CS 349: User Interfaces

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Notes written from Michael Terry's lectures.

Contents

1 Introduction

1.1 Definitions

Interface: external presentation to user

- **controls**: manipulated to communicate intent
- **presentation**: what communicates response

Interaction: the actions a user must do to elicit corresponding response

- action and dialog
- unfolds over time

2 Events

2.1 Event Loop

```
while(true) {
    if there is an event on queue:
        dequeue it
        dispatch it
}
```

2.2 Timer

Some events are triggered by a timer, if that event's execution time is longer than the timer interval then by the end of the event execution, you should add another of your event to the queue!

2.3 Interactor Tree

We need a way to send information about what object is clicked
interactor tree: hierarchical tree-based organization of widgets

- each component's location is specified relative to parent
- we use **containers** whose sole purpose is to contain components
- events go **down** the tree to **capture** the target clicked
- event bubble **up** the tree to **handle** an event (e.g. EventListener)

2.4 Event Propogation

when an event happens:

1. calculate the parent node path
2. loop through it and execute capture phase handlers

3. execute DOM level 1 phase handler
4. execute bubble phase handlers
5. execute default browser behaviour

3 Model View Controller

3.1 Idea

We decouple presentation from data using the **observer** design pattern. This separation allots benefits:

- **change the UI**: easy to change how we interact with data
- **multiple view**: have different views of same data
- **code reuse**: different logic for same view etc..
- **testing**: data separation allows better logic testing

3.2 Description

Model: manages the data

- represent the data
- methods to manipulate data
- create and notify listeners

View: manages the presentation

- renders the data in a model
- references to the model
- is a listener to the model

Controller: manages user interaction

- between the model and view
- helps interpret input and model events

4 Layout

4.1 Layout Manager

Layout Manager: keeps the layout for components given their constraints and preferences

- uses composite and strategy design pattern

4.1.1 Dynamic Layout

Dynamic Layout: maintain consistency with spatial layout

- reallocate space for widget
- adjust location and size
- change visibility, look, feel

4.1.2 Layout Strategies

- **fixed layout**
- **intrinsic size**: find each item's preferred size and the container will grow to perfectly contain each item
- **variable intrinsic size**: layout determined in bottom-up and top-down phases
- **struts and spring**: items can either be fixed (strut) or variable (spring)

4.2 Responsive Design

Responsive Design: change layout to adapt to screen sizes of different devices

4.2.1 CSS

CSS: specifying formatting

- consistency
- reduce size (cache CSS)
- code reuse
- separation of concerns

CSS reset: normalize appearance across browsers

4.2.2 Cascade

Layout resolves CSS rules and renders following these rules:

1. find all declarations that match the element
2. sort declarations by `!important`
3. sort by origin (author > web browser)
4. sort by specificity of selector
5. sort by order (later rule wins)

5 Visual Design

Impose as little thinking as possible on the user

5.1 Rules

Simplicity:

- facilitate recognition instead of recall
- use only the essentials

Consistency:

- exploit perceptual patterns
- avoid ambiguous presentation
- present information consistent with user goals

Organization and Structure:

- grouping
- hierarchy
- relationship

5.2 Gestalt Principles

Theories of visual perception that describe how people organize groups

- **proximity**: elements associated with nearby elements
- **similarity**: visual similarity
- **common fate**: moving together
- **continuity**: continuous forms are easy to percieve
- **closure**: see a complete figure even when info is missing
- **symmetry**
- **area**: visual field split into background and foreground
- **uniform connection**: connecting lines/regions
- **alignment**

6 Transformation

6.1 Basics

translate add scalar

$$\begin{bmatrix} 1 & 0 & t_x \\ 0 & 1 & t_y \\ 0 & 0 & 1 \end{bmatrix}$$

scale multiply by scalar

$$\begin{bmatrix} s_x & 0 & 0 \\ 0 & s_y & 0 \\ 0 & 0 & 1 \end{bmatrix}$$

rotate $x' = x\cos\Theta - y\sin\Theta$
$y' = x\sin\Theta + y\cos\Theta$

$$\begin{bmatrix} \cos\Theta & -\sin\Theta & 0 \\ \sin\Theta & \cos\Theta & 0 \\ 0 & 0 & 1 \end{bmatrix}$$

7 Widgets

7.1 Definition

Logical Input Device : graphical component defined by its function/behaviour

Widget : part of an interface that has its own behaviour

- the **model** manipulated by the widget
- the **events** generated by the widget
- the widget **properties** which change behaviour and appearance

7.2 Types

7.2.1 Simple Widgets

- labels and images
- button
- boolean *e.g. radio button*
- number *e.g. slider*
- text field

7.2.2 Container Widgets

- pane
- tab
- menu
- list choice *e.g. dropdown menu*

7.2.3 Abstract Model Widgets

...

7.3 Widget Toolkit

Widget Toolkit: software that defines a set of (event-driven) GUI components via API

- **complete**: GUI designers have all they need
- **consistent**: look, feel and usage paradigms are consistent
- **customizable**: devs can reasonably extend functionality

There are two common implementations of widgets:

- **Heavyweight widgets**: OS provides widgets and hierarchical windowing system *e.g. X, HTML*
- **Lightweight widgets**: OS provides top-level window, use toolkit for drawing and events *e.g. Java Swing*

8 Responsiveness

Responsiveness: the fulfillment of a user's real-time needs

8.1 Human Deadline

Make your program seem faster by using tricks to respond to a user's actions:

- busy indicator
- progress indicator
- rendering important information first
- fake heavyweight computations *e.g. scrolling*
- work ahead during periods of low load

8.2 AJAX

Classic web architechture relied on 'thin client, fat architechture', side step it using JS:

- AJAX issues call to web server (API)
- server handles request and returns data feed
- client updates UI with feed using JS

Advantages:

- minimize bandwidth
- increase speed
- avoid HTML headers

Example 8.1. AJAX backend using Bottle (Python)

```python
from bottle import route, run, template, request

@route('/ajax', method='POST')
def ajax():
    # Retrieve the JSON
    json_data = request.json

    # upper-case and return the text
    upper = json_data['text'].upper()

    # Bottle will automatically send back
    # Python dictionaries as JSON objects
    return {'reply': upper}
```

9 Design Process

We need to have descriptions of UI to clarify intent and **define interaction**.

9.1 Formal Language

The design process can be strongly described with formal languages such as **Finite State Machines** allowing us to label states and transitions. But this rigid formality has troubles describing the rich informal world of the user:

- complexity of interfaces is too great
- can't clearly represent some ideas *e.g. timed events*
- transition time (to create/update model) is not negligable

9.2 User Centered Design

Design (and test) with real people in mind, using semi-formal languages

- understand user needs
- design UI first (then architecture)
- iterate
- use it yourself
- observe others using it

This can be put into a design process:

9.2.1 Understand the User

- observe existing solutions
- list scenarios
- list functions required
- prioritize (freq and commonality)

9.2.2 Design the UI

- identify and design components
- design component distributions
  - storyboards
  - interaction sequeunces: macro structure
  - interface schematics: micro structure
- test the design with users
  - prototyping (high vs low fi, paper, Wizard of Oz)
  - user/usability studies
- iterate again!
- document the design
  - visual vocabulary

9.2.3 Refine the Design

- refine requirements
- add new scenarios
- walk through new scenarios
- adjust UI design

10 Experimentation

10.1 Definitions

Hypothesis : specific, falsifiable idea of how and which variables influence outcome

Independent Variables : variables manipulated by experimenter

Dependent Variables : variables that are measured

Null Hypothesis : there exists no relationship between independent and dependent variables

Control Condition : no experiment performed

Experimental Condition : experimental variable is manipulated

10.2 Experimental Process

1. formulate hypothesis
2. identify independent/dependent variables
3. design experiment
4. check for:

   validity : are we measuring what we say we are
   reliability : do we get same results reliably
   confounds : are there influential variables we don't control for
   subject pool : do the subjects represent intended users
5. select representative subjects
6. randomly assign to conditions
7. analyze results

10.3 Study Designs

Between subjects: each subject experiences one condition

+ no learning effects
- need more people
- problems with variation in subjects

Within subjects: each subject experiences every condition

+ order of conditions can counterbalance learning
+ need fewer subjects
- learning effects can persist

10.4 Experimentation Ethics

Deception: manipulating the truth by hiding or showing false information

1. **System Image Deceptions**: deceiving what the system is doing/can do (*e.g.* fluid progress bars)
2. **Behaviour Deceptions**: taking advantage of physical/sensory limits (*e.g.* "smooth" transition)
3. **Mental Mode Deceptions**: manipulating user's mental mode (*e.g.* fake static noise in Skype)

Benevolent Deception: deception that can help the user:

- close gap between expectation and reality (*e.g* 15 minutes remaining)

- balance needs of individual vs group (*e.g.* noise in search results)
- protect user from themselves (*e.g* ask whether user meant to delete something)
- satisfy design goals (*e.g* placebo buttons)

Malovolent Deception: deceptions that benefit owner at user's expense

- using confusing language (*e.g.* using double negatives)
- hiding certain functionality (*e.g.* hide unsubscribe button)
- exploiting user mistakes (*e.g.* ads with arrow button)

11 History

11.1 Batch Interface

- punch cards prepared a priori
- response time of hours and days $\Rightarrow$ no real interaction
- only highly trained users

11.2 Conversational Interface

- commands typed through keyboard
- wait for response (user cannot make changes during execution)
- heavily scripted interaction
- trained users

11.3 Graphical Interface

- input through keyboard, pointing device
- high resolution, refresh, graphics display
- user in control
- recognition memory over recall
- skeumorphism metaphors

Notable moments:

- *As We May Think*, Vannevar Bush
- Light Pen, Ivan Sutherland
- NLS Demo, Douglas Englebart
- Dynabook and Xerox Star, Alan Kay

12 Input

12.1 Classification

Sensing Method:

- mechanical (*e.g.* switch)
- motion (*e.g.* gyroscope)
- contact (*e.g.* capacitive touch)
- signal processing (*e.g.* computer vision)

Continuous v. Discrete
Degrees of freedom

12.2 Text Input

12.2.1 QWERTY vs Dvorak

Qwerty

- designed to reduce typewriter jams and speed up typists
- not perfectly centered on home row

Dvorak

- letters typed with alternating hands, 70% on home row
- least common letters on bottom row
- right hand should do most of the typing
- **not faster** than QWERTY, no measurable difference

12.2.2 Keyboard Design

Mechanical Keyboards

- fastest and most comfortable
- downsizing can pose difficult
- 80+ WPM

Soft/Virtual Keyboards

- ergonomic problems
- good when text input is limited
- 45 WPM

Thumb/One-handed Keyboards

- interesting but not mainstream
- "chording keyboards" are a thing
- 60 WPM

Text Recognition and Gestures

- Graffiti: map single strokes to enter letter (9 WPM)
- Natural handwriting recogntion (33 WPM)

Predictive Text

- using characteristics of language to speed up typing
- T9: was the shit back in middle school
- 45 WPM for experts

Gestural Text Input

- "Swiping" across a keyboard to form words
- 30 WPM

12.3 Position Input

- force vs displacement: joystick vs mouse
- position vs rate control
- absolute vs relative position: touchscreen vs mouse
- direct vs indirect contact: touchscreen vs mouse
  - Control-Display Gain: $\frac{V_{pointer}}{V_{device}}$
- dimensions sensed: dial vs mouse vs wiimote

12.4 Gestural Input

Gestures map movements to commands *e.g.* Myo gestures

13 Input Performance

We want to measure which user interfaces are better using good metrics

13.1 Keystroke Level Model

Describe a task combining the length of time it takes for operators:

- keystroke: 0.08 - 1.2s
- pointing: 1.1s
- button press on mouse: 0.1s
- move hand mouse to/from keyboard: 0.4s
- mental preparation: 1.2s

Pros:

- easy to model
- can be done from just ideas and mockups

Cons:

- time estimates are inaccurate
- doesn't model learning, expertise
- doesn't model pointing well

13.2 Fitt's Law

A predictive model for pointing time based on device, distance, target size

$$MT = a + b \log_2(\frac{D}{W} + 1)$$

MT	movement time
D	distance from starting to middle of target
W	constraining size of target, usually min(width, weight)
a,b	characteristics of the pointing device
IP	index of performace: 1/b
ID	index of difficulty: $\log_2(\frac{D}{W} + 1)$

making a cursor move slower over an object enlarges in in **motor space**, even though it looks the same size in screen space

13.3 Steering Law

An adaptation of Fitt's Law for steering between two goals:

$$ID = \log_2(\frac{A}{W} + 1)$$

A distance between goals

W width of goals

expanding this to make a tunnel:

$$ID = b\frac{A}{W}$$

14 Visual Perception

14.1 Temporal Resolution

People can only detect flickers up to 45 Hz after which it changes to continuous light. In the same way, pictures at 24 FPS become a movie

14.2 Spatial Resolution

High resolution only applies to 1% of photoreceptors in the eye. The distance from the screen necessary to distinguish a pixel d, can be stated as :

$$d = \frac{\text{size of a pixel}}{\tan(1/30)}$$

So if you are a distance of .4 - .7m away from the screen, pixels need to be 0.23 - 0.41cm apart to be distinguishable

14.3 Color Perception

Color Models: bases of colors used for displays

- RGB: used on displays
- HSB: hue, saturation, brightness
- YUV: optimized for human perception
- CMY(K): used in printing (subtracive)

Display Monitors

- each pixel is composed of 3 sub-pixels: red, green, blue
- vary intensity of each subpixel and use visual acuity restrictions to make a single color

14.4 Peripheral Vision

Low resolution vision in our periphery that helps

- guide focus
- detect motion
- see better in the dark

We can use this knowledge to directs user's attention, *e.g.*

- "wiggle" window
- reserve red for errors

15 Typography

Make reading as fast and clear as possible

15.1 Defintions

15.1.1 General

Typeface : set of letters and numbers that make up a type design

Font : one width, weight, and style of typeface

Glyph : lowest divisible unit of type (a letter)

Point : 0.351mm

Pixel : size of one "dot" a screen

15.1.2 Printing Terminology

Baseline : line on which most letters rest

Point size : total height of a typeface block

Leading : spacing between lines of text

Line spacing : leading + point size

Ligature : pair of letters replaced by a single printed unit (*e.g.* fi)

15.1.3 Font Terminology

x-height : height of x

em-space : width of m

Drop cap : capital letter at start the descends multiple lines (like in manuscripts)

Serif : decorative stroke at end of main letter stroke

15.2 Computer Typography

Bitmap font: handcrafted font for bitmap display

- can't be properly scaled
- limited resolution

Outline font: vector outline of font, converted to bitmap prior to display

- compact storage
- bitmap representation can be inaccurate on small display

15.3 Design Rules

Consider different distances:

- far away
  - should look like a uniform display
  - headings should stand out
  - whitespace should guide
- nearby
  - distinct lines of text should be visible
  - short lines of text
- reading distance
  - words should be chunked
  - similar fonts, distinct fonts for different meanings

16 Accessibility

16.1 Temporary Disability

We all have "temporary disbailities": distraction, injury, other focus. Just walking severely inhibits our ability to read, understand, and think about cognitive tasks.

16.2 Inclusive Design

1. Increases your audience:
   - 10 - 20% of population has a disability
2. Usually benefits everyone:
   - curb-cuts: made for wheelchairs to roll from curb to street but used by cyclists, strollers
   - cassette tapes: alternative for reel-to-reel tape so blind people could use it better

- closed captioning: useful for data mining videos and can help learn foreign languages

3. Required by law and is a basic precept for the internet:
   - use alt-text
   - use device-independent js events (`onSelect`)

17 Touch Interfaces

17.1 Display

- Resistive: two transparent layers that complete a circuit when pressed
- Capacitive: measures change in capacitance to find location of touch
  - single-touch: capacitors at four corners
  - multi-touch: grid of capacitors with a layer of driving lines to carry current, and sensing lines to detect it
- Inductive: use a magnetized stylus to induce EM field in back of display
- Optical: use motion-tracking cameras

17.2 Input Challenges

1. fat finger problem: finger occludes the object, can make object bigger or account for finger occlusion with touch offset
2. ambiguous feedback: touch interfaces can miss haptic feedback and confuse user if action unsuccessful
3. no hover state: no way to preview your actions before you do them
4. multi-touch capture: mutliple fingers can lead to ambiguous input

17.3 Interaction

Since we have a touch screen, our interface is of **direct manipulation**:

- dragging a document to the trash
- dialing a phone number on virtual keys

17.3.1 Principles

- visible and continuous representation of objects and actions
- all actions are valid, reversable, obvious
- interaction with object as opposed to interface

17.3.2 Challenges

- potentially not accessible
- analogies may not be clear

17.4 Design

Help users:

- enter information quickly
- know what action to take
- utilize real estate and avoid clutter

17.5 Implementation

Touch Event API:

- touchstart
- touchmove
- touchend

18 Touchless Interfaces

18.1 Introduction

Intefaces either through voice, air gestures, ... are extremely useful but suffer from errors due to being one-state input devices. The key idea is that the system should fail gracefully.

18.2 In-Air Gestures

Live Mic Problem: because touchless intefaces can be "always on", we need to find a way to distinguish commands from unintentional gestures (*e.g.* scratching your head).

- reserved actions: making a particular set of actions always used for navigation or commands
- reserving a clutch: making a rare action be the indicator to start/stop a command
- multi-modal input: use a different mode (*e.g.* hardware button) to control universal params

18.3 Speech Interfaces

Voice recognition challenges:

- **Rejection error**: system has no hypothesis about what user has said
- **Substitution error**: system mistakes utterance
- **Insertion error**: recognize noise as legal utterance

Although voice recognition seems like a good metric, user satisfaction is better measured with:

- discourse segment pop: completing a sub-dialog and revealing context
- human conversability: understanding casual speech
- dialog boxes: asking for confirmation at right time

19 Information Visualization

19.1 Why

Good data visualization allows people to make better decisions and be more informed.

19.2 What

Visual encoding is the process of encoding the data into a visual format, consists of:

- graphical elements called **marks**
- **visual channels** which control the appearance of marks

19.2.1 Channel Types

Magnitude channels: for organizing ordered attributes

- position on a scale
- area/volume
- color saturation

Identity channels: for organizing categorical attributes

- spatial region
- color hue
- shape

19.2.2 Channel Effectiveness

We can measure how effective a channel is with:

- accuracy
- discriminability
- separability
- popout

19.3 How

Use software structure diagrams to describe the models

- **Reference Model Pattern**: and separate them from the views to enable multiple views of a visualization
- **Data Column Pattern**: organiza data into columns to provide flexible representations and schemes
- **Operator**: decompose visual data processing into composable operators
- **Renderer**: separate visual components from their rendering methods for dynamic rendering
- **Production Rule**: use if-then-else to dynamically determine visual properties