# Joseph Pintozzi

5440 25th Ave S. Minneapolis, MN 55417 joseph@pintozzi.com 815/790-2927

# Experience

Evolve HQ

Minneapolis, MN

Software Engineer

December 2014 - Present

- ♦ Develop Rails backends and API services
- ♦ Monitor and manage production environment of 1million+ users
- ♦ Plan and execute migrations from legacy systems to newly architected ones
- ♦ Maintain web, database, and CDN servers
- ♦ Cluster, monitor, and maintain ejabberd nodes for XMPP system

Software for Good

Minneapolis, MN

Software Application Developer

September 2013 - November 2013

- ♦ Develop iOS and Android applications
- ♦ Develop Rails backends and API services
- ♦ Develop Angular clients to tie in and work with JSON returning backends

### Tiny Dragon Apps, LLC

Milwaukee, WI

Founder/Owner

October 2009 - Present

- ♦ Design, develop, program, publish, and support iPhone and Android applications
- ♦ Research and adhere to Apple guidelines
- ♦ Manage contract employees used for projects

#### GoKart Labs, LLC

Minneapolis, MN

Mobile Application Developer

June 2012 - September 2013

- ♦ Develop iOS and Android applications
- ♦ Help with backend Rails development
- ♦ Work with third party development teams and coordinate project execution
- ♦ Gather and document technical requirements for client projects

Core-Apps, LLC

Arnold, MD

Software Developer/Project Manager

August 2009 - June 2012

- ♦ Develop iPhone, iPad, and Android applications
- ♦ Manage both iOS and Android software development teams
  - \* Manage project tasks, delegating to employees and following up with upon completion
  - \* Assisting other developers with completing tasks that are too large for a single individual
  - \* Ensuring feature parity across both mobile application platforms
- ♦ Coordinate with other decentralized developers to ensure that products meet required specifications
- ♦ Travel to perform on-site QA with clients

Tesch Global Grafton, WI

Software Developer/IT Infrastructure

March 2010 – September 2010

- Designed and developed iPhone applications according to documented specifications
- ♦ Set up and maintained both physical and virtual web/database servers
- $\diamond\,$  Collaborated with other development teams to ensure milestone completion
- ♦ Managed Amazon EC2 servers used for testing environments
- ♦ Customized e-commerce installations to fulfill requirements

GasDay

 $IT\ Manager$ 

Milwaukee, WI November 2009 – May 2010

- $\diamond$  Managed the IT department
- Planned and presented long-term deployment projects
- ♦ Trained new employees on company policies and procedures

Harley-Davidson
GIS Client Intern

Wauwatosa, WI

September 2008 - June 2009

- ♦ Responsible for 1st and 2nd level help desk support, providing support over the phone/remote access and in person
- Supported technical workstations, standard desktops, and laptops used for mobile work
- $\diamond~$  Imaged and deployed work stations
- Recorded and maintained records of technical incidents within a tracking system

#### Centegra Health System

McHenry, IL

Desktop Support/Help Desk

May 2008 - August 2008

- ♦ Responsible for supporting personal computers used by medical staff within the hospital
- Updated software and configured for use on workstations and servers
- ♦ Held training sessions to teach end users how to best utilize software
- ♦ Provided quick and efficient over-the-phone technical support

GasDay Milwaukee, WI

IT Support

September 2007 - May 2008

- ♦ Responsible for updating, maintaining, and troubleshooting a small business network
- ♦ Managed AD-linked servers
- ♦ Maintained a 17 node MATLAB cluster used for mathematical computations
- ♦ Set up secure single-client access websites

# Education

# Marquette University

BS - Computer Engineering

♦ Major GPA 3.4

Milwaukee, WI

August 2006 – July 2010

# Technical Skills

Object-Oriented Design
Project Management
SQL
Database Design
Network Infrastructure
Objective-C
Java
Ruby
Python
Javascript

System Administration
Test Driven Development
Capistrano
CI (Jenkins & Travis-CI)
Vagrant & Docker