

Joseph Pintozzi

joseph@pintozzi.com
815/790-2927

Experience

Riot Games

Engineering Manager

Santa Monica, CA
October 2018 – Present

- ◇ Lead Riot's Data Integrations team
- ◇ Coordinated data projects across R&D teams
- ◇ Managed stakeholder relationships and expectations
- ◇ Drove and communicated cost-saving optimizations to create budget room for future projects
- ◇ Managed on-site full-time and remote contract employees

Riot Games

Software Engineer

Santa Monica, CA
April 2016 – October 2018

- ◇ Architect, develop, and deploy software applications in a variety of programming languages
- ◇ Manage data pipeline infrastructure in a hybrid cloud/metal environment
- ◇ Performance tune systems for usage of millions of concurrent users worldwide

Evolve HQ

Senior Software Engineer

Minneapolis, MN
December 2014 – March 2016

- ◇ Develop Rails backends and API services
- ◇ Monitor and manage production environment of 1million+ users
- ◇ Plan and execute migrations from legacy systems to newly architected ones
- ◇ Maintain web, database, and CDN servers
- ◇ Cluster, monitor, and maintain ejabberd nodes for XMPP system

Software for Good

Software Application Developer

Minneapolis, MN
September 2013 – November 2014

- ◇ Develop iOS and Android applications
- ◇ Develop Rails backends and API services
- ◇ Develop Angular clients to tie in and work with JSON returning backends

Tiny Dragon Apps, LLC

Founder/Owner

Milwaukee, WI
October 2009 – Present

- ◇ Design, develop, program, publish, and support iPhone and Android applications
- ◇ Research and adhere to Apple guidelines
- ◇ Manage contract employees used for projects

GoKart Labs, LLC

Mobile Application Developer

Minneapolis, MN
June 2012 – September 2013

- ◇ Develop iOS and Android applications
- ◇ Help with backend Rails development
- ◇ Work with third party development teams and coordinate project execution
- ◇ Gather and document technical requirements for client projects

Core-Apps, LLC

Software Developer/Project Manager

Arnold, MD
August 2009 – June 2012

- ◇ Develop iPhone, iPad, and Android applications
- ◇ Manage both iOS and Android software development teams

- * Manage project tasks, delegating to employees and following up with upon completion
- * Assisting other developers with completing tasks that are too large for a single individual
- * Ensuring feature parity across both mobile application platforms
- ◇ Coordinate with other decentralized developers to ensure that products meet required specifications
- ◇ Travel to perform on-site QA with clients

Tesch Global

Grafton, WI

Software Developer/IT Infrastructure

March 2010 – September 2010

- ◇ Designed and developed iPhone applications according to documented specifications
- ◇ Set up and maintained both physical and virtual web/database servers
- ◇ Collaborated with other development teams to ensure milestone completion
- ◇ Managed Amazon EC2 servers used for testing environments
- ◇ Customized e-commerce installations to fulfill requirements

GasDay

Milwaukee, WI

IT Manager

November 2009 – May 2010

- ◇ Managed the IT department
- ◇ Planned and presented long-term deployment projects
- ◇ Trained new employees on company policies and procedures

Harley-Davidson

Wauwatosa, WI

GIS Client Intern

September 2008 – June 2009

- ◇ Responsible for 1st and 2nd level help desk support, providing support over the phone/remote access and in person
- ◇ Supported technical workstations, standard desktops, and laptops used for mobile work
- ◇ Imaged and deployed workstations
- ◇ Recorded and maintained records of technical incidents within a tracking system

Centegra Health System

McHenry, IL

Desktop Support/Help Desk

May 2008 – August 2008

- ◇ Responsible for supporting personal computers used by medical staff within the hospital
- ◇ Updated software and configured for use on workstations and servers
- ◇ Held training sessions to teach end users how to best utilize software
- ◇ Provided quick and efficient over-the-phone technical support

GasDay

Milwaukee, WI

IT Support

September 2007 – May 2008

- ◇ Responsible for updating, maintaining, and troubleshooting a small business network
- ◇ Managed AD-linked servers
- ◇ Maintained a 17 node MATLAB cluster used for mathematical computations
- ◇ Set up secure single-client access websites

Education

Marquette University

Milwaukee, WI

BS - Computer Engineering

August 2006 – July 2010

- ◇ Major GPA 3.4

Technical Skills

Object-Oriented Design

SQL

Project Management

Database Design

Network Infrastructure

Objective-C

Ruby

Java

Python

Javascript

System Administration

Capistrano

Test Driven Development

CI (Jenkins & Travis-CI)

Vagrant & Docker