



Ismail Bardach

Full Stack Web Developer


Passionate about building user-friendly and responsive web applications. My background in business management and leadership has instilled in me a strategic perspective, allowing me to approach web development projects with an understanding of the broader business goals. This allows me to leverage my technical skills and problem-solving abilities to create solutions that not only deliver exceptional customer experiences but also align with the overall business objectives.


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 <https://github.com/Ninja-Jutsu>

 Singapore PR

TECHNICAL KNOWLEDGE

HTML5

CSS3

JavaScript

TypeScript

ReactJS

NextJS

NodeJS

Design Patterns

Git

GitHub Actions

MySQL

AWS

Tailwind CSS

Webpack

MongoDB

Algorithm

NPM

SOFT SKILLS

Communication

Problem-solving

Adaptability

Collaboration

Time Management

Creativity

Strategic Thinking

Resilience

PROJECTS

BOOK-IT

GitHub: <https://github.com/Ninja-Jutsu/Book-it> Live Preview: <https://book-it-iota.vercel.app/>

Description: A renting service app that allows users to rent or create and monitor their rentals

Key Achievements:

- **Backend:** Architected and built secure, scalable RESTful APIs (**Node.js, Express, PostgreSQL**)
- **Frontend:** Designed and implemented a user-friendly interface using React.js. (**React, Tailwind**)
- **Search Functionality:** Implemented efficient search capabilities by category and property name. (**JavaScript, Next.js**)
- **Performance Optimization:** Leveraged Next.js' SSR to enhance website speed. (**Next.js**)
- **Authentication:** Integrated Clerk for secure Google and GitHub authentication and authorization. (**ClerkAuth, Middleware**)
- **Payments:** Enabled secure transactions by integrating Stripe as a payment gateway. (**Stripe**)

TRACE-IT:

GitHub: <https://github.com/Ninja-Jutsu/trace-it-v2> Live Preview: <https://trace-it-v2.vercel.app/>

Description: An issue tracking app that allows teams to report and track project developments

Key Achievements:

- **Full-Stack Architecture:** Designed and implemented both the backend and frontend components. (**Node.js, Next.js**)
- **Data Storage:** Utilized MySQL on PlanetScale for efficient and scalable data storage. (**MySQL**)
- **Search Functionality:** Implemented efficient search capabilities by issue status and creation date. (**JavaScript, React**)
- **Performance Optimization:** Leveraged Next.js' (SSR) to enhance website speed and user experience. (**Next.js**)
- **Authentication:** Integrated NextAuth for secure Google and GitHub authentication and authorization.
- **Data Management:** Implemented filtering, sorting, and pagination features for all resources.

HIRED:

GitHub: <https://github.com/Ninja-Jutsu/hired> Live Preview: <https://hired-rho.vercel.app/>

Description: A job-hunting app that allows users to monitor job applications and schedule interviews

Key Achievements:

- **Full-Stack Architecture:** Designed and implemented both the backend and frontend components. (**Node.js, Next.js**)
- **Performance Optimization:** Leveraged Next.js' SSR to enhance website speed. (**Next.js**)
- **Search Functionality:** Implemented efficient search capabilities by job status and name. (**JavaScript, React**)
- **Data Visualization:** Added charts for a global visualization of job hunting progress. (**JavaScript, React**)
- **Data Storage:** Utilized MySQL on PlanetScale for efficient and scalable data storage. (**MySQL**)

WORK EXPERIENCE

Freelance Web Developer (Aug 23 – today)

Achievements:

- Successfully completed 10+ freelance web development projects, delivering high-quality, functional websites and applications on time and within budget.
- Received positive client feedback with an average satisfaction rating of 4.8 out of 5 stars.
- Facilitated seamless communication with diverse stakeholders through fluency in multiple languages, enabling effective collaboration.

IT Support Specialist & Team Lead (Jun 21 – Aug 23)

Decathlon Pte Ltd (Singapore)

Achievements:

- Led and mentored a team of 8, fostering their professional growth and maintaining high team morale.
- Collaborated with the operations team to manage and maintain all store IT equipment, providing timely and effective support to colleagues.
- Developed in-depth expertise in company-specific applications and systems, becoming the go-to IT resource for the store.
- Utilized analytical skills to identify areas for improvement and implement IT solutions that enhanced operational efficiency and customer satisfaction, such as store products requesting tools, which helped reduce the friction between the Offer & Supply team and the store managers.

Web Support Specialist (Oct 18 – May 21)

Educastream (France)

Achievements:

- Leveraged my web development knowledge to identify and resolve website performance issues, improving overall user experience and boosting conversion rates for the company's professional landing page by 12%.
- Resolved complex technical issues for clients and employees, significantly reducing customer support ticket resolution time by half.
- Participated in refining the company's CRM system, implementing automation and workflows to streamline processes such as account management, order processing, and customer inquiries, leading to a 95% first-contact resolution rate.
- Contributed to enhancing the CRM system's transaction management capabilities, ensuring data accuracy and reducing manual errors during order processing, resulting in a 99% error-free rate.

IT Service Officer (Jan - Oct 18)

SFR Pte Ltd (France)

Achievements:

- Demonstrated exceptional problem-solving skills by effectively resolving customer equipment issues through a deep understanding of setup procedures and Internet server systems.
- Achieved consistent high performance by maintaining the rank of Best Performing Employee for three consecutive months and an average customer satisfaction rating of 95% for five consecutive months.
- Multilingual ability enabled me to support a larger customer pool: France, the Middle East and English-speaking countries, compared to other colleagues

EDUCATION

Master in Neuro-cognition and Population Health (Sep 16 - Jun 18)

University of Ibn Tofail, Kenitra, Morocco

Bachelor Degree in Science (Sep 12 - Jun 16)

University of Ibn Tofail, Kenitra, Morocco

LANGUAGES

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|---------|---|---|---|---|---|
| Arabic | ● | ● | ● | ● | ● |
| English | ● | ● | ● | ● | ○ |
| French | ● | ● | ● | ● | ○ |