

# Edson M. Oril

Blk 3 Lot 13. Employees Village, Brgy San Miguel, Pasig City, 1400

09776281283

[edxellv2@gmail.com](mailto:edxellv2@gmail.com)



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## Skills:

### Data Analyst –

SQL, MySQL, Postgres, Alteryx, PowerBI, Excel.

### Fullstack Developer -

HTML, CSS, Javascript, React, Github Desktop

## Experience:

### **Microsoft - TechMahindra**

**August 2023 – January 2024**

2<sup>nd</sup> floor E-commerce, Eastwood, Quezon City

#### **Associate Analyst - HubSme**

- Responsible Data extraction under the client's specifications.
- Creating KPI data for the whole Hub using PowerBI and Presentation.
- Responsible for queue management for the whole Data Team.
- Coordinating with Clients in regards to their specifications.
- Providing full support for the hub Internally and Globally.
- **Testing new Data base/Query and providing feedback with the GSME(Global SME).**

### **C2H SOLUTIONS INC.**

**October 2022 – June 2023**

19<sup>th</sup> Floor, Tower 2, BGC Uptown Mall, Bonifacio Global City Taguig City 1634

#### **Alteryx Designer**

- Responsible for providing number of data base on the client specification request.
- Responsible for data extraction base on the client specification request.
- Responsible for Responsible for incomplete data.
- Responsible for investigation and data analyst.

#### **PGADMIN**

- Responsible for importing extracted data from ALTERYX to specific TABLE for data validation.
- Responsible for Data Extraction after validation of imported data.
- Responsible for updating data extraction SQL script.

#### **DBeaver (Redshift)**

- Responsible for creating SQL scripts for extraction.
- Responsible for data extraction based on client specification Request.
- Responsible for importing new data to database table.

**Customer service representative - Sunrun**

Clearsource - 15th floor Robinsons Cyberscape Gamma, Pasig City.  
May 16, 2022 – Sept 2022

**Customer service representative – American Express**

Hinduja Global Solution – 11th-21st Floor Zeta Tower Bridgetowne, Brgy Ugong Norte Quezon City.  
June 8, 2021 – December 2021

**Customer service representative – Edgepark**

Cardinal Health International Philippines – W City Center, BGC, corner 30<sup>th</sup> St 7<sup>th</sup> Ave, Taguig  
November 9, 2020 – April 14, 2021

**Customer service representative – Bell Canada**

Quantrics – SM BPO Building, Taytay Diversion Rd. Dolores, Taytay  
June 27, 2018 – September 15, 2019

**Customer service representative - General Motor**

Concentrix - Cybermall, Eastwood, Quezon City  
August-2017 - January 2018

**Executive customer assistance representative – Dish**

Concentrix-Techno Plaza one, Eastwood, Quezon City  
June-2015 - August-2017

- **Executive customer assistance, Senior Technical adviser. Reconnect adviser for Dish satellite. - Promoted from adviser to SME (Subject Matter Expert) post for 1 year**

**Executive Sales representative - Hilton hotel reservation**

Teleperformance - Rockwell Business center, Ortigas, Pasig City  
February-2013 - May-2015

**Education:****Computer Science Technology**

Gateways Institute of Science and Technology - Santo Thomas, Pasig City  
Graduated Computer Science and Passed NC 4 (Computer programmer)  
2010-2013

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