

# Rajitha Algama

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#### **ABOUT ME**

Master of Business Administration (MBA) | BSc (Hons) in Management Information Systems | ISTQB Certified Tester (CTFL) | Test Automation enthusiastic.

#### **WORK EXPERIENCE**

## Associate QA Lead | Senior QA Engineer | Software QA Engineer

Mobitel (Pvt) Ltd - Telecommunication, Mobile Money & Digital Wallet Domain [06/03/2018 - Current]

City: Colombo Country: Sri Lanka

- · Experience in API testing via Postman, Soap UI.
- · Experience in Azure DevOps with agile projects.
- · Support QA team by handling defect triage meetings.
- · Experience in working with defect management tools like HP ALM (Application Life Cycle Management), HP Quality Center (QC), JIRA.
- Experience in create a list of milestones and checkpoints and set validation criteria's to check the quality on timely basis.
- · Experience in defining processes for test plan and several phases of testing cycle.
- · Support to ensuring all development tasks meet quality criteria through test planning, test execution, quality assurance and issue tracking.
- · Setting up goals and objectives for Junior QA Engineers.
- · Experience in prepare Test Scope , Test Execution.
- · Experience in Mobile Application testing & support Automation team to automate mobile application via Appium Studio.
- · Experience in troubleshooting quality issues and modifying test procedures.
- · Review test cases & provide necessary modification to achieve QA Scope.
- · Support performance testing team by providing necessary test data to conduct testing via JMeter.

#### **Software QA Engineer**

Lanka Solution (Pvt) Ltd | client - Mobitel (Pvt) Ltd [31/01/2017 - 19/02/2018]

City: Colombo Country: Sri Lanka

- · Experience in working with defect management tools (JIRA).
- · Experience in create Test Cases, Test Execution & Test reports.
- · Experience in Prepare defect reports.
- · Experience in API testing via Postman.
- · Support Test Automation team for automating Web application via Selenium Framework.
- · Experience in Mobile Application testing.

## **Software QA Engineer**

Inova IT Systems (Pvt) Ltd | client - Dialog Axiata PLC [ 08/08/2016 - 17/02/2017 ]

City: Colombo

#### Country: Sri Lanka

- · Experience in working with defect management tools (HP QC).
- · Experience in create Test Cases, Test Execution & Test reports.
- · Experience in Prepare defect reports.
- · Experience in API testing via Postman.

#### **QA Engineer | Associate QA Engineer**

Virtusa (Pvt) Ltd [ 15/03/2015 - 17/08/2016 ]

City: Colombo Country: Sri Lanka

- · Experience in working with defect management tools (JIRA).
- · Experience in create Test Cases, Test Execution & Test reports.

#### **EDUCATION AND TRAINING**

## **Master of Business Administration (MBA)**

university of kelaniya [ 20/10/2020 - 30/12/2022 ]

Address: Faculty of Graduate Studies University of Kelaniya, 11600 Kelaniya (Sri Lanka)

Website: https://fgs.kln.ac.lk

**Research:** One of the notable accomplishments during my MBA journey was the successful completion of a research project. My research focused on the "Factors influencing consumers' intentions to adopt digital wallets in Sri Lanka". This research allowed me to delve deep into the realm of digital payments and consumer behavior within the local context.

## BSc (Hons) In Management Information Systems | Second Class Honors, Grade 1

University College Dublin [ 01/01/2011 - 15/07/2015 ]

Address: University College Dublin Belfield, 4 Dublin (Ireland)

Website: <a href="https://www.ucd.ie">https://www.ucd.ie</a>

#### **ISTQB Certified Tester | CT-FL**

Sri Lanka Software Testing Board [29/01/2023]

**Website:** <a href="https://www.sl-stb.org/index.html">https://www.sl-stb.org/index.html</a>

#### **LANGUAGE SKILLS**

Mother tongue(s): Sinhala

Other language(s):

## **English**

**LISTENING C2 READING C2 WRITING C2** 

**SPOKEN PRODUCTION C2 SPOKEN INTERACTION C2** 

#### **DIGITAL SKILLS**

Jira Issue and Project Tracking Software / Performance Testing Jmeter / Processi ALM (Application Lifecycle Management) / HP Quality Center (Quality Management) / SOAP UI5 / postman / Oracle SQLDeveloper / My-SQL / selenium / APPIUM / AZURE DEVOPS

Tech - JAVA | Oracle SQL | SOAP UI | Postman | ALM

#### **PROJECTS**

#### **FinX Digital Wallet Application**

Digital Wallet is a mobile application solution where customers can deposit money, loan repayments, make credit card payments using banking features etc. Customer can save biller accounts easily for make payments in future. mCash, Bank Accounts, Credit or Debit cards available as funding source for the digital wallet. Customer can use QR payment option along with this Digital wallet where he/she can scan any QR code and proceed payments.

#### Railway Ticketing System | Mobitel with Sri Lanka Railway Department

A Web based application provided to Sri Lanka Railway Department. User can reserve train tickets upon customer request via mobile phone or counter visit. Reserved seat details ticket, class and compartment details display in the printed ticket. User can request for refunds by upon entering customer national identity card (NIC). NIC is the unique key to identify each customer. Monthly and annually reports can be generated via same web portal but only admins can request for refunds and user levels are based on the designation.

Tech - Oracle SQL | SOAP UI | Postman | ALM

#### Lanka QR integration | mCash Mobile Application

mCash is a mobile application use for proceeding payments using mCash as a mobile money. QR integration option allows customer to scan any public QR in the country and proceed payments via mCash. Customer can top up mCash wallet via bank accounts (Just Pay option). QR code generating web portal developed with same project to generate dealer, retailer, and merchant QR code which belongs to Mobitel.

Tech - Oracle SQL | QC | JIRA | Appium Studio

## Institute & Utility Integration | mCash Web & Mobile Application

Financial institutes & Utility companies (Ceylon electricity board, Water Board, Telecommunication companies, Banks and other financial institutes) who register with Mobitel mCash can accept their payments via mCash. Therefore, Mobitel Customers can use mCash to proceed their payments easily with either mCash Mobile Application or mCash Web application given to the Mobitel Branches.

Tech - Oracle SQL | Bugzilla | JAVA

#### Pay TV Project | Duo Software (Pvt) Ltd

The Project Tested by Virtusa QA Team. Pay TV is a system which comes with the satellite TV Box. User can purchase channels, upgrade packages, or use it as a pre-paid package option. Separate report portal available to see the subscription details with the given unique account number for each customer.

Tech - My SQL | JIRA |

#### Megatrone | Order Management System - Dialog Axiata PLC

Order management system developed for selling smart devices. The system given to retailer shops as a Web Based application & user can order items upon customer requests. Discount voucher options available by scanning the bar code in the system. Monthly reports can be generated to see the analytics for top management.

Tech - Toad for SQL Server | HP QC |

#### **TEACHING INTEREST**

Software Quality Assurance, Project Management, Business Analysis, E-Commerce, Digitalization