AGODA – AFFILIATE API BOOKING AND REPORTING SERVICES

Version 1.9

4/18/2017

This document is an inventory of all the Affiliate Booking and Reporting Services that Agoda makes available to partners.

Table of Contents

REVISION HISTORY

Date	Version	Revisions
2016/09/05	1.0	Initial version for affiliate api
2016/09/13	1.1	+Review comments
2016/09/22	1.2	Updated card types (AmericanExpress and CarteBleue no space)
2016/09/22	1.3	Added Booking Detail limit on number of BookingIds
2016/11/01	1.4	Removed language as attribute of BookingDetails (duplicate as already under CustomerDetails), added ReuseHints
2016/11/02	1.5	Added ratechanel, rateplanid, change optionalilty of some room attributes.
2016/12/16	1.6	Updated examples with UUID in blockid and search results from Availiability document (room ids etc).
2017/02/27	1.7	Added IsChild to Guest Details
2017/04/03	1.8	Removed country code UK, changed examples to GB
2017/04/18	1.9	Added more detail on email and phone number validation
2017/06/20	2.0	Add New Search Criteria – Tag in Booking List Request

PREFACE

The Agoda new generation Affiliate APIs are designed to provide you better, faster and more reliable Affiliate services.

API are provided for Search (Availability and Pricing), Booking, Reporting and Customer Services.

Point of Contact

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BOOKING SERVICE

Affiliate Booking Work Flow

```
Affiliate Booking     →     Affiliate Schema      →     Return Affiliate
Request                     Validation,                 Booking (Response)
                            Security, Price
                            check, Allotment
                            check, Booking
```

How to Connect to Us

Timeout

We recommend minimum timeout of 60seconds when using the Booking Service. Normally the booking response will be sent back much quicker, but this is in case there is any delay in processing the booking.

Request headers

We recommend all requests set HTTP request header for compression:

`accept-encoding  gzip,deflate`

All requests **must** include an `Authorization` header with `siteid` and `apikey` (with a colon inbetween) and it must match with the `siteid` and `apikey` in the request body.

`Authorization 123456:00000000-0000-0000-0000-000000000000`

URL

To connect to the Booking and Reporting APIs, please use HTTPS.

Booking:
https://sandbox-affiliateapisecure.agoda.com/xmlpartner/xmlbookservice/book_v3
Reporting - Booking List:
https://sandbox-affiliateapisecure.agoda.com/xmlpartner/xmlbookservice/booklist_v2
Reporting - Booking Details:
https://sandbox-affiliateapisecure.agoda.com/xmlpartner/xmlbookservice/bookdetail_v2

Booking Request

BOOKING REQUEST V3 (ONE ROOM TYPE BOOKING)

The ==yellow highlights== are the changes for BookingRequestV3 (BookingRequestV2 is deprecated)

Note: When making a booking request, you <u>must</u> use the same searchid that was used to search for the availability.

```xml
<?xml version="1.0" encoding="UTF-8"?>
<BookingRequestV3 siteid="123456" apikey="00000000-0000-0000-0000-000000000000"
xmlns="http://xml.agoda.com" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xsi:schemaLocation="http://xml.agoda.com BookingRequestV3.xsd">
    <BookingDetails searchid="632122572072630015" tag="00000000-0000-0000-0000-
000000000000" AllowDuplication="true" CheckIn="2016-10-25" CheckOut="2016-10-27">
        <Hotel id="84924">
            <Rooms>
                <Room id="3227658" promotionid="30278542" name="Deluxe double room"
lineitemid="1" rateplan="Retail" ratetype="Sell" currency="USD" model="Merchant"
ratecategoryid="15582" blockid="360520fd-7d46-8a12-fbcf-893f746470fa" count="1"
adults="1" children="0">
                                    <Rate exclusive="30.51" tax="3.61" fees="1.12"
inclusive="35.24"/>
                    <Surcharges>
                        <Surcharge id="1">
                            <Rate exclusive="5" tax="1" fees="2" inclusive="7" />
                        </Surcharge>
                    </Surcharges>
                    <GuestDetails>
                        <GuestDetail Primary="true">
                            <Title>Mr.</Title>
                            <FirstName>John</FirstName>
                            <LastName>Doe</LastName>
                            <CountryOfPassport>GB</CountryOfPassport>
                            <Gender>Male</Gender>
                            <Age>30</Age>
                        </GuestDetail>
                    </GuestDetails>
                    <SpecialRequest>high floor please</SpecialRequest>    <!--
optional-->
                </Room>
            </Rooms>
        </Hotel>
    </BookingDetails>
    <CustomerDetail>
        <Language>en-us</Language>
        <Title>Mr.</Title>
```

```xml
        <FirstName>John</FirstName>
        <LastName>Doe</LastName>
        <Email>johndoe@mail.com</Email>
        <Phone>
            <CountryCode>^66</CountryCode>
            <AreaCode>^2</AreaCode>
            <Number>6629231024</Number>
        </Phone>
        <Newsletter>true</Newsletter>
        <IpAddress>127.0.0.1</IpAddress>
    </CustomerDetail>
    <PaymentDetails>
        <CreditCardInfo>
            <Cardtype>Visa</Cardtype>
            <Number>123456789101234</Number>
            <ExpiryDate>092019</ExpiryDate>
            <Cvc>123</Cvc>
            <HolderName>John Doe</HolderName>
            <CountryOfIssue>TH</CountryOfIssue>
            <IssuingBank>Siam Commercial Bank</IssuingBank>
        </CreditCardInfo>
    </PaymentDetails>
</BookingRequestV3>
```

BOOKING REQUEST V3 (TWO ROOM TYPE BOOKING)

The yellow highlights are the changes for BookingRequestV3.

Note: When making a booking request, you must use the same searchid that was used to search for the availability.

```xml
<?xml version="1.0" encoding="UTF-8"?>
<BookingRequestV3 siteid="123456" apikey="00000000-0000-0000-0000-000000000000"
xmlns="http://xml.agoda.com" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xsi:schemaLocation="http://xml.agoda.com BookingRequestV3.xsd">
    <BookingDetails searchid="632122572072630015" tag="00000000-0000-0000-0000-
000000000000" AllowDuplication="true" CheckIn="2016-10-25" CheckOut="2016-10-27">
        <Hotel id="84924">
            <Rooms>
                <Room id="3227658" promotionid="30278542" name="Deluxe double room"
lineitemid="1" rateplan="Retail" ratetype="Sell" currency="USD" model="Merchant"
ratecategoryid="15582" blockid="360520fd-7d46-8a12-fbcf-893f746470fa" count="1"
adults="1" children="0">
                                    <Rate exclusive="30.51" tax="3.61" fees="1.12"
inclusive="35.24"/>
                    <Surcharges>
                        <Surcharge id="1">
                            <Rate exclusive="5" tax="1" fees="2" inclusive="8" />
                        </Surcharge>
                    </Surcharges>
                    <GuestDetails>
                        <GuestDetail Primary="true">
                            <Title>Mr.</Title>
                            <FirstName>John</FirstName>
                            <LastName>Doe</LastName>
                            <CountryOfPassport>GB</CountryOfPassport>
                            <Gender>Male</Gender>
                            <Age>30</Age>
                        </GuestDetail>
                    </GuestDetails>
                    <SpecialRequest>high floor please</SpecialRequest>    <!--
optional-->
                </Room>
                <Room id="3227659" name="Family Suite" lineitemid="2"
rateplan="Retail" ratetype="Sell" currency="USD" model="Merchant"
ratecategoryid="15582" blockid="6351ab38-9aee-99ab-9eeb-91fa85726462"
count="1" adults="1" children="0">
                                    <Rate exclusive="54.90" tax="6.49" fees="2.02"
inclusive="63.41"/>
                    <Surcharges>
                        <Surcharge id="1">
```

```xml
                              <Rate exclusive="10" tax="2" fees="4" inclusive="16" />
                        </Surcharge>
                  </Surcharges>
                  <GuestDetails>
                        <GuestDetail Primary="true">
                              <Title>Mrs.</Title>
                              <FirstName>Jane</FirstName>
                              <LastName>Doe</LastName>
                              <CountryOfPassport>GB</CountryOfPassport>
                              <Gender>Female</Gender>
                              <Age>30</Age>
                        </GuestDetail>
                  </GuestDetails>
                        <SpecialRequest>ground floor please</SpecialRequest> <!--
optional-->
                  </Room>
            </Rooms>
      </Hotel>
   </BookingDetails>
   <CustomerDetail>
      <Language>en-us</Language>
      <Title>Mr.</Title>
      <FirstName>John</FirstName>
      <LastName>Doe</LastName>
      <Email>johndoe@mail.com</Email>
      <Phone>
         <CountryCode>^66</CountryCode>
         <AreaCode>^2</AreaCode>
         <Number>6629231024</Number>
      </Phone>
      <Newsletter>true</Newsletter>
      <IpAddress>127.0.0.1</IpAddress>
   </CustomerDetail>
   <PaymentDetails>
      <CreditCardInfo>
         <Cardtype>Visa</Cardtype>
         <Number>123456789101234</Number>
         <ExpiryDate>092019</ExpiryDate>
         <Cvc>123</Cvc>
         <HolderName>John Doe</HolderName>
         <CountryOfIssue>TH</CountryOfIssue>
         <IssuingBank>Siam Commercial Bank</IssuingBank>
      </CreditCardInfo>
   </PaymentDetails>
</BookingRequestV3>
```

```xml
<?xml version="1.0" encoding="utf-8"?>
<BookingRequestV2 siteid="123456" apikey="00000000-0000-0000-0000-000000000000"
xmlns="http://xml.agoda.com" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">
   <BookingDetails searchid="260050612000002" currency="USD" ratetype="Net"
tag="00000000-0000-0000-0000-000000000000" AllowDuplication="false">
     <Rooms>
        <Room lineitemid="675" count="1" rateplan="B2B" adults="1" children="1">
           <Rate exclusive="120.00" tax="12.00" fees="55.00" inclusive="167.00"/>
           <Surcharges>
              <Surcharge id="99">
                 <Rate exclusive="120.00" tax="12.00" fees="55.00"
inclusive="167.00"/>
              </Surcharge>
              <Surcharge id="56">
                 <Rate exclusive="120.00" tax="12.00" fees="55.00"
inclusive="167.00"/>
              </Surcharge>
              <Surcharge id="57">
                 <Rate exclusive="120.00" tax="12.00" fees="55.00"
inclusive="167.00"/>
              </Surcharge>
           </Surcharges>
        </Room>
        <Room lineitemid="676" count="2" rateplan="B2B" adults="1" children="0">
           <Rate exclusive="120.00" tax="12.00" fees="55.00" inclusive="167.00"/>
           <Surcharges>
              <Surcharge id="99">
                 <Rate exclusive="120.00" tax="12.00" fees="55.00"
inclusive="167.00"/>
              </Surcharge>
              <Surcharge id="56">
                 <Rate exclusive="120.00" tax="12.00" fees="55.00"
inclusive="167.00"/>
              </Surcharge>
              <Surcharge id="57">
                 <Rate exclusive="120.00" tax="12.00" fees="55.00"
inclusive="167.00"/>
              </Surcharge>
           </Surcharges>
        </Room>
     </Rooms>
   </BookingDetails>
   <CustomerDetail>
     <Language>en-us</Language>
     <Title>Mr.</Title>
     <FirstName>Sample</FirstName>
     <LastName>Sample</LastName>
```

```xml
      <Email>sample@agoda.com</Email>
      <Phone>
         <CountryCode>66</CountryCode>
         <AreaCode>2</AreaCode>
         <Number>6614565589</Number>
      </Phone>
      <Newsletter>true</Newsletter>
      <IpAddress>192.168.1.1</IpAddress>
   </CustomerDetail>
   <GuestDetails>
      <GuestDetail Primary="true">
         <Title>Mr.</Title>
         <FirstName>Sample</FirstName>
         <LastName>Sample</LastName>
         <CountryOfPassport>NL</CountryOfPassport>
      </GuestDetail>
      <GuestDetail>
         <Title>Mr.</Title>
         <FirstName>Sample</FirstName>
         <LastName>Sample</LastName>
      </GuestDetail>
   </GuestDetails>
   <PaymentDetails>
      <CreditCardInfo>
         <Cardtype>Visa</Cardtype>
         <Number>1234567890001234</Number>
         <ExpiryDate>032011</ExpiryDate>
         <Cvc>832</Cvc>
         <HolderName>Agoda Customer</HolderName>
         <CountryOfIssue>NL</CountryOfIssue>
         <IssuingBank>RABO</IssuingBank>
      </CreditCardInfo>
   </PaymentDetails>
</BookingRequestV2>
```

REQUEST PARAMETERS

Element	Parent Element	Attribute	Required	Data Type	Example	Description
BookingRequestV3			Y			1 BookingRequestV3 in a request
		siteid	Y	integer	123456	
		apikey	Y	string	00000000-0000-0000-0000-000000000000	APIKey used for identification of your access and allowed Countries / Cities / Hotels. The zero (0) as per the example has possible value is A-Z or a-z or 0-9. **Note:** please contact Account Manager for APIKey
BookingDetails	BookingRequestV3		Y			1 BookingDetails in a BookingRequestV3
		searchid	Y	long	63212257207263 0015	The unique id that this search received in our system
		currency **Deprecated, moved to Room element**	Y	string	USD	Details are on Currency Part (Appendix) **Note:** Same required currency as you perform search.
		ratetype, **Deprecated, moved to Room element**	Y	string		Possible values for ratetype field are • Sell • B2B • Net **Note:** Same ratetype returned in Availability response.
		tag	Y	string	00000000-0000-0000-0000-000000000000	Partner's reference numbers created by the partner's system

		AllowDuplication	N	boolean	false	Possible values are: • **true** = API will disregard booking duplication validation and allow to process booking • **false** = API will check booking duplication and return error without creating booking **Note: The default value = false. In case of AllowDuplication = true, partner should have partner's own duplication policy or checking logic especially non-refundable case.**
		CheckIn **new***	Y	date	2016-10-25	CheckIn date must be local hotel date
		CheckOut **new***	Y	date	2016-10-26	CheckOut date must be local hotel date
		ArrivalTimeLocal **new***	N	datetime	2016-10-25T12:30:00Z	Arrival date time must be local hotel date time
		DepartureTimeLocal **new***	N	datetime	2016-10-27T13:00:00Z	Departure date time must be local hotel date time
Hotel *new*	BookingDetails		Y			1 hotel in a BookingDetails
		id **new***	Y	integer	33	Hotel id
Rooms	Hotel		Y			1 Rooms in a Hotel
Room	Rooms		Y			1 or many Room in 'Rooms' element.

						Important: The Room attributes should be taken directly from the AvailabilityLongResponseV3, then count, adults and children appended.
		id **new***	Y	integer	22	Room id
		promotionid **new***	N	integer	55	Promotion id
		name **new***	Y	string	"Grand deluxe with view"	Room name, identical from search request result
		lineitem id **new***	Y	integer	676	Unique id for each room result
		rateplan **new***	N	string	Retail	Possible values for rateplan field are • Retail • B2B • PCLN • NPCLN • AO **Note:** Same rateplan returned in Availability response.
		ratetype **new***	N	string		Possible values for ratetype field are • Sell • B2B • Net **Note:** Same ratetype returned in Availability response.

		ratechannel	N	string	Retail	Replacement for rateplan field (off by default) If received in AvailabilityLongResponseV2, echo back here.
		rateplanid	N	integer	123	Replacement for ratecategoryid field (off by default) If received in AvailabilityLongResponseV2, echo back here.
		currency **new**	Y	string	USD	Three letter currency code, details are on Currency Part (Appendix) Note: Same required currency as you perform search. **Note:** If using multiple room bookings, currency in each Room element must match. No support for multiple currency per room.
		model **new**	Y	string	Merchant	Model types according to your business: • Agency • HotelBooking • Merchant • MerchantCommision
		ratecategoryid **new**	Y	integer	123	The ID of ratecategory
		blockid **new**	Y	string	360520fd-7d46-8a12-fbcf-893f746470fa	Unique ID for the room

| | | booknowpaylaterdate *new* | N | datetime | 2016-05-11T00:00:00+7:00 | Optional attribute.

If this attribute is supplied, then the room is set to book now pay later. This value should be directly taken from the long format response (not changed) and represents the date the future customer's credit card will be authorized (funds reserved on credit card).

If this attribute is not supplied, room is set to paynow.

Current restrictions on use:

If multiple 'Room' elements in one BookingRequestV3, all rooms must be pay now (no booknowpaylaterdate attribute supplied) or all rooms must have same booknowpaylaterdate attribute. |
|---|---|---|---|---|---|---|
| | | count | Y | integer | 2 | Number of room required (non-negative integer).

Note: Same required total number of room as you perform search. |
| | | adults | Y | integer | 1 | Number of adults required (non-negative integer).

Note: Available adults are between 1 and 36. Each room has to have at least 1 adult and total adults of all rooms have to be equal to required adults as you perform search. |
| | | children | Y | integer | 1 | Number of children required (non-negative integer). |

						Note: Available children are between 0 and 35. Total children of all rooms have to be equal to required children as you perform search.
Rate	Room		Y			1 Rate in a Room
		exclusive	Y	decimal	120.00	Rate returned from search **Note:** Same required Rate as you perform search.
		tax	Y	decimal	12.00	Rate returned from search **Note:** Same required Rate as you perform search.
		fees	Y	decimal	55.00	Rate returned from search **Note:** Same required Rate as you perform search.
		inclusive	Y	decimal	167.00	Rate returned from search **Note:** Same required Rate as you perform search.
Surcharges	Room		N			1 Surchages in a Room
Surcharge	Surcharges		Y			1 or many Surcharge in Surcharges
		id	Y	integer	99	ID for required surcharge picked from search
Rate	Surcharge		Y			1 Rate in a Surcharge
		exclusive	Y	decimal	120.00	Surcharge rate returned from search **Note:** Same required Rate as you perform search.

		tax	Y	decimal	12.00	Surcharge rate returned from search **Note:** Same required Rate as you perform search.
		fees	Y	decimal	55.00	Surcharge rate returned from search **Note:** Same required Rate as you perform search.
		inclusive	Y	decimal	167.00	Surcharge rate returned from search **Note:** Same required Rate as you perform search.
GuestDetails	Room		Y			1 GuestDetails in a Room
GuestDetail	GuestDetails		Y			1 or many GuestDetail in a GuestDetails
		Primary	N	boolean	true	The first guest will be set this value = **true** and other guests will be set = **false**.
Title	GuestDetail		Y	string	Mr.	Guest Title. Possible values are : • Mr. • Ms. • Mrs. • Dr. **Note:** This can be blank if don't want to indicate
FirstName	GuestDetail		Y	string	Sample	Guest First Name
LastName	GuestDetail		Y	string	Sample	Guest Last Name
CountryOfPassport	GuestDetail		Y	string	GB	Guest's nationality, ISO code. Details are in Country section of Appendix document.

						Accepting 2 characters contains a-z or A-Z
Gender ***new***	GuestDetail		N	string	Female	Available choices: Male or Female
Age ***new***	GuestDetail		N	integer	33	Available age from 1 to 150 inclusive
IsChild ***new***	GuestDetail		N	boolean	true	If the guest is a child, this optional element can be set to true. If element is not provided, it is assumed the guest is an adult. Note, at least one adult must be provided per room element booked.
ReuseHints	Room		N			1 ReuseHints in a Room. Used for rate reutilisation (this feature is off by default)
ReuseHint	ReuseHints		Y			1 to many ReuseHint within ReuseHints
blockid	ReuseHint		Y	string	464cac85-ea38-4ae6-62de-6521b3f72b5f	block_id for the new repurposed rate
ratechannel	ReuseHint		Y	string	APS	Rate channel of the repurposed rate
percentage	ReuseHint		N	Integer (0-100)	10	Repurposed discount percentage from the reference channel's rate (e.g. 10% discount from Retail)

raterefchannel	ReuseHint		N	string	Retail	The reference rate channel the percentage discount is applied too
raterefblockid	ReuseHint		N	string	6744c86a-e70b-db52-b7fd-5fccea1b1672	The block id of the reference rate channel room
sourcechannel	ReuseHint		Y	string	AO	The source rate channel for benefits, cancellation and allotment
sourceblockid	ReuseHint		Y	string	47d9fcbb-096a-7dd7-770c-caab0bde373d	The source block id (e.g. AO room block Id)
SpecialRequest *new*	Room		N	string (min 1 character, max 4000 characters)	Special request text	Special request for this room. Agoda will forward these to the hotel or host upon booking. Please note, all special requests are subject to availability. Text must be English or hotel's language
CustomerDetail	BookingRequestV3		Y			1 CustomerDetail in a BookingRequestV3
Language	CustomerDetail		Y	string	en-us	Details are on Language Part (Appendix). This must match the language used in the AvailabilityRequestV2 (search request).
Title	CustomerDetail		Y	string	Mr.	Customer Title. Possible values are: • Mr. • Ms. • Mrs.

						• Dr. **Note:** This can be blank if don't want to indicate
FirstName	CustomerDetail		Y	string	Sample	Customer First Name
LastName	CustomerDetail		Y	string	Sample	Customer Last Name
Email	CustomerDetail		Y	string	sample@agoda.com	Customer Email. Accept English character only. White-space character is not allowed.
Phone	CustomerDetail		Y			Customer Phone
CountryCode	Phone		N	integer	66	Customer Country Code for Phone
AreaCode	Phone		N	integer	2	Customer Area Code for Phone
Number	Phone		Y	string	6614565589	Customer Phone Number Accepting 5 to 15 characters. White-space character is not allowed.
Newsletter	CustomerDetail		Y	boolean	true	Possible values are: • true • false Use for indicating if newsletter is needed
IpAddress	CustomerDetail		N	string	192.168.1.1	Accept client IP in booking request and pass to EBE
PaymentDetails	BookingRequestV3		Y			1 PaymentDetails in a BookingRequestV3
CreditCardInfo	PaymentDetails		N			**Note:** This is not required and should be omitted if it's agreed to pay invoice

Cardtype	CreditCardInfo		Y	string	Visa	Possible values for Cardtype field are • Visa • MasterCard • JCB • AmericanExpress • CarteBleue • Discover Please see appendix document 'Accepted currencies per payment card' section. Discover (please also see CountryOfIssue and IssuingBank elements)
Number	CreditCardInfo		Y	string	1234567890001 234	Credit card number will consist of 15 or 16 digits. Each digit can be 0-9.
ExpiryDate	CreditCardInfo		Y	string	032011	Expiry Date in the format MMYYYY. Each character can be 0-9.
Cvc	CreditCardInfo		Y	string	832	Limitation of Cvc will be 3-4 digits and each digit can be 0-9.
HolderName	CreditCardInfo		Y	string	Agoda Customer	Cardholder name
CountryOfIssue	CreditCardInfo		Y	string	NL	ISO code. Details are on Country Part (Appendix) If cardtype=Discover, please send 'US' in this element

IssuingBank	CreditCardInfo		Y	string	RABO	If cardtype=Discover, please send 'Discover' in this element

Booking Response V3

RESPONSE SAMPLE (CORRECT CASE- ONE ROOM TYPE BOOKING)

Note, Element has changed from BookingResponeV2 to BookingResponseV3, but the rest of the response message is the same.

```xml
<?xml version="1.0" encoding="UTF-8"?>
<BookingResponseV3 status="200" xmlns="http://xml.agoda.com"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">
   <BookingDetails>
      <Booking id="2116468" ItineraryID="1000003"
selfservice="http://www.agoda.com/mybooking/customerrequest.aspx?NDE0NTIxNuAQequALequ
AL-OaE2cSMqQs0eqL"/>
   </BookingDetails>
</BookingResponseV3>
```

RESPONSE SAMPLE (CORRECT CASE- TWO ROOM TYPE BOOKING)

```xml
<?xml version="1.0" encoding="UTF-8"?>
<BookingResponseV3 status="200" xmlns="http://xml.agoda.com"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">
   <BookingDetails>
      <Booking id="2116468" ItineraryID="1000003"
selfservice="http://www.agoda.com/mybooking/customerrequest.aspx?NDE0NTIxNuAQequALequ
AL-OaE2cSMqQs0eqL"/>
      <Booking id="2116469" ItineraryID="1000003"
selfservice="http://www.agoda.com/mybooking/customerrequest.aspx?NDE0NTIxNuAQequALequ
AL-OaE2cSMqQs0eqL"/>
   </BookingDetails>
</BookingResponseV3>
```

RESPONSE PARAMETER (CORRECT CASE)

Element	Parent Element	Attribute	Required	Data Type	Example	Description
BookingResponseV3			Y			Note, Element has changed from BookingResponeV2 to BookingResponseV3, but the rest of the response message is the same.
		status	Y	string	200	Details are on Response Codes Part (Appendix)
BookingDetails	BookingResponseV3		N			
Booking	BookingDetails	id	Y	integer	2116468	Booking id
		ItineraryID	Y	integer	1000003	
		selfservice	Y	string	http://www.agoda.com/mybooking/customerrequest.aspx?NDE0NTIxNuAQequALequAL-OaE2cSMqQs0eqL	Self service URL to amend or cancel booking

RESPONSE SAMPLE (ERROR CASE)

Note, Element has changed from BookingResponeV2 to BookingResponseV3, but the rest of the response message is the same.

```xml
<?xml version="1.0" encoding="UTF-8"?>
<BookingResponseV3 status="401" xmlns="http://xml.agoda.com"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">
   <ErrorMessages>
      <ErrorMessage id="909" subid="101">Invalid User ID</ErrorMessage>
   </ErrorMessages>
</BookingResponseV3>
```

Please refer to Appendix document for full list of error codes.

RESPONSE PARAMETER (ERROR CASE)

Element	Parent Element	Attribute	Required	Data Type	Example	Description
BookingResponseV3			Y			Note, Element has changed from BookingResponeV2 to BookingResponseV3, but the rest of the response message is the same.
		status	Y	string	401	Details are on Response Codes Part (Appendix)
ErrorMessages	BookingResponseV3		N			
ErrorMessage	ErrorMessages		Y	string	Invalid User ID	Details are on Response Body Part (Appendix)
		id	Y	string	909	Details are on Response Body Part (Appendix)
		subid	N	string	101	Details are on Response Body Part (Appendix)

Booking List Request

REQUEST SAMPLE (BY DATE)

```xml
<?xml version="1.0" encoding="utf-8"?>
<BookingListRequestV2 siteid="123456" apikey="00000000-0000-0000-0000-000000000000"
xmlns="http://xml.agoda.com" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">
    <DateRange>
        <FromDate>2011-12-07</FromDate>
        <ToDate>2011-12-08</ToDate>
    </DateRange>
</BookingListRequestV2>
```

REQUEST SAMPLE (BY TAG)

```xml
<?xml version="1.0" encoding="utf-8"?>
<BookingListRequestV2 siteid="123456" apikey="00000000-0000-0000-0000-000000000000"
xmlns="http://xml.agoda.com" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">
    <Tags>
        <Tag>00000000-0000-0000-0000-000000000000</Tag>
        <Tag>00000000-0000-0000-0000-000000000001</Tag>
    </Tags>
</BookingListRequestV2>
```

REQUEST PARAMETER

Element	Parent Element	Attribute	Required	Data Type	Example	Description
BookingListRequest V2			Y			
		siteid	Y	integer	123456	
		apikey	Y	string	00000000-0000-0000-0000-000000000000	APIKey used for identification of your access and allowed Countries / Cities / Hotels. The zero (0) as per the example has possible value is A-Z or a-z or 0-9. **Note:** please contact Account Manager for APIKey
DateRange	BookingListRequest V2		DateRange and Tags could not be provided both			Booking made date or last modified date
FromDate	DateRange		Y	date	2011-12-07	
ToDate	DateRange		Y	date	2011-12-08	
Tags	BookingListRequest V2		DateRange and Tags could not be provided both			Allow max 1,000 tags in one request, max length <= 50 character (English only).

Tag	Tags		Y	String	00000000-0000-0000-0000-000000000000	

Booking List Response

RESPONSE SAMPLE (CORRECT CASE)

```xml
<?xml version="1.0" encoding="utf-8"?>
<BookingListResponseV2 status="200" xmlns="http://xml.agoda.com"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
   <Bookings>
      <Booking id="10002306" status="BookingConfirmed" tag="" hotelid="71883"
hotelname="Dream Hotel" cityname="Bangkok" received="2011-12-07" lastmodified="2011-
12-07" arrival="2011-12-07" departure="2011-12-09" usdamount="36.27"
selfservice="http://www.agoda.com/mybooking/customer-request.aspx?MTAwMDIzMDYequAL-
N03vFs615ikequAL">
      </Booking>
      <Booking id="10002307" status="BookingCharged" tag="" hotelid="44840"
hotelname="Grand President Hotel" cityname="Bangkok" received="2011-12-07"
lastmodified="2011-12-09" arrival="2011-12-12" departure="2011-12-17"
usdamount="342.55" selfservice="http://www.agoda.com/mybooking/customer-
request.aspx?MTAwMDIzMDcequAL-NW4bRhqoZpkequAL">
      </Booking>
      <Booking id="10002309" status="BookingConfirmed" tag="" hotelid="44840"
hotelname="Grand President Hotel" cityname="Bangkok" received="2011-12-05"
lastmodified="2011-12-07" arrival="2011-12-12" departure="2011-12-17"
usdamount="342.55" selfservice="http://www.agoda.com/mybooking/customer-
request.aspx?MTAwMDIzMDkequAL-a/K/zFUBjk0equAL">
      </Booking>
      <Booking id="10002310" status="BookingConfirmed" tag="" hotelid="44840"
hotelname="Grand President Hotel" cityname="Bangkok" received="2011-12-07"
lastmodified="2011-12-08" arrival="2011-12-12" departure="2011-12-17"
usdamount="342.55" selfservice="http://www.agoda.com/mybooking/customer-
request.aspx?MTAwMDIzMTAequAL-MF34T+YWdRMequAL">
      </Booking>
      <Booking id="10002313" status="BookingConfirmed" tag="" hotelid="44840"
hotelname="Grand President Hotel" cityname="Bangkok" received="2011-12-04"
lastmodified="2011-12-07" arrival="2011-12-12" departure="2011-12-17"
usdamount="553.40" selfservice="http://www.agoda.com/mybooking/customer-
request.aspx?MTAwMDIzMTMequAL-BndkARWtyc0equAL">
      </Booking>
      <Booking id="10002314" status="BookingCharged" tag="" hotelid="44840"
hotelname="Grand President Hotel" cityname="Bangkok" received="2011-12-07"
lastmodified="2011-12-10" arrival="2011-12-12" departure="2011-12-17"
usdamount="553.40" selfservice="http://www.agoda.com/mybooking/customer-
request.aspx?MTAwMDIzMTQequAL-jHQSU22qgFAequAL">
      </Booking>
      <Booking id="10002322" status="BookingConfirmed" tag="" hotelid="294"
hotelname="Bangkok Centre Hotel" cityname="Bangkok" received="2011-12-07"
lastmodified="2011-12-07" arrival="2011-12-08" departure="2011-12-09"
```

```xml
usdamount="79.18" selfservice="http://www.agoda.com/mybooking/customer-
request.aspx?MTAwMDIzMjIequAL-o5smE5MGB2QequAL">
    </Booking>
      <Booking id="10002323" status="BookingConfirmed" tag="" hotelid="294"
hotelname="Bangkok Centre Hotel" cityname="Bangkok" received="2011-12-07"
lastmodified="2011-12-07" arrival="2011-12-08" departure="2011-12-09"
usdamount="79.18" selfservice="http://www.agoda.com/mybooking/customer-
request.aspx?MTAwMDIzMjMequAL-BuRZ2pdEInAequAL">
    </Booking>
      <Booking id="10002324" status="BookingCharged" tag="" hotelid="294"
hotelname="Bangkok Centre Hotel" cityname="Bangkok" received="2011-12-07"
lastmodified="2011-12-07" arrival="2011-12-08" departure="2011-12-09"
usdamount="124.63" selfservice="http://www.agoda.com/mybooking/customer-
request.aspx?MTAwMDIzMjQequAL-uUDtyXdfbs0equAL">
    </Booking>
      <Booking id="10002328" status="BookingCharged" tag="" hotelid="294"
hotelname="Bangkok Centre Hotel" cityname="Bangkok" received="2011-12-07"
lastmodified="2011-12-07" arrival="2011-12-08" departure="2011-12-09"
usdamount="124.63" selfservice="http://www.agoda.com/mybooking/customer-
request.aspx?MTAwMDIzMjgequAL-8jyI3uQlEXcequAL">
    </Booking>
      <Booking id="10002315" status="BookingCharged" tag="" hotelid="44840"
hotelname="Grand President Hotel" cityname="Bangkok" received="2011-12-07"
lastmodified="2011-12-07" arrival="2011-12-12" departure="2011-12-17"
usdamount="553.40" selfservice="http://www.agoda.com/mybooking/customer-
request.aspx?MTAwMDIzMTUequAL-m3qofD8gI1gequAL">
    </Booking>
      <Booking id="10002317" status="BookingCharged" tag="" hotelid="44840"
hotelname="Grand President Hotel" cityname="Bangkok" received="2011-12-07"
lastmodified="2011-12-07" arrival="2011-12-12" departure="2011-12-17"
usdamount="498.06" selfservice="http://www.agoda.com/mybooking/customer-
request.aspx?MTAwMDIzMTcequAL-rD4Q6gR2/w0equAL">
    </Booking>
  </Bookings>
</BookingListResponseV2>
```

RESPONSE PARAMETER (CORRECT CASE)

Element	Parent Element	Attribute	Required	Data Type	Example	Description
BookingListResponseV2			Y			
		status	Y	string	200	Details are on Response Codes Part (Appendix)
Bookings	BookingListResponseV2		N			
Booking	Bookings		N			
		id	Y	integer	10002306	Booking id
		status	Y	string	BookingConfirmed	Possible values for status field are • BookingReceived • BookingCharged • BookingConfirmed • Departed • BookingRejected • BookingCancelled • BookingCancelledByCustomer • BookingTest • TechnicalError
		tag	Y	string	00000000-0000-0000-0000-000000000000	Any reference numbers created by your end
		hotelid	Y	integer	71883	
		hotelname	Y	string	Dream Hotel	

		cityname	Y	string	Bangkok	
		received	Y	date	2011-12-07	Booking received date
		lastmodified	Y	date	2011-12-09	Booking last modified date
		arrival	Y	date	2011-12-12	Check in date
		departure	Y	date	2011-12-17	Check out date
		usdamount	Y	decimal	342.55	Amount of booking in USD
		selfservice	Y	string	http://www.agoda.com /mybooking/customerre quest.aspx?NDE0NTIxNu AQequALequAL-OaE2cSMqQs0eqL	Self service URL to amend or cancel booking

RESPONSE SAMPLE (ERROR CASE)

```xml
<?xml version="1.0" encoding="utf-8"?>
<BookingListResponseV2 status="401" xmlns="http://xml.agoda.com"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">
   <ErrorMessages>
      <ErrorMessage id="909" subid="001">Internal error</ErrorMessage>
   </ErrorMessages>
</BookingListResponseV2>
```

Please refer to Appendix document for full list of error codes.

RESPONSE PARAMETER (ERROR CASE)

Element	Parent Element	Attribute	Required	Data Type	Example	Description
BookingListResponseV2			Y			
		status	Y	string	401	Details are on Response Codes Part (Appendix)
ErrorMessages	BookingListResponseV2		N			
ErrorMessage	ErrorMessages		Y	string	Internal error	Details are on Response Body Part (Appendix)
		id	Y	string	909	Details are on Response Body Part (Appendix)
		subid	Y	string	001	Details are on Response Body Part (Appendix)

Booking Details Request

REQUEST SAMPLE

```xml
<?xml version="1.0" encoding="utf-8"?>
<BookingDetailsRequestV2 siteid="123456" apikey="00000000-0000-0000-0000-
000000000000" xmlns="http://xml.agoda.com"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">
    <BookingID>3000961</BookingID>
    <BookingID>3000961</BookingID>
    <BookingID>3000961</BookingID>
    <BookingID>3000961</BookingID>
    <BookingID>3000961</BookingID>
    <BookingID>3000961</BookingID>
    <BookingID>3000961</BookingID>
</BookingDetailsRequestV2>
```

REQUEST PARAMETER

Element	Parent Element	Attribute	Required	Data Type	Example	Description
BookingDetailsRequestV2			Y			
		siteid	Y	integer	123456	
		apikey	Y	string	00000000-0000-0000-0000-000000000000	APIKey used for identification of your access and allowed Countries / Cities / Hotels. The zero (0) as per the example has possible value is A-Z or a-z or 0-9. **Note:** please contact Account Manager for APIKey
BookingID	BookingDetailsRequestV2		Y	integer	3000961	Booking id Max: 1000 Booking IDs, but recommend <=10 for best performance.

Booking Details Response

```xml
<?xml version="1.0" encoding="utf-8"?>
<BookingDetailsResponseV2 status="200" xmlns="http://xml.agoda.com"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">
   <Bookings>
      <Booking>
         <BookingID>3000961</BookingID>
         <Tag>Tag associated with booking</Tag>
         <Status>BookingCharged</Status>
         <Country>Thailand</Country>
         <City>Bangkok</City>
         <Hotel>Amari Boulevard Hotel</Hotel>
         <CheckInDate>2009-04-24</CheckInDate>
         <CheckOutDate>2009-04-26</CheckOutDate>
         <Room>
            <RoomType>Deluxe Room</RoomType>
            <RoomsBooked>2</RoomsBooked>
         </Room>
         <TotalRateUSD rateplan="Retail" ratetype="Sell" exclusive="117.00"
tax="12.00" fees="55.00" inclusive="184.00"/>
         <Payment>
            <PaymentRateInclusive currency="USD">146.68</PaymentRateInclusive>
            <PaymentRateInclusive currency="THB">1200.00</PaymentRateInclusive>
         </Payment>
         <GuestDetails>
            <GuestDetail Primary="true">
               <Title>Mr.</Title>
               <FirstName>Sample</FirstName>
               <LastName>Sample</LastName>
               <CountryOfPassport>United Kingdom</CountryOfPassport>
            </GuestDetail>
         </GuestDetails>

   <SelfServiceURL>http://www.agoda.com/mybooking/customerrequest.aspx?NDE0NTIxNQequA
LequAL-OaE2cSMqQs0equAL</SelfServiceURL>
      </Booking>
   </Bookings>
</BookingDetailsResponseV2>
```

RESPONSE PARAMETER (CORRECT CASE)

Element	Parent Element	Attribute	Required	Data Type	Example	Description
BookingDetailsResponseV2			Y			
		status	Y	string	200	Details are on Response Codes Part (Appendix)
Bookings	BookingDetailsResponseV2		N			
Booking	Bookings		Y			
BookingID	Booking		Y	integer	3000961	
Tag	Booking		Y	string	Tag associated with booking	
Status	Booking		Y	string	Booking Charged	Possible values for status field are • BookingReceived • BookingCharged • BookingConfirmed • Departed • BookingRejected • BookingCancelled • BookingCancelledByCustomer • BookingTest • TechnicalError
Country	Booking		Y	string	Thailand	
City	Booking		Y	string	Bangkok	

Hotel	Booking		Y	string	Amari Boulevard Hotel	
CheckInDate	Booking		Y	date	2009-04-24	
CheckOutDate	Booking		Y	date	2009-04-26	
Room	Booking		Y			
RoomType	Room		Y	string	Deluxe Room	
RoomsBooked	Room		Y	integer	2	Number of rooms booked
TotalRateUSD	Booking		Y			
		rateplan	Y	string	Retail	Possible values for rateplan field are • Retail • B2B • PCLN • NPCLN • AO
		ratetype	Y	string	Sell	Possible values for ratetype field are • Sell • B2B • Net
		exclusive	Y	decimal	117.00	Total room rate in USD
		tax	Y	decimal	12.00	Total room rate in USD

		fees	Y	decimal	55.00	Total room rate in USD
		inclusive	Y	decimal	184.00	Total room rate in USD
Payment	Booking		N			**Note**: System will use requested currency if we can't charge with the requested currency. USD will be charged.
PaymentRateInclusive	Payment		Y	decimal	146.68	Payment amount. It's possible to be paid in different currency
		currency	Y	string	USD	Details are on Currency Part (Appendix)
GuestDetails	Booking		Y			
GuestDetail	GuestDetails	Primary	Y	boolean	true	The first guest will be considered as primary guest
Title	GuestDetail		Y	string	Mr.	Guest Title. Possible values are: • Mr. • Ms. • Mrs. • Dr. **Note:** This can be blank if don't indicate
FirstName	GuestDetail		Y	string	Sample	Guest FirstName
LastName	GuestDetail		Y	string	Sample	Guest LastName
CountryOfPassport	GuestDetail		Y	string	United Kingdom	Note, outputs country name. Details are in Country section of Appendix document.

SelfServiceURL	Booking		Y	string	http://www.agoda.com/mybooking/customerrequest.aspx?NDE0NTIxNQequALequAL-OaE2cSMqQs0equAL	This link will be shown as customers' language.

RESPONSE SAMPLE (ERROR CASE)

```xml
<?xml version="1.0" encoding="utf-8"?>
<BookingDetailsResponsev2 status="401" xmlns="http://xml.agoda.com"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">
   <ErrorMessages>
      <ErrorMessage id="909" subid="101">Invalid User ID</ErrorMessage>
   </ErrorMessages>
</BookingDetailsResponsev2>
```

Please refer to Appendix document for full list of error codes.

RESPONSE PARAMETER (ERROR CASE)

Element	Parent Element	Attribute	Required	Data Type	Example	Description
BookingDetailsResponsev2			Y			
		status	Y	string	401	Details are on Response Codes Part (Appendix)
ErrorMessages	BookingDetailsResponsev2		N			
ErrorMessage	ErrorMessages		Y	string	Invalid User ID	Details are on Response Body Part (Appendix)
		id	Y	string	909	Details are on Response Body Part (Appendix)
		subid	N	string	101	Details are on Response Body Part (Appendix)