

Nimo Abdulkadir

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OBJECTIVE

To leverage my diverse skill set and experience in tech to contribute effectively to a dynamic team, while continuously seeking opportunities for professional growth and development.

EDUCATION

Computer Programming and Analysis Advanced Diploma (Co-op) Sep 2021 – Present

Humber College Institute of Technology and Advanced Learning, **Toronto ON**
Dean's List all semesters

EXPERIENCE

Co-Op Infrastructure Specialist | Teranet Inc.

Jan 2023 - Aug 2023

Toronto ON

- Monitor and respond to system and manually generated incidents and requests.
- 1st line support for all Data Centre based systems and applications to established SLAs.
- Escalation and monitoring of incidents impacting production systems, ensuring resolution or hand-off.
- Execute and report on scheduled tasks in Remedy as required for daily operations and systems support.
- Operation of CommVault processes and media management.
- Investigate, resolve and/or escalate backup failures.
- Project management of server builds and decommissions, ensuring all tasks are resourced and executed correctly.

Server/Hostess | Moxies

April 2022- Jan 2023

Etobicoke ON

- Greeting and seating guests daily as well as taking orders, serving dishes, removing dinnerware, managing reservations, and handling phone calls and customer queries about the restaurant and menu.
- Assisting various restaurant staff when necessary and using selling techniques to increase sales.

Barista | Starbucks

August 2022- Jan 2023

Etobicoke ON

- Welcoming customers, informing them about specials or new items, answering questions, and accepting orders and payments.
- Preparing foods, such as sandwiches or baked goods, and grinding and blending coffee beans, brewing coffee and tea, and serving items to customers.
- Cleaning and restocking work areas, emptying trash and sanitizing equipment and utensils.

References Available Upon Request