

# **Business Intelligence**

09 Predictive Modeling I

Prof. Dr. Bastian Amberg (summer term 2024) 7.6.2024

## Schedule



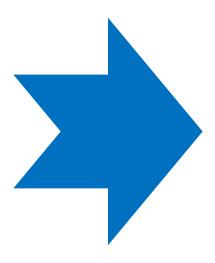
		Wed., 10:00-12:00			Fr., 14:00-16:00 (Start at 14:30)		Self-study	
	W1	17.4.	(Meta-)Introduction		19.4.		Python-Basics	Chap. 1
Basics	W2	24.4.	Data Warehouse – Overview	& OLAP	26.4.	[Blockveranstaltung SE Prof. Gersch]		Chap. 2
	W3	1.5.			3.5.			Chap. 3
	W4	8.5.	Data Warehouse Modeling I	& II	10.5.	Data Mining Introduction		
Main Part	W5	15.5.	CRISP-DM, Project understanding		17.5.	Python-Basics-Online Exercise	Python-Analytics	Chap. 1
	W6	22.5.	Data Understanding, Data Visualization I		24.5.	No lectures, but bonus tasks  1.) Co-Create your exam		Chap. 2
	W7	29.5.	Data Visualization II		31.5.	2.) Earn bonus points for the exam		
	W8	5.6.	Data Preparation		7.6.	Predictive Modeling I (10:00 -12:00)	BI-Project	Start
	W9	12.6.	Predictive Modeling II, Fitting a Model I		14.6.	Python-Analytics-Online Exercise		1
	W10	19.6.	Guest Lecture Dr. Ione	escu	21.6.	Fitting a Model II		1
Deep- ening	W11	26.6.	How to avoid overfitting  Project status update  Evidence and Probabilities		28.6.	What is a good Model?		- 1
	W12	3.7.			5.7.	Similarity (and Clusters) From Machine to Deep Learning I		
	W13	10.7.			12.7.	From Machine to Deep Learning II		
	W14	17.7.	Project presentation		19.7.	Project presentation		End
Ref.						Klausur 1.Termin, 31.7.'24 Klausur 2.Termin, 2.10.'24	Projektbericht	

## **Agenda**





### **Data Preparation**

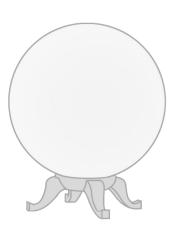


- ✓ Data selection
- ✓ Data cleansing
- Data transformation
- ✓ Data integration

### Predictive Modeling I



Introductory example Attribute Selection, Decision Trees



### **Data transformation**

### Categorical -> Numerical attributes



Some models can only handle numerical attributes, other models only categorical attributes.

In such cases, categorical attributes must be transformed into numerical ones or vice versa.

#### **Categorical attribute -> Numerical attribute:**

A binary attribute can be turned into a numerical attribute with the values 0 and 1 (aka dummy variable)

A categorical attribute with more than two values, say  $a_1, ..., a_k$ , **should not be turned into a single numerical attribute** with the values 1, ..., k, unless the attribute is an ordinal attribute. It should be turned into k attributes  $A_1, ..., A_k$  with values 0 and 1 (dummies).  $a_1$  is represented by  $A_i = 1$  and  $A_j = 0$  for  $i \neq j$ .

### **Data transformation**

Discretization: Numerical -> Categorical attributes



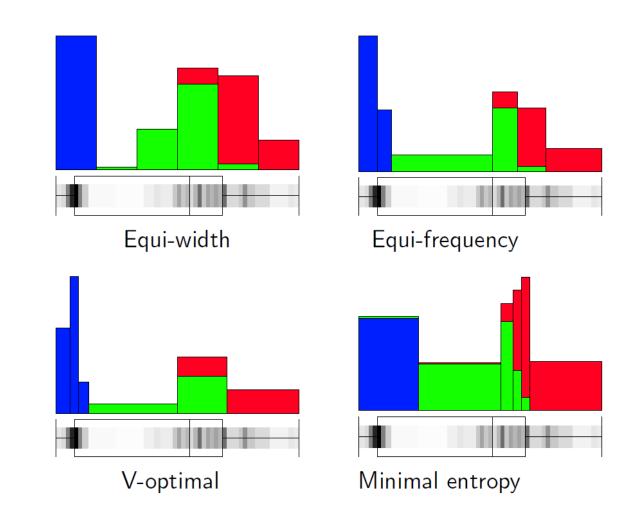
**Discretization techniques** refer to splitting a numerical range into a number of finite bins.

**Equi-width discretization.** Splits the range into intervals (bins) of the *same width*.

**Equi-frequency discretization**. Splits the range into intervals such that each interval (bin) contains (roughly) the *same number of records*.

**V-optimal discretization.** Minimizes  $\sum_i n_i V_i$  where  $n_i$  is the *number of data objects* in the *i*th interval and  $V_i$  is the sample *variance* of the data in this interval.

Minimal entropy discretization. Minimizes the *entropy*. (Only applicable in the case of classification problems, we'll dive deeper into this with decision trees)

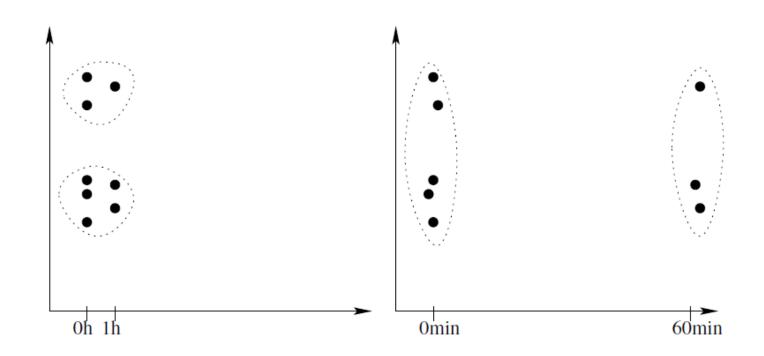


## Normalization | Standardization (1/2)



For some data analysis techniques (PCA, MDS, cluster analysis) the influence of an attribute depends on the **scale** or measurement unit.

To guarantee impartiality, some kind of standardization or normalization should be applied.



## Normalization | Standardization (2/2)



#### **Min-max normalization:**

For a numerical attribute X with  $min_x$  and  $max_x$  being the minimum and maximum value in the sample, the min-max normalization is defined as

$$n: dom X \rightarrow [0,1],$$

$$n: dom X \to [0,1], \qquad x \to \frac{x - min_X}{max_X - min_X}$$

#### **Z-score standardization:**

For a numerical attribute *X* with sample mean  $\hat{\mu}_X$  and empirical standard deviation  $\hat{\sigma}_X$ , the zscore standardization is defined as

$$s: dom X \to \mathbb{R},$$

$$\chi \to \frac{x - \overline{\widehat{\mu}_X}}{\widehat{\sigma}_X}$$

#### Robust z-score standardization:

The sample mean and empirical standard deviation are easily affected by outliers. A more robust alternative is (see also boxplots):

$$s: dom X \to \mathbb{R}, \qquad x \to \frac{x - \bar{x}}{IOR x}$$

$$\chi \to \frac{x - \bar{x}}{IQR_X}$$

### **Decimal scaling:**

For a numerical attribute *X* and the smallest integer value s that is larger than  $log_{10}(max_x)$ , the decimal scaling is defined as

$$d: dom X \rightarrow [0,1], \qquad x \rightarrow \frac{x}{10^{s}}$$

$$\chi \to \frac{\chi}{10^S}$$

## **Agenda**



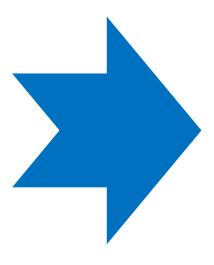


### **Data Preparation**

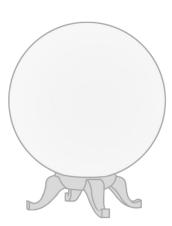


- ✓ Data selection
- ✓ Data cleansing
- ✓ Data transformation
- ✓ Data integration

### Predictive Modeling I



Introductory example Attribute Selection, Decision Trees



### **CRISP-DM**

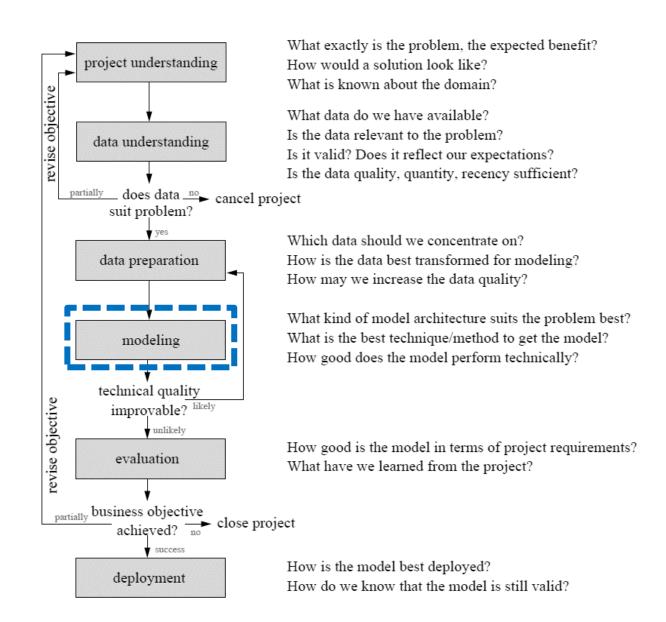


Cross
Industry
Standard
Process for
Data
Mining

Iteration as a rule

Process of data exploration

Implementation of the KDD Process

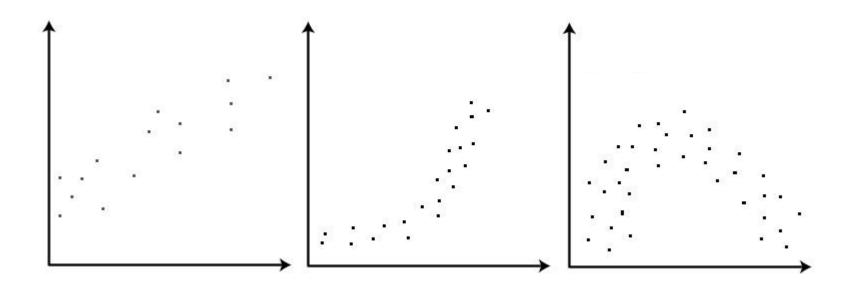


Ref. Wirth / Hipp (2000), Azevedo (2008)

## Let's revisit data understanding



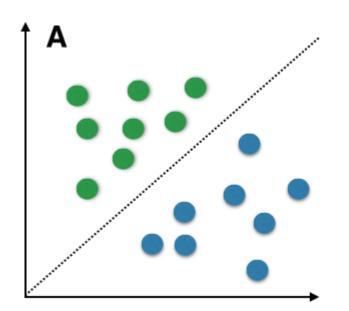
Types of relationships

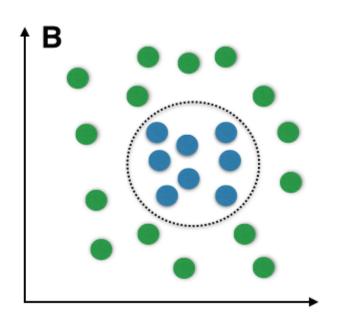


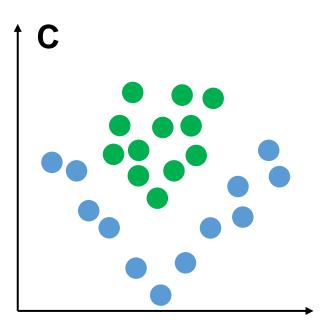
## Let's revisit data understanding

On our way to classification problems









Ref. Data from <a href="https://www.kaggle.com/deepmatrix/imdb-5000-movie-dataset">https://www.kaggle.com/deepmatrix/imdb-5000-movie-dataset</a> (manipulated)

### Introduction



Fundamental concept of DM: predictive modeling

Supervised segmentation: how can we segment the population with respect to something that we would like to predict or estimate

e.g.|^A

"Which customers are likely to leave the company when their contracts expire?"

"Which potential customers are likely not to pay off their account balances?"

Technique: find or select important, informative variables / attributes of the entities with respect to a target

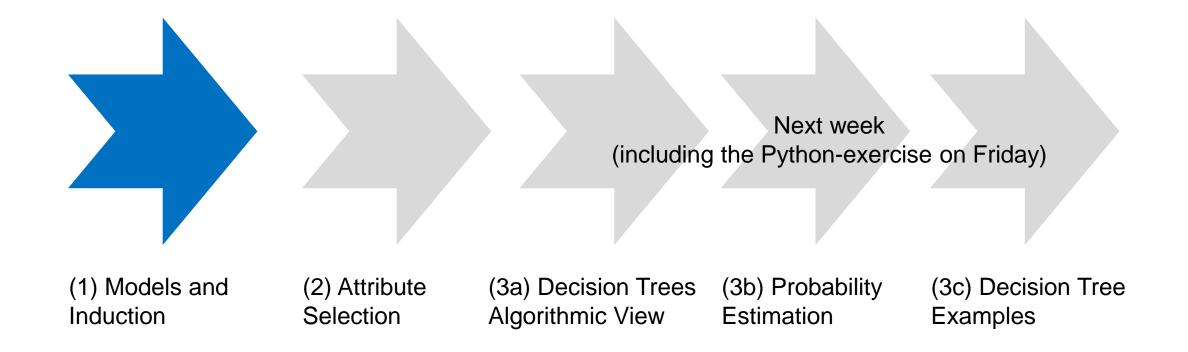
Is there one or more other variables that reduces our uncertainty about the value of the target?

Select informative subsets in large databases



## **Agenda**





## **Models and Supervised Learning**



A model is a simplified representation of reality created to serve a purpose

A predictive model is a formula for **estimating the** unknown value of interest: the target

Classification/class-probability estimation and regression models

#### Prediction = estimate an unknown value

Credit scoring, spam filtering, fraud detection

Descriptive modeling: gain insight into the underlying

## phenomenon or process

### **Supervised learning**

Model creation where the model describes a relationship between a set of selected variables (attributes/features) and a **predefined variable** (target)

The model estimates the value of the target variable as a function of the features



## **Supervised Learning and Induction**



### **Supervised learning**

Model creation where the model describes a relationship between a set of selected variables (attributes/features) and a **predefined variable** (target)

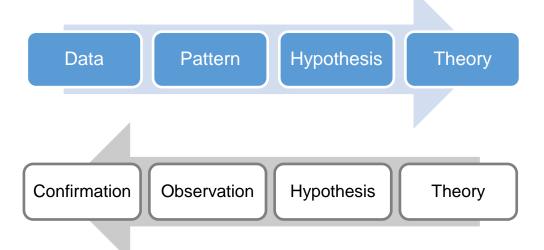
The model estimates the value of the target variable as a function of the features

#### Induction

Creation of models from data

Refers to generalizing from specific case to general rules

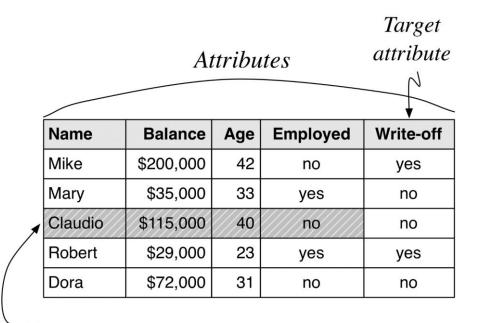
How can we select one or more attributes / features / variables that will best divide the sample w.r.t. our target variable of interest?



Unlike deduction:

### **Now: From Data to Decision Trees**





This is one row (example).

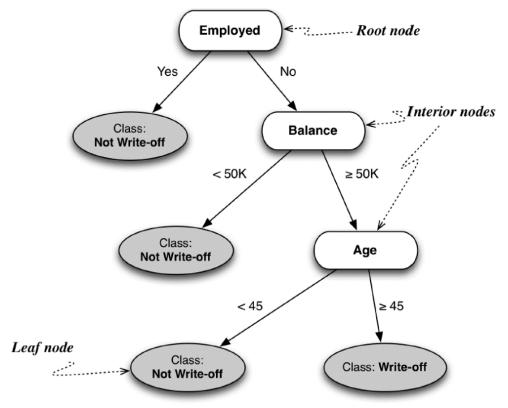
Feature vector is: <Claudio,115000,40,no> Class label (value of Target attribute) is no

e.g., Michi, 40,000, 24, yes, Write-off?

If we select multiple attributes each giving some information gain, it's not clear how to put them together

→ decision trees

Decision trees are often used as predictive models



The tree creates a segmentation of the data

Each *node* in the tree contains a test of an attribute

Each path eventually terminates at a leaf

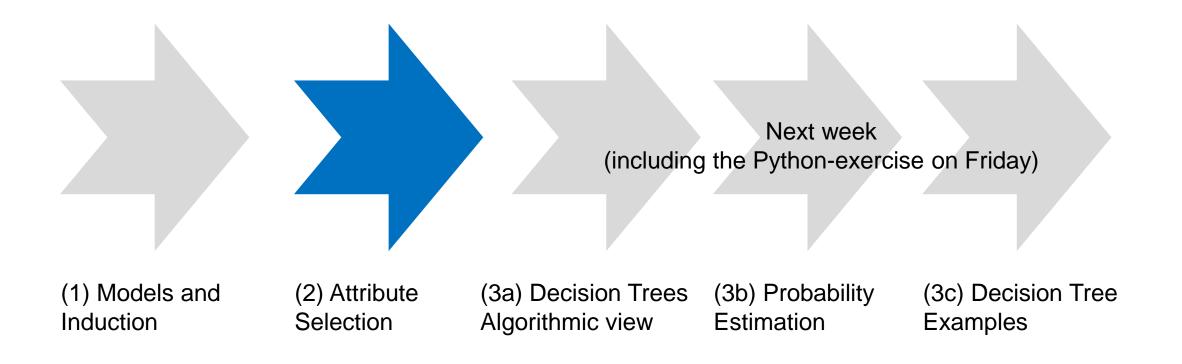
Each leaf corresponds to a *segment*, and the attributes and values along the path give the characteristics

Each leaf contains a value for the target variable

Ref.

## **Agenda**



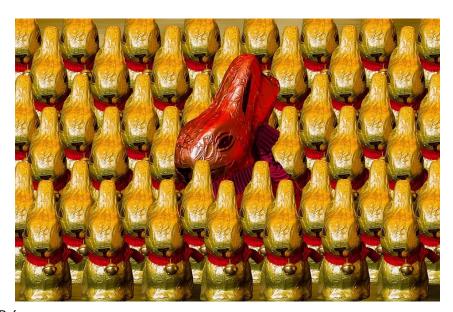


## **Supervised segmentation**

Intuitive approach



Segment the population into **subgroups** which have different values for the target variable (*high inter-group discrimination*) and similar values for the target variable within the subgroup (*low intra-group discrimination*)



Segmentation may provide a human-understandable set of segmentation patterns

(e.g., "Middle-aged professionals who reside in New York City on average have a churn rate of 5%")

How can we (automatically) judge whether a variable contains important information about the target variable?

What variable gives us the most information about the future churn rate of the population?

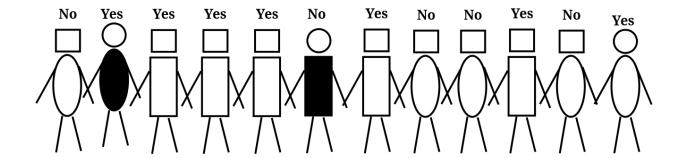
## **Supervised Segmentation – Decision Tree Example**

How can we (automatically) judge whether a variable contains important information about the target variable?

### Consider a binary (two class) classification problem

Binary target variable: {"Yes","No"}

Attributes: head-shape, body-shape, shirt-color



Which of the attributes would be the best to segment these people in groups such that write-offs will be distinguished from non-write-offs?

Resulting groups should be as **pure** as possible!

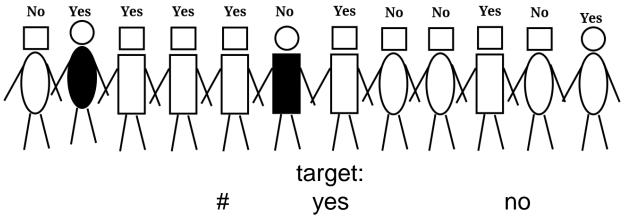
### **Exercise - attribute selection**

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Which attribute should be selected first?

**5 Min.** 

And a first step to build decision trees



head-shape:

square

circular

body-shape:

rectangular

oval

shirt-color:

white

black

Ref.

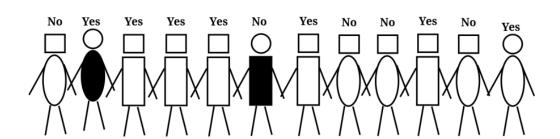
## **Reduce impurity**



### Attributes rarely split a group perfectly

- Consider if the second person were not there
   Then, shirt-color would create a pure segment where all individuals have (write-off=no)
- Then, the condition shirt-color=black would only split off one single data point into the pure subset. Is this better than a split that does not produce any pure subset, but reduces the impurity more broadly?
- Not all attributes are binary. How do we compare the splitting into two groups with splitting into more groups?
- Some attributes take on numeric values. How should we think about creating supervised segmentations using numeric attributes?







## **Entropy**



Entropy is a **measure of disorder** that can be applied to a set

Disorder corresponds to how mixed (impure) a segment is w.r.t. the properties of interest (values of target)



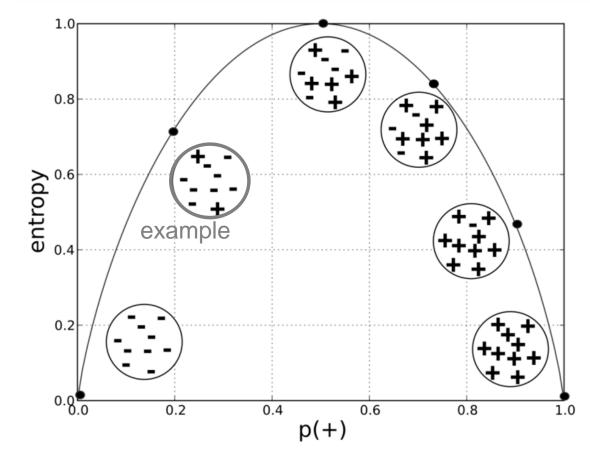
entropy
$$= -p_1 \log_2(p_1) - p_2 \log_2(p_2) - \dots - p_n \log_2(p_n)$$

with  $p_i$  as the relative percentage of property i within the set, ranging from  $p_i = 0$  to  $p_i = 1$  (all have property i).

Entropy measures the general disorder of a set, ranging from zero at minimum disorder (the set has members all with the same, single property) to one at maximal disorder (the properties are equally mixed)

```
#Entropy:
import math as m
def entropy(p1,p2):
    return - p1 * m.log2(p1) - p2 * m.log2(p2)

#Excursus (alternatively): gini-coefficient
def gini(p1,p2):
    return 1- (p1*p1 + p2*p2)
```



$$p(-) = 8/10 \ p(+) = 2/10$$

entropy(S) = 
$$-[0.8 \times log_2(0.8) + 0.2 \times log_2(0.2)]$$
  
=  $-[0.8 \times (-0.32) + 0.2 \times (-2.32)] \approx 0.72$ 

## Information gain (IG)



Basic idea behind information gain: Measure how much an attribute improves (decreases) entropy over the whole segmentation it creates.

IG measures the change in entropy due to any amount of new information added

How much purer are the **children c** (split set) compared to their **parent** (original set)?

```
IG(parent, children)
= entropy(parent) - [p(c_1) \times entropy(c_1) + p(c_2) \times entropy(c_2) + \cdots]
```

The entropy for each child  $c_i$  is weighted by the proportion of instances belonging to that child

## **Information gain**

### Example 1



Two-class problem (• and ★)

Entropy parent:

$$= -[p(\bullet) \times \log_2 p(\bullet) + p(\star) \times \log_2 p(\star)]$$

$$\approx$$
  $-[0.53 \times -0.9 + 0.47 \times -1.1]$ 

 $\approx 0.99$  (very impure)

Entropy left child:

$$= -[p(\bullet) * \log_2 p(\bullet) + p(\star) * \log_2 p(\star)]$$

$$\approx$$
  $-[0.92 \times (-0.12) + 0.08 \times (-3.7)]$ 

 $\approx 0.39$ 

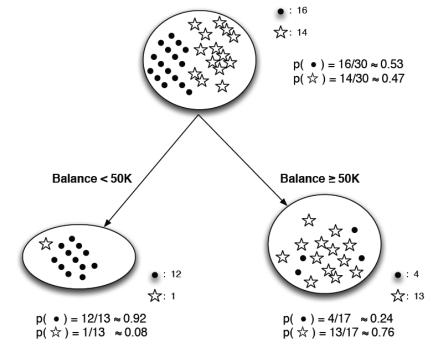
Entropy right child:

$$= -[p(\bullet) * \log_2 p(\bullet) + p(\star) * \log_2 p(\star)]$$

$$\approx -[0.24 \times (-2.1) + 0.76 \times (-0.39)]$$

 $\approx 0.79$ 

#### Entire population (30 instances)



IG:

$$= entropy(parent) - [p(\textbf{Balance} < \textbf{50K}) \times entropy(\textbf{Balance} < \textbf{50K})$$

$$+p(\mathbf{Balance} \ge \mathbf{50K}) \times entropy(\mathbf{Balance} \ge \mathbf{50K})]$$

$$\approx 0.99 - [0.43 \times 0.39 + 0.57 \times 0.79]$$

 $\approx 0.37$ 

## **Information gain**

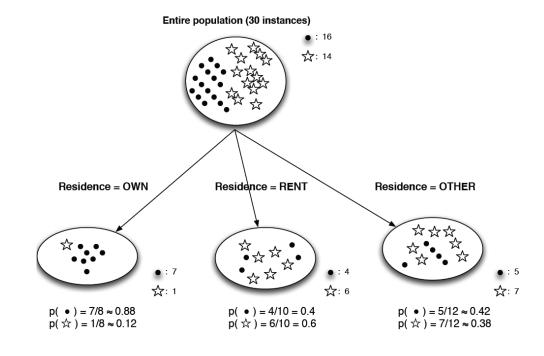
Example 2

Same example, but different candidate split

attribute here: *residence* entropy and information gain computations:

The *residence* variable does have a positive information gain, but it is lower than that of *balance*.





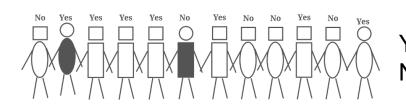
$$entropy(parent) \approx 0.99$$
  
 $entropy(\mathbf{Residence=OWN}) \approx 0.54$   
 $entropy(\mathbf{Residence=RENT}) \approx 0.97$   
 $entropy(\mathbf{Residence=OTHER}) \approx 0.98$   
 $IG \approx 0.13$ 

## **Exercise – Information gain**

Example 3, 4 and 5

Which attribute to choose?



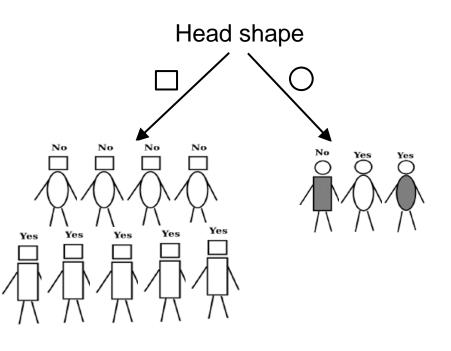


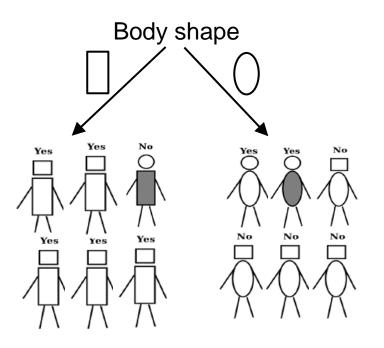
Yes: 7

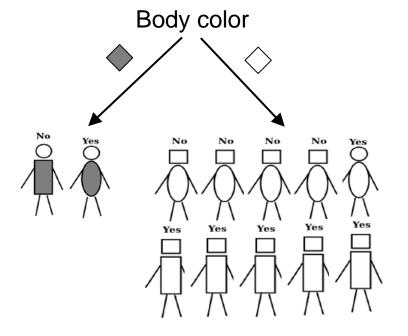
entropy(parent) ≈

No: 5

0,98







 $entropy(\Box) \approx 0.99 \ entropy(\bigcirc) \approx 0.92$ 

IG ≈

IG ≈

entropy(□)≈

entropy(())≈

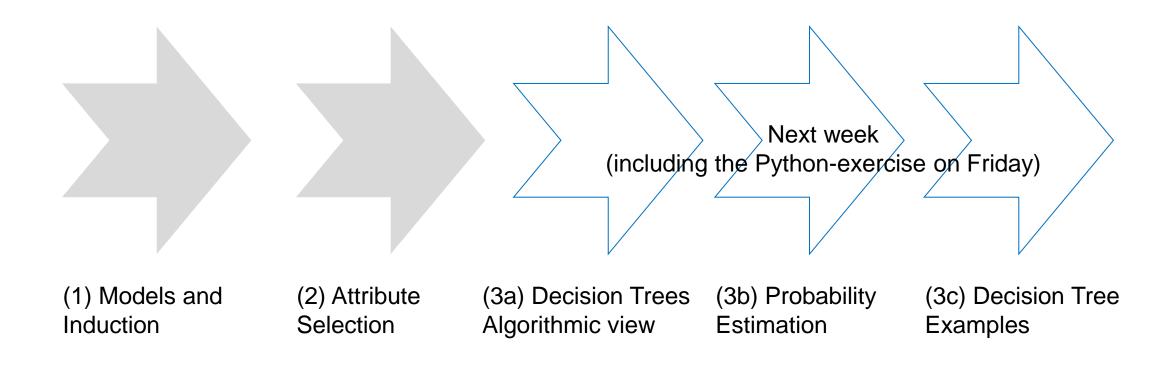
entropy(♦)≈

entropy(♦)≈

IG ≈

## **Agenda**







### Fragen?

- ✓ Predictive modeling I
- ✓ Models and induction
- ✓ Attribute selection
- ✓ Decision trees introduction
- Algorithms for tree induction
- Probability estimation tree

### Todos for this week

Freie Universität

Choose your project and your project group (4 persons per group)

See slides BI-Project ("Folien – Projektaufgabe – ab 7.6.'24" in Blackboard)



### **Costa Rican Household Poverty Prediction**

Set of household characteristics from a representative sample of households Make sure the right people are given enough aid

Goal: Predict the level of need (income level)



7 years of weather, location, testing, and spraying data

Goal: predict the presence of West Nile virus for a given time, location, and species



### **Crime Classification in Los** Angeles

4 years of crime reports from all across Los Angeles

Goal: Predict the category of crime that occurred given a certain time and location

### **Crime Classification in San** Francisco

12 years of crime reports from all across San Francisco

Goal: Predict the category of crime that occurred given a certain time and location



Ref.

## Recommended reading



### **Data Preparation**

Berthold et al. Chapter 4, 6

Han, J., Kamber, M., Pei, J.: Data Mining: Concepts and Techniques. Morgan Kaufmann, 2011

#### **Predictive Modeling**

Provost, F., Data Science for Business

Fawcett, T. Chapter 3

Berthold et al. Guide to Intelligent Data Analysis

Chapter 8.1

Hand, D. Principles of Data Mining

Chapter 10

Quinlan, J.R. Induction of Decision Trees (in: Machine Learning, 1(1), p. 81-106, 1986)

## **Bibliography**



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- Cairo, A. (2012). The Functional Art: An introduction to information graphics and visualization. New Riders.
- Mertens, P., & Meier, M. (2009). *Integrierte Informationsverarbeitung*. Wiesbaden: Gabler.
- Woolman, M. (2002). *Digital information graphics*. Watson-Guptill Publications, Inc..