

Niloofer Sahebalzamani

(N ee L oo F ae r)

Halifax, Nova Scotia B3H 3C3

Mobile Phone: 902-989-5253

Email: N89.sahebalzamani@gmail.com

LinkedIn: www.linkedin.com/in/niloofer-sahebalzamani-a1bba2168

GitHub: <https://github.com/niloofer13326>

Profile

An enthusiastic and dependable junior web developer, with practical education and skills in preparing and optimizing website graphics and content using a variety of languages and software including: HTML, CSS, JavaScript, and Photoshop. Highly innovative in problem solving and a quick learner. Bachelor of Science and Masters of Electrical Engineering, Electronics.

Highlighted Qualifications

- Passionate about programming and eager to learn new skills
- Ability to handle multiple projects simultaneously consistently meeting deadlines
- 10 months of customer service experience assessing to understand client needs and deliver appropriate solutions
- High attention to detail with strong oral and written communication skills
- Enjoys working in a team environment
- Takes initiative in continuous learning and professional development

Technical Strengths:

- | | |
|--|---------------------------------|
| - Working knowledge of CSS and HTML | - Knowledge of GitHub |
| - Core python expertise | - Knowledge of Linux |
| - Knowledge of web Python framework (Django) | - Basic knowledge of JavaScript |
| - Good Knowledge of MySQL and SQLite3 | - Photoshop |

Work Experience

Omni-Channel Specialist, Best Buy

Oct 2021- Present

Halifax, Canada

- Greet and assist customers in finding products, listen to customers and resolves customer issues in an agreeable manner
- Confer with customers by telephone or in person to provide information about products or services, take or enter orders, cancel accounts, or obtain details of complaints
- Keep records of customer interactions or transactions, recording details of inquiries, complaints, or comments, as well as actions taken,
- Shared customer feedback with the team to improve future customer experience

Lecturer, Sama College, Azad University

Sep 2010 – Aug 2015

Kerman, Iran

- Designed and distributed lecture handouts to round out material and increase student understanding, resulting in an increased in course retention and learner-autonomy

- Instructed students in equipment operation, laboratory techniques, and apparatus theoretically and practically, resulting in increase in learners' metacognitive awareness as well as general awareness

Relevant Projects

1. **Django Personal Portfolio** Feb 2021
 - Created online portfolio using python framework, django, and customized the pages with HTML and CSS and shaping the photos by photoshop.
2. **Fetch data project** Oct 2020
 - Parsed data from HTML texts by using beautifulsoup and connected to Mysql for keeping and updating data. By converting data to csv format, and using sklearn (machine learning library), python can predict new data through request from user.
3. **Scraping Data from HTML using BeautifulSoup** Aug 2020
 - Reading the HTML, and parse the data, extracting numbers and compute the sum of the numbers in the file.

Education and Training

JavaScript FreeCodeCamp, Online	Expected completion Aug 2022
IBM Data Science IBM, offered through Coursera, Online	Dec 2021
Python for Professionals University of Michigan, offered through Coursera, Online	June 2021
Python Programmer (course) & HTML Programmer for Web page Design Iran Technical & Vocational Training Organization. Kerman, Iran	June 2021 & Nov 2018
Master of Science, Electrical Engineering, Electronics Tehran Science and Research University, Kerman Branch, Iran	Aug 2015
Bachelor of Science, Electrical Engineering, Electronics Azad University, Kerman, Iran	Aug 2010