



Chadstone Foundation



User Manual

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Introduction

About Us:

Chadstone Foundation IT Networks, among the best networking service providers in Melbourne, has a team of handpicked engineers. They have the best experience and passion for handling network technologies and a specialized group offering smart Wi-Fi services to hospitality, Restaurants, Malls, retails, education, hospitals, etc. Chadstone 's alliances with reputed vendors for every product has earned us a remarkable place in the industry within a minimum span of time. Chadstone Foundation the best networking service providers in Melbourne, Australia offers services that are diverse in nature and covers a wide range of business needs and technologies that revolve around a set of principles and values. Chadstone Foundation takes the initiatives to lead the industry by implementing the latest and cutting-edge technologies after thorough evaluation to satisfy the ever-increasing demands of our customers.

Overview:

This document is written according to the standards for Software specification Documentation explained in "IEEE Recommended Practice for Software Design Documentation". This document gives a high-level view of the required features explained under scope

Scope:

This document gives high level as well as detailed design description web application for Chadstone Foundation. The scope of this project lies in the implementation of web application, which creates an interface for our networking business. Through this mobile application we would like to get the automation of the business logic of

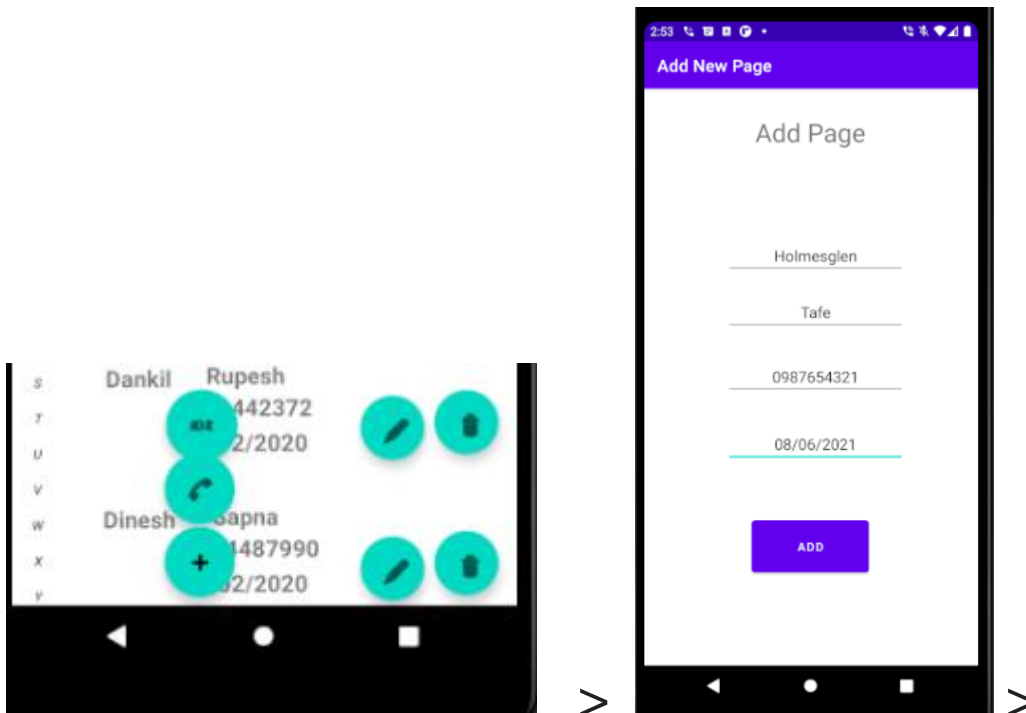
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Use

Add Contact: Follow the steps to add new contact, click on + button



Check, contact has been added

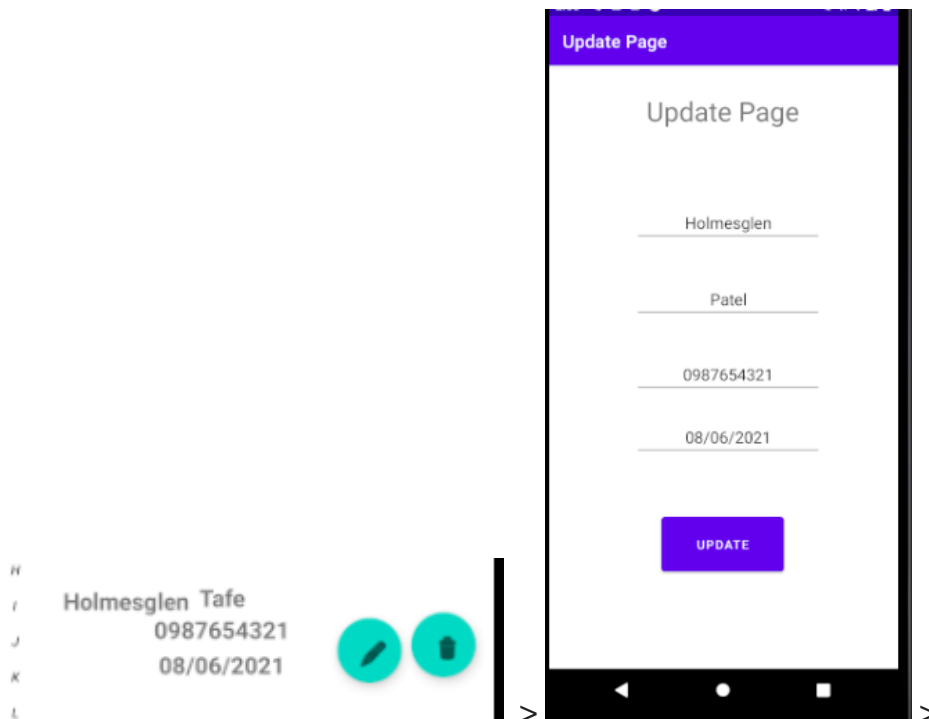


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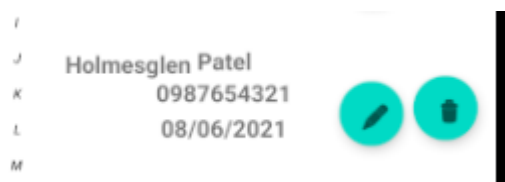


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Edit Contact: Follow the steps to edit and update contact, click on pencil button



Check, contact has been updated



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Delete Contact: Follow the steps to delete contact, click on delete button

The screenshot shows a contact list on the left and a confirmation dialog box on the right. The contact list has a vertical index on the far left with letters E, F, G, H, I, J, K, L, M, N, O, P. The contacts are:

- Holmesglen Patel**
0987654321
08/06/2021
- Jibra Mark**
0413123332
12/02/2020
- Josh Jatin**
0413000092
12/02/2020

Each contact has two teal circular icons to its right: one with a pencil (edit) and one with a trash can (delete). The dialog box on the right has a grey border and contains the text:

Please Click Ok To
Delete Jibra

At the bottom of the dialog box are two buttons: a purple button labeled "CANCEL" and a red button labeled "OK".

Check, contact has been deleted

The screenshot shows the contact list after the deletion of Jibra. The vertical index on the left now only shows letters E, F, G, H, I, J, K, L. The contacts remaining are:

- Holmesglen Patel**
0987654321
08/06/2021
- Josh Jatin**
0413000092
12/02/2020

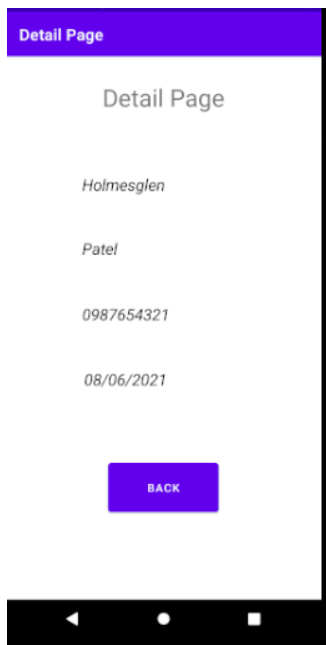
Each contact still has the teal edit and delete icons.

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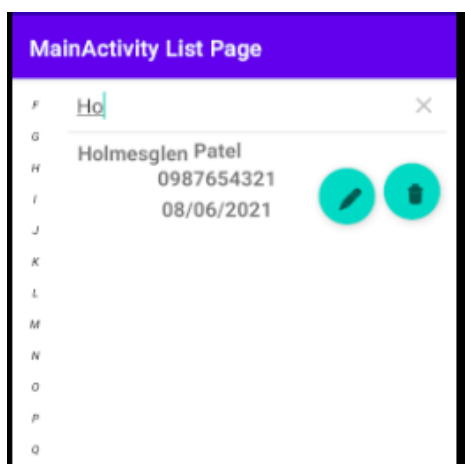


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Detail Page: Click on contact to get detail page



Search Contact: Type in search bar to search contact

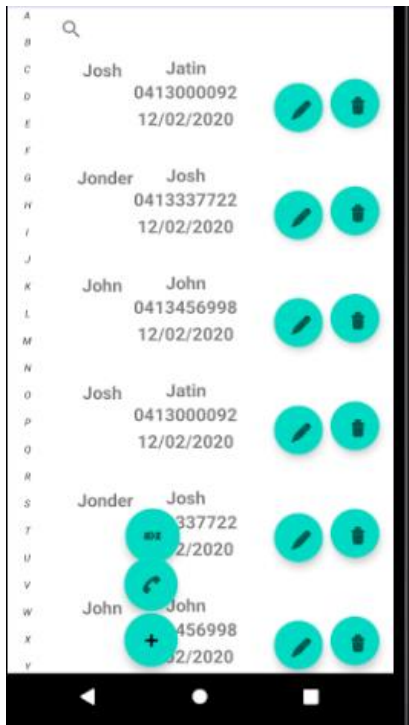


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Key Element: Click on any letter on left side menu bar

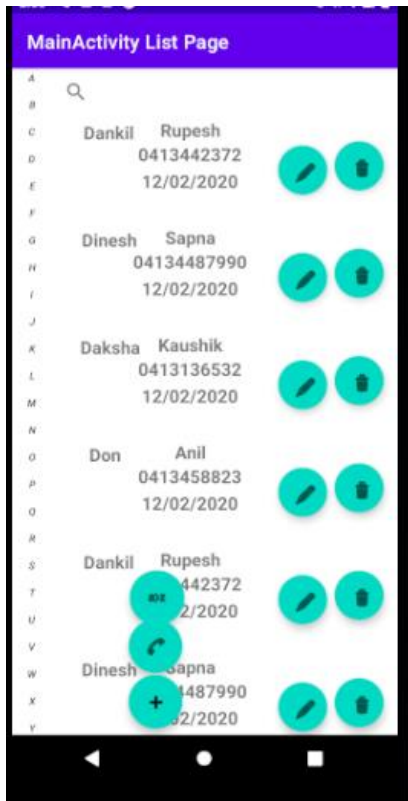


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Sort: Click on sort button a-z to get all contact sorted

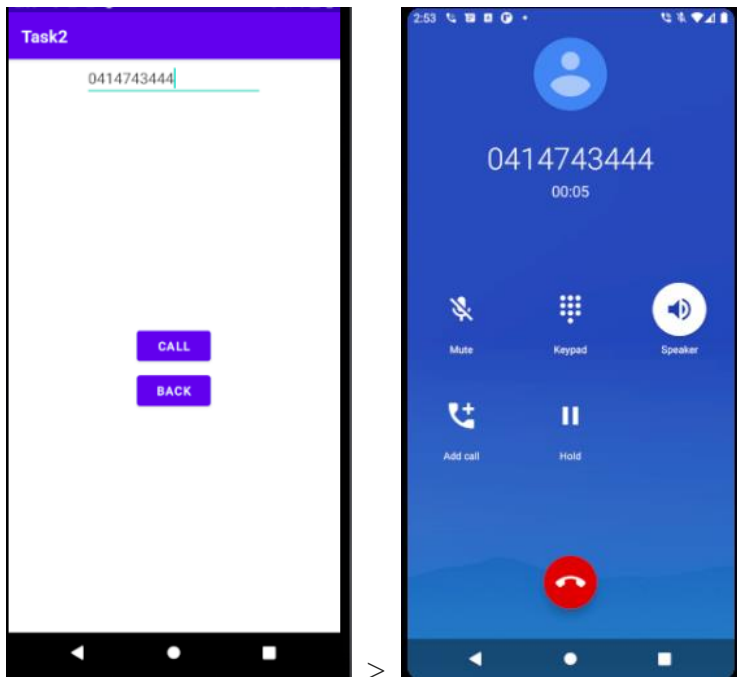


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Call: Click on call button and enter number and call



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Services

IT Support, Consultations & Training: Aviv Its team delivering awesome customer service. It provides great visibility and central control in dealing with IT issues to ensure that businesses suffer no downtime. For 10 years and running, it has been delivering smiles to millions of IT folks, end users, and stakeholders alike.

Desktop, server, network, and application support: In computing, a server is a piece of computer hardware or software that provides functionality for other programs or devices, called "clients". This architecture is called the client-server model. Servers can provide various functionalities, often called "services", such as sharing data or resources among multiple clients, or performing computation for a client. A single server can serve multiple clients, and a single client...

Comprehensive desktop, server, network, and system upgrades: A virtual desktop takes all those elements of a desktop environment and remotely stores them on a server instead of on a computer or computing device. With desktop virtualization software, there is a separation between the desktop operating system and the data and applications. Some of the other terms you might hear used to describe a virtual desktop include, as was mentioned, a cloud desktop, a hosted desktop, or Desktop-as-a-Service (Daas). While a lot of these terms are used interchangeably with one another, in reality, there are a few technical distinctions.

Data backup and recovery: Aviv IT is one of the most renowned data recovery companies in Australia. We have state-of-the-art data retrieval equipment with branches in Sydney, Brisbane, Melbourne, Perth, Adelaide, Canberra, Newcastle, Gold Coast, Sunshine Coast and Wollongong.

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Our expert technicians recover critical data from a wide range of operating systems, storage devices and media, including Windows, Apple, Linux, and USB drives

IT Support features: Help desk management, IT asset discovery, Software asset, management, Asset inventory reports, Purchase & contracts management

Rapid resolution of complex IT and network issues: Duplicate Ip address, Ip address exhaustion, Single Workstation Unable to Connect to the Network, Dns problem, Unable to Connect to Local File or Printer Shares, Local Network is Unable to Connect to the internet, Slow Internet Performance

100% Australian-based support for all issue: Aviv IT remotely maintains a customer's IT infrastructure. This sometimes includes user systems, typically on a proactive basis and under a subscription model. Small and medium-sized businesses are our typical customers. Many smaller companies have limited in-house capabilities in this field, so they may view an MSP's offering to obtain resources and expertise where needed. Larger enterprises may also contract with MSPs – for example, government agencies – facing budget pressure and hiring limitations – may contract with an Aviv IT to supplement in-house experts

Service Desk Ticketing system to keep you updated: We have all the bells and whistles, but our primary focus is two-way email ticketing. Our help desk app instantly turns incoming emails into trouble tickets, and sends out automatic email notifications to both users and agents

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24/7 Helpdesk support: 24hr Helpdesk Support Service Outsource your customer service management to offer 24/7, in-depth support Give your customers round-the-clock, dedicated support with a highly trained help desk team. We are available to work alongside your in-house teams to handle high call volumes or provide extra call handlers outside of office hours.

Cloud computing: Cloud computing service offers any business many benefits. It allows you to set up what is essentially a virtual office to give you the flexibility of connecting to your business anywhere, any time. With the growing number of web-enabled devices used in today's business environment (e.g., smartphones, tablets), access to your data is even easier. There are many benefits to moving your business to the cloud.

Lower Management and Hardware Costs: Moving to cloud-based services, Implementing a higher level of automation, Shifting staffing to outside contractors and consultants, Implementing DevOps and Agile practices. Using microservices, containers, or virtualization, Extending ITSM capabilities to more parts of the enterprise.

Access everything from anywhere: Remote Desktop program comes with 24 months subscription in any AVIV IT plan, it's really aimed at information technology professionals and network managers. If you are a home user connecting to one Mac from another, opt for the simpler Screen Sharing option instead—it will not cost you anything.

Security Enhanced: Effect on workflows. This feature interacts with other features that also assign trust. When content is trusted because of a cross domain policy file, for example, that content is not subject to enhanced security restrictions.

Increased Collaboration: Build Your Teamwork and Collaboration Skills. To build towards

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having better collaboration skills, the first step is comprehending the aim of Team Collaboration. collaboration is always a part of every workplace, however, some projects and... constant communication. To keep any working relationship thriving, the rate at which communication is upheld is critical. Foster Trust. Without trust, how fast and far can you really go? When you are unsure if your team can

Networking & Security: This is a broad term that covers a multitude of technologies, devices, and processes. In its simplest term, it is a set of rules and configurations designed to protect the integrity, confidentiality and accessibility of computer networks and data using both software and hardware technologies. Every organization, regardless of size, industry, or infrastructure, requires a degree of network security solutions in place to protect it from the ever-growing landscape of cyber threats in

System Integration: System integration is defined in engineering as the process of bringing together the component sub- systems into one system (an aggregation of subsystems cooperating so that the system can deliver the overarching functionality) and ensuring that the subsystems function together as a system.

*Sincerely
Chadstone & Teams*

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