



Service

FINAL PRESENTATION

The Scrumbags Team

Anthony Ciminello

Nicholas Petty

Raquel Rosa

Gavin Wolf



AGENDA

- What is Service?
- Who are we?
- How did we do it?
- Does it work?
- What's left to do?

Service

- Report and monitor issues in need of repair
- Open platform – anyone can view and create service requests
- Verified property managers
- Moderation via Service administrators



PROGRESS REPORT

- ② Create/log in with an account
- ② User, admin roles
- ② Newsfeed of service requests
- ② Improved user interface
- ② Professional style/branding



THE SCRUMBAGS

Tony

- Scrum master
- Designer

Nick

- Product owner
- Documentation
- Testing

Raquel

- System architect
- Tools specialist

Gavin

- Developer
- T-shirt maker



TECHNOLOGY STACK



- Templates?
- BPM ↔ Web Project?
- Rebuild
- MySQL Workbench



- Best software ever
- Scrum
- Collaboration



- Kanban
- Layout
- vs. Jira



- Not just code
- File sharing



- Learning curve
- Result



- Manual
- Excel
- Limitations



LIVE DEMO



Accounts

- Creation
- Login
- Administration



Service requests

- View
- Create
- Manage



Interface

- Modified templates
- Design
- Layout



NEXT STEPS

Property managers

- Validation
- Responding

Administration

- Automation
- Workflows

Platform

- Hosting
- Development system



THANKS

Any questions?