# Skin care center

### 1. Online Product Purchase and Pharmacy Management / order management

#### **CRUD:**

- Create: Customers can add products to their cart and place orders.
- **Read:** View the list of available products, product details, and past orders.
- **Update:** Modify cart items (e.g., change quantity or remove items).
- **Delete:** Cancel orders or remove items from the cart.

### **Additional Features:**

- **Search Filter:** Filter products by category (e.g., creams, medicines), price, and ratings.
- Auto-Generated Emails: Send order confirmation and shipping updates to customers.

## 2. Booking management

### **CRUD:**

- **Create:** Book a new appointment with a treatments or doctor.
- **Read:** View upcoming and past appointments with details.
- Update: Reschedule or modify appointment details.
- **Delete:** Cancel appointments.

### **Additional Features:**

- **OTP:** Verify appointments with an OTP sent to the customer's mobile or email.
- Auto-Generated Emails: Send appointment confirmations and reminders.

# 3. user management

### **CRUD:**

- Create: Create a customer profile with contact information and preferences.
- **Read:** View personal profiles, treatment history, and purchase records.
- **Update:** Update profile details (e.g., skin type, contact info).
- **Delete:** Remove the account or request account deletion.

### **Additional Features:**

- **Search Filter:** Search past treatments or product purchases by date or type.
- **Graphs/Charts:** Show treatment history and spending trends over time.

### 4. employee management

#### 1. **CRUD**:

- Add new staff profiles:
  - Fields: Name, Designation, Profile Picture, Contact Info, Specialization/Role.
- Include a search filter for blogs (search by title, tags, or author) and pdf generator.

### 5. customer affair management

#### **CRUD Operations:**

#### 1. Create:

- Add new feedback or reviews:
  - Fields: Product/Service Name, Star Rating, Comments, Customer Name (optional), Submission Date.
  - Contact us
- Include average rating calculation for each product or service.
- Add a **flagging system** for users to report inappropriate reviews.

# 6. Payment management

**Create:** Add a new payment record for a purchase or service.

- **Read:** View payment histories, invoices, and billing records for customers.
- **Update:** Adjust payment details, apply discounts, or process refunds.
- **Delete:** Remove incorrect or duplicate payment entries.

Handle payments for treatments, consultations, and product purchases.

Offer multiple payment options, including cash, card, online payments, and EMIs.

Generate invoices and manage refunds or discounts as needed.

### 7. inventory management

### **CRUD:**

- Create: Add new products to the inventory (e.g., creams, medicines, skincare tools).
- **Read:** View a list of available products, categories, and details like price, description, and stock levels.
  - **Update:** Edit product details (e.g., price, description, stock quantity).

• **Delete:** Remove discontinued or expired products from the inventory.

Add blogs and post

### **Additional Features:**

- **Graphs/Charts:** Provide visual insights into sales trends, popular treatments, and customer demographics.
- Search Filter:
- 8. package management