

Project

Instagram User Analytics

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INTERNSHIP PROJECT

USING : SQL Fundamentals

Description:

This project of Instagram User Analytics comprises analysis of user data from Instagram. User analysis is a process carried out to derive business insights which in turn helps in development, these insights are used by several teams across the company.

In this project I am working with a product team of Instagram and answer the questions asked by the management team using SQL.

I will be using SQL to derive at solution for the problem statements.

You are required to provide a detailed report answering the questions below :

A) **Marketing:** The marketing team wants to launch some campaigns, and they need your help with the following

1.**Rewarding Most Loyal Users:** People who have been using the platform for the longest time.

Your Task: Find the 5 oldest users of the Instagram from the database provided

2.**Remind Inactive Users to Start Posting:** By sending them promotional emails to post their 1st photo.

Your Task: Find the users who have never posted a single photo on Instagram

3.**Declaring Contest Winner:** The team started a contest and the user who gets the most likes on a single photo will win the contest now they wish to declare the winner.

Your Task: Identify the winner of the contest and provide their details to the team

4.**Hashtag Researching:** A partner brand wants to know, which hashtags to use in the post to reach the most people on the platform.

Your Task: Identify and suggest the top 5 most commonly used hashtags on the platform

5.**Launch AD Campaign:** The team wants to know, which day would be the best day to launch ADs.

Your Task: What day of the week do most users register on? Provide insights on when to schedule an ad campaign

B) **Investor Metrics:** Our investors want to know if Instagram is performing well and is not becoming redundant like Facebook, they want to assess the app on the following grounds

1. **User Engagement:** Are users still as active and post on Instagram or they are making fewer posts

Your Task: Provide how many times does average user posts on Instagram. Also, provide the total number of photos on Instagram/total number of users

2. **Bots & Fake Accounts:** The investors want to know if the platform is crowded with fake and dummy accounts

Your Task: Provide data on users (bots) who have liked every single photo on the site (since any normal user would not be able to do this).

How to do this Project?

Create a Database: You are supposed to run the following commands for creating the database to work on (the database has been provided in the attachments)

Perform Analysis: Use SQL to perform your entire analysis answering the questions asked above

Submit a Report: Make a report (PDF/PPT) to be presented to the leadership team. The report should/can contain the following details:

Approach:

about your project :

This project of Instagram User Analytics comprises analysis of user data from Instagram. User analysis is a process carried out to derive business insights which in turn helps in development, these insights are used by several teams across the company.

In this project I am working with a product team of Instagram and answer the questions asked by the management team using SQL.

I will be using SQL to derive at solution for the problem statements.

- The analysis is done by using basing SQL functions like SELECT, WHERE, COUNT, AS, FROM, GROUP BY, ORDER BY, etc.

- A) **Marketing:** The marketing team wants to launch some campaigns, and they need your help with the following

```
1 • show databases;
2 • use ig_clone;
3 • select * from ig_clone.users;
4
```

1. Rewarding Most Loyal Users: People who have been using the platform for the longest time.

Your Task: Find the 5 oldest users of the Instagram from the database provided

```
5  /*
6  1. Rewarding Most Loyal Users: People who have been using the platform for the longest time.
7  Your Task: Find the 5 oldest users of the Instagram from the database provided
8  */
9  • select * from users, tags, photos, comments, follows, likes, photo_tags;
10 • select * from users;
11 • select distinct username, created_at from users order by created_at limit 5;
12
```

Output

1	username	created_at
2	Darby_Herzog	2016-05-06 0:14:
3	Emilio_Bernier52	2016-05-06 13:04:
4	Elenor88	2016-05-08 1:30:
5	Nicole71	2016-05-09 17:30:
6	Jordyn.Jacobson	2016-05-14 7:56:
7		

Procedure:

To find the users using Instagram for the longest time, the created_at table from the dataset is used. The ORDER BY is used to find the oldest user, which sorts the table. This leaves us with the insights of oldest users.

2. Remind Inactive Users to Start Posting: By sending them promotional emails to post their 1st photo.

Your Task: Find the users who have never posted a single

```

13  /*
14  2. Remind Inactive Users to Start Posting: By sending them promotional emails to post their 1st photo.
15      Your Task: Find the users who have never posted a single photo on Instagram
16  */
17  • select * from users;
18  • select * from photos;
19  • select username from users
20  left join photos on
21  users.id=photos. user_id where photos.user_id is null
22  order by users.username;
23

```

photo on Instagram

Output

	username		A	B	C
1	Adelle96		41	Esther.Zulauf61	
2	Aiyana_Hoeger		42	Eveline95	
3	Alek_Watsica		43	Florence99	
4	Alexandro35		44	Franco_Keebler64	
5	Alysa22		45	Franco_Keebler64	
6	Andre_Purdy85		46	Frederik_Rice	
7	Aniya_Hackett		47	Gerard79	
8	Aniya_Hackett		48	Granville_Kutch	
9	Annalise.McKenzie16		49	Gus93	
10	Aracely.Johnston98		50	Hailee26	
11	Arely_Bogan63		51	Harley_Lind18	
12	Aurelie71		52	Harrison.Beatty50	
13	Bartholome.Bernhard		53	Hulda.Macejkovic	
14	Bartholome.Bernhard		54	Hulda.Macejkovic	
15	Bethany20		55	Imani_Nicolas17	
16	Bethany20		56	Irwin.Larson	
17	Billy52		57	Jaclyn81	
18	Cesar93		58	Jaclyn81	
19	Clint27		59	Jaime53	
20	Colten.Harris76		60	Janelle.Nikolaus81	
21	Damon35		61	Janelle.Nikolaus81	
22	Darby_Herzog		62	Janet.Armstrong	
23	Darby_Herzog		63	Javonte83	
24	Dario77		64	Jaylan.Lakin	
25	Darwin29		65	Jayson65	
26	David.Osinski47		66	Jessyca_West	
27	David.Osinski47		67	Jessyca_West	
28	Delfina_VonRueden68		68	Jordyn.Jacobson2	
29	Delpha.Kihn		69	Josianne.Friesen	
30	Dereck65		70	Julien_Schmidt	
31			71	Julien_Schmidt	
32			72	Justina.Gaylord27	
33			73	Kaley9	
34			74	Karley_Bosco	
35			75	Kassandra_Homenick	
36			76	Kassandra_Homenick	
37			77	Katarina.Dibbert	
38			78	Kathryn80	
39			79	Keenan.Schamberger60	
40			80	Kelsi26	
41			81	Kenneth64	
42			82	Kenton_Kirlin	
43			83	Lennie_Hartmann40	
44			84	Leslie67	
45			85	Leslie67	
46			86	Linnea59	
47			87	Linnea59	
48			88	Malinda_Streich	
49			89	Marlene_Koch3	

Procedure:

To find inactive users we should find the users who haven't posted a single photo on Instagram, for that we consider users table which contains the user details and the photos table which contains the Instagram post details. By LEFT joining two tables and using WHERE clause the users who haven't posted can be identified.

IS null helps us identify the users in users table but not in photos table. This leaves us with the insights of people who haven't posted and been inactive on Instagram

3.Declaring Contest Winner: the team started a contest and the user who gets the most likes on a single photo will win the contest now they wish to declare the winner.

Your Task: Identify the winner of the contest and provide their details to the team

```
24  /*
25  3.Declaring Contest Winner: The team started a contest and the user who gets the most
26  likes on a single photo will win the contest now they wish to declare the winner.
27  Your Task: Identify the winner of the contest and provide their details to the team
28  */
29  select * from users;
30  select * from photos;
31  select * from likes;
32
33  select u. username ,
34         l.photo_id,
35         count(l.user_id)as like_user
36  from
37  ig_clone.likes l
38  inner join
39  ig_clone.photos p
40  on
41  l.user_id= p.id
42  inner join
43  ig_clone.users u
44  on p.user_id=u.id group by l.user_id,u.username
45  order by like_user desc limit 1
46  ;
```

output

	username	photo_id	like_user	
1	Kenton_Kirlin	1	257	
2				
3				

Procedure:

To identify the winner, we should COUNT the likes of all the series. So, we join the INNER JOIN likes and photos table. As we use GROUP BY function on photo_id and username, the query groups all the essentials as per the arguments. We use ORDER BY to find the user who got highest likes and LIMIT function to just output one element from the table. By following all these procedures, we can conclude who is the winner of the contest.

4. Hashtag Researching: A partner brand wants to know, which hashtags to use in the post to reach the most people on the platform.

Your Task: Identify and suggest the top 5 most commonly used hashtags on the platform

```
50
51  /*
52    4.Hashtag Researching: A partner brand wants to know, which hashtags to use in the post to reach the
53    most people on the platform.
54        Your Task: Identify and suggest the top 5 most commonly used hashtags on the platform
55  */
56  • select t.tag_name,
57        count(p.photo_id)as num_tags
58        from ig_clone.photo_tags p inner join ig_clone.tags t
59        on p.tag_id = t.id group by tag_name order by num_tags desc limit 5;
60  /*
```

Output

1	tag_name	num_tags		
2	smile	59		
3	beach	42		
4	party	39		
5	fun	38		
6	concert	24		
7				
8				

Procedure:

To identify the most commonly used hashtags we need to count number of times the hashtag has been used. For that we need data from both photo_tags and tags table. We INNER JOIN both the tables and use COUNT function to count number of times the hashtag has been used. GROUP BY is used to separate and group the data based on the argument tag_name, which leaves us with a list of hashtags and number of times they've been used. We ORDER BY descending order and LIMIT with 5 to output the top 5 commonly used Hashtags. By following this procedure, we can find the commonly used hashtags.

5.Launch AD Campaign: The team wants to know, which day would be the best day to launch ADs.

Your Task: What day of the week do most users register on? Provide insights on when to schedule an ad campaign

```
60  /-
61  5.Launch AD Campaign: The team wants to know, which day would be the best day to launch ADs.
62  Your Task: What day of the week do most users register on? Provide insights on when to schedule an ad campaign
63  */
64
65  • select weekday(created_at) as weekday,
66      count(username) as num_users
67      from ig_clone.users
68      group by weekday
69      order by weekday desc;
```

Output

1	weekday	num_users		
2	6	32		
3	5	24		
4	4	30		
5	3	32		
6	2	26		
7	1	28		
8	0	28		

Procedure:

We need to find in which day of the week the users register most on. To find that we need to get data from users table and I'll be using WEEKDAY in MySQL. By using WEEKDAY functions on created_at table which has the data we can get the day on which the user has registered and COUNT to find the number of users registered on that particular day. We use GROUP BY on weekday and get the grouped output and use ORDER BY to sort it in descending order. By following the procedure, we can find the perfect day to launch the AD campaign. But in my views instead of finding the users register date we can find on which does users post more photos, which in turn means more activity. This would give us great result

B) **Investor Metrics:** Our investors want to know if Instagram is performing well and is not becoming redundant like Facebook, they want to assess the app on the following grounds

1. **User Engagement:** Are users still as active and post on Instagram or they are making fewer posts

Your Task: Provide how many times does average user posts on Instagram. Also, provide the total number of photos on Instagram/total number of users

```
74 1.User Engagement: Are users still as active and post on Instagram or they are making fewer posts
75 Your Task: Provide how many times does average user posts on Instagram.
76 Also, provide the total number of photos on Instagram/total number of users
77 */
78 • select * from users;
79 • select * from photos;
80 • with created_at as(
81   select users.id as user_id,
82         count(photos.id) as photo_id
83   from
84     ig_clone.users
85   left join
86     ig_clone.photos
87   on users.id=photos.user_id
88   group by users.id
89 )
90   select sum(photo_id) as total_photos,
91         count(user_id) as total_user,
92         ( photo_id/user_id) as photo_per_users
93   from created_at;
```

Output

	total_photos	total_user	photo_per_users	
1				
2	514	200	10	
3				
4				

Procedure:

In this section we will be getting multiple insights, the first one is getting the post per user. We will be counting the photo_id to get number of times the user posts and group it to 12 get individual results. We use CTE as temporary result set and from there we find the total

number of photos and users using aggregate functions like SUM. The given problem statements are answered accordingly.

2.Bots & Fake Accounts: The investors want to know if the platform is crowded with fake and dummy accounts

Your Task: Provide data on users (bots) who have liked every single photo on the site (since any normal user would not be able to do this).

```
94  /*
95  2.Bots & Fake Accounts: The investors want to know if the platform is crowded with
96  fake and dummy accounts
97  Your Task: Provide data on users (bots) who have liked every single photo on the
98  site (since any normal user would not be able to do this).
99  */
100 with photo_count as(
101     select
102     user_id,count(photo_id) as num_like
103     from
104     ig_clone.likes
105     group by
106     user_id
107
108     order by num_like desc
109 )
110 select * from photo_count
111 where num_like=
112 (select count(*) from ig_clone.photos);
```

Output

	user_id	num_like		
1				
2	21	257		
3	71	257		
4	5	257		
5	66	257		
6	41	257		
7	14	257		
8	57	257		
9	24	257		
10	76	257		
11	75	257		
12	54	257		
13	91	257		
14	36	257		

Procedure:

To find the fake account we can use the mentioned method to find the accounts which likes every photo, which is an unusual activity mostly carried out by fake bots. For that we use the Likes table from the dataset. We'll be counting all the likes and group it based on the user_id to get output. We order by descending order to find the users who liked all the photos.

By following this procedure, we got a list of accounts which we consider as fake accounts. We can also find user accounts which comments on every post, because it is also a suspicious activity. This may provide us with more efficient results.

Result

By completing this project, I have come to know about the importance of Structured Query Language (SQL) in data analysis. We can use SQL in relational databases and provide with insights which makes our life easier. Instagram user analytics is like a real-life project we get in our work, this project has helped me to understand how the database creation and analysis works.

I have successfully answered and attached the outputs of each and every problem statement I have worked on MySQL Workbench.