# Abu Zaid Khan

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### **EDUCATION**

#### **DREXEL UNIVERSITY**

#### BACHELOR OF SCIENCE

Major: Integrated Studies Minor: Computer Science, and, Human-Computer Interaction Expected June 2024 | Philadelphia, PA

### **SKILLS**

#### Languages

- JavaScript/TypeScript HTML5
- •CSS •Python •Java •C •C++

#### Frameworks

- ReactJS Node D3.js jQuery
- •Bootstrap •Vue.is •Jest

#### **Dev Tools**

- •Git •Docker •Firebase •AWS
- •WordPress •Pendo
- Google Analytics Facebook Ads Manager

#### **Design Tools**

- •Figma •AdobeXD •Sketch
- Illustrator Photoshop After Effects

#### Managerial Tools

- •Salesforce •Trello •Confluence
- Jira Trello Notion ZenDesk

#### Soft Skills

• Creativity • Organization • Customer service • Communication • Design knowledge

### LINKS

Github:// **Ninja-Abu** LinkedIn:// **abuzaidkhan** Portfolio:// azkhan.me

#### **EXPERIENCE**

#### **LUCET** | FRONTEND DEV & UI/UX RESEARCHER September 2021 – April 2022 | Philadelphia, PA

- Engineered dashboards and data tools with JavaScript, React, D3.js, and Pendo, analyzing **1M+ user journeys** for data-driven development.
- Onboarded 4 major clients, achieving a **90% adoption rate** of new features for **18,000+ users.**
- Revised 190+ guides using JavaScript, React, and Chrome Dev Tools boosting onboarding completion rates by 42%.
- Created a Salesforce-powered chatbot and partnered with an animation studio for tutorial videos, leading to a **70% decrease in support tickets**.

#### **LUCET** | FRONTEND DEV - CUSTOMER SUCCESS September 2020 - April 2021 | Philadelphia, PA

- Crafted 120+ interactive onboarding guides using HTML5, CSS3, JavaScript and Pendo, elevating user engagement by 80%.
- Championed the integration of 150+ SaaS clients, boosting product adoption by 25%.
- Built **20+ data abstraction tools** with JavaScript, D3.js, and ReactJS, enabling trend analysis and informed customer retention strategies.
- Upheld accessibility best practices and enhanced React quality with Jest, leading to a 40% decrease in reported user issues.

## **VAC MOTORSPORT** | WEB DEVELOPER & MARKETING INTERN September 2019 – April 2020 | Philadelphia, PA

- Implemented strategic **SEO techniques** in HTML and JavaScript **boosting** website traffic by 60%.
- Automated Google Analytics reporting with Python, slashing daily analysis time from 1 hour to seconds. Improved efficiency for the sales team.
- Integrated Inuit QuickBooks and Nexternal e-Commerce on ReactJS, reducing weekly accounting time by over 15 hours.
- Optimized product inventory: photographed, edited, and added meta tags to 3000+ SKUs, enhancing visual appeal and organizational efficiency.

### **PROJECTS**

## **HYGIA** | PHILLY CODEFEST 2022 WINNER April 2022 | Philadelphia, PA

- Leveraged React Native and Firebase for user-centric design, integrating web scraping, random forest classification, and sentiment analysis for positive health news.
- Utilized technologies such as Fast-API, Docker, and PostgreSQL for seamless deployment and robust back-end functionality.

## **DIGITAL PATHOLOGY** | SINUSITIS SEVERITY CLASSIFICATION September 2022 - March 2023 | Philadelphia, PA

- Developed a web app utilizing ElectronJS and React for seamless user interaction and responsive design.
- Implemented Felzenszwalb, Quickshift, and SLIC, to enhance image processing and identify relevant regions of interest.

## **FOCUS PRINT SOLUTIONS** | FREELANCE GRAPHIC DESIGNER April 2015 - Present | Indore, India

• Designed graphics using Photoshop, Illustrator, After Effects, XD, CorelDRAW, Figma, and more for diverse clients and media outlets.