per government regulations
 - Valid age proof (18+ in Maharashtra) required
 - Alcohol service timings may vary during dry days
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3. Outside Food Policy

- Outside food delivery is **not permitted**
 - Baby food & medical dietary items allowed
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4. Special Dietary Requests

- Vegan, gluten-free, Jain meals available on request

- Chef-curated meals for medical/religious needs
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5. Restaurant Reservation Policy

- Prior booking recommended for Wasabi, Souk, Golden Dragon
- Peak season may require 24–48 hours advance reservation

Fig: ON-SITE RESTAURANTS DETAILS

ON-SITE RESTAURANTS

Wasabi by Morimoto

Japanese Fine Dining

Approx. Cost for ₹12,0000

Souk

Mediterranean & Middle Eastern

Approx. Cost for ₹2,000-00

Golden Dragon

Chinese Fine Dining

Approx. Cost for ₹9,000-100

Masala Kraft

Indian Contemporary

Approx. Cost for ₹6,500-00

Shamiana

All-Day Dining

Approx. Cost for ₹500-00

Room Types & Pricing Table (Sample / Random Data)

Room Type	Base Price (₹/Night)	Weekend Price (₹/Night)	Peak Season Price (₹/Night)
Luxury City View Room	₹18,500	₹21,000	₹27,500
Luxury Sea View Room	₹24,900	₹28,000	₹35,000
Taj Club Room	₹32,500	₹36,500	₹42,000
Executive Suite	₹48,000	₹52,000	₹60,000
Luxury Grand Suite	₹75,000	₹82,000	₹98,000

Check-in & Check-out Policies

Check-in Policy

- Standard check-in time: **2:00 PM**
- Early check-in:
 - **Before 10 AM:** Full-day charge
 - **10 AM – 2 PM:** 50% of room rate
- Early check-in subject to room availability

Check-out Policy

- Standard check-out time: **12:00 PM**
 - Late check-out:
 - **12 PM – 3 PM:** 30% charge
 - **3 PM – 6 PM:** 50% charge
 - **After 6 PM:** Full-day charge
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Children & Extra Guest Policy

Kids Policy

- Children **below 6 years:** Free (no extra bed)
- Children **6–12 years:** ₹2,000 extra (with breakfast)
- Children **12+ years:** Treated as adults

Extra Guest

- Extra adult: **₹3,500 per night**
 - Extra bed: Included in the above price
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Pet Policy

- Small pets under **10 kg** allowed only in **designated rooms**
 - Pet charge: **₹4,000 per pet per night**
 - Pets are not allowed in:
 - Restaurants
 - Poolside area
 - Spa and gym
 - Guests must carry pet documents for safety
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Cancellation & Refund Policy (Detailed)

Flexible Rate Bookings

Cancellation Time	Charges
More than 72 hrs before arrival	Free cancellation
48–72 hrs before arrival	25% of one-night charge
24–48 hrs before arrival	50% of one-night charge
Less than 24 hrs / No-show	100% of one-night charge

Non-Refundable Bookings

- **0% refund** once booking is confirmed
- Full amount charged at the time of booking

Peak Season Cancellation

- Dec 15 – Jan 10:
 - **100% charge** if cancelled within **7 days** of check-in

Refund Timeline

- Refunds processed within **7–10 business days**
 - International cards may take **15 days**
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 **Hotel Security Policies**

- Valid **Government photo ID** required at check-in (Aadhaar/Passport only)
- Outside food not allowed
- Visitors allowed **only till 10 PM**
- CCTV monitoring in all public areas
- Prohibited:
 - Illegal substances
 - Loud music in rooms
 - Disruptive behavior



HIGHLIGHTS



ROOMS & SUITES

THE HOTEL'S TRADITION OF GRACIOUS HOSPITALITY, HIGH LIVING AND IMPECCABLE SERVICE CONTINUES IN ITS RENOVATED ROOMS AND SUITES. THE HOTEL OFFERS A CHOICE OF 543 UNIQUE ROOMS & SUITES ACROSS THE PALACE & TOWER.

RESTAURANTS & BARS

- AQUARIUS • GOLDEN DRAGON • HARBOUR BAR
- LA PATISSERIE • MASALA KRAFT • SEA LOUNGE
- SHAMIANA • SOUK • WASABI BY MORIMOTO





UNIQUE EXPERIENCES

- PRIVATE DINING • HERITAGE WALK
- SAILING • TAJ ART GALLERY • TAJ SALON
- J WELLNESS CIRCLE • AYURVEDA SANCTUARY • ROYAL E-VICTORIA

EVENTS & OCCASIONS

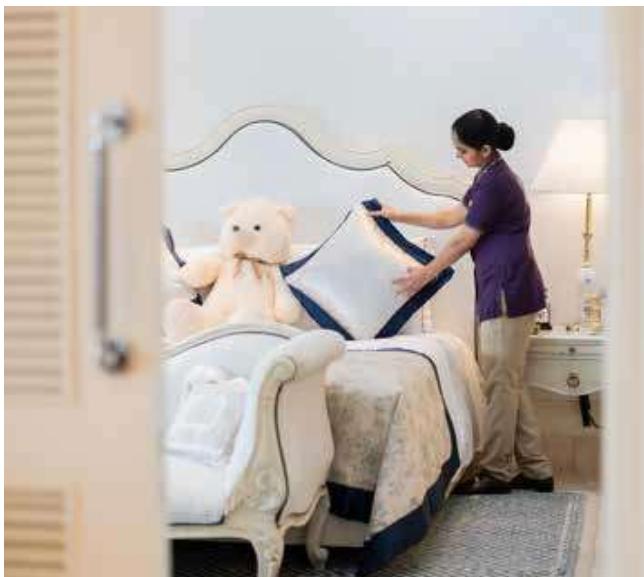
- BALLROOM • CRYSTAL ROOM • GATEWAY ROOM
- PRINCES ROOM • GOLDEN ROOM • EMERALD & JADE
- RUBY ROOM • SAPPHIRE ROOM • RENDEZVOUS





ROOMS & SUITES

The hotel's tradition of gracious hospitality, high living and impeccable service continues in the renovated rooms and suites. The hotel offers a choice of 543 unique rooms & suites across both hotel buildings.



SUITES

Each suite is adorned with a charming theme, rich textures and hues, and an opulent décor. The lavish Bell Tower Suite evokes the romance of a seafaring sojourn. The Maratha and Lotus suites have their own integral leitmotif, paying homage to the great warrior tribe and the national flower of the land, respectively. The Ravi Shankar suite offers a glimpse into the musical maestro's stellar career.

THE TAJ MAHAL PALACE

The 285 rooms and suites at The Taj Mahal Palace have been completely restored by some of the world's most acclaimed designers. The corridors stand testimony to a century-old heritage, with genuine artifacts and antiques gracing the aisles. Guests have a choice of rooms that overlook the city or pool or face the Gateway of India and the Arabian Sea.



TATA SUITE

In honour of the man and his vision, the luxurious TATA Suite, is named after Jamsetji Tata, the founder of the Taj and the House of Tata. The suite is a befitting tribute to the Indian industry and society, as well as to the glorious art and architecture of the colonial history of India.





RAJPUT SUITE

Get a glimpse of the splendour of the Royals of Rajputana in the Rajput Suite. A regal maximalist living space where restraint has no place.



RAVI SHANKAR SUITE

In 1966, George Harrison checked into The Taj Mahal Palace hotel under an assumed name and studied sitar under Pandit Ravi Shankar and it was to commemorate this legendary occasion that the Ravi Shankar suite was created.



BELL TOWER

Situated under one of the domes of The Taj Mahal Palace, the Bell Tower Suite is designed to resemble the traditional structure from which it gets its name. With its corner location, this suite gives a sense of being on the edge of the world, rising to the clouds, with an enthralling view of the sea.