

9565 Exp9 Postlab

1. What are the applications of expert system.
- ① Medical diagnosis: Expert system can assist doctors in diagnosing diseases by analysing patient symptoms and medical history.
- ② Financial analysts: They can provide investment advice, risk assessment and portfolio management based on market trends and economic indicators.
- ③ Customer support: Expert systems can be used in call centers to provide automated responses to customer inquiries and trouble shooting and assistance.