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Presently, globalization has led to an increase in competition in the business world. The fact that we are living in a knowledge-based economy is the force that is driving the HRM department towards exploiting the knowledge of the workforce (Williams and Lee, 2016). All levels of the workforce have their share of knowledge workers. The present economy requires the human resource department to focus on knowledge management and development. Teams are groups of people possessing a set of complementary skills that is needed to complete a given job in an organization. Every team member should be responsible for the 1 outcome of the project and should collaborate with other team members to ensure that organizational goals are achieved (Kianto et al., 2014). On the other hand, communities of practice is 2 formed by people who are willing to learn together. For example, it can be created 3 by pupils of a given school in need of learning more on 4 a given topic. Possibly, the communities of practice can be a group of nurses who are willing to expand their knowledge in a given area 5 of study. The group consist 6 of people who want to gain new knowledge 7 and skills which they lacked before and could help in their career development. The group 8 members help each other to go through the process of learning successful (Donate and Sánchez de Pablo, 2015). The third area of study in this paper is knowledge management. The concept of knowledge management helps in capturing, distributing, and making use of knowledge in an organization. For the organization 9 to realize the important 10 of information relating to its assets, it needs an integrated system where all data coming from various sources can be captured, evaluated and shared by all the stakeholders, a process known as knowledge management (Williams and Lee, 2016). The last role which must be taken seriously by the HR manager to overcome challenges that could arise due to technology and monotony is workplace design. Work design or simple task design helps in arranging workplace in a way that makes the employees to achieve 11 full satisfaction 12 with what they are doing. Non-monetary rewards can be used to motivate workers to realize their full potential. This paper will discuss and criticize the implications of shift 13 towards knowledge economy for human resources development with primary focus on teams, communities of practice, knowledge management, and workplace

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^{2} [is \rightarrow are]
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Unoriginal text: 8 words multichannelmerchant.com/blog/using-dor-board-h...

³ Passive voice

⁴ Possibly confused preposition

⁵ Repetitive word: *given*

⁶ [consist → consists]

⁷ Repetitive word: *knowledge*

⁸ Repetitive word: *group*

⁹ Repetitive word: *organization*

¹⁰ Overused word: *important*

¹¹ [to achieve → achieve]

 $^{^{12}}$ [full satisfaction \rightarrow satisfaction]

^{13 [}a shift or the shift]

design.

Knowledge 14 economy is more concerned with intellectual 15 development of teams as carried out by the HR manager to have the right people in the organization working as per the organizational culture. It does well base on the fact that when teams in the work place 16 come together, provides a platform for organizing work, prompting 17 professional development and creating networks for knowledge. As such, teams working in such environments can feel the encouragement to become self-directed learners. On the other hand, the human resource management 18 saves time and money on following up with progress. Therefore, working environments should be in a position to encourage employees how to become self-directed learners who can make informed decisions (Lyons, Ng and Schweitzer, 2014). The role of the HR in the development of a knowledge-based economy helps to give the teams power to solve critical issues.

More often, organizations come face-to-face with challenges that require the expertise of human knowledge. At this point, the HRD can take advantage of the teams and help them work together towards processing systems and delivering results. Putting knowledge-based individuals in teams 19 also helps 20 to encourage competition for the talented individuals 21. The shift of power from the organization to teams 22 provides an opportunity for knowledge workers to determine the ways that are workable for them (Menkhoff, Wah 23 and Loh, 2004). However, in the public sectors, this is quite challenging because they are focused on traditional system and information management.

Modern day organizations are emphasizing the importance of having strong teams made up of knowledge-based individuals as opposed to having specialized job roles. Therefore, during recruitment of teams, it is important to look into factors such as talents and those who allow jobs to develop around them. The recruitment 24 process should focus on the individual as opposed to the roles. However, this does not imply that that hiring process should be easy. Rather, when looking for knowledge, the selection process should put into consideration the potential of the recruits. Another important point is the need for the HRD to consider the needs of the individuals before putting them into

- 14 [Knowledge \rightarrow The knowledge]
- ¹⁵ [**the** intellectual]
- ¹⁶ Possibly miswritten word: work place
- ¹⁷ Possibly confused word: prompting
- Unoriginal text: 8 words hndassignments.co.uk/solution/unit-22-human-reso...

- ¹⁹ Repetitive word: *teams*
- ²⁰ Repetitive word: *helps*
- ²¹ Repetitive word: *individuals*
- 22 Repetitive word: teams
- ²³ [Wah,]
- ²⁴ Repetitive word: recruitment

a team. A team should comprise of people who are willing to perform the required tasks (Jackson, Schuler and Jiang, 2014). Otherwise, overlooking the recruit's needs will create a situation where members are not willing to share their knowledge with the rest.

As stated earlier, during teamwork the most important thing is to make the staff understand the wider context in which their work entails. Through communication, the HRD can relay what the organization expects of the team members. The wider 25 the involvement of the teams implies that the HRD should create broader and effective 26 communication channels. The HRD department should strive to create a flow of information and synergies that open doors for a new solution. On the other hand, members of the team should work towards creativity and problem-solving.

The need for knowledge management stems from the fact that organizations need to survive in today's dynamic business environment. Most organizations are working towards increasing their competitive edge amidst globalization effects as well as the aging workforce. A closer look at today's management, the management process requires utmost 27 focus. Presently, most organizations are considering the importance of competing using knowledge. Consumer preferences for product and services are increasingly becoming complex. Therefore, it is important to exploit what the workforce understands the market.

Also, it is important to have a life-long learning program in knowledge management. Marketplaces are becoming competitive as more businesses are becoming innovative. As such, the HRD is stepping into down size 28 the staff and create a need to replace informal 29 knowledge with up-to-date 30 methods (Millar, Chen and Waller, 2016). Managing knowledge presents an organization with a primary 31 chance of achieving high human performance, increase savings and provide a competitive advantage. The fact that the market place 32 has become complex and dynamic, knowledge management is paramount.

Organizations are also investing in knowledge management to help in competitive differentiation. Every organization has a sector in which they are competing with the others. As such, knowledge management is crucial when it comes to driving competitive advantage because it

- ²⁵ Repetitive word: wider
- ²⁶ Overused word: *effective*

²⁷ Unusual word pair

- ²⁸ Possibly miswritten word: *down size*
- ²⁹ Unusual word pair
- ³⁰ Unusual word pair
- 31 Unusual word pair
- ³² Possibly miswritten word: *market place*

helps organizations to become innovative. By being competitive through innovation, organizations can differentiate themselves from other competitors (Aklamanu, Degbey 33 and Tarba, 2015). The teams created in an organization can innovate once they are set 34 in knowledge-based groups.

Another importance of knowledge management is globalization. By looking for effective 35 tools of management, organizations are now focusing on effective tools and methods for getting and sharing knowledge. Through this, the organizations 36 can put this knowledge into action working on new ideas that will differentiate their goods and services from the rest. Globalization has created a platform for organizations to exploit their knowledge management across countries. In addition 37, the aging workforce that is no longer productive should create room for fresh minds to share their knowledge on news ideas, innovation and such. Therefore, intellectual capital is essential in creating a competitive edge for business as well as relevance (Jiménez-Jiménez, Martínez-Costa 38 and Sanz-Valle, 2014).

The HRD has to come up with a map that effectively works hand-in-hand with knowledge management. Presently, most strategic management literature shows that focus has shifted from resource investment to knowledge-based investment in an organization. Most propositions center on knowledge which helps an organization to leverage its competitive advantage. Knowledge management by the HRD is an effort that helps and organization 39 to learn and be distinguished from the rest. Sharing of knowledge is a tool that acts as an operational driver of the HRM goals and missions (Hughes and Stephens, 2016). On the other hand, it is important to 40 note that knowledge management is important in managing collective 41 information from the employees.

In today's business, knowledge is the main 42 activity that sheds light on the organizational policies, practice, strategies and guidelines. However, not all everyone in knowledge-based teams is in a position to contribute positively (Menkhoff, Wah 43 and Loh, 2004). Therefore, it is important to analyze different ideas before putting them into practice. There are many parameters that an organization needs to consider before putting ideas into practice. However, in most cases 44

- ³³ [Degbey,]
- ³⁴ Passive voice
- ³⁵ Overused word: *effective*
- ³⁶ Repetitive word: *organizations*
- ³⁷ [In addition → Also]
- 38 [Martínez-Costa,]

- ³⁹ Repetitive word: *organization*
- 40 Unoriginal text: 8 words www.eleapsoftware.com/training-essentials-2017-in...
- ⁴¹ Unusual word pair
- ⁴² Overused word: *main*
- ⁴³ [Wah,]

knowledge management teams have been in a position to propose workable ideas that are <u>effective</u> 45 for organizational goals and strategies.

In order for 46 an organization to create a knowledge management strategy, there has to be a system that captures and transfers internal 47 knowledge as well as best practices. The main 48 focus of knowledge management is to maintain best practices. This 49 includes the knowing that different seasons have different strategies. If something was workable yesterday, it might not work today. Therefore, it is best to look into strategies that work for specific projects. It is important that organizations continue to evaluate their internal procedures to ensure effective 50 business organization (Fay et al., 2014).

The HRD should strive to focus on top management to encourage knowledge economy process. As such, individuals can appreciate cross-boundary learning and sharing. When coming up with knowledge-based teams, it is important to consider the set-up, the funds and the knowledge networks (Kianto et al., 2014). The organizations that have reaped from knowledge management have invested in senior level officers who focus on building full-time knowledge 51 teams. The HRD should understand that there need to be leaders who fully understand both the strategic and operational needs of knowledge management (Inkinen, 2016). Meanwhile, it is important to note that human resource management practices can impact workers attitude.

If the human resource practices are not in favor with the staff objectives, it is not easy to convince them to be creative and innovative. For a favorable working environment, it is best for the human resources department to engage the team members in every aspect of decision making. Otherwise, poor management strategies risk them being committed and loyal. This 52 is important because if the employees are not loyal, then it becomes hard for the employees to engage in knowledge sharing. Moreover, the recruitment process should ensure that HRM selects individuals who share organizational values (Lyons, Ng and Schweitzer, 2014). During downsizing of staff, the HRM management should not overlook retaining those employees who seem to have knowledge that can be tapped 53 for the sake of

- ⁴⁴ [cases,]
- ⁴⁵ Overused word: *effective*
- 46 [In order for \rightarrow For]
- ⁴⁷ Unusual word pair
- ⁴⁸ Overused word: *main*
- ⁴⁹ Unclear antecedent
- ⁵⁰ Overused word: *effective*

⁵¹ Repetitive word: *knowledge*

⁵² Unclear antecedent

organizational goals.

In knowledge management, there is the importance of paying attention to culture. The people and culture are the backbones of successful implementation of knowledge management. The biggest challenge when it comes to managing people in an organization is breaking cultural barriers. For instance, there are instances 54 where people are used 55 to withholding information. The human resource should strive to create a free environment where people can share valuable information about organizational development (Chuang, Jackson and Jiang, 2016). Through training and workshops, people can be put into ease and learn how to open up. The organization can invest in training where the employees can be taught 56 the importance of sharing ideas for their good. There needs to be consistency in pushing the employees towards sharing.

The shift towards knowledge economy is faced 57 with several challenges that must be a factor in before implementing it in a business environment. First, its benefits can only be realized 58 if the company can adapt to the changing environment. The company should be at 59 a position of creating and applying new knowledge on a daily basis. Meaning the HR department must learn new trends in the business environment to continuously develop desirable teams and facilitate communities of practice (McLean and Kuo, 2014).

Secondly, knowledge economy for HRD is faced 60 with the issue of ethics. In most cases, procedures of HRD process in a knowledge economy does not observe business ethics. Knowledge management, building productive teams, and designing an effective 61 workplace should be done on diversity aspect to respect ethical principles. While designing 62 workplace and recruiting teams, the organization must take in account the accepted practices to ensure that everyone is accommodated (Sambrook, 2014).

Lastly, HRD in a knowledge economy cannot be successful without technology and experts. Particularly, the communities of practice that is focused 63 on the process of collective learning can only be possible if there are enough resources to facilitate it. The same case is realized 64 in knowledge management and workplace design. The company which focuses on the knowledge economy for HRD must be ready to spend a lot of resources to make it a reality. Also, the working

⁵³ Passive voice

- ⁵⁴ Repetitive word: *instances*
- ⁵⁵ Passive voice
- ⁵⁶ Passive voice
- ⁵⁷ Passive voice
- ⁵⁸ Passive voice
- ⁵⁹ Possibly confused preposition
- ⁶⁰ Passive voice
- ⁶¹ Overused word: *effective*
- 62 Repetitive word: designing

- ⁶³ Passive voice
- ⁶⁴ Passive voice

environment must have the ability to support team development and innovation (Sambrook, 2014). Therefore, the process is only effective 65 for organizations that are advantaged financially. The ones without well-established HR departments finds it difficult to develop teams and carry out knowledge management and work design process effectively (McLean and Kuo, 2014). Basically, members 66 of the team should work towards creativity and problem-solving which is not covered mostly by knowledge economy for HRD.

In conclusion, Knowledge economy bases on the premises that human beings are able to 67 create ideas through the exploitation of their brains. Initially, organization depended on the production aspect to make profits. As such, most companies focus was on the information systems. However, as time went on, globalization lead to the need of being more creative to sustain a competitive edge. Presently, most companies are keen on creating teams that are rich in knowledge regarding creativity and knowledge. The idea is good as it develops whole 68 round employees, but it drains companies financially. The company would need experts as well as a wellestablished HR department to carry out the process. In addition 69, the operations of HRD process in a knowledge economy should focus on ethical principles to avoid violation of the law and locking some groups out. It is understandable that each business is unique and should be treated 70 uniquely, but the practices must obey the business 71 operating laws 72 for a particular location. Besides, most organization are profit oriented till they end up designing a workplace that limits a given group. This 73 should stop, and a common law should be put in place to regulate business activities about the knowledge economy.

Finally, I recommend that the government should intervene in an education program to bring a common 74 playground for both companies which are advantaged and the disadvantaged ones financially. The essence of this is meant to narrow the gap that exists between learning and work. Building and maintaining knowledge-productive firms sometimes become a problem without the support of the government for financially disable organization and therefore it can be achieved 75 with the help of government. The education

- ⁶⁵ Overused word: *effective*
- ⁶⁶ [Basically, members → Members]
- 67 [are able to \rightarrow can]

- ⁶⁸ Unusual word pair
- ⁶⁹ [In addition \rightarrow Also]
- ⁷⁰ Passive voice
- ⁷¹ Repetitive word: *business*
- ⁷² Repetitive word: *laws*
- 73 Unclear antecedent
- 74 Overused word: common

system in every country should incorporate career development for the young ones.

⁷⁵ Passive voice