

## GLOSSARY

*OC: Operational Contract*

*REGISTERED USER: A registered user is a user of a website, program, or other system who has previously signed in to the application*

*PRE CONDITIONS: A precondition is the state of the system and its surroundings that is required before the use case can be started*

*POST CONDITIONS: A postcondition is the states the system can be in after the use case has ended.*

*CROSS REFERENCE; a reference to another text or part of a text, typically given in order to elaborate on a point.*

*OPERATION: Occurring Event*

*INSTANCE; object*

*API; Application Programming Interface,, a software intermediary that allows two applications to talk to each other.*

*p: instance of payment*

*hp: instance of homepage*

*t: instance of tourist*

*sp: instance of service provider*

*khs: instance of Know-How Section*

*c: instance of communication*

*m:instance of message*

*e: instance of email*

*call: instance of calls class*

*meet: Instance of Meeting Class*

*contract : instance of Contract class*

*hs: instance of HELP&SUPPORT class*

*Negotiation; the action or process of transferring legal ownership of a document.*

*Documentation: material that provides official information or evidence or that serves as a record.*

*Uic: instance of UICUSTOMIZATION*