

#### **Database Services Offering**

Year 2015 Version Draft







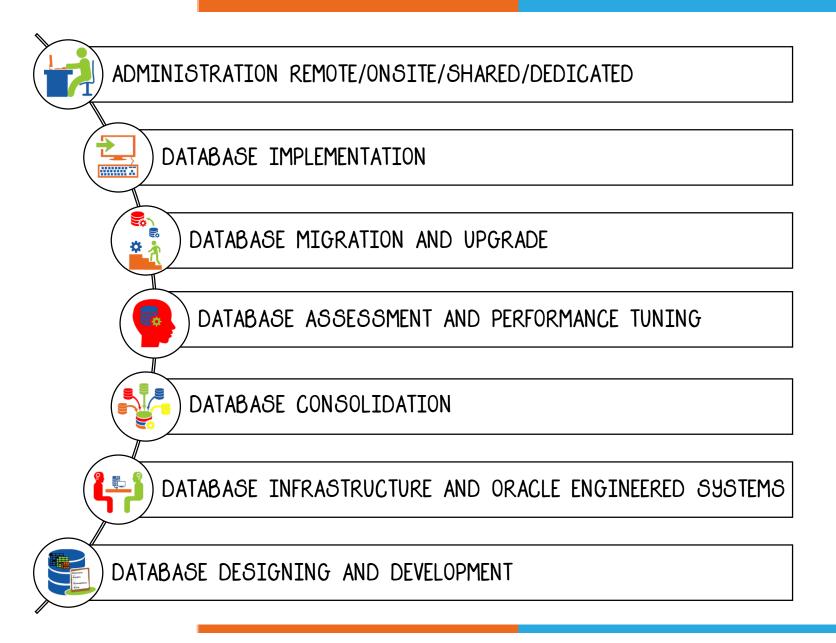












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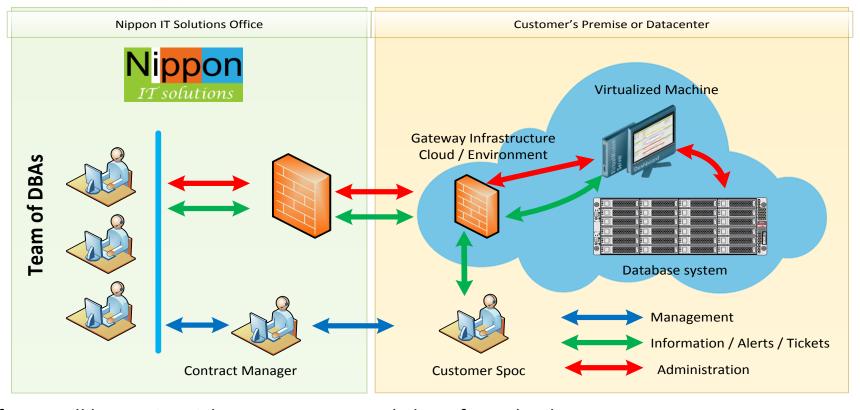
# Why DBA services from Nippon ITS?



- Round the clock DBA Availability
- Single point of contact for each shift.
- Experience and Expertise of team of DBAs at cost of 1
- Providing daily / weekly reports of database issues
- Solution for different Database Product under one roof.
- Industry Experience / Certified DBAs
- Strictly follows customer's security guidelines
- We maintain confidentiality of Customer data.
- Suggesting how can we get more out of existing infrastructure.



# Methodology – DBA Services



- Team of DBA will be getting tickets or requests and alerts from database systems.
- DBA will login to database environment using VPN service of client or infrastructure provider.
- DBA will access database system using virtual machine / Jump hosts in environment.
- All Required Approvals will be requested by Contract management team and approved by customer SPOC.



## **Database Administration**

- Remote DBA From Nippon ITS locations
  - Dedicated Services Dedicated Team of DBA Assigned
  - Shared Services A team of DBA maintaining Multiple Client Database.
- Onsite DBA At Client Side Dedicated DBA
- On Demand Vacation DBA For existing customers if they need project based ramp up or when their primary DBA is on Vacation.
- **Staffing Services** Provide DBA as Contract to Hire.

#### Why Remote DBA?

- Saving in Infrastructure cost ,Recruitment , Training cost and payroll costs
- Multiple Shift resources taken care by us.
- SME available for inability of frontline DBAs
- Multiple platforms support.
- Multiple Products Support

#### Why Dedicated DBA?

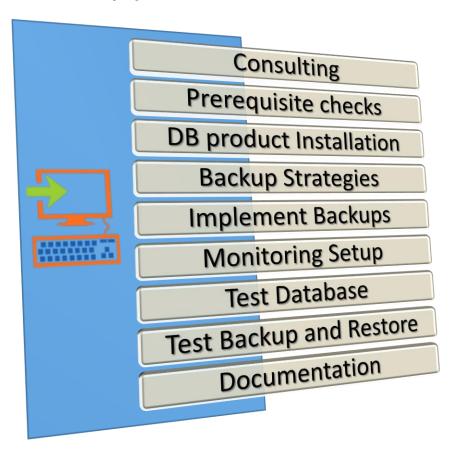
- Complex Projects or Development Setups
- High availability Requirements
- Walking support required by Client teams
- Unstable Environments
- Heterogeneous Environments
- Initial Implementation.
- One Dedicated DBA at onsite as point of contact.





# Implementation

#### Our Approach





#### Implementation Capabilities

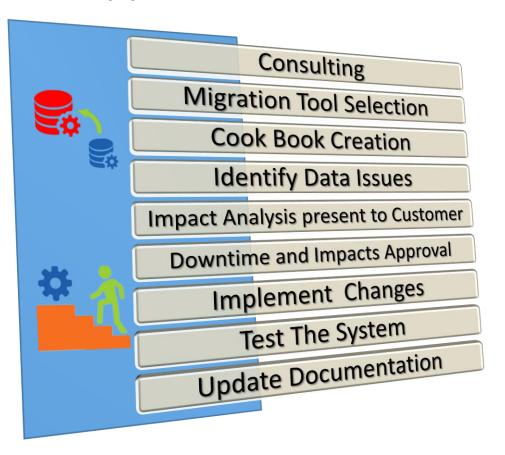
- Basic Database Implementation.
- Heterogeneous connected Database systems.
- Golden Gate Setup for heterogeneous Environment for different Database products
- Physical or logical Standby Database system for oracle database.
- Real Application Clusters for Oracle Database.
- Clustered MYSQL Database implementation.
- Microsoft SQL Server Failover Database Implementation.
- Database As Services Implementation using Oracle Engineered system and Oracle Enterprise Manager 12c



# Migration and Upgrade



#### Our Approach



#### Capabilities

- Database version Upgrade
  - Oracle 9i to 12c
  - MySQL 5.x
  - Microsoft SQL Server 2000 to 2014
- Oracle Applications Upgrade
- Migrating environments to high-availability environments
- Migrating database to EXADATA
- Oracle Applications version Upgrades
- Zero downtime upgrades and Migration.



### Database Assessment

#### Our Approach



#### Why Database Assessment



- Installation using Default configuration
- Old backup Strategy
- Unused users in application database making it vulnerable.
- Change in Security Policies
- Evaluation of Stability of Databases

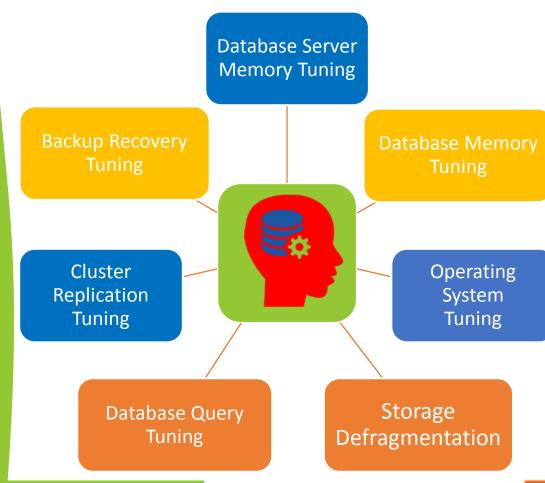
#### Capability

- All versions of databases for Oracle / MYSQL / MSSQL
- Engineered Systems.
- Traditional Infrastructure.



## **Database Performance Tuning**

**Our Capability** 



Do I need Performance tuning?

- Is your Application Users are raising requests for timeouts?
- Is your batch processes takes longer than usual.
- Have you upgraded your Database?
- Have you added more users and more functionalities on applications?
- Have you consolidated Schemas of different applications?

If answer to all these questions is YES. You need Performance Tuning Services.



# Database Consolidation – Business Drivers

 Bound to have better service levels due to Standardized infrastructure • Higher up time

during patching

Higher Service Levels

Cost

Reduction

• Faster aligning business need.

Faster provisioning

• Faster / Automatic scale up and scale down

Increased agility

Reduced Complexity

- Less servers
- less Capital investment
- Less Server Operations cost
- Savings on Power
- Environment friendly

- Faster upgrades
- Standardizing the Database operating systems.
- Easy Manageability of Database infrastructure



# Database Consolidation – Our Approach

- What is objective of consolidation
- Probability of successful consolidation
- What is the present Infrastructure
- What is present SLA?
- What is present support cost?

Present infrastructure Detail study

- Specific requirements of certain application if any
- Security setup for this infrastructure

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Monitor the database growth

 Optimize storage and CPU utilization on basis of real usage.

Monitor security Breech

Create Seed database for adding new database groups. Database Grouping.Security requirements.

- Server requirements
- ⊗ Storage requirements.

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Tool for DaaS for faster implementation and better support.



Manage

- **⊘** Implementing Storage and infrastructure
- Group Database and create Seed Database for each.
- © Provision databases as per application needs
- Migration of the Databases

- Setup monitoring tools.
- Test the load and fine tuning of the Database Infrastructure.
- Performance monitor and changes as per requirements



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# Database Consolidation – Our Capability



# Cloud Implementation

- Implementation and Support of database on Cloud products
- MS SQL server on Azure
- Oracle Database Cloud solutions
- Database on AWS Cloud

#### **DBaaS**

- Consolidation of multiple database server to one Engineered Database Infrastructure.
- Faster Provisioning of database
- Efficient and controlled Self service Database provisioning.

# Schema Consolidation

- Schema consolidation
  Fitment Analysis
- Performance and Database Parameter changes to suit consolidated schema
- Schema Migrations and Consolidation Planning.

# **Database Consolidation**

- Consolidation using Oracle Database 12c
- Consolidation of databases on Microsoft SQL Server



### Database Infrastructure



#### Hardware



#### **Virtualization**



















EMC<sup>2</sup>









- Design Database Infrastructure
- Procurement Consulting.
- Implementation at site
- Database on Cloud server Implementation and Support
- Virtualization Design and Implementation and support.
- Operating System Installations of Windows / Linux .





# **Oracle Engineered Systems**





#### **Consulting**

- Engineered system Fitment
- Feasibility Study
- Implementation Plans and Roadmaps.

# Installation & Configuration

- High Availability
- Exadata Machine Configuration
- Backup strategy Implementation

#### **Migration Services**

- Migration Process and Documentation
- Non Oracle / oracle to Exadata Migration
- Oracle EBS on Exadata

# Tuning & Value Add Services

- Database as a service implementation
- Zero downtime migration using Golden Gate
- Database and application performance tuning after implementation





# Database Designing and Development









