

Nimrod Kofman

LinkedIn: <https://www.linkedin.com/in/nimrod-kofman> | Email: nimrodjkofman@gmail.com

647 988 2896 | North York, ON

I am an accomplished IT professional with expertise in project management, web development, and customer success. I excel in managing complex projects and crafting custom web applications. I hold a Bachelor's degree in Political Science and certifications in Project Management and Software Development, offering a distinct combination of technical and strategic proficiency. My experience allows me to handle complex projects and create tailored web applications, focusing on client needs. I'm adept at delivering value through innovative solutions and streamlined project execution.

KEY HIGHLIGHTS

- Successfully led projects across various industries, ensuring seamless execution and client satisfaction.
 - Skilled in creating custom web applications using modern frameworks and technologies, delivering user-friendly and responsive solutions.
 - Proven ability to enhance client relationships and retention through effective communication, strategic problem-solving, and personalized support.
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PROFESSIONAL EXPERIENCE

Redleaf Solutions — Toronto, Canada

07/2023 - 12/2023

Front-End Software Developer (Contract)

- Utilized Vue.js, JavaScript, jQuery, Bootstrap, HTML, and CSS to create dynamic and responsive web applications following client requirements and updating documentation.
- Built applications that enabled clients to verify medical data related to 3D mapping for optical testing.
- Worked closely with back-end developers, and stakeholders to deliver high-quality web applications ahead of schedule and within budget.

Cybeats Technologies Inc. — Toronto, Canada

01/2022 - 08/2022

Customer Success Manager

- Promoted to lead the customer success division of Cybeats after a tenure at Scryb Inc.
- Developed an internal customer success intake protocol that helped guide 8 multinational clients, each in contracts ranging from \$300,000 to \$900,000.
- Specialized in real-time management of IT device security across multiple device types by leveraging Linux for remote access, effectively addressing unique client challenges and ensuring robust security and operational efficiency.

Scryb Inc. — Toronto, Canada

01/2021 - 01/2022

Project Manager

- Led critical technology implementations, managed multidisciplinary teams of 14 staff, and oversaw large-scale operations that led to the success of multiple projects.
- Established effective communication with government and private stakeholders, resulting in the successful execution of the COVID-19 testing facility at Toronto Pearson International Airport, administering over 75,000 COVID-19 tests.
- Managed testing operations at The 2021 National Bank Open and multiple LifeLabs facilities.
- Developed a scheduling software application to manage testing appointments and provide testing certificates to patients.

Apiqu Inc. — Toronto, Canada

01/2020 - 10/2020

Project Manager

- Promoted to Project Manager after a tenure at Procally, Apiqu's start-up division.
- Successfully managed 6 projects totaling \$2.1 million, completing them ahead of schedule through effective task prioritization and alignment with organizational goals.
- Planned, designed, and scheduled phases for large-scale projects involving TTC (Toronto Transit Commission), Sheridan College, and other private stakeholders, resulting in permanent additions to Apiqu project documentation.

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Proccally Inc. — Toronto, Canada

01/2020 - 10/2020

Product Owner

- Focused on user experience for website and application design, utilizing Balsamiq wireframes and Figma for design.
- Supported ticket backlog management using Microsoft Azure, facilitating efficient communication and scheduling to ensure timely completion of deliverables ahead of schedule.
- Collaborated closely with 12 software developers across Canada and Eastern Europe, as well as the C-suite, to collectively bring the product vision to fruition.

EDUCATION

**Bachelor of Arts, Political Science – Certificate: Business,
Marketing**

University of Guelph, Guelph

SOFTWARE, FRAMEWORKS, CERTIFICATIONS

- **Certifications:** Scrum Fundamentals Certified (SCRUMstudy), Agile Project Management (Google), The Frontend Developer Career Path (Scrimba), Version Control (Meta), Project Execution (Google), Penetration Testing (IBM).
- **Operating Systems:** Microsoft Windows 10 & 11, Android, Linux, iOS and macOS
- **Software & Frameworks:** React, Vue, JavaScript, Bootstrap, jQuery, HTML and CSS, GitHub (version control)
- **Tools:** PowerPoint, Excel, Figma, Jira, Confluence, Asana, Monday, WordPress
- **Languages:** English (Native), Hebrew (Native)